

Memorandum



CITY OF
DALLAS

DATE August 31, 2023

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – August 30, 2023**

In this week's issue of Taking Care of Business are the following topics:

New Information

- Digital Equity Open House
- Dallas Jr. Police Academy Annual Aviation Camp
- Dallas Animal Services takes part in Clear the Shelters with NBC 5 and Telemundo
- Former Blue Star Recycling Remediation
- Construction Projects Around the KBHCCD
- 6th Annual Riverfront Jazz Festival – Convention and Event Services and Office of Arts and Culture

Weekly Updates

- Convention and Event Services Weekly Event Report
- Office of Procurement Services New Opportunities
- Office of Homeless Solutions Update
 - R.E.A.L. Time Rehousing
 - Give Responsibly Campaign Outreach Update
 - OHS Street Outreach Update
 - H.A.R.T/eam Update
 - Heat advisory
- Media Inquiries

NEW INFORMATION

Digital Equity Open House

The City and its partners are hosting the first Digital Equity Open House on September 23, 2023 from 9:00 am – 2 pm at the Prairie Creek Branch Library. The Open House will introduce residents to the City's Digital Navigator's Program, highlight resources available at the Dallas Public Library, and most importantly conduct Affordable Connectivity Program enrollment on-site. The Open House is the first of many that will travel across the city in the coming year that will focus on digital equity programming.

"Our Product is Service"

Empathy | Ethics | Excellence | Engagement | Equity

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For your convenience, a promotional flyer is attached. Should you have any questions or concerns, please contact Estefania Ramirez, Digital Equity Coordinator at estefania.ramirez@dallas.gov.

Dallas Jr. Police Academy Annual Aviation Camp

The Dallas Jr. Police Academy, a 501(c)(3) corporation is pleased to announce the Youth Crime Prevention Program, is hosting its 2nd Annual Aviation Camp, scheduled for September 9, 2023. The Program and the Camp are open to youth in grades 8-1 and those interested in participating are encouraged to register with the link [here](#). For your convenience, a promotional flyer is attached. Should you have any questions, please contact Dallas Police Sergeant Wanda West at wanda.west@dallaspolice.gov.

Dallas Animal Services takes part in Clear the Shelters with NBC 5 and Telemundo

Dallas Animal Services (DAS) has teamed up once again with NBC DFW and Telemundo 39 for a nationwide adoption effort, Clear the Shelters. Last Saturday, DAS extended their hours and NBC DFW and Telemundo [broadcasted a live bilingual show](#) to promote the extended adoption day. By the end of the event, DAS accounted for 75 adoptions in a single day. Clear the Shelters Continues through the end of the month with waived adoption fees. Should you have any questions, please email MeLissa Webber at melissa.webber@dallas.gov.



[NBC 5 and Telemundo 39 team up to Clear the Shelters](#)

NBC 5's Brian Curtis and Brittney Johnson join Telemundo 39's Norma García and Enrique Teuteló at Dallas Animal Services for Clear the Shelters 2023. Many shelters are waiving or discounting fees in August.

www.nbcdfw.com

Former Blue Star Recycling Remediation

In partnership with the Office of Environmental Quality and Sustainability Department, the Office of Data Analytics and Business Intelligence continues to provide transparency to the public with an online story map detailing remediation efforts at 9527 S. Central Expressway. The [Former Blue Star Remediation story map](#) provides up-to-date information regarding the ground clean up, pictures showing work progress, and background information from December 2020 to the present. Staff expect the project will run until January 2024. Should you have any questions, please contact Carlos Evans, Director, carlos.evans@dallas.gov.

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Construction Projects Around the KBHCCD

Due to infrastructure projects around the convention center, Hotel Street from Cadiz Street to Memorial Street will be closed through the end of December. Detour routes will be provided as construction allows. Should you have any questions or concerns, please contact Jacquelin Justice, Assistant Director of Convention and Event Services at jacquelin.justice@dallas.gov.

