

Memorandum



CITY OF DALLAS

DATE October 9, 2020

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – October 8, 2020**

Encampment Resolution Schedule October 5th – October 9th, 2020

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution the week of October 5th through October 9th. The OHS Street Outreach teams have continued to engage with individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization will meet with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. If you have any questions about the encampment resolution process or the dashboard please contact Kevin Oden, Interim Director, Office of Homeless Solutions. Councilmembers, Staff and Residents can access the dashboard using the link below:

<https://dallasgis.maps.arcgis.com/apps/opsdashboard/index.html#/ccd41f0d795f407a94ae17e2c27bf073>

New Updates

New City Calendar of Events launches

To increase awareness of City events among Dallas residents and stakeholders, Communications Outreach and Marketing (COM) and Information & Technology Services (ITS) have launched a new online City of Dallas [Calendar of Events](#). The calendar is intended to provide a central location to find a comprehensive list of City department events and is easily accessible from dallascityhall.com. City-sponsored events may be added to the calendar by Public Information Officers on behalf of City of Dallas departments and councilmembers. Enhancements will continue to be added by ITS in the coming months. Should you have any questions, please contact Catherine Cuellar, Director of Communications, Outreach and Marketing, at catherine.cuellar@dallascityhall.com.

New Procurement Opportunities

Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

Opportunity No.	Opportunity Name
CIZ1947	Westmount Park Site Development, by Park and Recreation Department

For citywide opportunities for the current quarter, we invite you to review the [Procurement Quarterly](#), published on the OPS [website](#).

DATE October 9, 2020
SUBJECT **Taking Care of Business – October 8, 2020**

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Chhunny Chhean, Director of Procurement Services.

[Undesign the Redline Virtual Exhibit Tours](#)

The Office of Equity and Inclusion – Equity Division will host four virtual tours of the Undesign the Redline between October 6 and November 12, 2020. Undesign the Redline is a national traveling art and design exhibit that explores the history of redlining, systemic racism and the future of undoing structural inequities. The exhibit was co-created by designing the WE, a for-benefit design studio based in New York and a diverse Dallas-based community advisory board who localized the exhibit through powerful narratives of their own experiences. The save the date flyer is attached. Should you have any questions, please contact Lindsey L. Wilson, Interim Equity Officer.

[WIC Services and Breast Pump Program](#)

City of Dallas WIC continues to provide no-contact services. Clients can choose to have their benefits mailed to them or they can go to any of our locations and receive curb side/walk up WIC enrollment, benefit issuance and/or breast pump issuance. Additionally, if a client cannot receive a breast pump through private insurance or Medicaid, they may be able to get a pump through WIC. These nutrition and breastfeeding support services at no charge to eligible clients - Nutritionist and Registered Dieticians consultations: 214-670-7000; Breastfeeding Peer Counselors and International Board-Certified Lactation Consultants: 214-670-7222. For more information, contact Office of Community Care Director, Jessica Galleshaw.

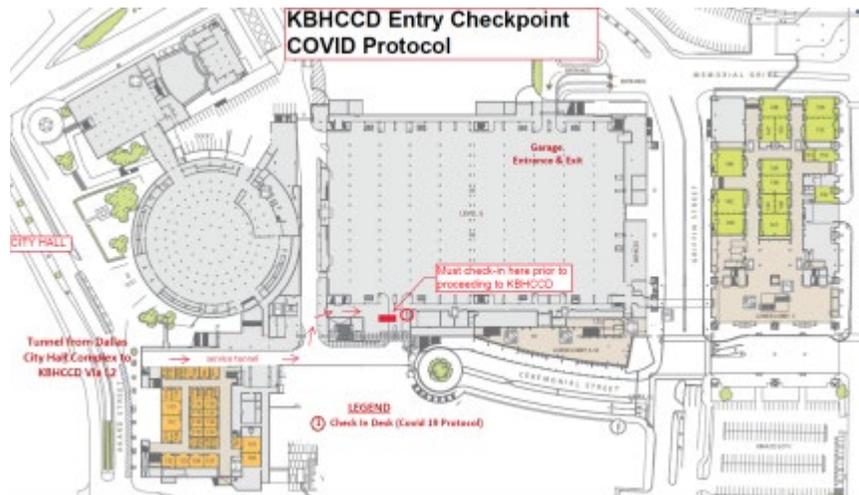
[Convention and Event Services – Kay Bailey Hutchison Convention Center Dallas \(KBHCCD\) Reopening](#)

The Kay Bailey Hutchison Convention Center Dallas (KBHCCD) will have a soft reopening the week of October 12th with the move-in of Mecum Auto Auction. The event has been restructured to reduce capacity and increase video and virtual participation in compliance with State and County orders. The event will take place October 15-17 using COVID-19 plans that align with the KBHCCD Global BioRisk Advisory Council (GBAC) accreditation plan.

