

# Memorandum



CITY OF DALLAS

DATE March 1, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **Public Safety and Criminal Justice Committee - January 2019 Dashboards**

Due to a full agenda, the January 2019 Dashboards were not provided to the Public Safety and Criminal Justice Committee on February 25, 2019. The dashboards are intended to provide a comprehensive snap shot of performance measures, critical areas of concerns, and staffing levels each month. I have attached the January 2019 numbers for the Dallas Fire-Rescue Department (DFR), Dallas Police Department (DPD), and Municipal Courts Dashboards for your review. Below are highlighted areas for your reference.

- Dallas Police Department: Communications dispatch procedure improvements are continuing to have a positive impact on response times. Response times for January 2019 are significantly lower than January 2018 despite an increase in dispatched 911 calls.
- Dallas Fire- Rescue: DFR has encountered very little difficulty recruiting and hiring potential candidates since the stabilization of the pension and the increased starting pay. In January they had 1,990 total uniform officers.
- Court and Detention Services: The dashboard shows that dismissed cases are trending higher than normal for FY 2018-19. This category will continue to trend higher than normal as the Dallas Municipal Court implements its review of cases that involve inactive/deceased officers, cases with no Complaints on file or cases 10 years and older. The increase in dismissed cases is also impacting the average collection per citation which is trending lower than in prior years.

Please contact me if you have questions or need additional information. At the February 27<sup>th</sup>, City Council Meeting, a request was made to provide additional detail regarding Patrol Staffing in DPD. Staff is in the process of compiling the response to this request and will provide it to the council as soon as it is available.

A handwritten signature in cursive script that reads "Jon Fortune".

Jon Fortune  
Assistant City Manager

c: T.C. Broadnax, City Manager  
Chris Caso, City Attorney (Interim)  
Carol A. Smith, City Auditor (Interim)  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizzor Tolbert, Chief of Staff to the City Manager

Majed A. Al-Ghafry, Assistant City Manager  
Joey Zapata, Assistant City Manager  
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer  
M. Elizabeth Reich, Chief Financial Officer  
Laila Alequresh, Chief Innovation Officer  
Directors and Assistant Directors

