

Memorandum



CITY OF DALLAS

DATE June 2, 2023

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – June 1, 2023**

In this week's issue of Taking Care of Business are the following topics:

New Information

- City of Dallas Celebrates Juneteenth
- SMART Summer at Dallas Public Library Starts Saturday
- Small Business Center B2B Connect Meeting
- DWU to resume disconnects for non-payment
- Development Services DallasNow Initiative
- Dallas Animal Services Officers rescue kitten from drain under DART railroad tracks
- Young girls read to dogs at the shelter
- Clay Cooley Auto Group hosts successful adoption event

Weekly Updates

- Convention and Event Services Weekly Event Report
- Office of Procurement Services New Opportunities
- Office of Homeless Solutions Update
 - Responsible Giving Campaign
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NEW INFORMATION

City of Dallas Celebrates Juneteenth

On June 15th from 12:00 – 1:30 pm, the Office of Equity and Inclusion in collaboration with Black Employees Support Team (BEST), and the Community Artist Program (CAP), will host a Juneteenth celebration in the main lobby of City Hall. The theme is “Juneteenth: A Day of Acknowledgement”. During the event, City departments will have the opportunity to share what Juneteenth means to their department and its impact. To learn more about the upcoming event, please see the attached fliers.

If you have any questions, please contact Dr. Lindsey Wilson, Director of the Office of Equity and Inclusion, at lindsey.wilson@dallas.gov.

SMART Summer at Dallas Public Library Starts Saturday

Dallas Public Library’s SMART Summer learning program kicks off June 3, and includes science, math, art, reading and technology challenges through August 12. Kids who read 20 minutes a day can earn free books for every 10 days of reading and be eligible for the grand prize drawings. Guest performers and hands-on activities happen weekly at all 30 library locations. Visit www.dallaslibrary.org/smartsummer to sign up for the reading challenge, find a kickoff party and search for events. For more information, contact [Jo Giudice](mailto:Jo.Giudice@dalass.gov), Director of Libraries.

Small Business Center B2B Connect Meeting

The Small Business Center B2B Connect meeting will connect Minority/Women Business Enterprises (M/WBE) with City Departments and M/WBE Advocacy Organizations. There will be a vendor expo at the event, in which M/WBEs can meet with staff from City departments. This is the third B2B Connect meeting which occurs monthly. The City Departments that will be featured are Park & Recreation, Transportation, and Environmental Quality & Sustainability. Should you have any questions, please contact Jesse Saldana, Program Administrator for/of the Small Business Center, at Jesse.Saldana@dallas.gov.

DWU to resume disconnects for non-payment

Dallas Water Utilities (DWU) will resume field disconnects for non-payment beginning Thursday June 1, 2023. DWU temporarily paused field disconnections effective May 4, 2023 due to the city-wide ransomware attack. The billing system (SAP) was unable to process credit cards for 4 days. Alternate payment methods were available for customers and no late payment charges were assessed. Should you have any questions, please contact Terry S. Lowery, Director for Dallas Water Utilities at terry.lowery@dallas.gov.

Development Services DallasNow Initiative



Development Services is pleased to announce DallasNow as the land management system replacement project name. Our new, online software platform will replace POSSE, the current land management system used by Development Services to process permit applications. The DallasNow brand communicates our commitment to customer partnerships,

reliability, user friendliness and consistent, responsive service delivery. A team of Development Services team members, in collaboration with other city departments, has been dedicated to the design and implementation of the new system. The project schedule, internal training plan, and the testing plan have been completed. The next phase of the project will be tailoring the system’s processes to the needs of the department. The entire process is estimated to take just over two years with an anticipated launch in Summer 2025. Should you have any questions, please contact Vernon Young, Assistant Director for Development Services, at vernon.young@dallas.gov.

Dallas Animal Services Officers rescue kitten from drain under DART railroad tracks

Dallas Animal Services Officers were dispatched to a call on Sunday night about a kitten trapped in a drain that let out onto the DART tracks in downtown. Civilians had attempted to capture the kitten for days to no avail, so they finally called 311. ASOs were unable to capture the cat on the first call, but returned the next morning with a trap. After three days of being stuck, they were able to rescue the kitten! The civilians who found the kitten came to the shelter the next day and plan to foster her until she is healthy enough for adoption. The kitten is now named "Erway" after the street she was found on. [WFAA did a report and got video](#) on the rescue. Should you have any questions, please contact MeLissa Webber, Director of Dallas Animal Services at melissa.webber@dallas.gov.