As part of the reopening plan, and in a continued effort to focus on health and safety, the KBHCCD has set-up entry protocols for staff and visitors coming from City Hall on a day-to-day basis. The attached map provides walkway instructions to the entry checkpoint where entrants will be screened and provided a wristband before entering the center. If you are driving to the KBHCCD may also choose to park in the street-level garage, accessible at Griffin Street and Memorial Drive, to access the entry checkpoint. Persons attempting to enter the center without a wristband will be escorted to the checkpoint for

DATE October 9, 2020
SUBJECT Taking Care of Business – October 8, 2020

screening. For more information, please contact Rosa Fleming, Director – Convention and Event Services.



City of Dallas Government Access Cable Channels

In addition to rebranding from *Dallas City News Network* to *City of Dallas Television*, and launching an all-new Spanish-language channel, The Office of Communication, Outreach and Marketing (COM), is reorganizing our programming lineup across our 4 channels in order to increase public visibility and better align our video content with the City’s overall communication strategy. These changes will go into effect on Monday, October 12. Viewing information on City agendas and board and commissions meetings will change. COM will be providing that information next week after testing has been completed. These changes will not affect recording of meetings or their availability on the dallastx.swagit.com meeting archive. For more information, please contact Catherine Cuellar, Director of Communication, Marketing and Outreach, at catherine.cuellar@dallascityhall.com.

DFR Dashboard Release - Coming Soon

Dallas Fire-Rescue will soon be releasing the new DFR dashboard. Version 1.0 converts the information currently provided on the monthly report into a dynamic, interactive dashboard, and will give Councilmembers and the public the opportunity to learn more about trends and performance for DFR. The dashboard also includes a survey link to offer suggestions for future iterations. If you are interested in reviewing additional dashboards in the public safety umbrella, please click [here](#) for the DPD dashboard and [here](#) for the Code Compliance dashboard. Please contact Jon Fortune, Assistant City Manager for Public Safety, should you have questions.

NCTCOG is Selected to Receive Funding for Anaerobic Digestion Study

The U.S. Environmental Protection Agency (EPA) this week announced the selection of the North Central Texas Council of Governments (NCTCOG) to receive funding for a

DATE October 9, 2020
SUBJECT **Taking Care of Business – October 8, 2020**

study to evaluate the potential to increase anaerobic digestion capacity in the region while diverting food waste and increasing regional renewable energy opportunities. As the largest member city in NCTCOG, Dallas encouraged NCTCOG's application to the EPA and has committed to supporting the study as a stakeholder. Office of Environmental Quality, Sanitation, and Dallas Water Utilities staff will provide technical expertise, assist with marketing and education, host public engagement meetings, and assist with data collection as needed by the NCTCOG. The regional anaerobic digestion capacity study is consistent with and complements our own sustainability efforts in Dallas' Local Solid Waste Management Plan, and in our efforts to treat sludge to produce renewable resources and reduce greenhouse gas at our wastewater plants. Please contact Sheila Delgado, Interim Director of the Office of Environmental Quality, should you have questions.

Look Ahead

[City Council Briefings](#)

October 21, 2020

- Community Transformation Action Roadmap
- Fair Park Master Plan

November 4, 2020

- Phase I efforts of the City of Dallas ADA Self Evaluation and Transition Plan
- Bond Program Update
- Infrastructure Management Plan

November 17, 2020

- Marketing Strategy

[Media Inquiries](#)

As of October 6, 2020, the City has received media requests from various news outlets regarding the following topics:

- DWU - Customer Utility Disconnection
- Children's Aquarium and its scheduled closing
- Noise Complaints
- DFR Welcomes Home 9 Firefighters from California as it Deploys Another 6
- KRLD Talks to Deployed Fire Captain
- NBC Questions DFR Response to Westin Galleria Shooting
- Two of DFR's Owned Honored During National Remembrance Ceremony
- DFR Investigating Medics' Response to COVID-19 Positive Patient
- No Injuries After DFR Engine Involved in Accident on the Way to Fire
- Harrison, Walker and Harper Hold Beam Signing Ceremony for Fire Station 46
- Garland Road Restaurant Destroyed in Weekend Fire
- DFR Truck Remove from Service After Being Struck at the Scene of an Accident

DATE October 9, 2020
SUBJECT **Taking Care of Business – October 8, 2020**

- Unidentified Body Found in Lake Ray Hubbard

Please see the attached document compiling information provided to the media outlets for September 29, 2020 – October 6, 2020 for your reference. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.



