

# Memorandum



CITY OF DALLAS

DATE March 10, 2023

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – March 9, 2023**

In this week's issue of Taking Care of Business are the following topics:

## **New Information**

- Irma P. Hall Medal for Community Engagement
- Aviation prepares for Spring Break at Dallas Love Field
- Fix A Leak Week
- North Texas Clean-up Challenge

## **Weekly Updates**

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- Office of Procurement Services New Opportunities
- OHS Street Outreach Update
- H.A.R.T/eam Departmental and Community Outreach
- H.A.R.T/eam Update
- Media Inquiries

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## **NEW INFORMATION**

### **2023 Irma P. Hall Medal for Community Engagement**

The Office of Arts & Culture received the 2023 Irma P. Hall Medal for Community Engagement at the Irma P. Hall Black Theatre Awards presented by the DFW Black Arts Council. The DFW Black Arts Council was founded to highlight and celebrate excellence in the Dallas & Fort Worth Black Arts community. The City of Dallas Office of Arts & Culture was recognized for community engagement efforts with artists and arts organizations within the City of Dallas. This honor is a testament to OCA's dedication toward promoting and supporting the arts across our community. The award recognizes the Office's efforts in creating equitable opportunities for local artists and art organizations and engaging the community in cultural events and programs. The recognition highlights the positive impact that OCA has on the cultural ecosystem of our city. By continuing to prioritize the city's Racial Equity and Cultural Plans, the Office of Arts & Culture helps to create a more vibrant and connected community where the arts are valued and celebrated by all. The award was presented to Director Martine Elyse Philippe at the Viva Event Center on February 26, 2023. Should you have any questions, we invite you to contact the OAC Director at [Martine.Philippe@dallas.gov](mailto:Martine.Philippe@dallas.gov).

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### **Aviation Prepares for Busy Spring Break at Dallas Love Field**

Spring break travel season has officially begun, and Dallas Love Field wants travelers to be prepared for increased traffic at the airport! Aviation expects an average of over 30,000 travelers per day during the weeks of spring break observed between March 6 – 10 and March 13 – 17 for most local school districts. Those flying during this timeframe are encouraged to plan ahead to alleviate stress and arrive at least two hours before any scheduled departure. Self-drivers should remember parking in all three onsite garages is first-come, first-served, but usage of Garage C is highly encouraged. The newest garage offers 5,000 parking spots, multiple payment options, and state-of-the-art technology creating an easier travel experience. For the most up-to-date information about airport operations, follow @DallasLoveField on all major social media platforms and contact the 24/7 Airport Operations Center at 214-670-LOVE (5683).

Should you have any questions, please contact Patrick Carreno, Interim Director of Aviation at [patrick.carreno@dallas.gov](mailto:patrick.carreno@dallas.gov) or 214-670-6149.

### **Fix a Leak Week**

The cities of Dallas, Houston, Fort Worth, Frisco, and San Antonio, and water providers Tarrant Regional Water District and North Texas Municipal Water District are partnering to celebrate the Environmental Protection Agency's (EPA) **annual Fix a Leak Week - March 20-26, 2023**. We are bringing residents virtual teaching moments on how to fix simple household's leaks to save one of our most precious natural resources, water. It is estimated **the average household's leaks can waste nearly 10,000 gallons of water every year**. Everyone is invited to register and participate in the free virtual programs and/or participate at one of the two Watch Parties hosted by the City of Dallas Water Conservation program. The Watch Parties will feature home improvement giveaways such as a faucet, toilet, or aerator replacement kit and a chance to win a family pack of tickets to the Dallas Zoo. Residents must be present to win, and the items are not transferable. Spanish translation will be available.

Register for:

- Tuesday, March 21, 2023, 6 p.m. to 7 p.m. - Indoor Leaks: <https://FALWI.eventbrite.com>
- Thursday, March 23, 2023, 6 p.m. to 7 p.m. - Outdoor Leaks: <https://FALWO.eventbrite.com>

Hosted Watch Parties for the Indoor Leaks Program:

- Tuesday, March 21, 2023, 5:30 p.m. to 7 p.m. - Martin Luther King, Jr. Recreation Center (2922 MLK Jr. Blvd. Bld. E) and West Dallas Multipurpose Center (2828 Fish Trap Rd.)