6th Annual Riverfront Jazz Festival – Convention and Event Services and Office of Arts and Culture

The Black Academy of Arts and Letters (TBAAL) will be producing and hosting the 6th Annual Riverfront Jazz Festival from September 1 - 3. A diverse program of jazz, blues, R&B, soul, pop and neo-soul, the music festival benefits the ongoing mission of the organization as it embarks on its 46th year of working with emerging and promising young artists, and creating an awareness and understanding of African, African American and Caribbean culture through the arts. Performances for the weekend will take place at TBAAL and the Memorial Arena in the Kay Bailey Hutchison Convention Center Dallas. For more information related to ticketing, locations, and performance times, please access <https://www.tbaalriverfrontjazzfestival.org>. Please contact Rosa Fleming, Director of Convention and Event Services, or Martine Philippe Director of the Office of Arts and Culture for other questions.

WEEKLY UPDATES

Convention and Event Services Weekly Event Report

Each week, Convention and Event Services will provide a report featuring two weeks of upcoming events that are either coordinated with the Office of Special Events or hosted at the Kay Bailey Hutchison Convention Center Dallas. The report highlights the dates, location, and Council District for each event, and is attached for your convenience. Should you have any questions or concerns, please contact Rosa Fleming, Director of Convention and Event Services at rosa.fleming@dallas.gov.

Office of Procurement Services New Opportunities

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

Opportunity No.	Opportunity Name
CIZ23-TRN-3039	Preston Road and Douglas Avenue Pedestrian and Signal Improvements

We are also pleased to share the latest, [Procurement Quarterly](#) listing citywide opportunities for the current quarter (of the fiscal year) and published on the OPS [website](#). The City of Dallas Office of Procurement Services will host in-person and

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virtual meetings to engage business and non-profit vendors with technical assistance regarding "Doing Business with the City of Dallas". For more information about the City of Dallas Office of Procurement Services or to schedule an appointment, please contact Angela Akins, at Angela.akins@dallas.gov or call 972.243.2127

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Danielle Thompson, Director of Procurement Services at Danielle.thompson@dallas.gov.

Office of Homeless Solutions Updates

R.E.A.L. Time Rehousing

The Dallas Real Time Rapid Rehousing (D.R.T.R.R.) team of homeless service providers, co-led by the Office of Homeless Solutions (OHS) and Housing Forward is on track to house over 2,700 unique individuals by 2023. The City and its partners now have a new goal of housing 6,000 unique individuals by 2025 and have rebranded the initiative to reflect the rehousing of those individuals across the expanse of the metroplex to R.E.A.L. Time Rehousing (RTR).

OHS Street Outreach Update

Outreach is currently targeting several encampments, which will result in closure through the housing of those unsheltered individuals throughout the year. The team will outreach to these sites and meet with various persons experiencing homelessness to assess their needs in preparation for site closure via housing. During this time, the OHS Street Outreach Team will continue to engage with unsheltered residents through normal street outreach, connecting people with the needed resources, such as: getting IDs, working with Community Courts on expunging eligible tickets and offenses from their records, identifying medical needs, and getting them access to the Coordinated Access System (CAS). The RTR Community Dashboard is live and may be found [here](#).

Please see the attached schedule for homeless encampment cleaning the week of August 28 through September 1, 2023. Please note that these will be for debris removal and outreach only. All encampment cleaning requests are being resolved as time and weather allows and are subject to modification in response to special requests by City leadership.

Give Responsibly Campaign Outreach Update

The Office of Homeless Solutions and Code Compliance work together to promote the Give Responsibly Campaign (GRC). This initiative aims to prevent street charity and illegal solicitation in the community through education and engagement. While providing alternative solutions for our residents experiencing homelessness.