T.C. Broadnax
City Manager

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| Chris Caso, City Attorney | Jon Fortune, Assistant City Manager |
| Mark Swann, City Auditor | Joey Zapata, Assistant City Manager |
| Biliera Johnson, City Secretary | Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services |
| Preston Robinson, Administrative Judge | M. Elizabeth Reich, Chief Financial Officer |
| Kimberly Bizer Tolbert, Chief of Staff | M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion |
| Majed A. Al-Ghafry, Assistant City Manager | Directors and Assistant Directors |

Encampment Resolution Schedule October 5th – October 9th, 2020

LOCATION	DIVISION
Monday, October 5, 2020	
2600 Dawson	South
1700 Baylor Street	South
South Central Expressway @ Metropolitan Ave	South
8117 E R L Thornton Freeway	South
2626 Hickory St	South
5600 South Lamar Street	South
I-20 @ Cockrell Hill	South
FRANKFORD AND GIBBONS	North
75/ N CENTRAL EXPRESSWAY AND FOREST LANE	North
75/ N CENTRAL EXPRESSWAY AND 635/ LYNDON B JOHNSON (Under Bridge)	North
75/ N CENTRAL EXPRESSWAY AND 635/ LYNDON B JOHNSON (Wooded Area)	North
Tuesday, October 6, 2020	
E R L Thornton & Munger	South
E R L Thornton & Peak	South
2500 Main	South
2500 Commerce	South
2600 Canton	South
2700 Taylor	South
North Central Expressway & Pacific	South
N& North Central & Ross	South
North Central express. & Live Oak	South
ROYAL LANE AT MANDERVILLE DRIVE	North
75/N CENTRAL EXPRESSWAY AT ROYAL LANE	North
E NORTHWEST HIGHWAY AND SHILOH RD	North
635/ LYNDON B JOHNSON AND TI BOULEVARD	North
FOREST LANE AND STULTS ROAD	North
Wednesday, October 7,2020	
5600 S Lamar St7	South
2300 COOMBS Street	South
1800 South Blvd	South
I-30 @ Cesar Chavez Blvd (East Bound)	South
2600 Hickory	South
2600 Dawson Avenue	South
2600 Louise Avenue	South
635/ LYNDON B JOHNSON AT JOSEY LANE	North
635/ LYNDON B JOHNSON AT WEBB CHAPEL ROAD	North

635/ LYNDON B JOHNSON AT VALLEY VIEW ROAD	North
35/ STEMMONS AT ROYAL LANE	North
35/ STEMMONS AT WALNUT HILL LANE	North
WEST NORTHWEST HIGHWAY AND DENTON DRIVE	North
Thursday, October 8th	
919 East Colorado Blvd	South
ERL Thornton & Munger	South
2600 Canton	South
2700 Taylor	South
Under Woodall Rogers	South
Woodall Rogers & Field	South
North Central Expressway & Haskell	South
35/ STEMMONS AT CONTINENTAL	North
35/ STEMMONS AT INWOOD	North
35/ STEMMONS AT MEDICAL DISTRICT DRIVE	North
183/ JOHN WEST CARPENTER AT REGAL ROW	North
183/ JOHN WEST CARPENTER AT MOCKINGBIRD LANE	North
Friday, October 9th	
45/CENTRAL AT PACIFIC AVENUE (Northbound)	North
45/ CCENTRAL AT ROSS AVENUE	North
45/ CENTRAL AT LIVE OAK STREET	North
WOODALL RODGERS AT FIELD STREET	North
WOODALL RODGERS SERVICE ROAD-SOUTHBOUND AT 45/CENTRAL	North

UN DESIGN the RED

LINE

SAVE
THE
DATE

Hosted by the **Office of Equity & Inclusion - Equity Division** in collaboration with **designing the WE studio**.

The **Undesign the Redline** project explores the history of systemic racism and the future of undoing structural inequities. The Dallas community is invited to join one of the four virtual tours that are scheduled to take place between Oct. 6 to Nov. 12:

Tuesday, October 6 | 6 to 7:30 p.m.

Saturday, October 10 | 11:30 a.m. to 1 p.m.

Thursday, October 22 | 6 to 7:30 p.m.

Thursday, November 12 | 11:30 a.m. to 1 p.m.

Register here: <https://bit.ly/3coKRD4>

Webex meeting link will be provided after registering for the event.



[@equitydallas](https://twitter.com/equitydallas)

ASL translation provided.



WIC and Breast Pumps

HOW TO GET A BREAST PUMP

There are a few ways to get a breast pump. You can get one through your private insurance, through Medicaid or from your WIC clinic.

BEFORE YOU DELIVER

◆ Contact your health insurance company.

Talk to someone who can explain the breastfeeding support and supplies offered to you. Be sure to ask:

- ✓ What breastfeeding-related costs does my health plan cover?
- ✓ If I need a breast pump, will I need a written prescription from my doctor?
- ✓ What type of breast pumps are offered by my health plan?
- ✓ When and how will I get the breast pump?

