Memorandum



DATE November 18, 2022

^{TO} Honorable Mayor and Members of the City Council

SUBJECT Holiday Traffic and Curbside Traffic Media Campaign

The Department of Aviation is forecasting parking constraints at Dallas Love Field airport during the upcoming holiday travel season.

With an increase in leisure travelers parking in garages and longer parking dwell times, airports across the country have observed a much higher demand for parking and forecasts anticipate terminal garages will reach capacity quickly.

Approximately 210,000 passengers are expected to travel to and from Dallas Love Field during the Thanksgiving travel week, from November 18 to November 23. Aviation is advising passengers through traditional news, social media, and radio outlets of the following:

- Arrive three hours before any scheduled departure time due to heavy traffic in the terminal and on the roadways to Love Field,
- Utilize alternate means of transportation including rideshares, transportation for hire, public transportation, or family and friends as parking will limited especially on Tuesday – Thursday of Thanksgiving Week,
- When picking up arriving travelers, park at the Cell Phone Waiting Lot located on NE Corner of Hawes & Herb Kelleher until they are ready at Baggage Claim,
- Monitor Dallas Love Field's website and social media pages @DallasLoveField for real time parking garage capacity updates, and
- Call 214-670-LOVE (5683) or email 214670LOVE@dallas.gov for any information regarding Dallas Love Field.

Your assistance with sharing these key messages through any available district communications channels is appreciated.

For any additional questions or concerns, please contact Patrick Carreno, interim Director of the Department of Aviation at 214-670-6149 or at <u>Patrick.carreno@dallas.gov</u>.

Kimberly Bizor Tolbert Deputy City Manager

c: T.C. Broadnax, City Manager Chris Caso, City Attorney Mark Swann, City Auditor Bilierae Johnson, City Secretary Preston Robinson, Administrative Judge Jon Fortune, Deputy City Manager Majed A. Al-Ghafry, Assistant City Manager M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager Dr. Robert Perez, Assistant City Manager Carl Simpson, Assistant City Manager Jack Ireland, Chief Financial Officer Genesis D. Gavino, Chief of Staff to the City Manager Directors and Assistant Directors