The Office of Homeless Solutions Community Liaison and Code Compliance

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Neighborhood Code Representatives are partnering to visit businesses in hot spots across all districts. This joint effort aims to address issues related to homelessness and the adverse effects street charity and illegal solicitation have on the community. It will provide education on sustainably supporting those in need while ensuring a safer and more comfortable environment for businesses and their patrons. For more information on the GRC, to request GRC materials, or to request event/meeting presence, please reach out to the OHS Community Liaison, Marci Jackson, at Marci.Jackson@dallas.gov.

H.A.R.T/eam Update

The Homeless Action Response Team (H.A.R.T/eam) is led by the Office of Homeless Solutions (OHS) and encompasses four teams comprised of a core team of the following: Crisis Intervention Team (CIT), Dallas Animal Services (DAS), Dallas Marshals, and Code Compliance (Code). This team is supplemented by Parks and Recreation, Dallas Fire & Rescue, and Public Works as needed. The purpose of H.A.R.T/eam. is to provide a quick response to immediate safety concerns around homeless encampments and hot spots. To report a critical issue regarding an encampment or panhandling, please submit a service request to 311 or the OurDallas smartphone app. For any questions or concerns please reach out to the H.A.R.T. Supervisor, Anthony Virgil, at Anthony.Virgil@dallas.gov.

The teams are assigned and respond to time-sensitive, critical issues received via 311 and via email which are defined as:

- Issues raised by City Leadership and members of City Council requests
- Issues presenting an immediate safety concern (the presence of firearms, uncontrolled fires, reports of threatening behavior)
- Any issues which would derail the normal street outreach service resolution process
- Panhandling

Please see the attached the H.A.R.T/eam's performance measures for the week of August 21 through August 26, 2023, and the H.A.R.T/eam's encampment resolution schedule for August 28 through September 2, 2023. OHS staff will also send individual H.A.R.T. encampment resolution reports bi-weekly to applicable Districts for a more comprehensive report out on the data outside of the TCB.

Heat Advisory

When a heat advisory is in effect, partners within the local Continuum of Care will offer additional services so that our unsheltered neighbors may seek relief from the heat, as well as accept in-kind donations. For all other donations please see the link provided [here](#). All inquires may be directed to ohsinfo@dallas.gov.

OHS continues to urge people who see an encampment to report it via 311 or 311's OurDallas smartphone app to ensure strategic alignment with comprehensive OHS outreach. The OHS Service Request dashboard can be utilized to track the progress of

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encampment resolution efforts. Please visit the [dashboard](#) and feel free to share this tool with residents. If you have any questions please reach out to Christine Crossley, Director of the Office of Homeless Solutions, at Christine.Crossley@dallas.gov.

Media Inquiries

As of August 28, 2023, the Communications, Outreach, and Marketing (COM) Department has received various media inquiries available to view [here](#). For more information, contact Catherine Cuellar, catherine.cuellar@dallas.gov.

Dallas Fire-Rescue Media Inquiries

The following storylines reference the major media inquiries addressed by Dallas Fire-Rescue (DFR) during the period dating from August 22nd – 28th. A more detailed account of the department's responses to those inquiries, and others, can be viewed at [this link](#). Should you have any questions or concerns, please contact Fire Chief, Dominique Artis, at dominique.artis@dallasfire.gov.

- Woman Found Dead After Fire in Northeast Dallas Home
- DFR Continues to See Increase in Heat-Related Calls
- DFR Rescues Man from White Rock Lake

Should you have any questions or concerns, please contact Genesis D. Gavino, Chief of Staff.



T.C. Broadnax
City Manager

c: Tammy Palomino, Interim City Attorney
Mark Swann, City Auditor
Billerae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Deputy City Manager
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Dr. Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors



Join Us at the Prairie Creek Branch Library for Our **Digital Equity Open House**

We will have Affordable Connectivity Program (ACP) Enrollment and more!

