

# Memorandum



CITY OF DALLAS

DATE November 5, 2021

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – November 4, 2021**

## New Updates

### [OHS Street Outreach Update – Successful Encampment Resolution through the DRTRR!](#)

OHS Street Outreach team kicked off the Dallas R.E.A.L. Time Rapid Rehousing (DRTRR) Initiative on October 1<sup>st</sup>, using 311 data and sites identified in the field to develop and implement the outreach and resolution via housing approach briefed to City Council on August 4<sup>th</sup>.

On Friday, Oct. 29, 2021, the Dallas R.E.A.L. Time Rapid Rehousing (DRTRR) Initiative closed its first encampment through housing. The team of homeless service providers, co-led by OHS and MDHA, has been working with unsheltered residents in District 8, near Hwy 175 and S. Beltline Rd. over the past month to gain their trust, build relationships, identify barriers to housing like ID reclamation and medical needs, which allowed the Initiative to move everyone into housing on Friday.



The final day of this process saw unsheltered residents volunteering to work alongside OHS staff, DPD, and Debris removal staff to clean up their encampments, identifying items to be stored via the DRTRR, and moving into units prepared specifically for them. The new residents were shown their respective units, with each person given a round of applause to commemorate the experience. It was truly a remarkable day for the residents and DRTRR Encampment team as well, who were visibly excited to witness the culmination of this work.

Thanks to the support of the public and private entities backing the Initiative, this process has now housed several individuals experiencing chronic homelessness and will continue to do so, ultimately housing over 2,700 individuals; setting them on the path to self-

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sufficiency. This is the first of many success stories to come and we are excited about what the future holds for the DRTRR.

OHS continues to urge people who see an encampment to report via 311 or 311's OurDallas smartphone app to ensure strategic alignment with comprehensive OHS outreach. Please also stay tuned for the DRTRR Dashboard through MDHA, which is slated to be presented to the Citizens Homelessness Commission, Housing and Homeless Solutions Committee, and the Dallas Area Partnership Board later this month.

Before Photos:



After Photos:



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Throughout this process, the OHS Street Outreach Team will continue to engage with unsheltered residents through normal street outreach, connecting people with the needed resources, such as: getting IDs, working with Community Courts on expunging eligible tickets and offenses from their records, identifying medical needs, and getting them access to the Coordinated Access System (CAS).

Please see the attached schedule for homeless encampment cleaning the weeks of November 1–5 and November 8–12. Note that these will be for debris removal and outreach only.

The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. Please visit the [dashboard](#) and feel free sharing this tool with residents. Should you have questions or concerns, please contact Christine Crossley Director of the Office of Homeless Solutions.

### City Manager's Corner

Sanitation Brush Crew 745 includes Crew Leader Lee Joe, a 21-year City veteran, and truck drivers Michael Lopez (7 years), Paul Caraway (6 years) and Alejandro Oropeza (3 years). This team is



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recognized because of their constant dedication and determination to get the job done each day, ensuring the communities they serve are clean and clutter free. Sanitation Brush Crews work in all weather conditions, from dawn to dusk, until the job is done. In FY 2020-21, Sanitation Brush Crews collected over 181,000 tons of brush and bulky debris throughout Dallas. On an average day, Crew Leader Joe and Brush Crew 745 collect approximately 22 tons, or over 6,500 tons a year. They are hard workers with a can-do attitude and are valued members of our Sanitation and City of Dallas team!

