

Memorandum



CITY OF DALLAS

DATE September 22, 2023

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – September 21, 2023**

In this week's issue of Taking Care of Business are the following topics:

New Information

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- Code Resident Academy
- Texas Association of Telecommunication Officers & Advisors Recognizes City of Dallas
- Charter Review Commission Upcoming Meeting
- Development Services Third-Party Inspections
- Dallas Public Library Collecting Backpacks for Unhoused Residents

Weekly Updates

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- Office of Procurement Services New Opportunities
- Office of Homeless Solutions Update
 - R.E.A.L. Time Rehousing
 - OHS Street Outreach Update
 - Give Responsibly Campaign Outreach Update
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[NEW INFORMATION](#)

White Rock Lake – World Clean Up Day 2023

How do you celebrate World Cleanup Day 2023? Code Compliance answered that question when the department teamed up with a local organization, Dallas For Change, to pick up litter and remove blight from White Rock Lake. Code Compliance staff assisted with and provided tools for the 30+ volunteers in the effort. In total, 2500 pounds of litter was picked up.



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This is just the first of more than a handful of volunteer cleanup events Code Compliance has scheduled for the department's *Love Your Block* campaign. The initiative seeks to engage groups and residents across Dallas to show love to their neighborhoods by picking up litter where they see it.

The next event is planned for Saturday, September 23, 2023 at the MLK Jr. Community Center. If you would like to volunteer for this weekends or future cleanup events, registration is now open [here](#). Should you have any questions or need additional information, please contact Eric Onyechefule, CCS Public Information Coordinator II, eric.onyechefule@dallas.gov.

Code Academy for Residents



More than a handful of eager Dallas residents learned more about Code Compliance and received a stamp of completion last weekend. The residents participated in the department's latest Code Academy for Residents at Lochwood Library in District 9. Throughout the day, residents learned tips on common code violations, met with Code Compliance staff, and learned best practices on how to be a good neighbor. In the end, those who

attended received certificates and better understood the day-to-day operations in Code.

Residents will continue to have the opportunity to learn more about the department at the next academy which is scheduled for Saturday, October 7 at Mountain Creek Library in District 3. Should you have any questions or need additional information, please contact Eric Onyechefule, CCS Public Information Coordinator II, eric.onyechefule@dallas.gov.

Texas Association of Telecommunication Officers & Advisors Recognizes City of Dallas

The City of Dallas is a finalist in three categories at this year's [TATO](#) Government Programming Awards (GPA): **Public Affairs Program** - [Human Trafficking Awareness Panel](#), **Partnership Production** - [Sociable Cities Summit 2024](#), and **Diversity, Equity, and Inclusion** - [Dallas Park & Recreation Therapeutic Recreation Program](#). Winners will be announced during the **27th Annual Conference** hosted by **Communications, Outreach, and Marketing (COM)** from **November 1-3** at the **Fair Park Multimedia Center** and **J. Erik Jonsson Central Library**. Should you have any questions, please contact Catherine Cuellar, Director of Communications, Outreach, and Marketing, at catherine.cuellar@dallas.gov.

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Charter Review Commission Upcoming Meeting

The Charter Review Commission will hold a public meeting on Wednesday, September 27, at 6 p.m. for orientation and training. There will be a reception at 5 p.m. in the Flag Room for Commission Members and City Councilmembers. Attached are bilingual social media infographics for the public meeting at 6 p.m. Additional information on the Charter Review Commission is available [here](#). Should you have any questions, please contact Carrie Rogers, Director of the Office of Government Affairs, at carrie.rogers@dallas.gov.

Development Services Third-Party Inspections

Development Services has arranged for the International Code Council (ICC) to provide in-house training to DSD staff from September 25 - 29, 2023. The purpose of these training sessions is to provide professional training to City staff on significant changes to codes for building plan reviews and inspections. While DSD staff spends the week in this critical training, third-party vendor, SAFEbuilt, will provide inspection services on behalf of the Development Services Department to ensure our customers receive timely inspections while staff is in training. Inspections customers will be alerted beforehand to expect the SAFEbuilt inspectors to avoid any confusion on-site. Should you have any questions, please contact Donald Dixon, Deputy Building Official for Development Services, at donald.dixson@dallas.gov.

Dallas Public Library Collecting Backpacks for Unhoused Residents

Dallas Public Library is collecting warm winter supplies and adult backpacks to distribute to customers experiencing homelessness. Individuals, families, and work groups are encouraged to fill packs or collect supplies to donate, including gloves, socks, scarfs and toiletries. A complete list of items sought for each backpack is available on the library's [website](#). An effort is made to ensure all the backpacks contain the same items. Donations can be dropped off at any Dallas Public Library [location](#) by Wednesday, November 8. The backpacks will be distributed at the Central Library on November 22. For more information, contact Director of Libraries Jo Giudice at maryjo.giudice@dallas.gov.