## Dallas Police Department Dashboard 1/31/2019

FY18-19 BUDGET				CRIME REPORTING****																																																																																																																																																																																																	
Sworn Overtime*				Total Budget				Total Arrests				Year to Date Crime (NIBRS) January 1, 2019 - January 31, 2019																																																																																																																																																																																									
												<table border="1" style="width: 100%; border-collapse: collapse; font-size: 8px;"> <thead> <tr> <th>Offense</th> <th>2019</th> <th>2018</th> <th>Count DIFF</th> <th>% Change</th> <th>Clearance Rate</th> </tr> </thead> <tbody> <tr><td>Assault Offenses</td><td>2,067</td><td>2,019</td><td>48</td><td>2.4%</td><td>27.3%</td></tr> <tr><td>  Agg Assault FV</td><td>150</td><td>157</td><td>-7</td><td>-4.5%</td><td>-</td></tr> <tr><td>  Simple Assault FV</td><td>11</td><td>12</td><td>-1</td><td>-8.3%</td><td>-</td></tr> <tr><td>Homicide Offenses</td><td>10</td><td>11</td><td>-1</td><td>-9.1%</td><td>75.0%</td></tr> <tr><td>Human Trafficking</td><td>1</td><td>2</td><td>-1</td><td>-50.0%</td><td>50.0%</td></tr> <tr><td>Kidnapping / Abduction</td><td>6</td><td>10</td><td>-4</td><td>-40.0%</td><td>42.9%</td></tr> <tr><td>Sex Offenses, Forcible</td><td>63</td><td>69</td><td>-6</td><td>-8.7%</td><td>12.6%</td></tr> <tr><td>Sex Offenses, Nonforcible</td><td>-</td><td>-</td><td>0</td><td>-</td><td>0.0%</td></tr> <tr><td><b>Sub-Total</b></td><td><b>2,147</b></td><td><b>2,111</b></td><td><b>36</b></td><td><b>1.7%</b></td><td><b>26.9%</b></td></tr> <tr><td>Arson</td><td>20</td><td>21</td><td>-1</td><td>-4.8%</td><td>0.0%</td></tr> <tr><td>Bribery</td><td>1</td><td>1</td><td>0</td><td>-</td><td>0.0%</td></tr> <tr><td>Burglary / Breaking &amp; Entering</td><td>554</td><td>789</td><td>-235</td><td>-29.8%</td><td>2.1%</td></tr> <tr><td>Counterfeiting / Forgery</td><td>54</td><td>65</td><td>-11</td><td>-16.9%</td><td>20.4%</td></tr> <tr><td>Destruction / Vandalism</td><td>790</td><td>864</td><td>-74</td><td>-8.6%</td><td>2.3%</td></tr> <tr><td>Embezzlement</td><td>25</td><td>48</td><td>-23</td><td>-47.9%</td><td>17.4%</td></tr> <tr><td>Extortion / Blackmail</td><td>-</td><td>-</td><td>-</td><td>-</td><td>0.0%</td></tr> <tr><td>Fraud</td><td>103</td><td>171</td><td>-68</td><td>-39.8%</td><td>36.1%</td></tr> <tr><td>Larceny / Theft</td><td>2,137</td><td>1,972</td><td>165</td><td>8.4%</td><td>5.7%</td></tr> <tr><td>Motor Vehicle Theft</td><td>896</td><td>765</td><td>131</td><td>17.1%</td><td>8.3%</td></tr> <tr><td>Robbery</td><td>483</td><td>450</td><td>33</td><td>7.3%</td><td>8.9%</td></tr> <tr><td><b>Sub-Total</b></td><td><b>5,063</b></td><td><b>5,146</b></td><td><b>-83</b></td><td><b>-1.6%</b></td><td><b>6.3%</b></td></tr> <tr><td>Animal Cruelty</td><td>13</td><td>5</td><td>8</td><td>160.0%</td><td>30.0%</td></tr> <tr><td>Drug / Narcotics</td><td>432</td><td>317</td><td>115</td><td>36.3%</td><td>96.6%</td></tr> <tr><td>Gambling</td><td>10</td><td>1</td><td>9</td><td>900.0%</td><td>0.0%</td></tr> <tr><td>Pornography / Obscene Material</td><td>3</td><td>3</td><td>0</td><td>0.0%</td><td>66.7%</td></tr> <tr><td>Prostitution Offenses</td><td>16</td><td>2</td><td>14</td><td>700.0%</td><td>87.5%</td></tr> <tr><td>Weapon Law Violations</td><td>100</td><td>69</td><td>31</td><td>44.9%</td><td>93.5%</td></tr> <tr><td><b>Sub-Total</b></td><td><b>574</b></td><td><b>397</b></td><td><b>177</b></td><td><b>44.6%</b></td><td><b>92.8%</b></td></tr> <tr><td><b>Total</b></td><td><b>7,784</b></td><td><b>7,654</b></td><td><b>130</b></td><td><b>1.7%</b></td><td><b>18.0%</b></td></tr> </tbody> </table>						Offense	2019	2018	Count DIFF	% Change	Clearance Rate	Assault Offenses	2,067	2,019	48	2.4%	27.3%	Agg Assault FV	150	157	-7	-4.5%	-	Simple Assault FV	11	12	-1	-8.3%	-	Homicide Offenses	10	11	-1	-9.1%	75.0%	Human Trafficking	1	2	-1	-50.0%	50.0%	Kidnapping / Abduction	6	10	-4	-40.0%	42.9%	Sex Offenses, Forcible	63	69	-6	-8.7%	12.6%	Sex Offenses, Nonforcible	-	-	0	-	0.0%	<b>Sub-Total</b>	<b>2,147</b>	<b>2,111</b>	<b>36</b>	<b>1.7%</b>	<b>26.9%</b>	Arson	20	21	-1	-4.8%	0.0%	Bribery	1	1	0	-	0.0%	Burglary / Breaking & Entering	554	789	-235	-29.8%	2.1%	Counterfeiting / Forgery	54	65	-11	-16.9%	20.4%	Destruction / Vandalism	790	864	-74	-8.6%	2.3%	Embezzlement	25	48	-23	-47.9%	17.4%	Extortion / Blackmail	-	-	-	-	0.0%	Fraud	103	171	-68	-39.8%	36.1%	Larceny / Theft	2,137	1,972	165	8.4%	5.7%	Motor Vehicle Theft	896	765	131	17.1%	8.3%	Robbery	483	450	33	7.3%	8.9%	<b>Sub-Total</b>	<b>5,063</b>	<b>5,146</b>	<b>-83</b>	<b>-1.6%</b>	<b>6.3%</b>	Animal Cruelty	13	5	8	160.0%	30.0%	Drug / Narcotics	432	317	115	36.3%	96.6%	Gambling	10	1	9	900.0%	0.0%	Pornography / Obscene Material	3	3	0	0.0%	66.7%	Prostitution Offenses	16	2	14	700.0%	87.5%	Weapon Law Violations	100	69	31	44.9%	93.5%	<b>Sub-Total</b>	<b>574</b>	<b>397</b>	<b>177</b>	<b>44.6%</b>	<b>92.8%</b>	<b>Total</b>	<b>7,784</b>	<b>7,654</b>	<b>130</b>	<b>1.7%</b>	<b>18.0%</b>
Offense	2019	2018	Count DIFF	% Change	Clearance Rate																																																																																																																																																																																																
Assault Offenses	2,067	2,019	48	2.4%	27.3%																																																																																																																																																																																																
Agg Assault FV	150	157	-7	-4.5%	-																																																																																																																																																																																																
Simple Assault FV	11	12	-1	-8.3%	-																																																																																																																																																																																																
Homicide Offenses	10	11	-1	-9.1%	75.0%																																																																																																																																																																																																
Human Trafficking	1	2	-1	-50.0%	50.0%																																																																																																																																																																																																
Kidnapping / Abduction	6	10	-4	-40.0%	42.9%																																																																																																																																																																																																
Sex Offenses, Forcible	63	69	-6	-8.7%	12.6%																																																																																																																																																																																																
Sex Offenses, Nonforcible	-	-	0	-	0.0%																																																																																																																																																																																																
<b>Sub-Total</b>	<b>2,147</b>	<b>2,111</b>	<b>36</b>	<b>1.7%</b>	<b>26.9%</b>																																																																																																																																																																																																
Arson	20	21	-1	-4.8%	0.0%																																																																																																																																																																																																
Bribery	1	1	0	-	0.0%																																																																																																																																																																																																
Burglary / Breaking & Entering	554	789	-235	-29.8%	2.1%																																																																																																																																																																																																
Counterfeiting / Forgery	54	65	-11	-16.9%	20.4%																																																																																																																																																																																																
Destruction / Vandalism	790	864	-74	-8.6%	2.3%																																																																																																																																																																																																
Embezzlement	25	48	-23	-47.9%	17.4%																																																																																																																																																																																																
Extortion / Blackmail	-	-	-	-	0.0%																																																																																																																																																																																																
Fraud	103	171	-68	-39.8%	36.1%																																																																																																																																																																																																
Larceny / Theft	2,137	1,972	165	8.4%	5.7%																																																																																																																																																																																																
Motor Vehicle Theft	896	765	131	17.1%	8.3%																																																																																																																																																																																																
Robbery	483	450	33	7.3%	8.9%																																																																																																																																																																																																
<b>Sub-Total</b>	<b>5,063</b>	<b>5,146</b>	<b>-83</b>	<b>-1.6%</b>	<b>6.3%</b>																																																																																																																																																																																																
Animal Cruelty	13	5	8	160.0%	30.0%																																																																																																																																																																																																
Drug / Narcotics	432	317	115	36.3%	96.6%																																																																																																																																																																																																
Gambling	10	1	9	900.0%	0.0%																																																																																																																																																																																																
Pornography / Obscene Material	3	3	0	0.0%	66.7%																																																																																																																																																																																																
Prostitution Offenses	16	2	14	700.0%	87.5%																																																																																																																																																																																																
Weapon Law Violations	100	69	31	44.9%	93.5%																																																																																																																																																																																																