Young girls read to dogs at the shelter

A group of girls from the 'Make A Difference' organization visited Dallas Animal Services on Saturday to read to the dogs. [NBC5 reported on the visit](#). The girls also gave the dogs rawhides and toys to provide enrichment in their kennels. The visit helped many of the shelter dogs decompress, and also helped the girls practice reading out loud. Should you have any questions, please contact MeLissa Webber, Director of Dallas Animal Services at melissa.webber@dallas.gov.

Clay Cooley Auto Group hosts successful adoption event

Clay Cooley Auto Group in partnership with Dallas Animal Services hosted a free adoption event on Sunday, May 21st. The event was extremely successful, with 12 dogs getting adopted, eight of them from DAS, and four from DAS partner organizations. [WFAA preview the event on Goodmorning Texas](#). The event was held at Clay Cooley Volkswagen on Lemmon Avenue, and featured food trucks, games, music, and plenty of pups. You can find photos from the event [here](#). Should you have any questions, please contact MeLissa Webber, Director of Dallas Animal Services at melissa.webber@dallas.gov.

WEEKLY UPDATES

Convention and Event Services Weekly Event Report

Each week, Convention and Event Services will provide a report featuring two weeks of upcoming events that are either coordinated with the Office of Special Events or hosted at the Kay Bailey Hutchison Convention Center Dallas. The report highlights the dates, location, and Council District for each event, and is attached for your convenience. Should you have any questions or concerns, please contact Rosa Fleming, Director of Convention and Event Services at rosa.fleming@dallas.gov.

Office of Procurement Services New Opportunities

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

Opportunity No.	Opportunity Name
CIZ23-AVI-2162	Runway 13L-31R RSA Improvements and Rehabilitate Taxiway A
CIZ-DWU-22 423/424	Water and Wastewater Main Replacements at Various Locations
BBZ23-00021759	Public Safety Uniform Alteration Services
BI23-00022274	Sewer Odor and Corrosion Control Services
BI23-00022275	Electromagnetic Gates, Field Fence, Concrete Wall Installation and Maintenance Services
BIZ23-00022276	Transportation Network Services

We are also pleased to share the latest, [Procurement Quarterly](#) listing citywide opportunities for the current quarter (of the fiscal year) and published on the OPS [website](#). The City of Dallas Office of Procurement Services will host in-person and virtual meetings to engage business and non-profit vendors with technical assistance regarding "Doing Business with the City of Dallas". For more information about the City of Dallas Office of Procurement Services or to schedule an appointment, please contact Angela Akins, at Angela.akers@dallas.gov or call 972.243.2127

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Danielle Thompson, Director of Procurement Services at Danielle.thompson@dallas.gov.

Office of Homeless Solutions Updates

R.E.A.L. Time Rehousing

The Dallas Real Time Rapid Rehousing (D.R.T.R.R.) team of homeless service providers, co-led by the Office of Homeless Solutions (OHS) and Housing Forward is on track to house over 2,700 unique individuals by 2023. The City and its partners now have a new goal of housing 6,000 unique individuals by 2025 and have rebranded the initiative to reflect the rehousing of those individuals across the expanse of the metroplex to R.E.A.L. Time Rehousing (RTR).

Street Outreach Update

Street Outreach is currently targeting several encampments, which will result in closure through the housing of those unsheltered individuals throughout the year. The team will outreach to these sites and meet with various persons experiencing homelessness to assess their needs in preparation for site closure via housing. During this time, the OHS Street Outreach Team will continue to engage with unsheltered residents through normal street outreach, connecting people with the needed resources, such as: getting IDs, working with Community Courts on expunging eligible tickets and offenses from their records, identifying medical needs, and getting them access to the Coordinated Access System (CAS). The RTR Community Dashboard is live and may be found [here](#).

Give Responsibly Campaign Outreach Update

The Office of Homeless Solutions and Code Compliance are working together to promote the Give Responsibly Campaign (GRC). This initiative aims to prevent street charity and illegal solicitation in the community through education and engagement. While providing alternative solutions for our residents experiencing homelessness.

The Office of Homeless Solutions Community Liaison and Code Compliance Neighborhood Code Representatives are partnering to visit businesses in hot spots across all districts, which started May 16th. So far OHS has visited sites in District 2 and District 8. This joint effort aims to address issues related to homelessness and the adverse effects street charity and illegal solicitation have on the community. It will provide education on how to sustainably support those in need while also ensuring a safer and more comfortable environment for businesses and their patrons. For more information on the GRC, to request GRC materials, or to request event / meeting presence, please reach out to the OHS Community Liaison, Marci Jackson, at Marci.Jackson@dallas.gov.