The ACP program is a federal government program that provides a benefit of up to \$30 per month toward home internet services, making certain plans **FREE!**

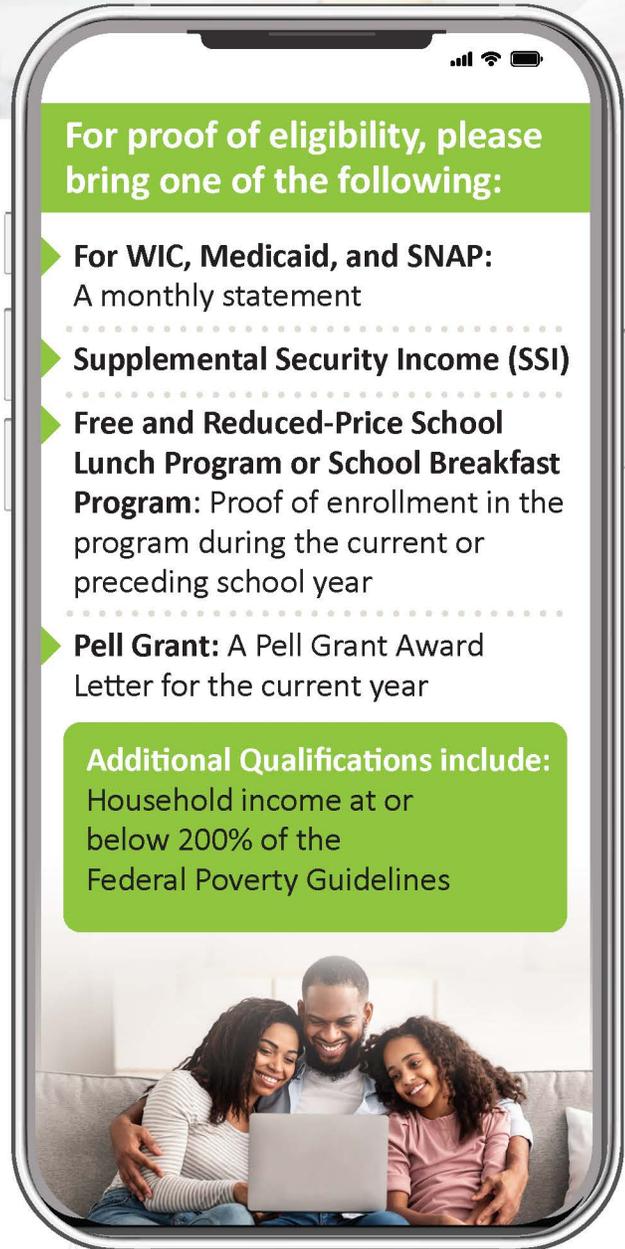
SATURDAY
SEPTEMBER 23, 2023
9 A.M. - 2 P.M.

9609 Lake June Rd.,
Dallas, TX 75217

To speed up the application process, be sure to bring your I.D. and proof of eligibility documents to the event:

For Identification, you can use one of the following:

- U.S Driver's License
- Government ID: State ID, U.S. Military ID
- Passport (current from any country)
- Individual Taxpayer ID number
- Matricula or Visa Consular Card
- Birth Certificate (any country) for the minor that is the Benefit Qualifying Person (BQP)



For proof of eligibility, please bring one of the following:

- ▶ For WIC, Medicaid, and SNAP: A monthly statement
- ▶ Supplemental Security Income (SSI)
- ▶ Free and Reduced-Price School Lunch Program or School Breakfast Program: Proof of enrollment in the program during the current or preceding school year
- ▶ Pell Grant: A Pell Grant Award Letter for the current year

Additional Qualifications include:

Household income at or below 200% of the Federal Poverty Guidelines



▶ Light refreshments will be provided.

QUESTIONS? Call the City Manager's Office, Digital Equity Coordinator, Estefania Ramirez at (469) 404- 4095 or email Estefania.Ramirez@dallas.gov



City of Dallas



Acompáñanos en la Biblioteca Prairie Creek evento sobre equidad digital

en nuestro

¡Te podrás inscribir al Programa de Conectividad Asequible (ACP) y más!