◆ Contact WIC.

The peer counselor or lactation consultant at your WIC clinic can help you choose the best pump if your health insurance offers more than one type.

◆ What if the breast pump I get from my health insurance does not work for me?

Take the pump to your WIC clinic for help. WIC staff can let you know if your pump needs to be replaced.

AFTER YOU DELIVER

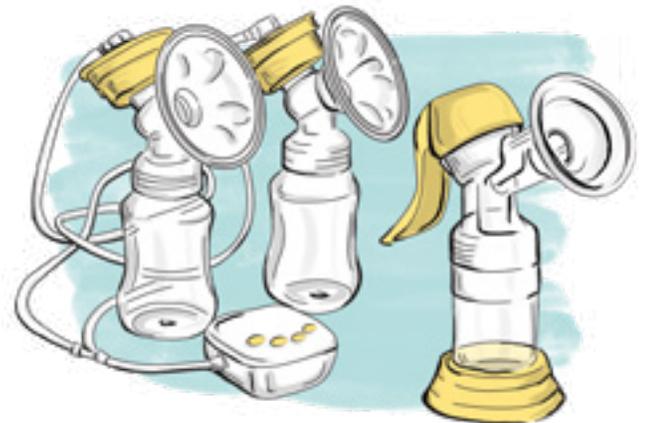
WIC wants to help you meet your breastfeeding goals.

If you cannot get a breast pump through private insurance or Medicaid, you may be able to get a pump through WIC. Contact your WIC clinic to discuss your needs. To find your local WIC clinic call 800-942-3678.

WIC offers:

- ▶ Breastfeeding counseling services
- ▶ Demonstrations on how to use and clean your pump
- ▶ Breastfeeding supplies
- ▶ Replacement parts for breast pumps

Visit BreastmilkCounts.com for more information.



Visit our website at TexasWIC.org.
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WIC và Máy hút Sữa

LÀM THẾ NÀO ĐỂ NHẬN ĐƯỢC MÁY HÚT SỮA

Có một vài cách để nhận được máy hút sữa. Bạn có thể nhận được máy hút sữa thông qua chương trình bảo hiểm tư nhân của mình, thông qua Medicaid hoặc từ văn phòng WIC của bạn.

TRƯỚC KHI BẠN SINH

◆ Liên hệ với công ty bảo hiểm y tế của bạn.

Nói chuyện với người có thể giải thích về sự hỗ trợ và đồ dùng dành cho nuôi con bằng sữa mẹ được cung cấp cho bạn. Bạn hãy nhớ hỏi:

- ✓ Chương trình bảo hiểm y tế của tôi chi trả những chi phí gì liên quan đến việc nuôi con bằng sữa mẹ?
- ✓ Nếu tôi cần máy hút sữa, tôi có cần toa của bác sĩ không?
- ✓ Chương trình bảo hiểm y tế của tôi cung cấp loại máy hút sữa gì?
- ✓ Tôi sẽ nhận được máy hút sữa vào lúc nào và làm thế nào để nhận?

◆ Liên hệ với WIC.

Cố vấn hoặc chuyên gia tư vấn về nuôi con bằng sữa mẹ tại văn phòng WIC của bạn có thể giúp bạn chọn loại máy hút sữa tốt nhất nếu chương trình bảo hiểm y tế của bạn cung cấp nhiều hơn một loại máy hút sữa.

◆ Nếu máy hút sữa tôi nhận được từ chương trình bảo hiểm y tế không dùng được thì sao?

Hãy mang máy hút sữa đến văn phòng WIC của bạn để được giúp đỡ. Nhân viên WIC có thể cho bạn biết nếu máy hút sữa của bạn cần được thay thế.

SAU KHI BẠN SINH

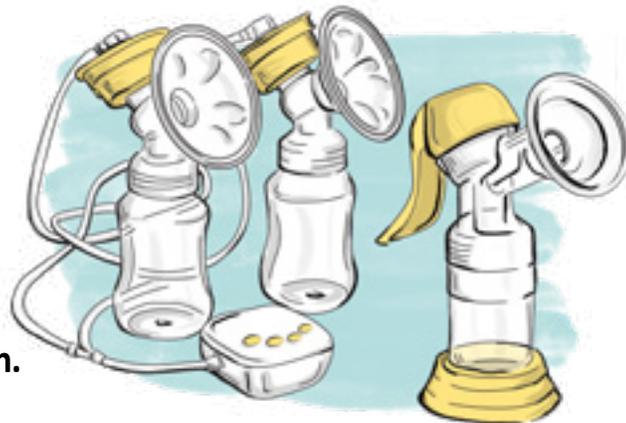
WIC muốn giúp bạn đạt được các mục tiêu về nuôi con bằng sữa mẹ.