<b>Sub-Total</b>	<b>574</b>	<b>397</b>	<b>177</b>	<b>44.6%</b>	<b>92.8%</b>																																																																																																																																																																																																
<b>Total</b>	<b>7,784</b>	<b>7,654</b>	<b>130</b>	<b>1.7%</b>	<b>18.0%</b>																																																																																																																																																																																																
SWORN STAFFING AND HIRING				PATROL PERFORMANCE YEAR TO DATE						INTERNAL AFFAIRS																																																																																																																																																																																											
Function	2019 Assigned	2018 Assigned	2017 Assigned	Crime Change by Division			Response time			Complaint Type			911 Call Center Information																																																																																																																																																																																								
				Person	Property	MTD Total	YTD Total	Priority 1	Priority 2	Investigations Completed	2019 YTD	2018 YTD	% Change	911 Calls YTD	Jan. Avg Answer	Jan. Service Level																																																																																																																																																																																					
CBD	95	95	98											137,234	2.2 seconds	97.06%																																																																																																																																																																																					
Central	187	189	196	7.95%	-11.96%	-6.25%	-6.25%	6.13	16.38																																																																																																																																																																																												
NE	310	309	315	8.94%	-6.89%	0.22%	0.22%	9.62	20.31																																																																																																																																																																																												
SE	299	307	310	-13.41%	-10.49%	-9.50%	-9.50%	8.14	15.34																																																																																																																																																																																												
SW	283	286	277	1.99%	4.40%	5.25%	5.25%	7.06	15.96																																																																																																																																																																																												
NW	216	217	218	22.54%	4.83%	12.68%	12.68%	8.36	20.41																																																																																																																																																																																												
NC	181	182	183	0.52%	-7.65%	-3.88%	-3.88%	7.90	17.74																																																																																																																																																																																												
SC	303	305	291	3.85%	21.79%	15.91%	15.91%	8.00	17.62																																																																																																																																																																																												
Nuisance Abatement	2	3	4	*CBD crime and response time data included in Central																																																																																																																																																																																																	
<b>Patrol Total</b>	<b>1,876</b>	<b>1,893</b>	<b>1,892</b>																																																																																																																																																																																																		
Administrative**	483	477	497																																																																																																																																																																																																		
Investigations & Tactical	633	644	669																																																																																																																																																																																																		
<b>Total</b>	<b>2,992</b>	<b>3,014</b>	<b>3,058</b>																																																																																																																																																																																																		
Special Assignment				Task Force Staffing						911 Operator Staffing																																																																																																																																																																																											
	Assigned	Temporary Special Assignment	Actual	Investigations & Tactical		Assigned	Task Force	Actual	Trainee	Operator	Actual	Authorized																																																																																																																																																																																									
Patrol	1,876	55	1,821			633	36	597	1	106	107	108																																																																																																																																																																																									
FY 18-19 Hiring and Attrition				FY18-19 Hiring Goal : 250		Top 911 Calls																																																																																																																																																																																															
						<table border="1" style="width: 100%; border-collapse: collapse; font-size: 8px;"> <thead> <tr> <th>Type</th> <th>Calls YTD</th> <th>Jan. 2019</th> <th>Jan. 2018</th> </tr> </thead> <tbody> <tr><td>Major Disturbance</td><td>8,481</td><td>8,481</td><td>8,339</td></tr> <tr><td>Other Incidents***</td><td>4,886</td><td>4,886</td><td>4,145</td></tr> <tr><td>Other Escalated****</td><td>3,988</td><td>3,988</td><td>3,762</td></tr> <tr><td>Suspicious Person</td><td>2,515</td><td>2,515</td><td>2,416</td></tr> <tr><td>Minor Accident</td><td>2,164</td><td>2,164</td><td>1,940</td></tr> <tr><td>Business Alarm</td><td>1,830</td><td>1,830</td><td>1,616</td></tr> <tr><td>Major Accident</td><td>1,325</td><td>1,325</td><td>1,323</td></tr> <tr><td>Loud Music</td><td>1,219</td><td>1,219</td><td>1,412</td></tr> <tr><td>Burg Motor Veh</td><td>1,186</td><td>1,186</td><td>1,134</td></tr> <tr><td>Crisis Intervention</td><td>917</td><td>917</td><td>766</td></tr> <tr><td><b>911 Hang-up</b></td><td><b>738</b></td><td><b>738</b></td><td><b>802</b></td></tr> </tbody> </table>				Type	Calls YTD	Jan. 2019	Jan. 2018	Major Disturbance	8,481	8,481	8,339	Other Incidents***	4,886	4,886	4,145	Other Escalated****	3,988	3,988	3,762	Suspicious Person	2,515	2,515	2,416	Minor Accident	2,164	2,164	1,940	Business Alarm	1,830	1,830	1,616	Major Accident	1,325	1,325	1,323	Loud Music	1,219	1,219	1,412	Burg Motor Veh	1,186	1,186	1,134	Crisis Intervention	917	917	766	<b>911 Hang-up</b>	<b>738</b>	<b>738</b>	<b>802</b>																																																																																																																																												
Type	Calls YTD	Jan. 2019	Jan. 2018																																																																																																																																																																																																		
Major Disturbance	8,481	8,481	8,339																																																																																																																																																																																																		
Other Incidents***	4,886	4,886	4,145																																																																																																																																																																																																		
Other Escalated****	3,988	3,988	3,762																																																																																																																																																																																																		
Suspicious Person	2,515	2,515	2,416																																																																																																																																																																																																		
Minor Accident	2,164	2,164	1,940																																																																																																																																																																																																		
Business Alarm	1,830	1,830	1,616																																																																																																																																																																																																		
Major Accident	1,325	1,325	1,323																																																																																																																																																																																																		
Loud Music	1,219	1,219	1,412																																																																																																																																																																																																		
Burg Motor Veh	1,186	1,186	1,134																																																																																																																																																																																																		
Crisis Intervention	917	917	766																																																																																																																																																																																																		
<b>911 Hang-up</b>	<b>738</b>	<b>738</b>	<b>802</b>																																																																																																																																																																																																		
				Dispatched Calls and Response Time																																																																																																																																																																																																	
	Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls																																																																																																																																																																																															
	Jan. 2019	7.98	17.69	46.84	67.33	47,037																																																																																																																																																																																															
	<b>YTD 2019</b>	<b>7.98</b>	<b>17.69</b>	<b>46.84</b>	<b>67.33</b>	<b>47,037</b>																																																																																																																																																																																															
	Jan. 2018	9.14	24.08	72.07	95.69	44,986																																																																																																																																																																																															
	<b>YTD 2018</b>	<b>9.14</b>	<b>24.08</b>	<b>72.07</b>	<b>95.69</b>	<b>44,986</b>																																																																																																																																																																																															