El ACP es un programa del Gobierno Federal que ofrece un beneficio de hasta \$30 al mes para servicios de internet en el hogar, ¡lo que hace que ciertos planes sean **GRATIS!**

Sábado

23 de septiembre de 2023
9 A.M. - 2 P.M.

9609 Lake June Rd.,
Dallas, TX 75217

Para acelerar el proceso de solicitud, asegúrate de traer tu identificación y documentos de prueba para cumplir con los requisitos:

Puedes utilizar una de las siguientes opciones como identificación:

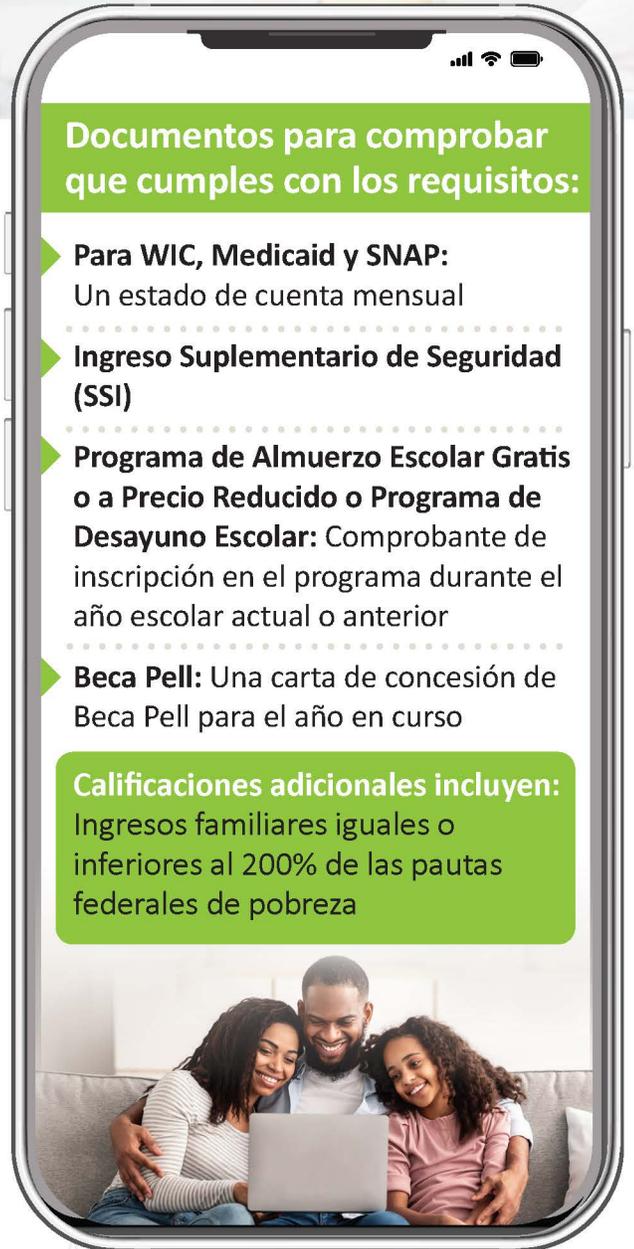
- Licencia de conducir de EE. UU.
- Identificación gubernamental: Identificación estatal, Identificación militar de EE. UU.
- Pasaporte (actual de cualquier país)
- Número de Identificación Personal del Contribuyente (ITIN)
- Matrícula o tarjeta consular de visa
- Acta de nacimiento (de cualquier país) para el menor que es la Persona Calificada para Beneficios (BQP)

Documentos para comprobar que cumples con los requisitos:

- ▶ **Para WIC, Medicaid y SNAP:**
Un estado de cuenta mensual
- ▶ **Ingreso Suplementario de Seguridad (SSI)**
- ▶ **Programa de Almuerzo Escolar Gratis o a Precio Reducido o Programa de Desayuno Escolar:** Comprobante de inscripción en el programa durante el año escolar actual o anterior
- ▶ **Beca Pell:** Una carta de concesión de Beca Pell para el año en curso

Calificaciones adicionales incluyen:

Ingresos familiares iguales o inferiores al 200% de las pautas federales de pobreza



▶ Habrá refrigerios.