Nếu bạn không thể nhận được máy hút sữa thông qua chương trình bảo hiểm tư nhân hoặc Medicaid, **ban có thể nhận được máy hút sữa thông qua WIC.** Hãy liên hệ với văn phòng WIC để thảo luận về nhu cầu của bạn. Để tìm văn phòng WIC tại địa phương của bạn, hãy gọi số **800-942-3678**.

WIC cung cấp:

- ▶ Dịch vụ tư vấn nuôi con bằng sữa mẹ
- ▶ Trình bày về cách sử dụng và vệ sinh máy hút sữa của bạn
- ▶ Đồ dùng dành cho nuôi con bằng sữa mẹ
- ▶ Các bộ phận thay thế của máy hút sữa

Hãy truy cập BreastmilkCounts.com để biết thêm thông tin.



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Bộ Phục Vụ Y-Tế Texas Phòng Phục Vụ Dinh Dưỡng.
Cơ quan giữ bản quyền 13-06-14212 Rev. 9/20

Los sacaleches y WIC

CÓMO OBTENER UN SACALECHES

Hay varias maneras de obtener un sacaleches. Puedes hacerlo por medio de tu seguro médico privado, de Medicaid o de tu clínica de WIC.

ANTES DE DAR A LUZ

◆ Comunícate con tu seguro médico.

Habla con alguien que pueda explicarte los apoyos y suministros para amamantar que tienes a tu disposición. No olvides preguntar:

- ✓ ¿Qué gastos relacionados con la lactancia materna cubre mi seguro médico?
- ✓ ¿Necesitaré una receta por escrito de mi médico para obtener un sacaleches?
- ✓ ¿Qué tipos de sacaleches ofrece mi seguro médico?
- ✓ ¿Dónde y cómo recibiré el sacaleches?

◆ Comunícate con WIC.

Si tu seguro médico ofrece varios tipos de sacaleches, una madre consejera o consejera de lactancia de tu clínica de WIC puede ayudarte a escoger el mejor para ti.

◆ ¿Qué pasa si el sacaleches que reciba de mi seguro médico no me funciona?

Lleva el sacaleches a tu clínica de WIC para que te ayuden y te digan si necesitas un nuevo sacaleches.

DESPUÉS DE DAR A LUZ

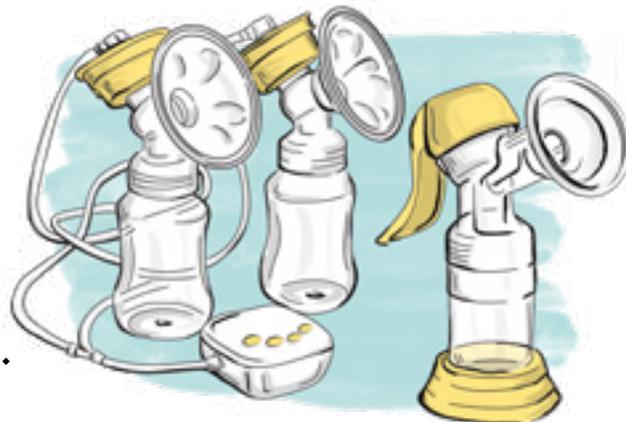
WIC quiere ayudarte a alcanzar tus metas de lactancia.

Si no puedes obtener un sacaleches por medio de tu seguro privado o de Medicaid, **es posible que puedas conseguirlo por medio de WIC.** Comunícate con tu clínica de WIC para hablar de lo que necesitas. Para localizar tu clínica local de WIC, llama al **800-942-3678**.

WIC ofrece:

- ▶ Servicios de asesoría para la lactancia
- ▶ Demostraciones de cómo usar y limpiar el sacaleches
- ▶ Suministros para la lactancia materna
- ▶ Repuestos de partes para sacaleches

Visita CadaOnzaCuenta.com para ver más información.



Visita nuestro sitio web en TexasWIC.org.
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CITY OF DALLAS

Dallas Fire-Rescue Department
Media Requests: September 29th – October 5th, 2020.

Tuesday, September 29th: Sent the following to all local media outlets –

Good afternoon everyone,

Just in case you didn't get the opportunity to capture footage of the firefighters when they left to, and got home from, California, here are some social media posts from which you can extract the photos:

<https://www.instagram.com/p/CFvIXqKBhx3/?igshid=dg178obkubn6>

<https://www.facebook.com/340809029275626/posts/3495534017136429/>

https://twitter.com/DallasFireRes_q/status/1311056933131030529?s=19

Wednesday, September 30th: KRLD (Susy Solis) - Hope you're doing well and staying safe! Can you connect me with any of the firefighters who went to California to help fight the wildfires there? I'd like to interview one or two for my weekly Difference Maker segment. Not sure if you saw, but I just did a segment about DFR ...
<https://www.radio.com/krlD/podcasts/krlD-difference-makers-31762/difference-maker-savings-lives-in-his-old-neighborhood-342540681>

I'd like to talk to them tomorrow morning or Thursday morning. Let me know if we can make that happen.