H.A.R.T/eam Update

The Homeless Action Response Team (H.A.R.T/eam) is led by the Office of Homeless Solutions (OHS) and encompasses four teams comprised of a core team of the following: Crisis Intervention Team (CIT), Dallas Animal Services (DAS), Dallas Marshals, and Code Compliance (Code). This team is supplemented by Parks and Recreation, Dallas Fire & Rescue, and Public Works as needed. The purpose of H.A.R.T/eam. is to provide a quick response to immediate safety concerns around homeless encampments and hot spots. To report a critical issue regarding an encampment or panhandling, please submit a service request to 311 or the OurDallas smartphone app. For any questions or concerns please reach out to the Outreach Manager, Lisa Rand at Lisa.Rand@dallas.gov, Senior Outreach Supervisor, Barry Dyson at Barry.Dyson@dallas.gov, and H.A.R.T/eam leads April Jamison at April.Jamison@dallas.gov and Jeremy Scott at Jeremy.Scott@dallas.gov

The teams are assigned and respond to time-sensitive, critical issues received via 311 and/or via email which are defined as:

- Issues raised by City Leadership and members of City Council requests
- Issues presenting an immediate safety concern (the presence of firearms, uncontrolled fires, reports of threatening behavior)
- Any issues which would derail the normal street outreach service resolution process
- Panhandling

Please see the attached the H.A.R.T/eam's performance measures for the week of May 22 through May 28, 2023, and the H.A.R.T/eam's encampment resolution schedule for May 29 through June 4, 2023. OHS staff will also send individual H.A.R.T. encampment resolution reports bi-weekly to applicable Districts for a more comprehensive report out on the data outside of the TCB.

OHS continues to urge people who see an encampment to report it via 311 or 311's OurDallas smartphone app to ensure strategic alignment with comprehensive OHS outreach. The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. Please visit the [dashboard](#) and feel free to share this tool with residents. If you have any questions please reach out to Christine Crossley, Director of the Office of Homeless Solutions, at Christine.Crossley@dallas.gov.

Media Inquiries

As of May 29, 2023, the Communications, Outreach, and Marketing (COM) Department has received various media inquiries available to view [here](#). For more information, contact Catherine Cuellar, catherine.cuellar@dallas.gov.

The following storylines reference the major media inquiries addressed by Dallas Fire-Rescue (DFR) during the period dating from May 23rd – 29th. A more detailed account of the department's responses to those inquiries, and others, can be viewed at [this link](#). Should you have any questions or concerns, please contact Fire Chief, Dominique Artis, at dominique.artis@dallasfire.gov.

- DFR Promotional Ceremony
- Dallas Maverick's Partner with Bedgear and NFM for Donation to Fire Station
- Woman and Dog Escape Safely from East Dallas Apartment Fire
- Everyone Okay After SUV Crashes Into Dallas Fire Station

Should you have any questions or concerns, please contact Genesis D. Gavino, Chief of Staff.



T.C. Broadnax
City Manager

c: Tammy Palomino, Interim City Attorney
Mark Swann, City Auditor
Billerae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Deputy City Manager
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Dr. Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors



City of Dallas

**Convention and Event Services
Weekly Events Report
June 2, 2023**

Event Type	Name	Dates	Location	District
Special Event	All You Can Eataly	6/2/2023	8687 N. Central Expwy.	13
Special Event	Pride at Double Wide	6/2/2023	3510 Commerce St.	2
Special Event	2023 NCAA D1 Dallas Baseball Regional	6/2/2023	3000 Mountain Creek Pkwy.	3
Special Event	Legacy Live	6/3/2023	4140 Walnut Hill Ln.	13
Special Event	Murals on the Move: Paint with Me! Oak Cliff Cultural Center	6/3/2023	223 Jefferson Blvd.	1
Special Event	Texas Capital Bank Community Fair	6/3/2023	340 Singleton Blvd.	6
Special Event	Kier's Hope 5 th Annual 5k Run and Fun Walk	6/3/2023	109 Continental Ave.	6
Special Event	Dougherty's Summer Extravaganza	6/3/2023	12835 Preston Rd. Ste. #202	13
Special Event	8 th Annual Ride to Remember	6/3/2023	1412 Griffin St.	1 - 14
Special Event	Equest Blue Ribbon Ball 2023	6/3/2023	811 Pemberton Hill Rd. #4	8
Special Event	Ride at the Eye	6/3/2023	1601 Main St.	14
Special Event	Family Festival 2023	6/4/2023	419 N. Cockrell Hill Rd.	1
Special Event	Texas Event #1	6/7/2023	4349 W. Northwest Hwy.	13
Special Event	Happy Circus	6/8/2023	9334 E. RL Thornton Fwy.	7
Special Event	Lifepoint Church Rocket Radio 3 rd Annual Car Show	6/10/2023	3200 W. Davis St.	1
Special Event	Farmer/Marshall Cocktail Hour	6/10/2023	1601 Main St.	14
Special Event	South Central Regatta (aka Nautique South Cantral Regatta)	6/11/2023	2055 Summer Lee Dr.	9
Special Event	Procession of Corpus Christi	6/11/2023	1404 Old Gate Ln.	9
Special Event	Dallas Symphony Orchestra Parks Concert at Paul Quinn	6/13/2023	3837 Simpson Stuart Rd.	8
Special Event	Dallas Arts District Pride Block Party 2023	6/16/2023	1800 N. Harwood St.	14

