

Memorandum



CITY OF DALLAS

DATE August 3, 2018

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – July 31, 2018**

Update Items

[Encampment Resolution Schedule - July 31, 2018 and August 7, 2018](#)

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution on Tuesday, July 31, 2018 and August 7, 2018:

July 31, 2018 – Completed as of 4:00 pm	August 7, 2018
<ul style="list-style-type: none">• Interstate I-20 at Bonnieview Road (District 8)• Interstate I-20 at Bonnieview Road (District 8)• Interstate I-30 at Jim Miller Road (District 7)• Interstate I-30 at Jim Miller Road (District 7)• Interstate I-30 at St Francis (District 7)• Interstate I-30 at St Francis (District 7)• Interstate I-30 at Buckner Blvd (District 7)• Interstate I-75 at St. Augustine (District 7)	<ul style="list-style-type: none">• 600 S. Peak St (District 2)• 600 S. Hill St (District 2)• 2600 Louise St (District 7)• 2600 Dawson St (District 7)• 2929 Hickory St. (District 7)• 2400 E. R L. Thornton Freeway (District 2)• 1505 Griffin St. (District 2)• 2545 Woodall Rogers Freeway (District 14)• 1562 Woodall Rogers Freeway (District 14)• 1200 S. St. Paul St (District 2)

OHS Street Outreach team will continue to engage with homeless individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization staff are meeting with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Chief of Community Services and Monica Hardman, Managing Director of Office of Homeless Solutions.

New Items

[CityStart](#)

The City of Dallas has been selected by Cities for Financial Empowerment (CFE) as one of ten cities to receive a planning grant and technical assistance to identify and plan for local municipal financial empowerment strategic priorities. The CFE funds the CityStart initiative, with support from JPMorgan Chase and others, to offer city governments a structured approach to identify financial empowerment goals, convene stakeholders for sustainable success, develop concrete strategies, and ultimately craft an actionable blueprint rooted in local priorities and opportunities. Dallas will receive a 6-9 month technical assistance engagement partnership, along with a \$20,000 planning grant. Staff will use this grant to assist with programming strategies to implement related recommendations from the Mayor's Poverty Taskforce, Equity Indicators, and Resilient Strategy reports. Should you have any questions or concerns, please contact Nadia

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Chandler Hardy, Chief of Community Services and Jessica Galleshaw, Managing Director of the Office of Community Care.

RIGHT Care Program

On July 27, 2018 Mayor Rawlings, Councilmember Atkins and City staff met with Senator John Cornyn regarding the pilot mental health crisis response program. The RIGHT (Rapid Integrated Group Healthcare Team) pilot program kicked off on January 2018 in southern Dallas at the Southcentral Patrol Division. The pilot initiative partners mental health counselors from Parkland Memorial Hospital, paramedics from Dallas Fire-Rescue, and Southcentral patrol officers to provide services to individuals in crisis or in need of continued follow-up and assessment. The team also consists of clinicians at the 911 call center to triage mental health emergency calls and provide valuable information to the RIGHT care team prior to their arrival. The clinicians are mental health professionals and are tasked with following up on cases and ensuring that people in need have access to the care they need.

As a result of this pilot program, ambulance calls for mental services in southern Dallas have decreased by 23 percent. The RIGHT care team have responded to 709 mental health emergency calls since January 2018. The teams' efforts have also resulted in a positive resolution of most cases and only 3 percent ending in arrest. Senator Cornyn has expressed interest in expanding the program beyond southern Dallas, noting that it could be considered a model for city, state and even nationwide programs. Should you have questions or concerns, please contact Assistant City Manager Jon Fortune.

Media Inquiries

As of July 31st, the City has received media requests from various news outlets regarding the following topics:

- Fair Park Management Agreement Contract
- Graffiti on a portable toilet at White Rock Lake
- Confirming sewage was not spilled in White Rock Creek
- South Dallas House Fires (DFR)

Please see the attached document compiling information provided to the media outlets for the week of July 24th – July 31st for your reference and in the event you are contacted by the press. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.

Look Ahead

City Council Briefings

August 1, 2018

- Homeless Solutions Proposed Strategy
- Resilient Dallas Strategy and Equity Indicators

August 14, 2018

- City Managers Recommended Budget for FY 18-19 and FY 19-20 Biennial Budget
- Truth in Taxation

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- FY 18-19 and FY 19-20 Budget for Public Safety Strategic Priority



T.C. Broadnax
City Manager

c: Larry Casto, City Attorney
Craig D. Kinton, City Auditor
Billierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
M. Elizabeth Reich, Chief Financial Officer
Nadia Chandler Hardy, Chief of Community Services
Raquel Favela, Chief of Economic Development & Neighborhood Services
Theresa O'Donnell, Chief of Resilience
Directors and Assistant Directors



City of Dallas

**Public Affairs & Outreach
Media Requests
July 24 – July 30**

July 23; Allen Manning, WFAA; Hearing about a water main break in Dallas- What do you have?

City Response: Dallas Water Utilities experienced a failure on a 6-inch diameter pipeline in the 3300 block of Oak Lawn Avenue near Lemmon Avenue. DWU personnel are on site and working to isolate the pipeline. Repairs will be made, and we expect the pipeline to be restored within the next 4-6 hours. Traffic will be impacted during the process.

July 23, 2018; Erin Jones, Reporter, CBS 11: The question I had for you was regarding the shift. We wanted to know why he was on the clock so late? Is that just a normal shift time or was it because of the triple digit temperatures?