City Response – Set her up an interview with DFR Captain, Eric Moore, who was on the initial deployment to California, on Thursday, October 1st, at 10:00 a.m. **The segment has yet to air.**

Wednesday, September 30th: NBC5 (Ken Kalthoff) – (The following question was sent in reference to a shooting that took place at the Westin Galleria on Sunday, September 27th) Can you tell me what time ambulances responded to that location on Sunday morning?

City Response – Our records show to have dispatched EN41 and RE20 to a GSW, at the Westin Galleria, on Sunday, September 27th, at 02:48. Both units staged at 02:54 (per procedure), but cleared the scene, at 02:57, after being disregarded by DPD. A short time later, at 03:03, the same two units were dispatched to the same location after being requested by PD. This time they transported someone.

Thursday, October 1st: Sent the following media advisory out to all the local news desks –

DFR Stations to Light the Night for Fallen Firefighters

What: Light the Night for Fallen Firefighters

When: Saturday, October 3, 2020 (all night)

Where: All 58 Dallas Fire-Rescue Fire Stations

Background: The National Fallen Firefighters Memorial Weekend is the official national tribute to those firefighters who died in the line of duty during the previous year. Every October those men and women are honored in a ceremony held at the National Fallen Firefighters Memorial Park, located at the National Fire Academy, in Emmitsburg, Maryland.

This year's Memorial Weekend was scheduled to take place October 3rd and 4th, but due to the global pandemic, the decision was made to hold it virtually, on Sunday, October 4th, at 9:00 a.m. (CST). On this day, the lives of 82 firefighters who died in the line of duty in 2019 and 21 who died in the previous year, including **Captain, [Randell Willmon](#), and Lieutenant, [John Blume](#)**, (who died respectively in 2018 and 2019 from Cancer), will be remembered online during America's Tribute to Fallen Firefighters.

Typically, a Candlelight Service is held for the families that Saturday evening; however, with it not being possible this year, DFR will be lighting all 58 of its fire stations red for the National Fallen Firefighters Foundation "**Light the Night for Fallen Firefighters**" event.

While DFR has been lighting its stations for the week leading up to the event, we are asking other fire departments, landmarks, buildings and communities across the country participate on the evening of Saturday, October 3rd.

This year, we have been able to secure commitments from some of Downtown Dallas' landmarks, to include the Omni Hotel and the Comerica Bank Tower; but a lot of other landmarks were unable to participate due to their participation in this year's "Lights Out Texas" initiative for the fall bird migration. Considering that initiative only requires lights to be out during a certain time period, it is our hope that they might be able to honor the fallen by lighting their buildings red until such time they have to shut them off.

The advisory resulted in the following news coverage:

<https://spectrumlocalnews.com/tx/san-antonio/news/2020/10/04/dallas-fire-rescue-honors-fallen-firefighters-by-lighting-the-night-red>

<https://dfw.cbslocal.com/2020/10/01/dallas-fire-rescue-fire-stations-to-hold-light-the-night-for-fallen-firefighters-virtually/>

Friday, October 2nd: Fox 4 (Allison Harris), Dallas Morning News (Jesus Jimenez) and CBS 11 (Robbie Hoy) - I wanted to reach out to see whether you could confirm that a Dallas EMS crew was sent home to quarantine after not wearing masks while treating a COVID-19 positive patient at Dallas Regional Medical Center this week.

City Response - This matter is under investigation, and the appropriate disciplinary actions will be determined upon its conclusion. Due to HIPAA restrictions, we are unable to confirm or discuss specifics when it comes to the medical information of, and treatment provided to, our members or citizens we provide treatment to and/or transport. I can tell you that these matters are treated on a case-by-case basis, and in the event that someone has a confirmed exposure, they are placed under mandatory quarantine.

The inquiry resulted in the following news coverage:

<https://www.fox4news.com/video/857043>

<https://www.dallasnews.com/news/2020/10/02/dallas-ems-crew-sent-home-after-not-wearing-masks-while-treating-patient-with-covid-19/>

Friday, October 2nd: WFAA 8 (Alyssa Woulfe), NBC 5 (Claire Cardona) and CBS 11 (Robbie Hoy) - What info can you share on the incident below?