### Vaccine Incentive Update

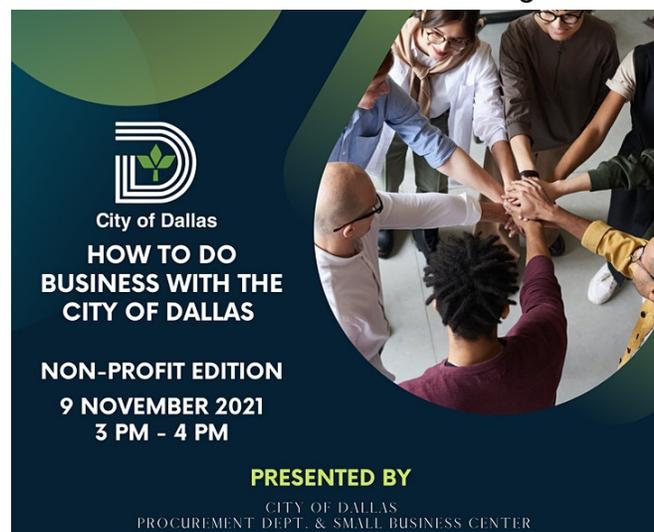
The vaccine incentive offered to City of Dallas employees who self-reported their vaccine status was a tremendous success! As of the final participation deadline on November 1, 2021, approximately 8,069 employees had uploaded their COVID19 Vaccine documentation into the Apricity@Work app. HR and the U.S. Wellness team will be reviewing the documentation through December 1st and employees may expect to see their leave time available in Workday by December 15, 2021. The U.S. Wellness is the sub-contractor under CareATC that created the app (algorithms) for the Apricity@Work app we are using. They will review any “unreadable” or suspicious documents that may have been uploaded or manually added. As a reminder, vaccine incentive leave will be maintained in a separate bank and may not be paid out or transferred for any reason. A special thanks to everyone that supported this initiative! Staff will provide an update on the vaccination incentive program and the final phase of the Return to Work Plan at the December Ad Hoc Committee on COVID-19 Recovery and Assistance. For additional information, please contact Human Resources Director Nina Arias.

### How to do Business with the City of Dallas – Non-Profit Edition

The Office of Procurement Services and the Small Business Center are hosting a virtual learning event on how non-profits can engage with the City of Dallas. Participants will learn to do business with the City as well as hear about upcoming opportunities. This free event will be held on Tuesday, November 9 from 3:30-4:30pm.

Residents can register at the following link: <https://www.eventbrite.com/e/how-to-do-business-with-the-city-of-dallas-non-profit-edition-tickets-203244318227>.

For additional information, please contact Chhunny Chhean, Director of Procurement Services.



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### [Redistricting](#)

The Redistricting Commission met on Thursday, October 28, 2021 in the City Council Chambers. They were given a preview of the redistricting website, [DallasRedistricting.com](#), and approved a regular meeting schedule that consists of the 2<sup>nd</sup> Monday of the month at 6:30 p.m. and the 4<sup>th</sup> Monday of the month at 3:30 p.m., until the end of the year. 2022 meeting dates are to be determined. They were unable to approve a public town hall meeting schedule and decided to hold it under advisement until their next meeting on Monday, November 8, 2021, at 6:30 p.m., as part of their next regular Commission meeting. Once the public town hall meeting schedule is finalized, we will notify the City Council of those dates. The town hall meetings will now likely take place in December and January.

Meanwhile, the redistricting website is now live. Residents are encouraged to visit [DallasRedistricting.com](#) for the latest information on the redistricting process, getting involved, communicating directly with Redistricting Commissioners and submitting their very own maps. The Office of Government Affairs continues to work with the Office of Equity and Inclusion and the third-party consultant to ensure the website is ADA compliant.

The Office of Government Affairs also continues to work with Communications, Outreach and Marketing to develop a communications and marketing strategy to promote the process and engage residents to get involved. This marketing strategy will be presented to the Redistricting Commission on Monday, November 8, 2021. Once approved, we will forward the strategy to the City Council and use the tools included in the strategy to notify as many residents as possible about the upcoming Redistricting Commission meetings and townhalls. For additional questions please contact Brett Wilkinson, Director of Government Affairs.