¿Preguntas? Llama a Estefanía Ramírez, coordinadora de Equidad Digital en la Oficina del Administrador de la Ciudad, al 469-404-4095 o envía un correo electrónico a Estefania.Ramirez@dallas.gov

FC ACP Affordable Connectivity Program

City of Dallas



Join Us at the Prairie Creek Branch Library for Our **Digital Equity** **Open House**

We will have Affordable Connectivity Program (ACP) Enrollment and more!

The ACP program is a federal government program that provides a benefit of up to \$30 per month toward home internet services, making certain plans **FREE!**

QUESTIONS? Call the City Manager's Office, Digital Equity Coordinator, Estefania Ramirez at 469-404-4095 or email Estefania.Ramirez@dallas.gov

SAVE THE DATE

SATURDAY
SEPTEMBER 23, 2023
9 A.M. - 2 P.M.

9609 Lake June Rd.,
Dallas, TX 75217



▶ Light refreshments will be provided.



City of Dallas



Acompáñanos en la Biblioteca Prairie Creek en nuestro **evento sobre equidad digital**

Reserva la fecha

Sábado
23 de septiembre de 2023
9 A.M. - 2 P.M.

9609 Lake June Rd.,
Dallas, TX 75217

¡Te podrás inscribir al Programa de Conectividad Asequible (ACP) y más!

El ACP es un programa del Gobierno Federal que ofrece un beneficio de hasta \$30 al mes para servicios de internet en el hogar, ¡lo que hace que ciertos planes sean **GRATIS!**

¿Preguntas? Llama a Estefanía Ramírez, coordinadora de Equidad Digital en la Oficina del Administrador de la Ciudad, al 469-404-4095 o envía un correo electrónico a Estefania.Ramirez@dallas.gov



▶ Habrá refrigerios.





DALLAS JUNIOR POLICE ACADEMY

DALLAS POLICE TACTICAL & SPECIAL OPERATIONS AIR SUPPORT UNIT IN PARTNERSHIP WITH

THE NATIONAL AVIATION EDUCATION CENTER

Aviation Camp

One day that renders a long-lasting memory of a once-in-a-lifetime experience.

THE ITINERARY

- Fundamentals of Flight
- Box Drills
- Basic Flight Control
- Serpentine Flight Drills

GRADES: 8TH - 12TH



**SEPTEMBER 9, 2023
8AM - 1PM**

**5657 MARINER DR.
DALLAS, TX. 75237**



MORE CONTACT INFO:

Twitter: @DallasJrPolice

Facebook: @DallasPDJPA

www.Dallasjpa.org

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UNIDAD DE APOYO AÉREO DE OPERACIONES ESPECIALES
Y TÁCTICAS DEL DEPARTAMENTO DE POLICIA DE
DALLAS EN ALIANZA CON

EL CENTRO NACIONAL DE EDUCACIÓN
AERONAUTICA

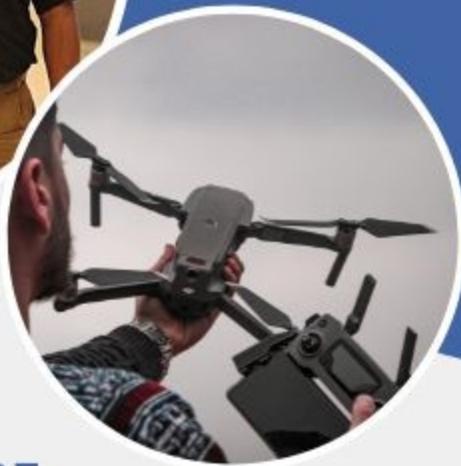
Campamento De Aviación

Un día que deja un recuerdo duradero de
una experiencia única en la vida.