WEEKLY UPDATES

Convention and Event Services Weekly Event Report

Each week, Convention and Event Services will provide a report featuring two weeks of upcoming events that are either coordinated with the Office of Special Events or hosted at the Kay Bailey Hutchison Convention Center Dallas. The report highlights the dates, location, and Council District for each event, and is attached for your convenience. Should you have any questions or concerns, please contact Rosa Fleming, Director of Convention and Event Services at rosa.fleming@dallas.gov.

Office of Procurement Services New Opportunities

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

Opportunity No.	Opportunity Name
CIZ-DWI-23-389E	Dam Spillway Rehabilitation Projects
BBZ23-00023147	Online Labor Market Data Subscription Services
BBZ23-00022463	Fire Hydrants, Parts & Accessories

We are also pleased to share the latest, [Procurement Quarterly](#) listing citywide opportunities for the current quarter (of the fiscal year) and published on the OPS [website](#). The City of Dallas Office of Procurement Services will host in-person and virtual meetings to engage business and non-profit vendors with technical assistance regarding "Doing Business with the City of Dallas". For more information about the City of Dallas Office of Procurement Services or to schedule an appointment, please contact Angela Akins, at Angela.akins@dallas.gov or call 972.243.2127

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Danielle Thompson, Director of Procurement Services at Danielle.thompson@dallas.gov.

Office of Homeless Solutions Updates

R.E.A.L. Time Rehousing

The Dallas Real Time Rapid Rehousing (D.R.T.R.R.) team of homeless service providers, co-led by the Office of Homeless Solutions (OHS) and Housing Forward is on track to house over 2,700 unique individuals by 2023. The City and its partners now have a new goal of housing 6,000 unique individuals by 2025 and have rebranded the initiative to reflect the rehousing of those individuals across the expanse of the metroplex to R.E.A.L. Time Rehousing (RTR).

OHS Street Outreach Update

Outreach is currently targeting several encampments, which will result in closure through the housing of those unsheltered individuals throughout the year. The team will outreach to these sites and meet with various persons experiencing homelessness to assess their needs in preparation for site closure via housing. During this time, the OHS Street Outreach Team will continue to engage with unsheltered residents through normal street outreach, connecting people with the needed resources, such as: getting IDs, working with Community Courts on expunging eligible tickets and offenses from their records, identifying medical needs, and getting them access to the Coordinated Access System (CAS). The RTR Community Dashboard is live and may be found [here](#).

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Please see the attached schedule for homeless encampment cleaning the week of September 18 through September 22, 2023. Please note that these will be for debris removal and outreach only. All encampment cleaning requests are being resolved as time and weather allows and are subject to modification in response to special requests by City leadership.

Give Responsibly Campaign Outreach Update

The Office of Homeless Solutions and Code Compliance work together to promote the Give Responsibly Campaign (GRC). This initiative aims to prevent street charity and illegal solicitation in the community through education and engagement. While providing alternative solutions for our residents experiencing homelessness.

The Office of Homeless Solutions Community Liaison and Code Compliance Neighborhood Code Representatives are partnering to visit businesses in hot spots across all districts. This joint effort aims to address issues related to homelessness and the adverse effects street charity and illegal solicitation have on the community. It will provide education on sustainably supporting those in need while ensuring a safer and more comfortable environment for businesses and their patrons. For more information on the GRC, to request GRC materials, or to request event/meeting presence, please reach out to the OHS Community Liaison, Marci Jackson, at Marci.Jackson@dallas.gov.

H.A.R.T/eam Update

The Homeless Action Response Team (H.A.R.T/eam) is led by the Office of Homeless Solutions (OHS) and encompasses four teams comprised of a core team of the following: Crisis Intervention Team (CIT), Dallas Animal Services (DAS), Dallas Marshals, and Code Compliance (Code). This team is supplemented by Parks and Recreation, Dallas Fire & Rescue, and Public Works as needed. The purpose of H.A.R.T/eam. is to provide a quick response to immediate safety concerns around homeless encampments and hot spots. To report a critical issue regarding an encampment or panhandling, please submit a service request to 311 or the OurDallas smartphone app. For any questions or concerns please reach out to the H.A.R.T. Supervisor, Anthony Virgil, at Anthony.Virgil@dallas.gov.