KBHCCD Schedule of Events

KBHCC	Dreamhack Festival	6/2/2023	650 S. Akard St.	2
KBHCC	FAN EXPO Dallas	6/8/2023	650 S. Akard St.	2
KBHCC	International Congress of Esthetics and Spa	6/10/2023	650 S. Akard St.	2
KBHCC	AVID Summer Institute	6/12/2023	650 S. Akard St.	2
KBHCC	HP End User Sales Meeting	6/14/2023	650 S. Akard St.	2
KBHCC	Digital Built Week Americas 2023	6/15/2023	650 S. Akard St.	2



B2B CONNECT NETWORKING EVENT

JOINS US FOR



PARK &
RECREATION,
TRANSPORTATION,
AND MORE!

NETWORKING OPPORTUNITIES

JOIN US AND REGISTER



DATE
May 31, 2023 (Wednesday)



TIME
1:00-3:00 PM



LOCATION
J. Erik Jonsson Central
Library, 1515 Young Street,
O'Hara Hall,
Dallas, TX 75201.



REGISTER
visit the site below
forms.office.com/g/YAyx1TKjyq
or scan the QR code



FORMAT

The meeting format will be individual presentations by the exhibitors and then a vendor expo.



SCHEDULE

- 1:00 PM – 1:15 PM Networking
- 1:15 PM – 1:25 PM SBC Introduction
- 1:25 PM – 1:57 PM (3 minutes each)
 - Advocacy Organizations
 - Park & Recreation
 - Transportation
 - Environmental Quality & Sustainability
- 1:57 PM – 3:00 PM Expo



WWW.SOURCEDALLAS.ORG

**City of Dallas
Office of Homeless Solutions
TCB Update – June 1, 2023**

**Encampment Resolution (Cleaning) Schedule
May 29 – June 2, 2023**

Location	District
2300 Pacific Ave	2
4600 Production Dr & Hawthorne Ave	2
4678 New Water Ln	2
2711 Storey Ln	6
8500 N Stemmons Fwy NB	6
3108 LBJ Fwy EB	6
2711 Storey Ln	6
11399 N Stemmons Fwy SB	6
3108 LBJ Fwy EB	6
Continental Ave & N Stemmons Fwy	6

**OHS H.A.R.T. Outreach and Advocacy
May 22 – 28, 2023**

Performance Measure	Total
Number of Service Request Closed within 10 days	10
Number of Service Request still open (pending closure)	32
Number of MCC's received for the week	6
Number of Locations Visited	31
Number of Individuals Engaged	107
Number of HMIS Entered	2
Number of Panhandlers Engaged	6

**H.A.R.T. Encampment Resolution (Cleaning) Schedule
May 29 – June 4, 2023**

Location	District
727 E Ann Arbor Ave	4
4200 Maryland Ave	4
1000 Clearwood Dr	8



Join the City of Dallas
as we highlight

JUNETEENTH

A day
of acknowledgement

 Thursday June 15, 2023

 12 to 1:30 p.m.

 City Hall Main Lobby

RSVP at
bit.ly/DallasJuneteenthCelebration
as lunch will be provided.

For language interpretation,
please call 945-275-8258
(48 hours prior to the meeting)

Para interpretación, por favor,
comúníquese al 945-275-8258
(48 horas antes de la reunión)



ENGAGEMENT



EMPATÍA



ÉTICA

EQUIDAD



**JUNE
TEENTH**



EXCELENCIA

PARTICIPACIÓN



Acompaña a la Ciudad de Dallas para celebrar

JUNETEENTH

un día de reconocimiento.



Jueves, 15 de junio de 2023



12 a 1:30 p.m.



Vestíbulo de la Alcaldía

Confirma tu asistencia

bit.ly/DallasJuneteenthCelebration

ya que se servirá almuerzo.

For language interpretation,
please call 945-275-8258
(48 hours prior to the meeting)



Para interpretación, por favor,
comúníquese al 945-275-8258
(48 horas antes de la reunión)



City of Dallas



CITY OF DALLAS
OFFICE OF EQUITY
& INCLUSION



LA LECTURA DEL VERANO COMIENZA

EL 3 DE JUNIO



**REGÍSTRATE
AHORA**





SUMMER READING STARTS

JUNE 3



SIGN UP NOW