City Response: The worker was on his normal shift with the Department of Public Works -Service Maintenance Areas (SMA) Division. The Night Operations staff handles response calls from 4pm to 7:00am weekdays and 24 hours on the weekend.

July 24, 2018: Cory Smith, Reporter-Anchor, NBC 5: I just wanted to confirm that the city deferred a vote on the two proposals for the South Dallas/Fair Park PID management contract until August 8. Please let me know.

City Response:

The following agenda item was deferred at the June 27, 2018 City Council meeting:

42. Authorize **(1)** the rejection of the proposals received for a six-year management contract to manage the existing South Dallas/Fair Park Public Improvement District; and **(2)** the re-advertisement for a new solicitation - Financing: No cost consideration to the City
[18-0934; DEFERRED TO AUGUST 8, 2018 BY COUNCILMEMBER ATKINS]

July 25, 2018: Ken Kalthoff, Reporter, NBC 5: What is the status of proposals for Fair Park? I know there is a review of proposals underway and a target for return to City Council soon with a plan, but I could not recall when.

City Response: The City anticipates posting a briefing around 3pm this Friday afternoon that will be presented to the Park and Recreation Board on August 2.



City of Dallas

July 25; Mike Pool, WFAA; We received an email regarding the sewage spill in White Rock Creek in June. The person says raw sewage has reached White Rock Lake.

What information is available on this?

City Response: The spill did not reach White Rock Lake and the impacts to White Rock Creek have dissipated. Over the past two weeks, during both wet and dry weather, City staff tested water quality along White Rock Creek and did not identify impacts south of the Frankford Road crossing or near White Rock Lake. Water quality tests from July 17, showed normal summer conditions at White Rock Lake and along the extent of White Rock Creek.

July 25; Matt Howerton, WFAA; Does the city plan to collect Ofo's bikes now that they're no longer operating in Dallas under a permit?

<https://www.dallasobserver.com/news/carrollton-lawn-company-bombarded-with-bar-reviews-10928661>

City Response: Ofo is responsible for collecting their bikes. The company is still operating locally and is collecting the bikes. Ofo continues to use the 311 system to locate their bikes. We encourage the public to contact 311 to report locations of Ofo bikes to aid in collection.

July 26, 2018: Tiffany Liou, Reporter, NBC 5:

Who is in charge of keeping these bathrooms clean? What happens when a hateful message is seen? Who handles graffiti for the lake? Is it separate from the people who take care of the bathroom? What is the city doing to address the concern?

City Response (Courtesy Andrea Hawkins, Park and Recreation): Dallas Park and Recreation maintains and cares for the park lands surrounding White Rock Lake to make sure visitors have a safe and comfortable experience. The department outsources the placement and maintenance of the portable toilets around the park for patrons' comfort.

While the upkeep, replacement and repairs of the portable toilets remain with the contractor, city workers include inspection of the portable toilets as part of their routine maintenance schedule. When incidences and situations concerning the portable toilets are reported to park officials, park employees and/or the contractor will respond promptly as they did with the graffiti removal in this instance.



City of Dallas

Dallas Police media:

July 24; Fox 4, NBC 5, WFAA, CBS 11, DMN; inquiries related to a murder investigation at Pecan Tree Apartments

City Response: On July 1, 2018, at about 4:30 AM, the victim was standing near a breezeway at the Pecan Tree Apartments, when he and another victim were shot. A gold or silver, 4 door vehicle, possibly a Chevrolet Impala was seen fleeing the scene. The victim died from his injuries on July 15, 2018.

July 29; Fox 4, NBC 5, WFAA, CBS 11, DMN; inquiries related to a Homicide Investigation: 1000 Hutchins Road

City Response: On July 28, 2018, at approximately 4:25 p.m., patrol officers responded to a shooting call at 1000 Hutchins Road. Upon arrival, officers observed a 2013 red Ford Mustang that collided with an unattended parked vehicle. Officers found an unidentified Latin male with gunshot wound inside the red Ford Mustang. DFR arrived and pronounced the victim deceased.

Anyone with information regarding this incident is encouraged to contact Detective Derick Chaney with the Dallas Police Department Homicide Unit at 214-671-3650, or by email: derick.chaney@dallascityhall.com. Please reference case number 165463-2018.



City of Dallas
Dallas Fire-Rescue Department
Media Requests: July 23, 2018 – July 29, 2018.

Monday, July 30th: All local media outlets – Can we please have information on the house fires this morning in South Dallas?

City Response: On Monday, July 30th, at 01:14 a.m., Dallas Fire-Rescue units were assigned to a house fire at 2429 South Ewing Avenue, in South Dallas.

When firefighters arrived at the location, they observed a one-story residence with flames coming from its side. Though firefighters moved in quickly, the flames were so far advanced that they ignited the side of the neighboring home. While the neighboring home, addressed at 2425, sustained damage exclusively to the side exposed to the flames, the home of origin, at 2429, sustained significant damage; including a complete roof collapse. Both fires were ultimately extinguished, following the efforts of approximately 50 firefighters.

Two people, both of whom have been accounted for by Fire Investigators, lived in the home of origin; but neither was believed to be home when the fire occurred. There were six people, 2 parents and their 4 teenage children, displaced from the neighboring home. Thankfully, they were all able to make it out safely, but the American Red Cross was requested to come out and assist them with their needs.

The cause of the fire is undetermined.