

Memorandum



CITY OF DALLAS

DATE December 7, 2018

TO Honorable Mayor and City Council

SUBJECT **Taking Care of Business – December 4, 2018**

Update Items

[Deck the Plaza: City Hall Lights](#)

I want to thank City Council for their support and attendance of Deck the Plaza: City Hall Lights on Friday, November 30, 2018. For the City's first illumination ceremony, we were fortunate to have inclement weather hold-off long enough for attendees to take advantage of the free beverages and snacks, listen to festive music, and have a chance to meet the man himself, Santa Claus. The event would not have been possible without the collaboration between the City and VisitDallas and its sponsors – Freeman, Oncor, Omni Hotels and Resorts, Centerplate, and Downtown Dallas Inc. The holiday tree and live oaks are scheduled to be illuminated everyday until January 5, 2019 between 6:00 pm and 12:00 am. Should you have any questions or concerns, please contact Kimberly Bizzor Tolbert, Chief of Staff.

[Encampment Resolution Schedule –December 4, 2018 and December 11, 2018](#)

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution on Tuesday, December 4 and December 11, 2018:

December 4, 2018	December 11, 2018
<ul style="list-style-type: none">• Interstate I-20 at Bonnieview Road (District 8)• Interstate I-30 at Jim Miller Road (District 7)• Interstate I-75 at St. Augustine (District 7)• Interstate I-30 at St Francis (District 7)	<ul style="list-style-type: none">• 4900 ERL Thornton Freeway (District 2)• 600 S. Peak St. (District 2)• 500 S. Hill Ave (District 2)• 1700 Chestnut St. (District 7)• 2929 Hickory St. (District 7)• 1400 S. St. Paul (District 2)• 1400 S. Harwood (District 2)• 1500 ERL Thornton Freeway (District 2)

OHS Street Outreach team will continue to engage with homeless individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization staff are meeting with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer or Monica Hardman, Managing Director of Office of Homeless Solutions.

New Items

[Passing of Former U.S. President George H.W. Bush](#)

On Wednesday, December 5, 2018 the federal government will be closed to observe a day of mourning for the passing of former President George H.W. Bush. Memorial activities will occur to honor the former President and flags have been lowered to half-staff. In addition, Governor Abbot has ordered Texas State agencies, offices and departments to be closed that day as well. Federal and state government operations will operate with skeletal crews on the day of mourning. The

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order does not include schools, universities, and local municipalities. The City of Dallas will remain open for business. Should you have questions or concerns, please reach contact Brett Wilkinson, Managing Director of the Office of Strategic Partnerships and Government Affairs.

[DPD Service Pin Ceremony](#)

On Tuesday, December 11, 2018 at 11am, at DPD Headquarters (Media Conference Room), Council Members, city employees and residents are invited to attend the Service Pin Ceremony to recognize sworn and civilian employees for their time of service. The ceremony will honor the Non-Sworn Employee of the Month, Service Pin recipients with 20 years or more, and Police employees with safe driving records. Should you have any questions, please contact Dallas Police Chief Hall.

[DPD Holiday Event](#)

On Tuesday, December 11, 2018 at 1pm, at DPD Headquarters (Media Conference Room), Council Members, city employees and residents are invited to also join the Dallas Police Department in celebrating the holiday season by hosting a DPD Holiday Event. The celebration will include tree trimming, holiday carols by Sunset High School and holiday desserts. Each unit and substation will participate by decorating an ornament to represent their unit or substation. Should you have any questions, please contact Dallas Police Chief Hall.

[Department of Defense \(DOD\) Training Exercise](#)

On Thursday, December 6, 2018 from 7 pm – 10 pm, a Department of Defense (DOD) training exercise will be conducted at 7525 Scyene Road (vacant, old Doctor's Hospital). The training will consist of two scenarios spaced an hour apart. During each of the scenarios two military helicopters will transport personnel to the location, briefly land (to extract personnel) and depart the area. Each scenario will have approximately 65 military personnel, this includes the individuals already staged at the location and those that will be airlifted in by helicopter. Other than the energetic breach on an external door, all the training will be contained inside the vacant structure.