### Notes:

\*Sworn overtime attributed to Late Relief, Court Overtime, Love Field Overtime, State/Federal Task Forces, Grants i.e. (STEP for Traffic), Special Task Force OT (Summer Crime Initiative).

\*\*Administrative includes Office of the Chief of Police

\*\*\*Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

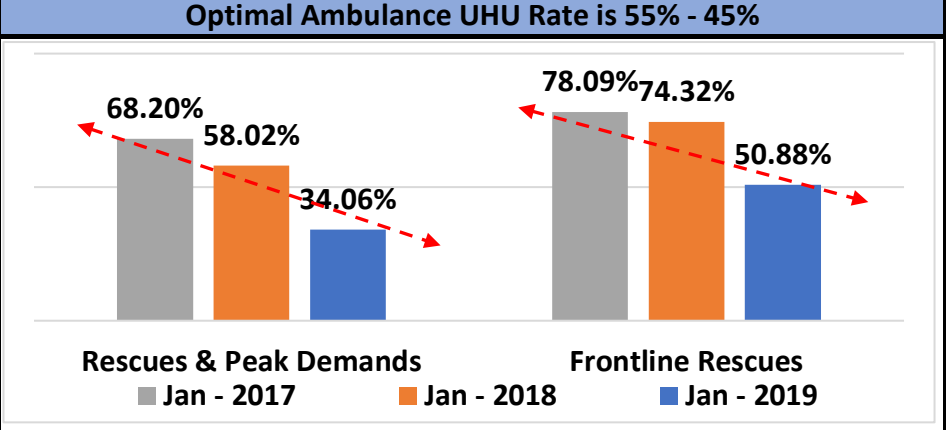
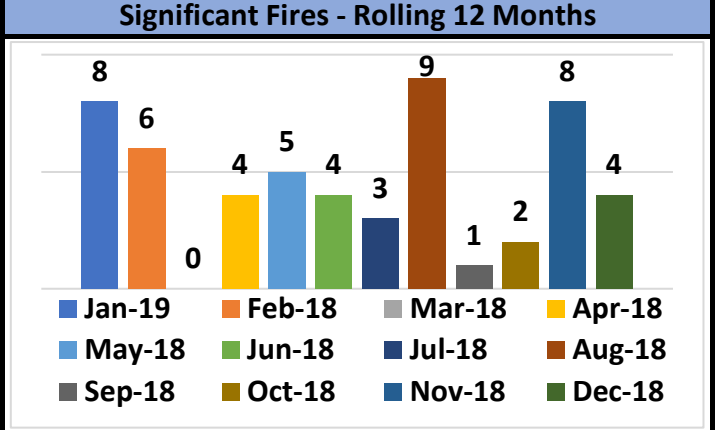
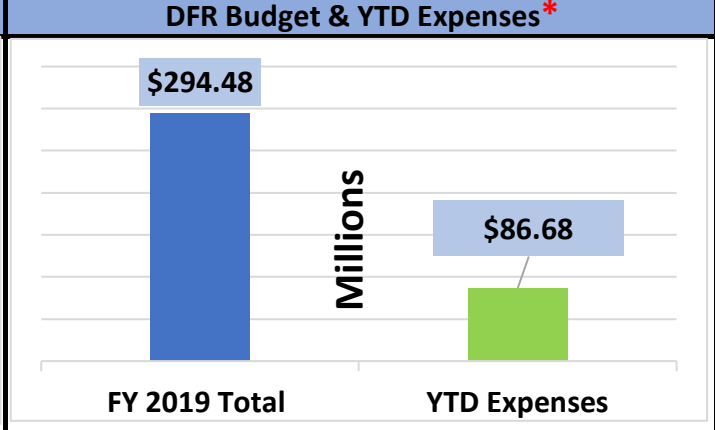
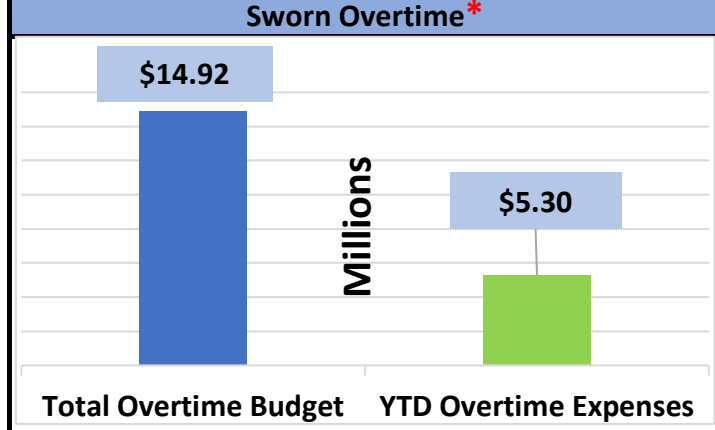
\*\*\*\*Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead up to an offense