Should you have any questions, please contact Carlos Evans, Director of the Office of Environmental Quality and Sustainability, at [carlos.evans@dallas.gov](mailto:carlos.evans@dallas.gov)

**North Texas Community Clean-Up Challenge**

On Wednesday, March 1, 2023, Code Compliance kicked off the North Texas Community Clean-Up Challenge (NTCC) which is a friendly competition among North Texas communities to see who can pick up the most litter per resident. Communities, churches, boy scouts, girl scouts, companies, activists, and residents can organize litter clean-up events or log existing events and efforts as they occur. Code Compliance co-sponsored two clean-up events this past weekend to give the city an excellent start for the Challenge. Both events had approximately 350 volunteers combined, logging over 250 bags of trash. The NTCC runs from March 1 - May 31, 2023. For more information contact, Eric Onyechefule, CCS Public Information Coordinator, [eric.onyechefule@dallas.gov](mailto:eric.onyechefule@dallas.gov).



**WEEKLY UPDATES**

**Convention and Event Services Weekly Event Report**

Each week, Convention and Event Services will provide a report featuring two weeks of upcoming events that are either coordinated with the Office of Special Events or hosted at the Kay Bailey Hutchison Convention Center Dallas. The report highlights the dates, location, and Council District for each event, and is attached for your convenience. Should you have any questions or concerns, please contact Rosa Fleming, Director of Convention and Event Services at [rosa.fleming@dallas.gov](mailto:rosa.fleming@dallas.gov).

**Office of Procurement Services New Opportunities**

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City’s [electronic bid portal](#):

<b>Opportunity No.</b>	<b>Opportunity Name</b>
CIZ-DWU-22 499/500	Unserved Area Water and Wastewater Main Installations Construction Package 1, Contract No. 22-499/500
BB23-00021453	Project Management Services for the Implementation of the KBHCCD Master Plan
BI23-00021599	Carbon Offset

BI23-00021606	Dock Master Services at DAL
BJZ23-00021433	Master Leasing Services
BO23-00021444	Internal Joint Seals
BO23-00021458	Ferrier Services

We are also pleased to share the latest, [Procurement Quarterly](#) listing citywide opportunities for the current quarter (of the fiscal year) and published on the OPS [website](#). The City of Dallas Office of Procurement Services will host in-person and virtual meetings to engage business and non-profit vendors with technical assistance regarding "Doing Business with the City of Dallas". For more information about the City of Dallas Office of Procurement Services or to schedule an appointment, please contact Denita Lacking-Quinn, at [Denita.quinn@dallas.gov](mailto:Denita.quinn@dallas.gov) or call 214.670.5542.

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Danielle Thompson, Director of Procurement Services.

### **OHS Street Outreach Update**

The Dallas Real Time Rapid Rehousing (D.R.T.R.R.) team of homeless service providers, co-led by the Office of Homeless Solutions (OHS) and Housing Forward, is currently targeting several encampments, which will result in closure through the housing of those unsheltered individuals throughout the year. The team will outreach to these sites and meet with various persons experiencing homelessness to assess their needs in preparation for site closure via housing. During this time, the OHS Street Outreach Team will continue to engage with unsheltered residents through normal street outreach, connecting people with the needed resources, such as: getting IDs, working with Community Courts on expunging eligible tickets and offenses from their records, identifying medical needs, and getting them access to the Coordinated Access System (CAS). The DRTRR Community Dashboard is live and may be found [here](#).

Please see the attached schedule for homeless encampment cleaning the week of March 6 through March 10, 2023. Please note that these will be for debris removal and outreach only. All encampment cleaning requests are being resolved as time and weather allows. We appreciate everyone's patience.

