

Memorandum



CITY OF DALLAS

DATE September 8, 2023

TO Honorable Mayor and Members of the City Council

SUBJECT **Tax Transparency – Taxpayer Feedback**

The Texas Transparency Act of 2019 (Senate Bill 2) requires appraisal districts to establish a property tax database for tax rate truth in taxation purposes. Each appraisal district within the City of Dallas maintains a Tax Transparency website, and residents may provide their opinion as to whether the tax rate proposed by the governing body of the taxing unit should be adopted. The database must allow a property owner to complete and submit their comments at any time during the period beginning on the date the governing body of the taxing unit proposes the tax rate for that tax year and ending on the date the governing body adopts a tax rate for that tax year.

The City of Dallas is responsible for reviewing and possibly responding to resident feedback. The table below provides a summary of the feedback received through the tax transparency portals. Actual responses are attached.

Tax Transparency – Taxpayer Feedback	
Summary of Responses	Number of Responses
Adopt No-New-Revenue	7
Taxes too High	21
Other	6
Appraised Value Complaint	1
Tax Question	2
Total	37

We will continue to monitor feedback received through the Tax Transparency website until final adoption of the tax rate on September 20. If you have any questions, please contact me or Janette Weedon, Director of Budget and Management Services.

Jack Ireland
Chief Financial Officer

- c: T.C. Broadnax, City Manager
- Tammy Palomino, Interim City Attorney
- Mark Swann, City Auditor
- Biliera Johnson, City Secretary
- Preston Robinson, Administrative Judge
- Kimberly Bizzor Tolbert, Deputy City Manager
- Jon Fortune, Deputy City Manager

- Majed A. Al-Ghafry, Assistant City Manager
- M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
- Dr. Robert Perez, Assistant City Manager
- Carl Simpson, Assistant City Manager
- Genesis D. Gavino, Chief of Staff to the City Manager
- Directors and Assistant Directors

# of Responses	District	Resident Response	Summary of Response Category
1	2	I don't support an increase	Taxes too High
2	3	MY TAXES WERE RAISED FOR THE LAST COUPLE OF YEARS. I AM A SENIOR AND CANNOT AFFORD ANY MORE!	Taxes too High
3	4	Taxes for Dallas, in general are too high. Taxes are being raised and neighborhoods are getting worse. Area are over crowded.	Taxes too High
4	7	Raising my actual amount of taxes due by 30% in one year is insane!	Taxes too High
5	7	It's evident that the area east of Dallas, nestled between Downtown and Mesquite, has been receiving unequal treatment compared to the broader city. Despite our company's significant investment of nearly \$50 million in constructing four new hotels, the locality's infrastructure, safety measures, and developmental progress remain neglected by the city. We kindly urge for fair attention to be directed towards enhancing the area's overall quality, addressing safety concerns, curbing crime rates, and fostering sustainable development. A balanced and thriving community benefits both residents and businesses alike, and we hope for a positive change in the near future.	Other
6	7	Too High	Taxes too High
7	8	I have 4 properties and live in one and pay school tab 4 times it's way too much I shouldn't b paying 4 times just one none of my kids go to college and won't go so why should I keep paying?	Other
8	8	Public utilities are a joke in my neighborhood.	Other
9	9	Higher than last year. CoD should focus on reducing inefficiencies rather than rely on tax payers to fund bloated bureaucracy	Taxes too High
10	9	I SUPPORT INCREASED LAW ENFORCEMENT SPENDING TO REDUCE THE CRIME WHICH APPEARS TO BE INCREASING	Other
11	9	I support No New Revenue for the City of Dallas.	No-New-Revenue
12	9	Too high	Taxes too High
13	10	Our taxes will continue to go up for as long as we own this home due to unjustified appraisal valuation. We cannot afford tax increases, please do not punish your Dallas residents.	Tax Question
14	11	Too high. Seniors are being forced to move out of their homes due to taxes and ins. We should pay no more taxes.	Taxes too High
15	11	Its already too high compared to national average	Taxes too High
16	11	Seems to me there is an inordinate amount of waste. Make cuts and lower our taxes, please.	Taxes too High
17	11	Please!!! No new revenue! I had to take a loan out to pay my taxes as it is. I'm retired and disabled, but I didn't get approved for disability.	No-New-Revenue
18	11	Tax rate needs to be lowered so seniors can afford to retain ownership in their homes	Taxes too High
19	11	I support the no-new-revenue rate to be selected to avoid hitting the fiscal iceberg soon. Close any open positions and seek fiscal responsibility now!	No-New-Revenue
20	12	Dallas needs to spend our money more wisely. Who knowingly lets a main water line leak for a year?	Other
21	12	Taxes are too high for two eighty year old retired citizens who live in an 1800 Sq. Ft. home on a fixed income.	Taxes too High
22	12	The "proposed" tax rate is 8% higher than the "no new revenue" tax! This seems high in proportion to inflation.	No-New-Revenue
23	12	Last year is better!	Taxes too High
24	13	way too high You need to cut pensions	Taxes too High
25	13	There is no reason to raise tax RATEs. Property values have risen enough to cover the difference for the budget from last year to this year. I am over 65 and these property taxes are killing me.	Taxes too High

# of Responses	District	Resident Response	Summary of Response Category
26	13	The recent substantial rise in property values alone should provide for more of a rate offset than what is proposed to support any necessary fiscal budget increases.	Appraised Value
27	13	I support no new revenue tax rate	No-New-Revenue
28	13	Don't impose a tax increase when there was a surplus last year. Should be using the No New Revenue rate.	No-New-Revenue
29	13	Dallas City, college and county should not be increasing their rates.	Taxes too High
30	13	No Tax Increase!	Taxes too High
31	14	2023 rate is going up from 2022.	Tax Question
32	14	No higher taxes in a time of inflation. Everyone's values went up. Freeze or decrease the rate and put our money towards the police and the roads please.	Taxes too High
33	14	too much in one year	Taxes too High
34	14	I'm a senior citizen	Other
35	14	The tax rate increase from the prior year is onerous. The value of a house should not come into the equation if all homeowners are to be treated equally.	Taxes too High
36	14	Too expensive. Street is in poor condition and unsafe. City services for the area are relatively poor. Will be moving if taxes increase.	Taxes too High
37	14	Support No new revenue rate	No-New-Revenue