The teams are assigned and respond to time-sensitive, critical issues received via 311 and via email which are defined as:

- Issues raised by City Leadership and members of City Council requests
- Issues presenting an immediate safety concern (the presence of firearms, uncontrolled fires, reports of threatening behavior)
- Any issues which would derail the normal street outreach service resolution process
- Panhandling

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Please see the attached the H.A.R.T/teams performance measures for the week of September 11 through September 16, 2023, and the H.A.R.T/teams encampment resolution schedule for September 18 through September 23, 2023. OHS staff will also send individual H.A.R.T. encampment resolution reports bi-weekly to applicable Districts for a more comprehensive report out on the data outside of the TCB.

OHS continues to urge people who see an encampment to report it via 311 or 311's OurDallas smartphone app to ensure strategic alignment with comprehensive OHS outreach. The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. Please visit the [dashboard](#) and feel free to share this tool with residents. If you have any questions please reach out to Christine Crossley, Director of the Office of Homeless Solutions, at Christine.Crossley@dallas.gov.

Media Inquiries

As of Sept. 18, 2023, the Communications, Outreach, and Marketing (COM) Department has received various media inquiries available to view [here](#). For more information, contact Catherine Cuellar, catherine.cuellar@dallas.gov.

Dallas Fire-Rescue Media Inquiries

The following storylines reference the major media inquiries addressed by Dallas Fire-Rescue (DFR) during the period dating from September 12th – 18th. A more detailed account of the department's responses to those inquiries, and others, can be viewed at [this link](#). Should you have any questions or concerns, please contact Fire Chief, Dominique Artis, at dominique.artis@dallasfire.gov.

- No Injuries Reported After DFR Truck Struck While Fighting Vehicle Fire
- Road Debris Causes Major Fuel Spill in Northeast Dallas

Should you have any questions or concerns, please contact Genesis D. Gavino, Chief of Staff.



T.C. Broadnax
City Manager

c: Tammy Palomino, Interim City Attorney
Mark Swann, City Auditor
Billerae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Deputy City Manager
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Dr. Robert Perez, Assistant City Manager
Carl Simpson, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors

Share the Warmth



Backpack Challenge

Please donate warm items & backpacks for the unhoused.

FRIENDS
OF THE
DALLAS PUBLIC
LIBRARY

DONATE BY NOVEMBER 8



Apoya a Nuestra Comunidad

Reto de Mochila

Dona artículos, ropa de invierno y mochilas para las personas sin hogar.a.

FRIENDS
OF THE
DALLAS PUBLIC
LIBRARY

Haz tu donación antes
del 18 de noviembre





CHARTER REVIEW COMMISSION

Watch live at
bit.ly/cityofdallastv

*For language interpretation,
please call 945-275-8258
(48 hours prior to the meeting)*



Wednesday, Sept. 27



6 p.m.



Dallas City Hall, 6ES



214-670-3390



charterreview@dallas.gov



COMISIÓN DE

REVISIÓN DE LA

CARTA CONSTITUCIONAL

En vivo por

bit.ly/cityofdallastv

*Para interpretación, por favor,
comuníquese al 945-275-8258
(48 horas antes de la reunion)*



Miércoles, 27 de septiembre



6 p.m.