On Friday, December 7, 2018 from 12 pm – 6 pm, the exercise will be conducted at 2727 Turtle Creek (vacant, old Republic Bank). The training will incorporate energetic breaching and simunitions. All involved military personnel will be parked and staged inside the adjoining parking garage. The Dallas SWAT unit will provide an initial sweep of the buildings as well as site security for training. There will be safety officers at each location to prevent any unauthorized personnel from entering the site.

The DOD will notify surrounding residences and businesses of the training by going door to door prior to the start of the exercises. If an individual is not at a location, a handbill will be left. Dallas Police and Dallas Fire Rescue Communications will be notified prior to the training commencing. Dallas Public Information Office (PIO) has been in contact with the DOD PIO and will post information on Nextdoor to the affected neighborhoods.

More details concerning this exercise was provided in the memorandum distributed to City Council on November 30, 2018. Should you have any questions, please contact Assistant Chief Paul Stokes at 214-316-5014.

[Media Inquiries](#)

As of December 3rd, the City has received media requests from various news outlets regarding the following topics:

- Robot Delivery System

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- Food Safety at American Airlines Center
- Northeast Dallas Condo Fire (DFR)

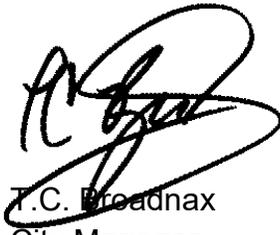
Please see the attached document compiling information provided to the media outlets for the week of November 27th – December 3rd for your reference and in the event you are contacted by the press. Should you have any questions or concerns, please contact Kimberly Bizor Tolbert, Chief of Staff.

Look Ahead

City Council Briefings

January 2, 2019

- Street Maintenance Update
- Infrastructure Update
- Small Cell Deployment Update



T.C. Broadnax
City Manager

c: Chris Caso, City Attorney (I)
Carol A. Smith, City Auditor (I)
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizor Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer
M. Elizabeth Reich, Chief Financial Officer
Directors and Assistant Directors



**City of Dallas
Public Affairs & Outreach
Media Requests**

November 27 – December 3

Nov. 30, 2018, Paula Lavigne, ESPN: Greetings. ESPN has been working for a while on a story about food safety violations at sports venues. We are getting close to finishing up and I wanted to run the numbers we're going to use in the story by someone with your food safety inspection division. Every health department does things a little differently, so we just want to make sure we're not missing anything. The numbers below should reflect all inspections for 2016/2017, so please let us know if they don't. Anything designated as "priority" in the reports from your department were included in our tally of high-level violations.

American Airlines Center
Total routine inspections: 190
Total high-level violations: 124
Total operations inspected: 65

Thanks. You can reach me at 860-406-1980. We are trying to shore this up by tomorrow for publication soon.

- Paula

City Response: On September 13, 2017, The City of Dallas received an Open Records Request from ESPN regarding the American Airlines Center as noted below. We did provide information on the request. The attached information would not have changed.

C006955; Records Requested: I'm a data journalist working on a project for ESPN. I'd like to request all food inspection reports (ideally in digital form) for all locations at American Airlines Center from Jan. 1, 2016, to the present, and all complaints regarding food service at these venues from Jan. 1, 2014, to the present. I'm also requesting all photos or video files associated with those inspection reports. I'm interested in ALL facilities in this sports venue, including food carts, vendors and concessions, restaurants and kitchens that make food for players/suites/etc.

Nov. 30, 2018, Shawn Shinneman, D Magazine: I'm looking to check in on where things stand with the robot delivery system pilot project that was approved in October. Have the robots hit the ground yet? Where, if so? What companies have signed on to use them? It'd be great to hop on the phone with someone to discuss today.

City Response: There are currently no active robot delivery systems in the City at this time.



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Nov.26, 2018, Miguelangel Pinero Alvarez: This is a new case that I'm working on. Residents at Castle Place Apartments (3637 Almazan Dr, Tx 75220) are complaining about rats. According to them, the situation started four months ago with no definitive action taken so far for this problem to be solved. Even though residents assure they have reported several times, the Assistant Management of the complex told me either there was no report (Apt 102) or dogs have impeded them from executing inspections (Apt 101). I want to know whether the City is aware on this and the city's position about this situation. (Potential measures) As always, thank you very much.

City Response:

The City of Dallas did not receive any service requests regarding a rat infestation at the location mentioned (3637 Almazan Drive). However, Code Compliance employees will inspect the property today (Tuesday) and review the property's extermination records. If a rat infestation is discovered, a Notice of Violation will be issued, and a re-inspection scheduled.