### [Convention and Event Services Deck the Plaza 2021](#)

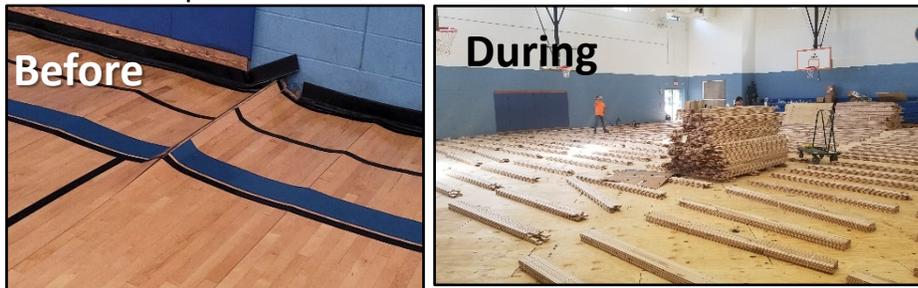
The City of Dallas will host the 4th Annual Deck the Plaza on Saturday, November 27<sup>th</sup>. The event will begin at 5:30 PM with the official tree lighting by Mayor Johnson and continue until 8:30 PM. Like last year, Deck the Plaza will be a public holiday drive-thru event at City Hall Plaza. The proposed route will begin eastbound along Young Street at Griffin Street and turn south on Browder Street, adjacent to the Plaza. The caravan will enter City Hall Plaza on Marilla Street and proceed through holiday entertainment, socially distanced waves of good cheer from volunteer city staff and elected officials, a festival of decorations, and end with a view of 35-foot holiday tree. As they caravan in their vehicles, attendees will be treated to holiday music and recorded messages from elected officials on Classical 101.1 WRR-FM.

Public health protocols will be in place. Walk-ups will not be allowed, and all attendees will be required to remain in their vehicles at all times. If you have additional questions, please contact Rosa Fleming, Director of Convention and Event Services.

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### Eloise Lundy Recreation Center Gym Renovations

The Building Services Department (BSD) recently completed interior renovations at Eloise Lundy Recreation Center gymnasium located at 1229 Reverend CBT Smith Street. The project addressed damages from Winter Storm Uri including plumbing repairs and a new gym floor. For more information, please contact Errick Thompson, Director, Building Services Department.



### New Procurement Opportunities

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

Opportunity No.	Opportunity Name
BP22-00017598	EMV Credit Card Processing and Hardware Terminal-Leasing Services
BC22-00017917	Portable Truck Scale
BD21-00016281	Pre and Post Disaster Response Goods and Services

We are also pleased to share the latest, [Procurement Quarterly](#) listing citywide opportunities for the current quarter (of the fiscal year) and published on the OPS [website](#).

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Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Chhunny Chhean, Director of Procurement Services.

## Look Ahead

### City Council Briefings

November 16, 2021

- City Manager 2021 Goals
- Critical City Infrastructure – A New Data Center for the City of Dallas
- Sidewalk Master Plan Update

### Media Inquiries

- DFR Fire Inspectors Put Apartment Complex on Notice to Repair Resident's Nearly Three-Month-Old Fire Damage
- WFAA 8 Talks to Firefighter Injured in Explosion
- Family of Man Kicked by DFR Member Calls for His Arrest
- NY Times Inquires About Member Who Abused COVID Leave
- Fire Displaces 11 From South Dallas Apartment Complex
- High Winds Cause Power Outages and Damages Throughout City
- DFR Under Scrutiny After Member Takes Picture of Homicide Victim
- Off-Duty Firefighter Rescues Two from House Fire
- Firefighter Who Kicked Man Dismissed from Department

The storylines listed above references the major media inquiries addressed by DFR during the period dating from October 26<sup>th</sup> – November 1<sup>st</sup>. A more detailed account of the department's responses to those inquiries, and others, can be viewed at [this link](#). In the event you are contacted by the press, or if you have any questions or concerns, please contact Chief Artis, Dallas Fire-Rescue. Other media requests from various news outlets are available to view at the following links: [Communications, Outreach and Marketing](#) or [Dallas Fire Rescue](#).

Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.



T.C. Broadnax  
City Manager

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c: Chris Caso, City Attorney  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizer Tolbert, Chief of Staff  
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager  
Joey Zapata, Assistant City Manager  
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services  
M. Elizabeth Reich, Chief Financial Officer  
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion  
Directors and Assistant Directors