

Memorandum



CITY OF DALLAS

DATE June 22, 2018

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – June 19, 2018**

Update Items

[Bulk and Brush Collection Delays](#)

As previously communicated, heavy spring set-out volumes and resource issues (equipment availability and staffing) created delays in the June collection schedule. Sanitation crews, assisted by Code Compliance, Public Works and six outside contractors, have been working 6-7 days a week to get back on schedule by the beginning of Week 4 (June 25th). I am pleased to report that the crews' hard work has resulted in bulk and brush collection getting back on schedule one week earlier than anticipated and crews began Week 3 collection service on time on Monday, June 18th. Should you have any questions or concerns, please contact Kelly High, Director of Sanitation Services.

[Senior Medical Transportation Update](#)

On June 18th, Staff provided an update regarding the Senior Medical Transportation Program to the Human and Social Needs Committee. To date, all 2,190 program clients have been contacted: 194 are already eligible for DART upon first review, 1,517 were identified as inactive clients (had not used service in more than 6 months and did not indicate the need for service when contacted), and 479 were identified as active clients.

The 479 Active clients have received/are receiving application support:

- 59 determined already eligible/participating in other programs
- 316 Step 1 of DART applications submitted
- 60 clients could not be reached after multiple contacts/messages
- 44 clients in process of submitting Step 1 of DART application

Staff will continue to review client eligibility for DART services and ensure access to services. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Chief of Community Services or Jessica Galleshaw, Managing Director of Office of Community Care.

New Items

[City Hall on the Go! Schedule Update](#)

City Hall on the Go! is 311's vehicle that travels around the city, engaging residents and making it easier for them to do business with the City at libraries, recreation centers, special events and other locations. Since its launch in late 2015, City Hall on the Go! staff have interacted with over 22,000 residents in the community. Currently, the vehicle is in the community from Wednesday through Sunday, between the hours of 10:00 am to 7:00 pm. Staff have found that the number of visitors on routine Sunday stops

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(libraries and recreation centers) is considerably lower than other days of the week, while Sunday special events continue to draw a good response.

As a result, beginning July 1, City Hall on the Go! will be in the community from Tuesday through Saturday, with appearances at Sunday events by request. Residents can view the City Hall on the Go! calendar and request an appearance here: <http://dallascityhall.com/services/311/Pages/City-Hall-On-The-Go.aspx>. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Chief of Community Services or Margaret Wright, Assistant Director.

Encampment Resolution Schedule - June 19 & June 26, 2018

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution on Tuesday, June 19, 2018 and June 26, 2018:

June 19, 2018 - Complete as of 4:00 pm	June 26, 2018
<ul style="list-style-type: none"> • I-20 Interstate at Lancaster Road (District 8) • I-20 Interstate at Bonnie View Road (District 8) • I-35 Interstate at Camp Wisdom Road (District 3) • South Boulevard at Harwood Street (District 7) • Julius Schepps Freeway at Lamar Street (District 7) • Al Lipscomb Way at Good Latimer Expressway (District 7) 	<ul style="list-style-type: none"> • 4900 E R L Thornton Freeway (District 2) • 600 S Peak Street (District 2) • 500 S Haskell Avenue (District 2) • 500 S Hill Street (District 2) • Chestnut Street at I-30 Interstate (District 2) • 2929 Hickory Street (District 7) • 2900 Woodall Rogers Freeway (District 14) • 2100 Woodall Rogers Freeway (District 14) • 600 3rd Street (District 7) • 700 Fletcher Street (District 2)

OHS Street Outreach team will continue to engage with homeless individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization staff are meeting with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Chief of Community Services and Monica Hardman, Managing Director of Office of Homeless Solutions.

Media Inquiries

As of June 18th, the City has received media requests from various news outlets regarding the following topics:

- Residential Recycling
- Pride Month Spirit of Equality Awards
- Red Bird Mall

Please see the attached document compiling information provided to the media outlets for the week of June 12th - June 18th for your reference and in the event you are

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contacted by the press. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.