Nov.26, 2018, Miguelangel Pinero Alvarez: Thank you very much. I will be waiting for the results of the inspection. I appreciate your response (This a follow up in regard to complaints of a rat infestation at Castle Place Apartments 3637 Almazan Dr, Tx 75220)

City Response:

Below are the results of today's inspection.

A City of Dallas Code Officer inspected 3637 Almazan Drive today. They noted the two units (101 & 102) which reported rats had less than sanitary kitchens. The clean units had no complaints regarding rats. Below is a recent extermination timeline and results list:

- On 10-09-2018 unit 101 was treated for rats. Could not treat unit 102 due to loose dog inside unit.
- On 11-20-2018 neither 101 or 102 were treated.
- On 11-27-2018, both units 101 and 102 were treated for rats. Exterminator noted that tenant in unit 102 needs to clean kitchen.



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Dallas Fire-Rescue Department

Media Requests: November 26th - December 2nd, 2018.

Tuesday, November 27th: All Media Outlets – Can we have more detail on a multiple alarm fire DFR is responding to?

City Response: The following was sent to all local, and some national, media –

Dallas: At 09:15 Dallas Fire-Rescue responded to a 911 call for a structure fire at the Cambridge Park Condominiums, located at 11450 Audelia Road, in Northeast Dallas. When firefighters arrived at the 3-story condominium complex, they observed flames coming from a first-floor balcony. They deployed hand-lines and initiated an offensive fire attack; but the flames were so well advanced that additional alarms had to be added; all the way up to an eventual fourth.

At one point during the operation, a Mayday call was transmitted as a partial upper-floor collapse trapped three firefighters inside a second floor unit. A rapid rescue was made by the Rapid Intervention Team (RIT), already put in place for such a need, and all three firefighters were taken to local hospitals with non-life-threatening injuries. Two of the firefighters were discharged from the hospital later in the afternoon; while the third one, though stable and expected to recover, will be admitted for observation. One resident was also taken to a local hospital for smoke inhalation, and is expected to be okay. Approximately 100 firefighters worked tirelessly, using hand lines and ladder pipes from a defensive posture, before the fire was ultimately declared extinguished some 4 hours later.

The condominium building, housing 24 units, was completely destroyed, and according to the American Red Cross, displaced approximately 60 residents.

The damage prevented Fire Investigators from being able to make entry into the structure, so the cause remains undetermined.

Wednesday, November 28th: All Local Media Outlets – Can we speak with the firefighters who rescued the trapped firefighters at yesterday's fire?

City Response –

DFR Media Advisory

What: Media Availability with Rapid Intervention Team (RIT)

When: Friday, November 30th, at 9:00 a.m.

Where: Fire Station 19 (5600 East Grand Avenue, Dallas, TX 75223)

Details: On Tuesday, November 27th, Dallas Fire-Rescue worked tirelessly to extinguish a 4-alarm fire which consumed an entire building of condominiums. Early in the course of the 4 hour operation, a Mayday call went out over the radios after a partial upper-floor collapse trapped three firefighters inside of a condo unit. An already established Rapid Intervention Team (RIT) was able to find the firefighters and guide them all to safety, before they were taken to a local hospital for evaluation of non-life-threatening injuries ranging from bumps and bruises, to minor burns to smoke



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inhalation. Two of the firefighters were released later that day, while the third, who was admitted for overnight observation, was discharged the next day.

This Friday, November 30th, the team that rescued the firefighters will be available to speak about their efforts, while highlighting the importance of Mayday training, and the early establishment of a RIT, in the case that a rescue is required. In addition, they will also be able to educate you on some of the equipment they utilize as Urban Search and Rescue Technicians.

About the Rapid Intervention Team (RIT): The RIT is an engine or truck company designated by Command to standby for a rapid deployment during rescue situations. An Urban Search and Rescue team will respond to multiple alarm fires and serve as the RIT.

Friday, November 30th: All Local Media Outlets – DFR put on the aforementioned press conference/media availability in response to the multiple media requests for interviews with the team of firefighters who rescued the firefighter trapped in Tuesday's multiple-alarm fire. All the local media showed up; resulting in DFR and the City of Dallas receiving excellent coverage during the late afternoon/early evening news casts.