\*\*\*\*\* Crime reporting now includes NIBRS data. In the Crime Against Society group there are offenses that did not exist in 2017 (they were arrests only). This greatly skews the percent change values. Percent increases will be large until a full year of NIBRS data is collected (March 2019).

Clearance rate data is preliminary, TX DPS system is offline finalizing 2018 end of year data. Family violence clearance rates will be available when DPS system restored.

## Dallas Fire-Rescue Department Dashboard: Month Ending January 31, 2019

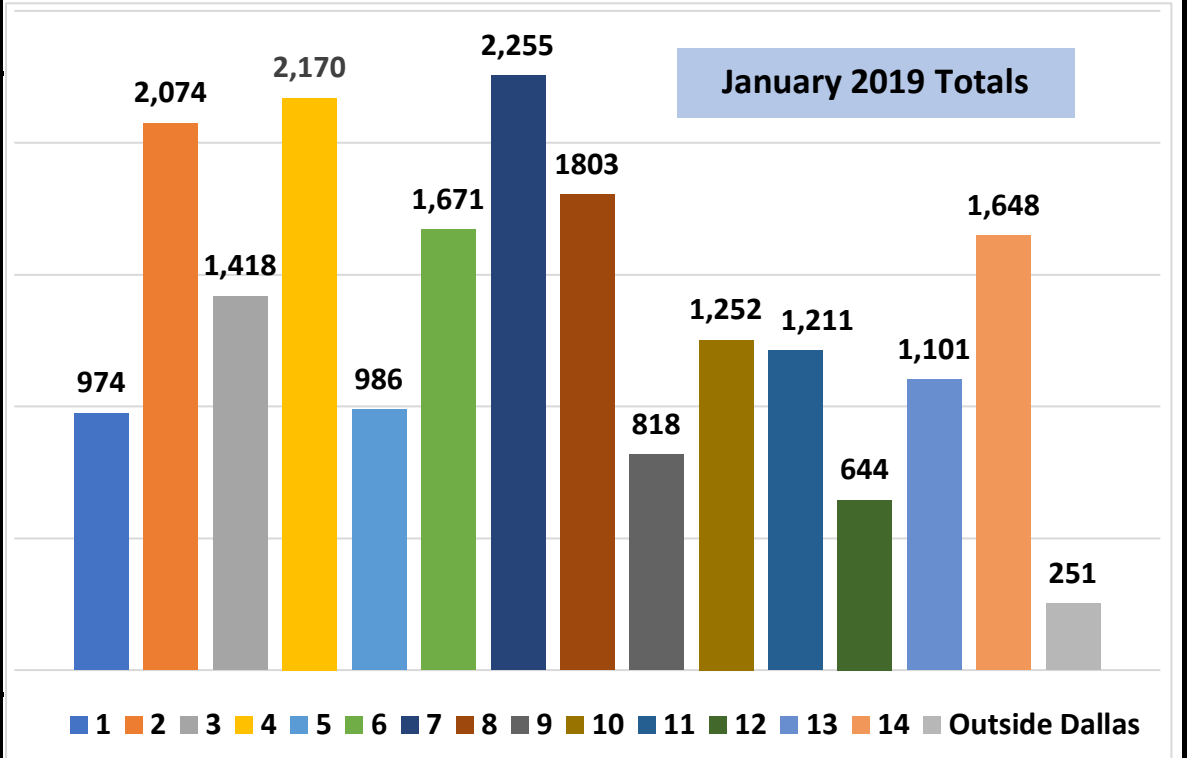
### FY 2019 BUDGET      AMBULANCE UNIT HOUR UTILIZATION RATE



