

Memorandum



CITY OF DALLAS

DATE September 9, 2022

TO Honorable Mayor and Members of the City Council

SUBJECT **Tax Transparency – Taxpayer Feedback**

The Texas Reform and Transparency Act of 2019 (Senate Bill 2) requires appraisal districts to establish a property tax database of property tax related information. Each appraisal district within the City of Dallas maintains a Tax Transparency website where residents can submit comments on adopted budgets, hearings, tax rates, and any other topic regarding property taxes. The database must allow a property owner to complete and submit comments at any time after the taxing unit proposes the tax rate for that tax year until the adoption of the tax rate. The City is responsible for reviewing and possibly responding to resident feedback. The table below provides a summary of the feedback received through the tax transparency portals maintained by the appraisal districts in the City.

Tax Transparency – Taxpayer Feedback	
Summary of Responses	Number of Responses
Adopt No-New-Revenue Tax Rate	21
Taxes too High	10
Website Complaint	3
Complaint Regarding Appraised Value	5
Questions Related to Taxing Process	4
Total	43

A tax rate public hearing will be held prior to the final adoption of the tax rate on September 21. We will continue to monitor feedback until adoption of the tax rate. If you have any questions, please contact Budget and Management Services Director Janette Weedon.


Jack Ireland

Chief Financial Officer

c: T.C. Broadnax, City Manager
Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Deputy City Manager
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors