

# Memorandum



CITY OF DALLAS

DATE July 19, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – July 18, 2019**

## Updated Items

### [Encampment Resolution Schedule – July 16, 2019 & July 23, 2019](#)

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution on July 16, 2019 and July 23, 2019:

| July 16, 2019  | July 23, 2019  |
|--|--|
| <ul style="list-style-type: none"><li>• 9341 John W. Carpenter Freeway at Regal Row (District 6)</li><li>• 2626 Willowbrook Road (District 6)</li><li>• 2700 Royal Lane (District 6)</li><li>• 8000 Royal Lane (District 13)</li><li>• 12645 East Northwest Highway (District 9)</li></ul> | <ul style="list-style-type: none"><li>• 1700 Chestnut St (District 7)</li><li>• 1717 Baylor St (District 7)</li><li>• 2929 Hickory St (District 7)</li><li>• Jim Miller at Interstate I-30 (District 7)</li><li>• 7700 Hunnicut Rd (District 7)</li><li>• 4040 Commerce St (District 7)</li><li>• Interstate I-30 East On Ramp from Griffin St East (District 2)</li></ul> |

OHS Street Outreach team will continue to engage with homeless individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization staff are meeting with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer, and Monica Hardman, Director of Office of Homeless Solutions.

### [Last Week to Nominate Forms](#)

The Office of Innovation (OI) is currently taking nominations for forms (both print and online) that are often completed incorrectly, need to be resubmitted several times, or do not have clear instructions. Friday, July 19, is the deadline for nominating forms for redesign. The Office of Innovation (OI) is hosting a “Re-Form Event” to redesign city forms. The nominated forms will be re-designed live at the working session in early August. Anyone may participate by going to this [link](#) and completing a short survey. Should you have any questions or concerns, please contact Laila Alequresh, Chief Innovation Officer.

### [Brush and Bulk Trash](#)

As previously communicated, normal Brush Bulk Service is suspended in July so that crews can focus on storm debris collection only. The City continues to request that residents place tree debris, branches, or shrubbery separate from other storm debris such as damaged fence panels or bagged storm debris. Clean tree and green waste may be collected separately and taken to temporary processing sites. Code Compliance will not issue citations for storm debris related items, even if they are placed out before the regular cycle. Non-storm related items, such as furniture, appliances, and mattresses, are still subject to citation. Sanitation Services will continue to provide updates throughout July and is planning to return to the normal bulk and brush waste schedule in August. Should you have any questions or concerns, please contact

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Kelly High, Director of Sanitation Services. For constituents, please refer them to [www.dallaszerowaste.com](http://www.dallaszerowaste.com) for sanitation transfer station locations and 311 to report storm debris or downed limbs in roadways.

### **New Items**

#### **August Off-site City Council Meeting**

The next off-site City Council meeting will be held Wednesday, August 14, 2019 at 2:00pm at Lake Highlands North Recreation Center, 9940 White Rock Trail, Dallas, TX 75238. This is pursuant to Council Resolution 18-0849 that was adopted on June 13, 2018 and states that four of the 2019 second Wednesday meetings each month will begin at 2:00pm off-site. Should you have any questions or concerns, please contact Carrie Rogers, Director of Mayor and City Council Office.

#### **Census 2020**

The Census 2020 Complete Count Committee (CCC) website is now live at [www.dallascensus.com](http://www.dallascensus.com). The CCC subcommittees are meeting monthly to workout outreach strategies and update each other on completed action items for the Census 2020 count. External Relations is also assisting CCC by meeting with Anchor Institutions and other external partners for community education and to identify new opportunities for partnerships. To ensure a complete and accurate count, specifically in historically hard to count areas, the CCC is forming both an African American and Hispanic/Latino consortium. These groups will be comprised of community, civic, and business leaders who have direct access and strong ties within the communities. While each subcommittee meets monthly, the full CCC meets quarterly and is currently working to schedule their next meeting. Should you have any questions or concerns, please contact Brett Wilkinson, Director of Strategic Partnerships and Government Affairs.

#### **Annual Safety Conference**

The Office of Risk Management held its Annual Safety Conference on June 10-June 14, 2019. The conference allows City employees to attend multiple safety training sessions that are “position specific” as well as offer special sessions that address work-related high risks or hazards. Each session provides the requirements and training aimed to prevent employee injuries, illnesses, and deaths that could occur in high risk positions. Sessions included Office Safety, First Aid, Confined Spaces, and Respiratory Protection. This year’s participation increased by 86% compared to 2018 with 858 employees attending. Should you have any questions or concerns, please contact Zeronda Smith, Director of Risk Management.

#### **2600 Ferris/2600 Hickory/2300 Coombs Street Encampment Closure and Site Hardening**

The Office of Homeless Solutions (OHS) has identified 2600 Ferris/2600 Hickory/2300 Coombs Street between Good Latimer and Malcolm X in Council District 7 as an encampment site in need of permanent closure due to health and safety concerns. The site closure is scheduled for 9:00 am on Friday, July 19, 2019. OHS is leading a collaborative effort to connect persons experiencing homelessness that have been residing at Hickory, Ferris, and Coombs Street to shelter and resources. Metro Dallas Homeless Alliance (MDHA) and City Square are spearheading the outreach efforts. After closure and cleaning of site, OHS will repair fence and secure with a lock box. Dallas Police Department (DPD) will assist OHS in continuous monitoring. The closure of this site is aligned with the Office’s implementation of site hardening and reclamation strategy. Please direct any questions to Nadia Chandler-Hardy, Assistant City

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Manager and Chief Resilience Officer or Monica Hardman, Director of Office of Homeless Solutions.

#### Dallas Municipal Courtroom Closures

The Dallas Municipal Courtrooms at 2014 Main Street will be closed on Wednesday, July 31, 2019 due to City Attorney Office training. All court appearances and jury duty have been rescheduled. Persons with scheduled court or jury appearances will be notified by mail with a new court or jury date. The 2014 Main Street building will remain open during this time. Court Clerk staff will be available to assist attorneys and defendants with clerical functions including, payments, records, filings, and answering questions. Should you have any questions or concerns, please contact Gloria Lopez Carter, Director of Court and Detention Services.

#### Media Inquiries

As of July 15, 2019, the City has received media requests from various news outlets regarding the following topics:

- Two Dead in Northwest Dallas Three-Vehicle Crash
- One Burned in Southeast Dallas Mobile Home Arson
- Man Burned in Propane Grill Explosion
- Concerns Surrounding DFR Contract with Vendor
- Fire Destroys 8 Units at Southwest Dallas Apartment Complex
- Vacant Apartment Building Burns Near Baylor Hospital
- Panhandling in Dallas Roadways
- Housing Construction & Inspection Inquiry
- Love Field Garage Flood

Please see the attached document compiling information provided to the media outlets for the July 8-July 15, 2019 for your reference. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.



T.C. Broadnax  
City Manager

c: Chris Caso, City Attorney (Interim)  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizer Tolbert, Chief of Staff to the City Manager  
Majed A. Al-Ghafry, Assistant City Manager  
Jon Fortune, Assistant City Manager

Joey Zapata, Assistant City Manager  
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer  
Michael Mendoza, Chief of Economic Development and Neighborhood Services  
M. Elizabeth Reich, Chief Financial Officer  
Laila Aleqresh, Chief Innovation Officer  
M. Elizabeth Cedillo-Pereira, Chief of Equity and Inclusion  
Directors and Assistant Directors

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**Public Affairs & Outreach  
Media Requests  
July 8 – July 15**

**July 8, 2019**

**Topic:** Panhandling in Dallas roadways

**Summary of response:** DPD is only currently authorized to enforce section 28-63.3 of the Dallas City Code relating to solicitation adjacent to a roadway, but may not enforce state law for individuals soliciting in the roadway.

**Department:** City Attorney's Office

**Media Entity:** NBC 5

**July 9, 2019**

**Topic:** Earned paid sick leave ordinance

**Summary of response:** Listed resources City is providing to employers, explained denying earned paid sick time to employees is detrimental to the health, safety and welfare of the residents and clarified timeline of when ordinance will go into effect.

**Department:** Fair Housing and Human Rights

**Media Entity:** Dallas Observer

**July 10, 2019**

**Topic:** Mayor's Back to School Fair

**Summary of Statement:** Arranged Spanish language interviews promoting Mayor's Back to School Fair with Council Member Resendez on behalf of Mayor's Office.

**Department:** Mayor & City Council Office

**Media Entity:** Telemundo, Univision

**July 10, 2019**

**Topic:** Love Field garage flood

**Summary of Statement:** Responded with Texas Tort Claims Act information

**Department:** Aviation

**Media Entity:** CBS 11

**July 11, 2019**

**Topic:** Housing Construction & Inspection Inquiry

**Summary of Statement:** Responded to follow up questions regarding ADI Engineering and Dry Quick Restoration.

**Department:** Housing & Neighborhood Revitalization

**Media Entity:** Sue Ambrose, Reporter, Dallas Morning News

**July 11, 2019**

**Topic:** Clarification of how street repairs are prioritized

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**Summary of Statement:** Coordinated interview with PBW to explain prioritization

**Department:** Public Works

**Media Entity:** Lake Highlands Advocate

**July 12, 2019**

**Topic:** Social media complaint regarding senior citizens riding on a hot bus

**Summary of response:** The City of Dallas does not provide transportation to and from any senior programs at the MLK Center. Please direct your inquiry to Dallas County.

**Department:** Office of Community Care

**Media Entity:** KTVT, CBS 11

**July 12, 2019**

**Topic:** Possibility of immigrant question appearing on Census 2020

**Summary of response:** The City of Dallas is focused and committed to a robust outreach effort, which is currently underway, to ensure a full and accurate count of all City of Dallas residents.

**Department:** Office of Strategic Partnerships and Government Affairs

**Media Entity:** HuffPost

**July 15, 2019**

**Topic:** Impact from the property tax reform plus the TV providers fee law (SB1152) on the City.

**Summary of response:** Responded with June 18 budget briefing and called out relevant slides and bullets.

**Department:** Budget

**Media Entity:** Texas Tribune

**July 15, 2019**

**Topic:** Confirmation of Dickey's BBQ coming to City Hall

**Summary of response:** The City of Dallas has not finalized contracts for the recommended vendors for the first and seventh floor food concessions inside City Hall.

**Department:** HR

**Media Entity:** CultureMap

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Dallas Fire-Rescue Department  
Media Requests: July 8<sup>th</sup> – 14<sup>th</sup>, 2019.

**Monday, July 8<sup>th</sup>: All Local Media Outlets** - Any details on the bad crash on Regal Row at Irving Blvd? Hearing there might be multiple fatalities.

**City Response** - At 09:16 Dallas Fire-Rescue units were dispatched to a major accident, involving 3 vehicles, near the intersection of Irving Blvd and Regal Row. You'll have to wait on a report from law enforcement for the accident details, but I can confirm that two people died, and two others were taken to local hospitals in unknown conditions.

It was reported that one of the vehicles briefly caught fire; but firefighters confirmed that not to be the case.

**Tuesday, July 9<sup>th</sup> : CBS 11 (Giles Hudson)** - We rolled out to that mobile home fire down on Chaporal near Kleberg. Believe Battalion 9 was on it? We were told an elderly man had burns to his back. But they were saying the fire was deliberately set. Any info if or when you can certainly appreciated.

Thanks,  
Giles

**City Response** - At 05:16 Dallas Fire-Rescue responded to a 911 call for a structure fire at a mobile home, located at the 2300 block of Chaporal Place, in far Southeast Dallas.