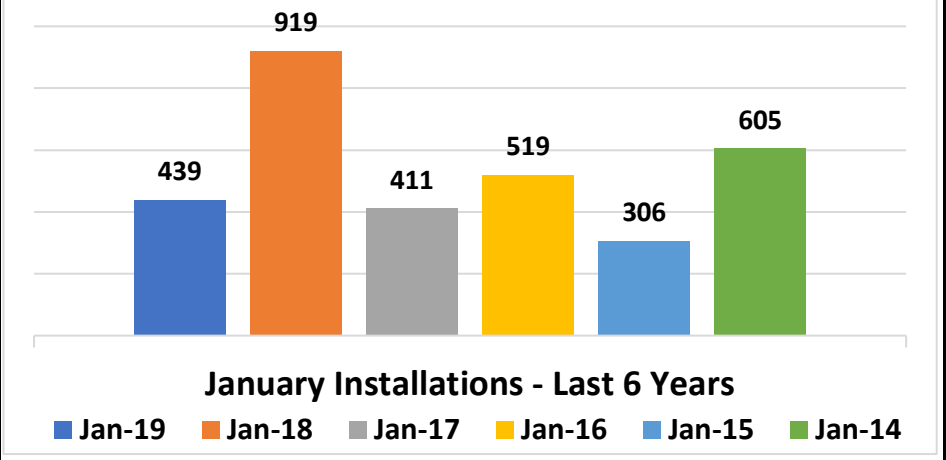
### SWORN STAFFING AND HIRING

Function	January 2017	January 2018	January 2019
EMS & Emergency Response	1,646	1,518	1,591
Dispatch Comms & GIS	51	47	67
Fire Prevention & Inspection	105	103	101
Arson Investigation EOD	17	16	21
Training & Recruitment	13	133	163
Aircraft Rescue Fire Fighting (ARFF)	32	36	37
Special Ops Administration	7	6	6
Human Resources & Wellness	4	4	4
<b>Total Uniform</b>	<b>1,875</b>	<b>1,863</b>	<b>1,990</b>

### JANUARY 2019 INCIDENT DATA - PER COUNCIL DISTRICTS



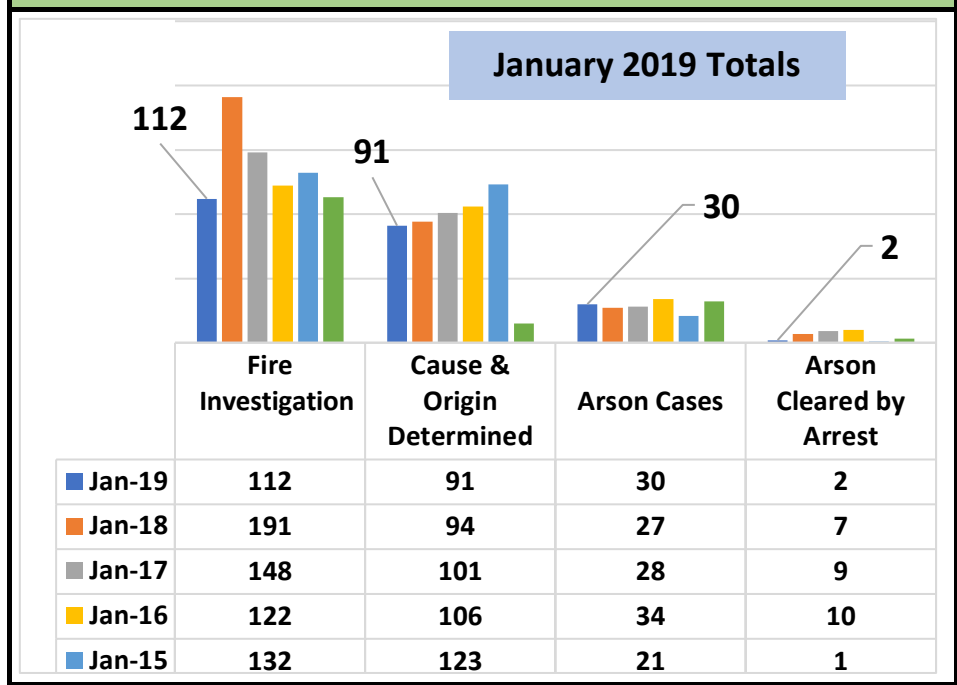
### FIRE PREVENTION SMOKE DETECTOR INSTALLS



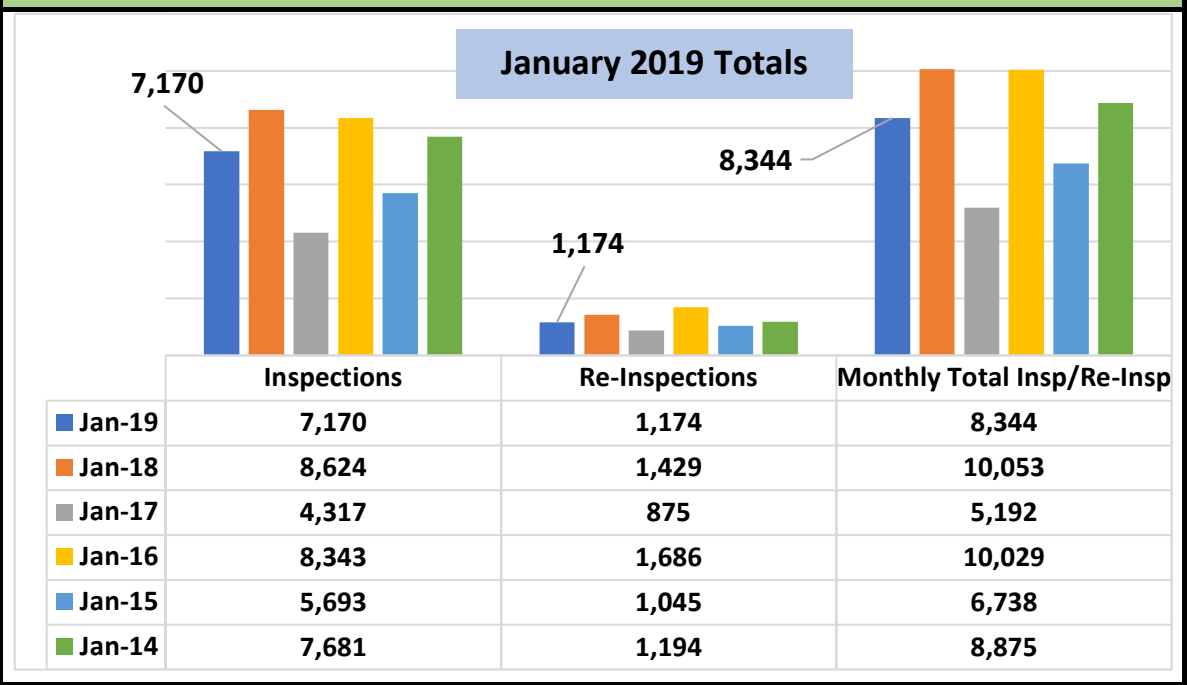
### JANUARY 2019 FIRE COMMUNICATIONS & DISPATCH

Specialized	Fire	EMS	2019 YTD Calls & Dispatches
251	4,455	15,570	
1.24%	21.97%	76.79%	

### FIRE INVESTIGATIONS & ARSON CLEARANCE BY ARREST



### FIRE MARSHAL INSPECTIONS & RE-INSPECTIONS



### FIRE FATALITIES - National Benchmark is < 13

January 1st through January 31st, 2019  
City of Dallas Fire Fatalities = **ONE (1)**

### CURRENT RECRUITS IN DFR ACADEMY

Class 344	Class 345	Class 346	Class 349
24	24	22	8
7/25/2018	7/25/2018	7/25/2018	11/28/2018
1/24/2019	1/24/2019	1/24/2019	2/15/2019
Feb 2019	Feb 2019	Feb 2019	Feb 2019
Class 350	Class 351	Class 352	Class 353
9	16	16	16
11/28/2018	11/28/2018	11/28/2018	11/28/2018
5/19/2019	6/24/2019	6/24/2019	6/24/2019
Feb 2019	July 2019	July 2019	July 2019

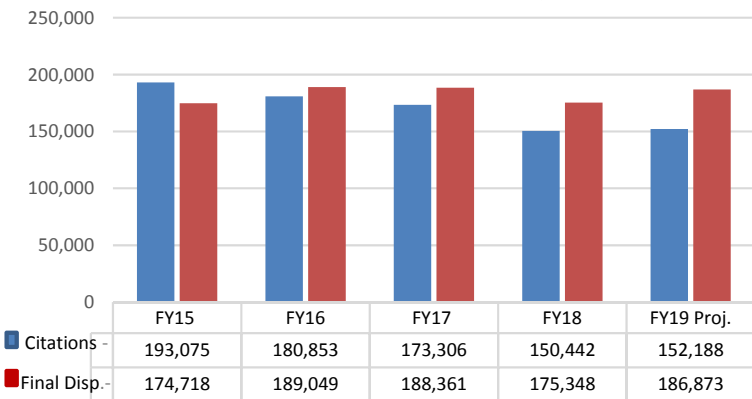
### AVERAGE RESPONSE TIMES

Percentage of EMS Response within Nine Minutes or Less (NFPA Standard #1710)	<b>87.26%</b>	Percentage of EMS Response within Five Minutes or Less, Includes <b>ALL</b> DFR Apparatus (NFPA Standard #1710)	<b>44.56%</b>	Percentage of First Heavy Apparatus On Location of Structure Fire Dispatches within 5:20 or Less (NFPA Standard #1710)	<b>72.34%</b>
--	---------------	---	---------------	--	---------------

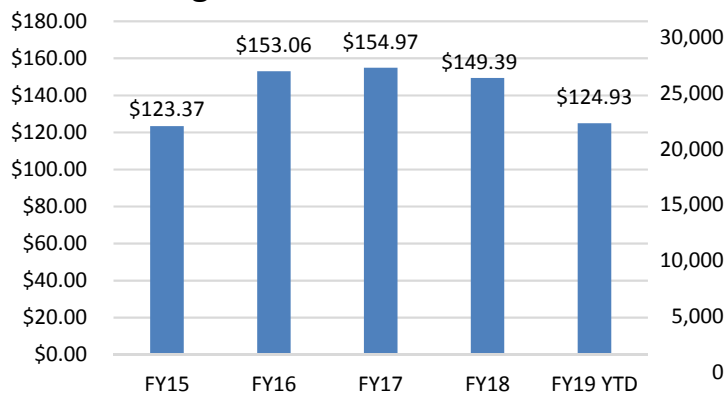
\* YTD-Exp – Do Not Include Encumbrances

# Municipal Court Dashboard: Month Ending January 31, 2019

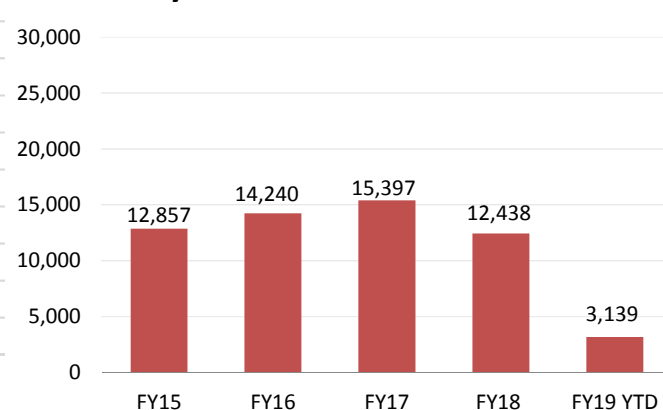
## Citation Count & Final Dispositions



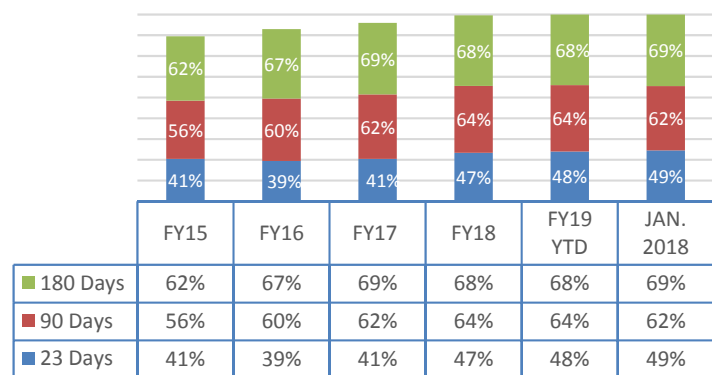
## Average Collection Per Citation



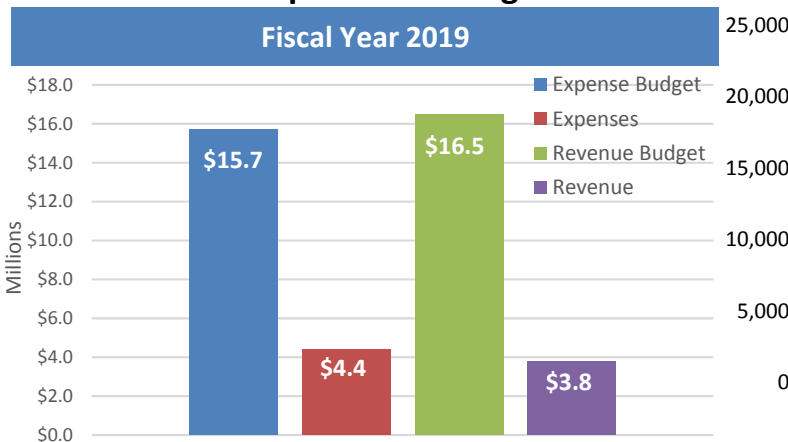
## City Detention Center Book-Ins



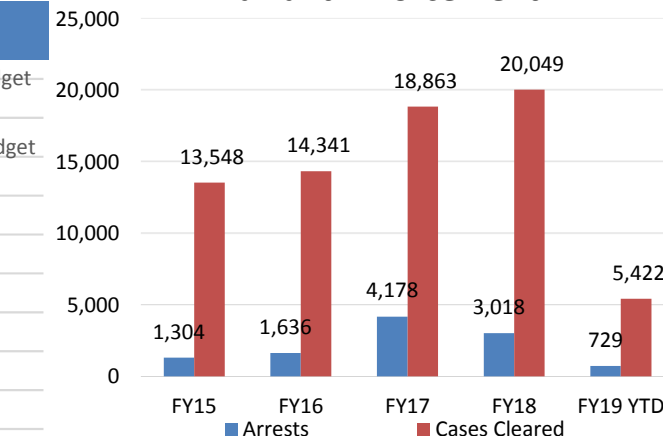
## Defendant's Cumulative Response Rate Looking Back 23, 90 & 180 Days



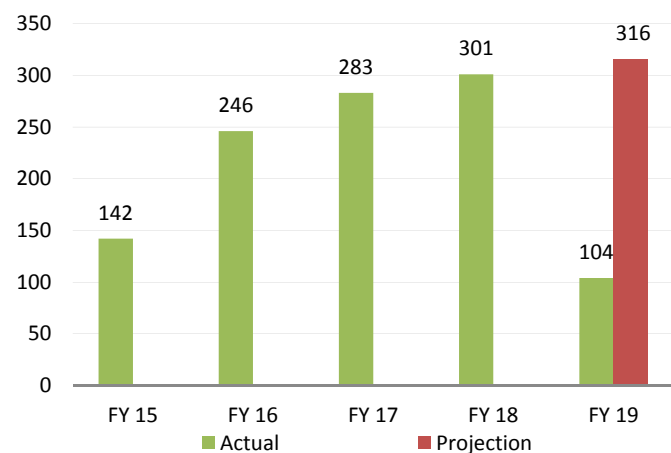
## Municipal Court Budget



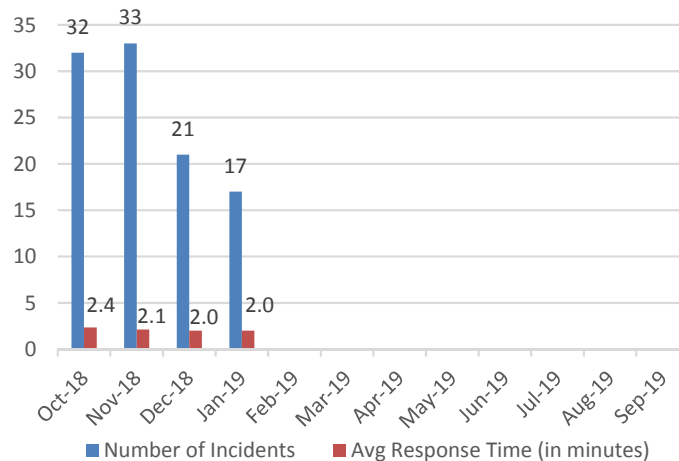
## Warrant Enforcement



## Environmental Crime Arrests



## Building Security Incidents and Response Time



## Courthouse Dispositions