Alcaldía de Dallas, 6ES



214-670-3390



charterreview@dallas.gov



City of Dallas

**Convention and Event Services
Weekly Events Report
September 22, 2023**

Event Type	Name	Dates	Location	District
Special Event	Dallas Heart Walk	9/23/2023	300 Reunion Blvd.	2, 1
Special Event	Bridging the Gap Walk	9/23/2023	109 Continental Ave.	6
Special Event	Private Event	9/23/2023	4349 W. Northwest Hwy.	13
Special Event	Swim Across America	9/23/2013	2059 Summer Lee Dr.	9
Special Event	6000 Sisters 6000 Steps for Hope	9/23/2023	2020 W. Wheatland Rd.	8
Special Event	Carter Cowboys Alumni Picnic Association	9/23/2023	249 Givendale Rd.	8
Special Event	Notre Dame School's 60 th Birthday Party	9/23/2023	2018 Allen St.	14
Special Event	Invasion Car Show	9/23/2023	2709 Elm St.	2
Special Event	Woodrow Homecoming Festival	9/23/2023	100 Glasgow Dr.	14
Special Event	Deep Ellum Outdoor Market #18	9/23/2023	100 – 199 N. Crowds St.	2
Special Event	Private Event	9/23/2023	1601 Main St.	14
Special Event	Blue Goes Pink 5k Cancer Awareness Community Walk	9/23/2023	950 E. Lawther Dr.	9
Special Event	DFW Chicano Fest	9/24/2023	10310 Technology Blvd.	6
Special Event	Antioch's Tailgate Party	9/24/2023	7550 S. Hampton Rd.	8
Special Event	Texas Security Bank – Customer Appreciation BBQ	9/28/2023	1212 Turtle Creek Blvd.	6
Special Event	Treasure Street	9/28/2023	2222 Welborn St.	2
Special Event	Uptown Block Party	9/28/2023	2950 Cityplace Blvd.	14
Special Event	Awshucks 40 th Anniversary	9/28/2023	3601 Greenville Ave.	14
Special Event	Private Event	9/28/2023	2001 Flora St.	14
Special Event	House of Spirits #2	9/29/2023	4607 Ross Ave.	2
Special Event	Hillcrest High School Homecoming Parade	9/29/2023	9924 Hillcrest Rd.	11
Special Event	Free Food Distribution and Health Fair	9/29/2023	3751 Merrell Rd.	13
Special Event	All School Party	9/29/2023	9800 Preston Rd.	13
Special Event	Oktoberfest Dallas	9/30/2023	8100 Doran Cir.	10
Special Event	All Saints Catholic Community Fall Festival	9/30/2023	5231 Meadowcreek Dr.	12
Special Event	Mockingbird Elementary Carnival	9/30/2023	5828 E. Mockingbird Ln.	14
Special Event	Private Event	9/30/2023	2821 Turtle Creek Blvd.	14
Special Event	Faith on Fire – Worship, Prayer and Street Outreach	9/30/2023	1500 Marilla St.	2
Special Event	Private Event	9/30/2023	2301 Flora St.	14
Special Event	Boss Women in Media	9/30/2023	1601 Main St.	14
Special Event	Southwest Health and Safety Fair	9/30/2023	5606 W. Illinois Ave.	3
Special Event	SITKA Grand Opening Event	9/30/2023	4438 McKinney Ave., Ste. 200	14
Special Event	Moonfire Outdoor Market	10/1/2023	714 W. Davis St.	1
Special Event	Shop Eat Drink Pink	10/5/2023	408 E. Eighth St.	1
Special Event	Private Event	10/6/2023	2540 Walnut Hill Ln.	6
Special Event	Private Event	10/6/2023	555 S. Lamar St.	2



KBHCCD Schedule of Events

KBHCC	TASA/TASB Convention 2023	9/29/2023	650 S. Akard St.	2
KBHCC	Wild Dance Intensive	9/30/2023	650 S. Akard St.	2
KBHCC	2023 TML Annual Conference and Exhibition	10/3/2023	650 S. Akard St.	2
KBHCC	Highways US	10/4/2023	650 S. Akard St.	2

**City of Dallas
Office of Homeless Solutions
TCB Update – September 22, 2023**

**Encampment Resolution (Cleaning) Schedule
September 18 – September 22, 2023**

Location	District
2301 N Stemmons Fwy SB	6
Oak Lawn Ave & N Stemmons Fwy SB	6
2107 Market Center Blvd	6
2301 N Stemmons Fwy SB	6
Medical District & N Stemmons Fwy	6
1558 Inwood Rd	6
N Stemmons Fwy SB & W Mockingbird Ln	16
8500 N Stemmons Fwy NB	6
Regal Row & N Stemmons Fwy SB	6
7321 Lake June	5
Buckner Blvd & I 75	5
Claudia & Lake June	5
Buckner Blvd & I 30	7
Francis & I 30	7
1569 S Malcom X & I 30	11
668 S RL Thornton Fwy	4
4033 Marvin D Love Fwy	4
4100 S Polk St	4
7015 Julius Shepps	4
Sylvan Ave & I 30	1
4900 Harry Hines	6
3732 W Northwest Hwy	6
6314 E Northwest Hwy	9
4317 Greenville Ave	9
6921 Northwest Hwy	13
6807 Skillman St	13

**H.A.R.T. Outreach and Advocacy
September 11 – September 16, 2023**

Performance Measure	Total
Number of Service Request Closed within 10 days	9
Number of Service Request still open (pending closure)	31
Number of MCC's received for the week	6

**City of Dallas
Office of Homeless Solutions
TCB Update – September 22, 2023**

Number of Locations Visited	29
Number of Individuals Engaged	49
Number of HMIS Entered	0
Number of Panhandlers Engaged	4

**H.A.R.T. Encampment Resolution (Cleaning) Schedule
September 18 – September 23, 2023**

Location	District
None scheduled at this time. H.A.R.T. will address MCC's received, revisit area hotspots, and continue to engage individuals.	ALL