Look Ahead

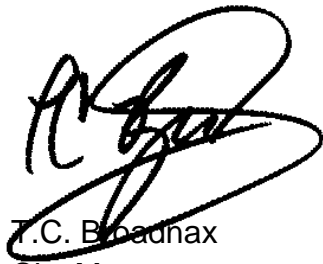
City Council Briefings

June 20, 2018

- FY 2018-19 and FY 2019-20 Biennial Budget Update
- Customer Service Management: 311 System Replacement

August 1, 2018

- Bond Program Update
- Homeless Solutions Proposed Strategy



T.C. Broadnax
City Manager

c: Larry Casto, City Attorney
Craig D. Kinton, City Auditor
Biliera Johnson, City Secretary
Daniel F. Solis, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager
Jo M. (Jody) Puckett, Assistant City Manager (Interim)

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
M. Elizabeth Reich, Chief Financial Officer
Nadia Chandler Hardy, Chief of Community Services
Raquel Favela, Chief of Economic Development & Neighborhood Services
Theresa O'Donnell, Chief of Resilience
Directors and Assistant Directors



City of Dallas

**Public Affairs & Outreach
Media Requests**

June 12 – 18, 2018

June 6; Cory Smith, NBC 5: The tonnage of residential recyclables collected is in the caution category. The city is about halfway to its goal. What is happening that's put it in the caution category?

City Response: The FY 2017-18 goal of 57,615 tons was a stretch goal from the FY 2016-17 goal of 55,000 tons. Also, the tonnage is for the first half of the year, which includes the historically lowest recycling tonnage month of February. Average tonnage is anticipated to be higher over the next several months. Additionally, recycling growth has been a challenge faced by most cities nationwide over the last few years, which is why we adopted a stretch goal. The early adopters and early majority have embraced recycling, so continually increasing participation is a challenge and we are modifying our outreach and education approach to address that challenge. Lastly, as we look to encourage additional recyclers, manufacturers continue to reduce packaging weight, shifting from glass to plastic or utilizing thinner plastic material, all of which affects recycling tonnage. Although this measure is in "caution" at this time, we believe that our outreach and education efforts will lead to increased growth.

June 13; MaryAnn Martinez, CBS DFW: I'm reaching out to find out what council decided to do with multifamily units?

City Response: If you are asking if the recycling ordinance passed – it did.

June 13; Cody Lillich, NBC 5; Do you all have a press release or listing of those who received awards at the Spirit of Equality ceremony held earlier this afternoon in the Flag Room?

We'd like to include them in our web story about Pride Month.

City Response: Here are the Awards.

Spirit of Equality Awards – Leadership Award Mr. Steven M. Rudner

Spirit of Equality Awards – Ally Award – Dr. Ximena Lopez

Spirit of Equality Awards – Community Award - The Lost Souls Rugby Football Club.

June 13; Michael Sisak, Associated Press; I'm working on a story for AP about cities setting aside on-street parking and spaces in city-owned/publicly owned parking lots for carsharing services. New York City just announced a pilot program with about 300 spaces reserved exclusively for Zipcar or Enterprise Car Share.

Is something like this being done in your city? If so, here are some questions:

- 1.) How many spaces are being set aside for carsharing services?
- 2.) What car share services are allowed to use these spaces?



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- 3.) How long has the city been setting aside spaces for carshare services?
- 4.) How did the city determine what companies would be involved?
- 5.) What is the process for adding more spaces and/or companies?
- 6.) How much are carshare services paying for the spaces (e.g. per space, registration fee to participate in the program, etc.)?
- 7.) Is your program in a pilot stage or fully operational?
- 8.) How did the city determine where to allocate parking spaces for carshare services?
- 9.) What feedback have you received from residents regarding the loss of on-street or lot/garage parking spaces and the addition of nearby carshare services?
- 10.) What penalties are assessed to drivers who park non-carshare vehicles in spaces reserved exclusively for those services?