### **Departmental and Community Outreach**

Outreach began conducting educational visits to various City departments, businesses, apartment complexes, and communities to educate them on the processes for the H.A.R.T/eam and OHS Street Outreach on February 15, 2023. To request a visit to your department or for any community requests please reach out to Outreach Manager, Lisa Rand, at [Lisa.Rand@dallas.gov](mailto:Lisa.Rand@dallas.gov).

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### **H.A.R.T/eam Update**

The Homeless Action Response Team (H.A.R.T/eam) is led by the Office of Homeless Solutions (OHS) and encompasses four teams comprised of a core team of the following: Crisis Intervention Team (CIT), Dallas Animal Services (DAS), Dallas Marshals, and Code Compliance (Code). This team is supplemented by Parks and Recreation, Dallas Fire & Rescue, and Public Works as needed. The purpose of H.A.R.T/eam. is to provide a quick response to immediate safety concerns around homeless encampments and hot spots. To report a critical issue regarding an encampment or panhandling, please submit a service request to 311 or the OurDallas smartphone app. For any questions or concerns please reach out to H.A.R.T/eam Supervisor, LaTonya Bias at [LaTonya.Bias@dallas.gov](mailto:LaTonya.Bias@dallas.gov).

The teams are assigned and respond to time-sensitive, critical issues received via 311 and/or via email which are defined as:

- Issues raised by City Leadership and members of City Council requests
- Issues presenting an immediate safety concern (the presence of firearms, uncontrolled fires, reports of threatening behavior)
- Any issues which would derail the normal street outreach service resolution process
- Panhandling

Please see the attached overview for the H.A.R.T/eam's outreach services for the week of February 27 through March 5, 2023, and the encampment resolution schedule for March 6 through March 12, 2023.

OHS continues to urge people who see an encampment to report it via 311 or 311's OurDallas smartphone app to ensure strategic alignment with comprehensive OHS outreach. The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. Please visit the [dashboard](#) and feel free to share this tool with residents. If you have any questions please reach out to Christine Crossley, Director of the Office of Homeless Solutions, at [Christine.Crossley@dallas.gov](mailto:Christine.Crossley@dallas.gov).

### **Media Inquiries**

As of March 7, 2023, the Communications, Outreach, and Marketing (COM) Department has received various media inquiries available to view [here](#). For more information, contact Catherine Cuellar, [catherine.cuellar@dallas.gov](mailto:catherine.cuellar@dallas.gov).

The following storylines reference the major media inquiries addressed by Dallas Fire-Rescue (DFR) during the period dating from February 28<sup>th</sup> – March 6<sup>th</sup>. A more detailed account of the department's responses to those inquiries, and others, can be viewed at [this link](#). Should you have any questions or concerns, please contact Fire Chief, Dominique Artis, at [dominique.artis@dallasfire.gov](mailto:dominique.artis@dallasfire.gov).

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- DFR Assistant Chief Featured on NBC 5's Community Conversations
- Severe Weather Event Caused Spike in Emergency Response
- Woman Dies Following Southeast Dallas House Fire
- DFR Says Goodbye to Active Member Who Recently Passed Away

Should you have any questions or concerns, please contact Genesis D. Gavino, Chief of Staff.



T.C. Broadnax  
City Manager

c: Tammy Palomino, Interim City Attorney  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizer Tolbert, Deputy City Manager  
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager  
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager  
Dr. Robert Perez, Assistant City Manager  
Carl Simpson, Assistant City Manager  
Jack Ireland, Chief Financial Officer  
Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors



**City of Dallas**

**Convention and Event Services  
Weekly Events Report  
March 10, 2023**

<b>Event Type</b>	<b>Name</b>	<b>Dates</b>	<b>Location</b>	<b>District</b>
Special Event	St. Patrick's Day - Parade and Festival	3/11/2023	5803 E. NW Hwy.	13, 14
Special Event	St. Patrick's Day - Block Party	3/11/2023	2900 Greenville Ave.	14
Special Event	St. Patrick's Day - Day Dash 5K - Dash Down Greenville	3/11/2023	4925 Greenville Ave.	14
Special Event	St. Patrick's Day - Milos Butterfingers Parade Party	3/11/2023	5645 SMU Blvd.	14
Special Event	St. Patrick's Day - Ozona Grill and Bar	3/11/2023	4615 Greenville Ave.	14
Special Event	St. Patrick's Day - Truck Yard's Day Party	3/11/2023	5624 Sears St.	14
Special Event	St. Patrick's Day - Sundown Parking Lot Picnic	3/11/2023	3520 Greenville Ave.	14
Special Event	St. Patrick's Day - Barley House After Parade Party	3/11/2023	5612 SMU Blvd.	14
Special Event	St. Patrick's Day - Rusty Taco	3/11/2023	4802 Greenville Ave.	14
Special Event	St. Patrick's Day - Shuck n Jive	3/11/2023	5315 Greenville Ave.	14
Special Event	St. Patrick's Day - Aw Shucks Parking Lot Party	3/11/2023	3601 Greenville Ave.	14
Special Event	Educational Partnerships College Fair	3/14/2023	1500 Marilla St.	2
Special Event	St. Patrick's Day - Dubliner	3/17/2023	2818 Greenville Ave.	14
Special Event	St. Patrick's Day - Harwood Arms	3/17/2023	2850 N. Harwood St.	14
Special Event	St. Patrick's Day - Happiest Hour 1st Annual Beer Fest	3/17/2023	2616 Olive St.	14
Special Event	Good Local Markets – White Rock Farmers Market	3/18/2023	9047 Santa Clara Dr.	9
Special Event	DFW Pets are Family	3/18/2023	8301 S. Polk St.	8
Special Event	Deep Ellum Outdoor Market #5	3/18/2023	100 - 199 N. Crowdus St.	2
Special Event	28 <sup>th</sup> Annual Dallas Kosher Chili Cook Off	3/19/2023	10909 Hillcrest Rd.	11
Special Event	TE 150: Light Years	3/24/2023	8500 Hillcrest Rd.	13

**KBHCCD Schedule of Events**

KBHCC	Leadership Conference	3/12/2023	650 S. Akard St.	2
KBHCC	Pre-Proposal Meeting	3/14/2023	650 S. Akard St.	2
KBHCC	Brickfest Live	3/18/2023	650 S. Akard St.	2
KBHCC	1NS Company Meeting	3/18/2023	650 S. Akard St.	2
KBHCC	OSB Job Fair & Career Expo Dallas – Fort Worth	3/22/2023	650 S. Akard St.	2
KBHCC	Oddities & Curiosities Expo	3/24/2023	650 S. Akard St.	2

**City of Dallas  
Office of Homeless Solutions  
TCB Update – March 9, 2023**

**Encampment Resolution (Cleaning) Schedule  
March 6 – March 10, 2023**

<b>LOCATION</b>
1300 N Justin Ave
Josey Lane at Webb Chapel
Marvin D. Love Fwy at S. Polk St
Marvin D. Love Fwy at Kiest Blvd
12 <sup>th</sup> St at Beckley St
900 E. 10 <sup>th</sup> St at R.L. Thornton Fwy
1153 Victory Ave
7201 E. Grand Ave
4451 Frankford Rd
5701 E. Mockingbird Ln
4451 Frankford Rd
10516 Allegheny Ct
5701 E Mockingbird Ln
2217 Stemmons Trl
1940 N Central Service Rd NB
11658 Emerald St
Empire Central at N Stemmons Fwy SB

**H.A.R.T/team Outreach Services Performance Measurements  
February 27 – March 5, 2023**

Number of Service Request Closed within 10 days	30
Number of Service Request still open (pending closing)	27
Number of MCC's received for the week	32
Number of Encampments Visited	12
Number of Individuals Engaged	52
Number of HMIS Entered	0
Number of Panhandlers Engaged	0

**H.A.R.T/team Encampment Resolution (Cleaning) Schedule  
March 6 – March 12, 2023**

<b>Location</b>
3819 Tyler St
Main St at Cesar Chavez