

# Memorandum



CITY OF DALLAS

DATE January 27, 2023

TO Honorable Mayor and Members of the City Council

SUBJECT **Office of Homeless Solutions (OHS) Update on Unsheltered Housing and Encampment Resolution Efforts**

The purpose of this memorandum is to restate the scheduled OHS status reports to the Housing and Homelessness Solutions (HHS) Committee and the full City Council, utilizing the following:

- Weekly TCB updates on area cleanings and introducing H.A.R.T data from the week prior
- Quarterly updates on the Dallas R.E.A.L Time Rapid Rehousing (DRTRR) Initiative
- Introducing a monthly dashboard incorporating the work done through the OHS Street Outreach teams, H.A.R.T, and the DRTRR between quarterly updates

Every week, OHS staff provide updates via the TCB which include locations of where we are cleaning and/or removing encampments based on 311 data and where/what the H.A.R.T team has resolved issues in the past week. We are continuing to triage encampments based on these criteria and have added in responses by the Homeless Action Response Team (H.A.R.T), serving our community as a homelessness crisis response team.

Every quarter, per the existing schedule, OHS and Housing Forward present joint updates on the Dallas R.E.A.L Time Rapid Rehousing (DRTRR) Initiative. These updates include an overview of individuals housed, individuals engaged, encampments decommissioned, overall system orientation and planning concerning street outreach, housing needs, and system performance.

On a monthly basis, we are introducing a dashboard capturing the above activities in one location to provide the most current image of our accomplishments. OHS is also creating district-specific updates on area hotspots, which we will debut soon, including meetings with individual Councilmembers.

Please be advised that we are continuing to do quarterly updates for the DRTRR and the next scheduled update is to the HHS Committee on February 27, 2023. In addition, we continue to provide new program updates and initiatives to the Citizen Homelessness Commission and the Dallas Area Partnership. Should you require additional information or have concerns, please contact me or Christine Crossley at [Christine.crossley@dallas.gov](mailto:Christine.crossley@dallas.gov).

A handwritten signature in black ink, appearing to read 'Kimberly Bizer Tolbert'.

Kimberly Bizer Tolbert  
Deputy City Manager

c: T.C. Broadnax, City Manager  
Chris Caso, City Attorney  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager  
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager  
Dr. Robert Perez, Assistant City Manager  
Carl Simpson, Assistant City Manager  
Jack Ireland, Chief Financial Officer  
Genesis D. Gavino, Chief of Staff to the City Manager  
Directors and Assistant Directors