Dallas, TX (Dallas County)| Traffic Advisory| Market Center Blvd & i35 Service Rd| Engine 18 was involved in motor vehicle accident while responding to structure fire. Unkn injuries.| 12:47

City Response - It appears that Engine 18 was involved in an accident, at/near the intersection of Market Center Blvd. and Stemmons Freeway, while responding to a structure fire at a hotel on Market Center Blvd.

Thankfully, no one was transported to the hospital from either vehicle involved.

The fire itself was only a one-alarm fire, it was located at the Days Inn, at 2026 Market Center Blvd. Firefighters reported out with fire coming from a top-floor window of a two-story hotel. Though the fire was knocked down within 10 minutes of units arriving on the scene, the room of origin sustained significant damage. There were two adult females inside who both made it out safely; but unfortunately, their dog died in the fire. The cause of the fire is currently undetermined.

Friday, October 1st: Sent the following social media posts to the local media in reference to a beam signing ceremony for Fire Station 46 –

<https://www.facebook.com/340809029275626/posts/3505688886120942/>

https://twitter.com/DallasFireRes_q/status/1312206938038366208?s=20

https://www.instagram.com/p/CF3RzVtBYxg/?utm_source=ig_web_copy_link

Saturday, October 3rd: NBC 5/Telemundo (Claire Cardona and Joanna Molinero), Dallas Morning News (Sarah Blaskovich), Dallas Advocate (Jamie Dunaway) - Do you have any information about the fire in the 8900 block of Garland Road, I believe this is maybe Barbec's?

City Response - On Saturday, October 3rd, at 15:44, Dallas Fire-Rescue units were assigned to a 911 call for a structure fire, at the Barbec's Restaurant, located at 8949 Garland Road.

When firefighters arrived at the one-story commercial structure, they observed smoke coming from the back of the building. The restaurant was closed, and there was no one inside, when first responders arrived; so they had to force entry through the front and back doors before ultimately locating and extinguishing the fire in just under an hour.

Investigators were able to determine that the fire originated in the kitchen area of the restaurant; but, due to the amount of damage, they were unable to determine the exact cause. As a result, the cause of this fire will be listed as undetermined due to the possibility of multiple ignition sources, and the inability to definitively narrow the cause down to one of them.

Investigators estimate the restaurant sustained approximately \$125,000 in structural damage, with an additional \$50,000 worth of damage to its contents.

Sunday, October 4th: DFW Scanner (John Burgdorf) and CBS 11 (Robbie Hoy) - Hi Jason, I'm looking for information on a crash involving a DFR ladder truck last night. Thank you for any information you can provide.

City Response - At approximately 02:00, several DFR units were dispatched to a major accident on LBJ Freeway, near the South St. Augustine Drive exit. After being on scene for 10 – 15 minutes, a passenger truck, traveling at a high rate of speed, came along and struck the driver side of the DFR Truck (34) that was blocking traffic for the engine and rescue units at the original accident.

All four firefighters were inside the cab of the truck at the time of the collision; and though none of them were injured, the same couldn't be said for the man and woman pinned inside the vehicle that just struck them. Despite the damage they sustained, the truck crew was able to reposition their apparatus in order to gain access to their extrication tools. The compartments in which the tools were kept was compromised by the collision, but firefighters were still able to access them and successfully extricate the two individuals still inside, before medics took them both to a nearby hospital, in undisclosed condition, for evaluation and treatment of their injuries.

The truck sustained significant damage and had to be towed from the scene.

Sunday, October 4th: WFAA 8 (Alyssa Woulfe) and Dallas Morning News (Jared Weber) - Did DFR respond to a Water Rescue this morning on Lake Ray Hubbard where a deceased person was allegedly found?

City Response - We were assigned to this call, yesterday at 8:16 a.m., after someone called 911 stating they saw a body in Lake Ray Hubbard.

However, if you need more detail, you'll need to reach out to DPD.

Communications, Outreach and Marketing
Media Requests
Sept. 29 – Oct. 6

Date Submitted: 9/30/2020

Topic: DWU - Customer Utility Disconnection

Inquiry: Dom DiFurio of the Dallas Morning News wanted an update about DWU in the context of utility disconnection protections broadly for Texans and Dallasites amid the pandemic. The City confirmed serving a population of over 1.3 million; totaling about 380,000 residential and business accounts. Confirmed the setup of 71 installment payment plans since March and affirmed the majority of DWU customers are making their water bill payments. The City shared a decision has not been made to discontinue the current disconnection suspension and will continue to monitor the situation. We affirmed customers are still responsible for missed payments and encourage customers to call DWU Customer Service at 214-651-1441 for payment arrangements.