EL ITINERARIO

Fundamentos Del Vuelo
Brocas de Caja
Controles De Vuelos Basicos
Ejercicios De Vuelo Serpentino

GRADOS: 8 – 12

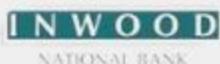


**9 SEPTIEMBRE DE
2023
8AM - 1PM**

**5657 MARINER DRIVE
DALLAS, TX. 75237**

MÁS INFORMACIÓN DEL CONTACTO:

Twitter: @DallasJrPolice
Facebook: @DallasPDJPA
www.Dallasjpa.org



¡Gracias a nuestros patrocinadores!





City of Dallas

**Convention and Event Services
Weekly Events Report
September 1, 2023**

Event Type	Name	Dates	Location	District
Special Event	TBAAL 6 th Annual Riverfront Jazz Festival	9/1/2023	1309 Canton St.	2
Special Event	Emmett J. Conrad High School Homecoming Parade	9/1/2023	7502 Fair Oaks Ave.	13
Special Event	8 th Annual Ride to Remember	9/2/2023	1412 Griffin St.	Multi
Special Event	Festival San Juan Diego	9/2/2023	10919 Royal Haven Ln.	6
Special Event	St. Augustine Church Festival	9/3/2023	1054 N. St. Augustine Dr.	5
Special Event	Labor Day Weekend Festival	9/3/2023	816 Montgomery St.	2
Special Event	Katy 5k	9/7/2023	3505 Maple Ave.	2, 14
Special Event	DAYL Freedom Run	9/9/2023	109 Continental Ave.	6
Special Event	Dallas Observer Brewfest	9/9/2023	920 S. Harwood St.	2
Special Event	Private Event	9/9/2023	1717 Main St.	14
Special Event	Deep Ellum Outdoor Market #17	9/9/2023	100 – 199 N. Crowdus St.	2
Special Event	Night Market	9/9/2023	5580 Peterson Ln.	11
Special Event	Big Texas Rally for Recovery	9/9/2023	3107 South Blvd.	7
Special Event	Annual Parish Carnival	9/10/2023	231 N. Marsalis Ave.	1
Special Event	Conservation on the Plaza	9/13/2023	1500 Marilla St.	2
Special Event	Private Event	9/13/2023	4349 W. Northwest Hwy.	13
Special Event	PARK (ing) DAY	9/14/2023	1100 Main St.	14
Special Event	House of Spirits #1	9/15/2023	4607 Ross Ave.	2
Special Event	Private Event	9/15/2023	1601 Main St.	14

KBHCCD Schedule of Events

KBHCC	TBAAL 6 th Annual Riverfront Jazz Festival	9/1/2023	650 S. Akard St.	2
KBHCC	Global Security Exchange	9/9/2023	650 S. Akard St.	2

**City of Dallas
Office of Homeless Solutions
TCB Update – September 1, 2023**

**Encampment Resolution (Cleaning) Schedule
August 28 – September 1, 2023**

Location	District
1728 N Central	2
2488 Commerce St	2
701 N Houston St	2
1613 W Northwest Hwy	6
2380 W Northwest Hwy	6
12802 N Central	10
7987 Walnut Hill Ln	11
1728 N Central Expwy	14

**H.A.R.T. Outreach and Advocacy
August 21 – August 26, 2023**

Performance Measure	Total
Number of Service Request Closed within 10 days	13
Number of Service Request still open (pending closure)	28
Number of MCC's received for the week	16
Number of Locations Visited	40
Number of Individuals Engaged	159
Number of HMIS Entered	0
Number of Panhandlers Engaged	17

**H.A.R.T. Encampment Resolution (Cleaning) Schedule
August 28 – September 2, 2023**

Location	District
No cleanings scheduled at the time of submittal. H.A.R.T. will continue to engage individuals at targeted hotspots.	