There were two adult males in the home when the fire began. Though both of them suffered unspecified burn injuries, only one was taken to the hospital for further treatment (the other declined).

Fire Investigators determined that the fire was incendiary in nature after a small fire was set on the front porch of the home. They are still working with the occupants, and other witnesses, to determine who may have set the fire.

**Tuesday, July 9<sup>th</sup>: NBC 5 (Patrick Randolph and Joanna Molinero)** – Trying to see what the call on 7200 Pineberry is about. Sounds like someone was assault and set on fire.

**City Response** - At 18:52 Dallas Fire-Rescue units responded to a 911 call for a burn victim, at an apartment complex, located at 6615 Bandera Avenue, near the intersection of Northwest Highway and Hillcrest Road.

According to Fire Investigators a man was burned by a propane grill, after it exploded while he was preparing to use it.

He suffered unspecified burns to his upper body and was taken to a local hospital for evaluation of those injuries.

**Thursday, July 11<sup>th</sup>: WFAA 8 (Tiffany Liou)** - This is Tiffany Liou with WFAA. I'm working on a story today about the cancelled contract with Gear Cleaning Solutions due to unpaid bills from the city.

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I know it's a concern to the DFFA because clean gear is essential to firefighters.

I would love to get a comment or even an interview with DFR regarding this.

**City Response – The following statement was sent from the City PAO on behalf of DFR and Procurement:**

The City of Dallas and the Dallas Fire-Rescue Department (DFR) remain committed to maintaining strong partnerships with its vendors. Please note, no contract with Gear Cleaning Solutions was canceled. There was a contract that expired within the last month; however, the extension was already underway and is going through the administrative approval process. As a part of the prior contract, roughly \$3 million in funds remain for any services and invoices that need to be processed under the newly extended contract. DFR continually works to keep every member safe while responding to calls for service.

As mentioned above, after the necessary paperwork was received about three weeks ago from the vendor agreeing to extend the contract, the approval is underway through administrative action and all invoices will be paid.

**Friday, July 12<sup>th</sup>: Univision 23 (Marysol Gonzalez) and WFAA 8 (Joe Sherwood) -**

Do you have any information about the call "99 - Structure Fire Working," at 1300 W Wheatland Rd, incident # 2019165416?

**City Response** - At 19:02 Dallas Fire-Rescue units were assigned to a 911 call for a structure fire at an apartment complex, located at 1321 W. Wheatland Road, in Southwest Dallas.

When firefighters arrived at the location, they observed flames coming from the roof of a two-story apartment building. They immediately called for a 2nd alarm response, while mounting up for an offensive fire attack, and had the flames extinguished in just under an hour.

Thankfully, residents had self-evacuated by the time firefighters arrived at the scene, and no injuries were reported. The fire was mostly isolated to the attic; impacting about half of the 16-unit building. An unknown number of residents were displaced, but the American Red Cross was notified to come out and assist with their needs.

Investigators determined that the fire began within the walls of a second-floor apartment before making its way into the attic and spreading laterally. However, the exact cause is undetermined.

**Saturday, July 13<sup>th</sup>: All Local Media Outlets** - Do you have any information about a 2-alarm fire at Gaston Ave and Peak Street? Is it an apartment? Anyone hurt? Any idea what caused it?

**City Response** – The following Twitter Link was sent to all of them via email:

DALLAS FIRE-RESCUE (@DallasFireRes\_q) tweeted at 10:26 AM on Sat, Jul 13, 2019:

@DallasFireRes\_q out at #GastonAve 2-alarm fire. Vacant 2-story apartment building with lots of black smoke showing. No injuries and mostly extinguished. @CityOfDallas @DallasOEM @DallasPD <https://t.co/a2KaSnYohs> <https://t.co/rjW6jdEwYI>

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[https://twitter.com/DallasFireRes\\_q/status/1150064036043640832?s=09](https://twitter.com/DallasFireRes_q/status/1150064036043640832?s=09)