Submitted By: Nichelle Sullivan (Dallas Water Utilities)

Media Entity: Dom DiFurio, Reporter, Dallas Morning News

Date Submitted: 10/01/2020

Topic: D Magazine inquired about short term rental (STR) regulations in Dallas. The reporter wanted to know if the City had an ordinance that govern the commercial use of STRs and any updates to address the issue. The reporter also wanted to confirm the following statement from Asst. City Attorney Avvennett Gezahan: "Mr. Mitchell has property rights, and this property is considered a single-family residence. He and his guests are allowed to enjoy the property, which can be a detriment to the neighbors. No ordinance has been passed to classify Airbnb or STR as a commercial business or anything else. I agree this is not fair to any of you."

COMs provided the following answer:

City of Dallas does not have an ordinance that specifically governs the commercial use of Short-Term Rentals (STR). The STR task force met throughout the summer to develop recommendations on the regulation of STR properties. The task force will complete its recommendations by December 2020, so that the Quality of Life, Arts & Culture Committee can begin consideration at its scheduled meeting in January 2021. A forecast of the timeline for City Council adoption and implementation of any changes will be developed thereafter based on the Committee's recommendations.

Jill Haning with the City Attorney's Office spoke with the reporter regarding the comment from Asst. City Attorney Avvennett Gezahan.

Submitted By: Demeshia Jackson (COM)

Media Entity: Dallas Magazine (Tim Rogers)

Date Submitted: 10/02/2020

Topic: Dallas Morning News (DMN) inquired about the Children's Aquarium and its scheduled closing. DMN wanted to know what the city's role in managing the aquarium is/was and how much those losses were and what ultimately led the aquarium to close permanently. Park & Recreation Media Relations Manager clarified that they do not manage daily operations of the zoo or the Aquarium.

Submitted By: Demeshia Jackson (Park & Recreation)

Media Entity: Brooklynn (Dallas Morning News)

Date Submitted: 10/01/2020

Topic: Where to send stray animals

Inquiry: Dean Severidt, Veterinarian with DVM inquired "We have a veterinary ER clinic in Plano and just opened up a second location in Dallas but also in Collin County. I was trying to find out what your protocol is for stray animals that are brought to us and Rabies suspects. Does someone from your office come and pick them up at our clinic or is it the responsibility of the owner to take them to you? It seems like every city and county are different in how they handle situations like this. Thanks for your help." The City's response: Please report any suspected rabies to our Bite Desk by calling 214-670-8313 and depending on the case, you may be given further instructions. Thank you.

Submitted By: Tenisha Bogan

Media Entity: Dean Severidt DVM, Chief Medical Officer | Emergency Animal Hospital of Collin County West

Date Submitted: 10/02/2020

Topic: Status of Honu Audit

Inquiry: Holly Hacker, Reporter with Dallas Morning News inquired "Can you please tell me the latest on the Honu audit and how far along it is? It's been almost two months since the mayor requested it. Also, does the city still plan to award a contract for Community Based Testing (the one that closed Aug 17), BL20-0002636, or is that on hold?"

The city responded: The Honu Audit questions should be addressed to the City Auditor. We are in the final stages of tabulating the proposals and narrowing down the best offer that meets our requirement and after the vetting process will start contract negotiations, hopefully next week.

Submitted By: Tenisha Bogan

Media Entity: Holly Hacker, Reporter | The Dallas Morning News

Date Submitted: 10/05/2020

Topic: Request to interview Equity regarding the UnDesign the Redline tour

Inquiry: Alanna Quillen reached out to help get the word out about the Undesign the Redline virtual tour and wanted to know if someone from the Office of Equity was available for a quick Zoom call. Chief Liz Cedillo-Pereira responded "Stephanie Smith has already scheduled a video conversation on Thursday at 11 a.m. with Dr. Wilson, Councilman Casey Thomas, II, and the creator of Undesign the Redline, Braden Crooks. We are thrilled this exhibit is garnering attention but didn't want to jeopardize our already-confirmed panel later this week. Please advise and thanks."

Submitted By: Tenisha Bogan

Media Entity: Alanna Quillen, Morning Reporter, NBC 5 | Dallas-Fort Worth

Date Submitted: 10/06/2020

Topic: Noise Complaint

Inquiry: Eva Parks, Investigative/Consumer Producer with NBC 5 inquired "There is a Mexican restaurant called Las Flamas that has transformed into a nightclub on the weekends. This borders along Richardson but is in Dallas and there have been a ton of noise complaints for the last few months that can be heard up to two+ miles away. Neighbors say they didn't know where the music was coming from, but it's been traced back to them. Where would we start with figuring out if they are breaking some kind of rule? Neighbors say this started end of the summer and the music is going well past 2 am. Is this place considering a club or a restaurant? I would think this place isn't zoned to operate as a nightclub, but they've gotten creative to get business back."

The City's response: Working on this request.

Submitted By: Tenisha Bogan

Media Entity: Eva Parks, Investigative/Consumer Producer, NBC 5 | Dallas-Fort Worth