City Response: 1.) How many spaces are being set aside for carsharing services? [5 locations in publicly operated parking lots](#)

- 2.) What car share services are allowed to use these spaces? [ZipCar](#)
- 3.) How long has the city been setting aside spaces for carshare services? [Since September 2014](#)
- 4.) How did the city determine what companies would be involved? [A Request for Competitive Sealed Proposals \(RFSCP#BKZ1415\)](#)
- 5.) What is the process for adding more spaces and/or companies? [A formal procurement process and City Council approval](#)
- 6.) How much are carshare services paying for the spaces (e.g. per space, registration fee to participate in the program, etc.)? [No fee for the spaces](#)
- 7.) Is your program in a pilot stage or fully operational? [Pilot stage](#)
- 8.) How did the city determine where to allocate parking spaces for carshare services? [A Vendor and City review of vendor suggested areas and City suggested locations](#)
- 9.) What feedback have you received from residents regarding the loss of on-street or lot/garage parking spaces and the addition of nearby carshare services? [None](#)
- 10.) What penalties are assessed to drivers who park non-carshare vehicles in spaces reserved exclusively for those services? [Parking Violation Citation may be assessed and any related fines/penalties.](#)

June 14; Lori Brown, FOX 4: After the vote regarding Red Bird mall yesterday, many are asking about the status of Valley View mall. Can we please speak with someone with the city about the status of the 36 million in incentives given to the redevelopment of that mall. How much has been paid out? How long until it must be paid back? Thank you.

City Response: No redevelopment money has been deployed to Valley View Mall.

June 15; Jack Fink, CBS 11; Can you please find out for me if the city of Dallas filed suit against Schrickel Rollins Associates of Arlington, and if when and how much is the city seeking?

City Response: The City of Dallas has retained an outside expert who is completing his report. Upon completion, the City will file suit, if necessary.

June 18; Mike Pool, WFAA 8; Has the City of Dallas had contact with anyone about opening up a shelter or shelters for families involved in the Zero Tolerance at the border? Is the City of Dallas will to shelter children if needed?



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City Response: The City of Dallas has contacted the County and offered shelter planning and coordination assistance as may be necessary.

June 18; Alex Boyer, Fox 4; I'm writing in reference to a dog attack that occurred at 8925 BECKLEY VIEW AVE on 6/16 at 10:03pm
According to a Dallas Police report, the victim was attacked by 3 dogs.
I want to know if the dogs were loose...are in the custody of DAS... and if DAS officers are citing the owner of the dogs, etc?

City Response: Here are the answers to your questions:

I want to know if the dogs were loose

The dogs came out of an open gate.

are in the custody of DAS

Yes. The dogs were surrendered to Dallas Animal Services.

and if DAS officers are citing the owner of the dogs, etc?

The owner was cited with failure to microchip, alter, and vaccinate.

Dallas Police media:

June 12; Fox 4, NBC 5, WFAA 8, CBS 11, DMN; inquiries relating to a shooting at 3800 S. Lamar St.

City response: On Tuesday, June 12, 2018, at around 12:20 a.m., officers responded to the 3800 block of S. Lamar St. in regards to a shooting. Upon arrival, officers met with the reporting person who stated that herself and 3 additional passengers (2 victims and 1 witnesses) were inside a vehicle at 4600 Fellows Ln., waiting to meet a buyer from a selling app. The reporting person stated that the buyer never showed up and they were being flagged down in the area by two unknown Black male suspects. All passengers did not feel safe and began to leave the area, at this moment shots began to be fired in their direction by the suspects. Two passengers were stuck causing injuries. The reporting person stated they called for police and came to a rest at 3800 S. Lamar. The victims were transported to the hospital by Dallas Fire Rescue to local hospitals. This incident is still under investigation and will be documented on case number 126518-2018. The condition of the victims is unknown at this time.

June 15; Fox 4, NBC 5, WFAA 8, CBS 11, DMN; inquiries relating to a person lying on the freeway

City Response: On June 14, 2018 at about 2:47 a.m., Maria Gomez-Juarez, a 26-year-old Latin female, drove eastbound in the westbound lanes of CF Hawn Freeway almost striking several vehicles. The driver then attempted to make a U-turn, and finally came to a stop in the city of Seagoville. No injuries were reported from this incident. The driver was arrested for evading arrest and taken to Lew Sterrett. This offense has been documented on case number 128153-2018.