

# Memorandum



CITY OF DALLAS

DATE April 12, 2019

TO Honorable Mayor and City Council

SUBJECT **Taking Care of Business – April 9, 2019**

## Update Items

### [Encampment Resolution Schedule – April 9, 2019 & April 16, 2019](#)

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution on April 9, 2019 and April 16, 2019:

April 9, 2019	April 16, 2019
<ul style="list-style-type: none"><li>• Lyndon B Johnson Freeway at Inwood Rd (District 13)</li><li>• Lyndon B Johnson Freeway at Midway (District 13)</li><li>• Lyndon B Johnson Freeway at TI Blvd (District 10)</li><li>• 8959 Markville Dr (District 10)</li><li>• Willowbrook at Harry Hines Blvd (District 6)</li><li>• 650 N Riverfront (District 6)</li><li>• Interstate I-35 at Medical District (District 6)</li></ul>	<ul style="list-style-type: none"><li>• 900 South Barry Ave (District 2)</li><li>• 315 Henry Street (District 2)</li><li>• 2601 Taylor Street (District 2)</li><li>• Marvin D Love Freeway South Bound &amp; South Polk (District 4)</li><li>• Marvin D. Love at I-20W (District 8) Also Known as 8057 W. Virginia Drive</li><li>• Lancaster Road at I-20 both sides (District 8)</li><li>• Bonnie View at I-20 Both Sides (District 8)</li></ul>

OHS Street Outreach team will continue to engage with homeless individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization staff are meeting with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer, and Monica Hardman, Director of Office of Homeless Solutions.

### [Q2 Council District Service Request Performance Report](#)

As previously communicated, 311 Customer Services began providing a new quarterly report to Councilmembers, detailing district-specific Service Request metrics and associated performance, as well as other citizen engagement information. These reports, and other planned improvements related to service request performance monitoring, reporting, and access to data, have been developed to promote transparency and provide an efficient and useful platform for Councilmembers and citizens.

The [Council District Service Request Performance Report](#) contains Service Request performance data for Q2 of FY2019 and includes a list of all service requests for each

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Council District that are currently overdue. The digest of overdue Service Requests has been shared with executive management for review and planning for improved processes that will advance performance expectations for closing service requests in a timely manner. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer, or John Johnson, Interim Director of the Department of 311 Customer Services.

### **New Items**

#### [Animal Services - Update and “Innovation Showdown”](#)

Halfway through FY19, Dallas Animal Services (DAS) is on pace to set records from both a lifesaving and public safety perspective. March represented the fourth consecutive month that DAS attained a live release greater than 90%, after first achieving the milestone in December 2018. From a public safety perspective, loose dog intakes are on pace to exceed historic highs, while loose dog bites are trending to the lowest levels in recorded history. Please see the [dashboard](#) reviewing DAS’ performance halfway through FY19.

In other exciting news, we encourage staff and City Council to cheer for DAS on April 17<sup>th</sup>, when the department will compete as a finalist for \$450,000 in lifesaving funds during the Petco Foundation’s 2019 “Innovation Showdown” in New Orleans at the Humane Society of the United States’ Animal Care Expo.

In a format similar to that of the popular television show “Shark Tank”, DAS will pitch its lifesaving “Dallas90 Shelter Service System” app, which is designed to improve the customer’s experience and increase the shelter’s adoption rates. DAS asked for an investment of \$250,000. You can watch the event live from the DAS [Facebook](#) page. Should you have questions or concerns, please contact Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer, or Ed Jamison, Director of Dallas Animal Services.

#### [District 10 Pilot Community Office Opening](#)

The community district office pilot program continues with the opening of the District 10 office. Councilmember Adam McGough invites all to a ribbon cutting ceremony at Northeast Service Center, 7901 Goforth Rd, Dallas, TX 75238, on Friday, April 12, at 9 a.m. To better connect residents to City services, the District 10 Community Office will host business hours from 10:00 a.m. to 4:00 p.m. on Fridays. Should you have questions or concerns, please contact Carrie Prysock, Director of the Mayor and City Council Office.

#### [Planning & Urban Design Newsletter](#)

On the first Wednesday of each month, PUD distributes the Neighborhood Resource Guide e-newsletter to Dallas neighborhood association and homeowner’s association leaders that are signed up for the [Dallas Neighborhood Organizations Map](#). After signing up, each neighborhood organization is featured on the map, and the group leader receives helpful information about City programs and events. PUD’s goal is to bridge the gap between neighborhoods and the City to build relationships with Dallas residents. Staff

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will continue to work with departments to ensure information is provided to associations. Should you have any questions or concerns, please contact Peer Chacko, Director of Planning and Urban Design.

### [Comprehensive Environmental & Climate Action Plan](#)

The Office of Environmental Quality & Sustainability (OEQS) is pleased to announce the kickoff of the initial community input process to support the Comprehensive Environmental & Climate Action Plan. The kickoff event will be held on Saturday, April 27, 2019 at 11:45 AM as a part of the Earthx festivities at the Hall of State at the Fair Park. Staff will also be soliciting input from attendees passing through the fairgrounds, as part of a City-wide booth focused on City environmental initiatives. For your reference, attached is a schedule for a series of six community meetings that will be held across Dallas in the two weeks following this event.

Additionally, <http://www.Dallasclimateaction.com> has been set up to provide additional information, such as a videoclip of the presentation and a link to the survey for those who are unable to attend one of the scheduled meetings. With these efforts, Dallas continues to lead by engaging the community every step of the way. Should you have any questions or concerns, please contact Majed Al-Ghafry, Assistant City Manager.

### [Dallas Police Department](#)

You are cordially invited to the Graduation Ceremony for Dallas Police Academy Recruit Class #362. The commencement is scheduled for Friday, April 12, 2019 at 2:00pm at Mountain View College Performance Hall Building E (4849 W. Illinois Ave., Dallas, Texas, 75211). *To access the Performance Hall, head north on Knoxville Street from W. Illinois and turn left onto the campus. Building E has the fountain in the front. Reserved parking is available in the north parking lot.* Please R.S.V.P. with Sergeant Lisette Rivera at [lisette.rivera@dpd.ci.dallas.tx.us](mailto:lisette.rivera@dpd.ci.dallas.tx.us). Should you have questions, please contact Dallas Police Chief U. Reneè Hall.

### [2-1-1 Texas](#)

We are pleased to notify you of the City's plan to add links to 2-1-1 Texas on [dallascityhall.com](http://dallascityhall.com). While the idea grew as part of our contingency planning for federal government shutdowns, we quickly realized the website's up-to-date information, ease of navigation, and clear language, allows 2-1-1 Texas to serve as an effective resource for routine daily use, as well as during times of emergency or other critical situations.

We invite you to review [2-1-1 Texas](#). From the home page, select **Your Texas Benefits** to learn the latest information on programs such as WIC, SNAP, and TANF, along with housing and mental health assistance. A link will be provided once live. Should you have any questions or concerns, contact Elizabeth Reich, Chief Financial Officer.

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## Possible Migrant Shelter

The Dallas Morning News recently reported that Dallas is being considered for new migrant shelters. The Office of Emergency Management (OEM) spoke with Dallas County Judge's office April 9, 2019 to better understand statements reported in the Dallas Morning News. Recently, the County Judge's Office received a letter from the US Health and Human Services (HHS) Department providing information that HHS is seeking to expand its capacity to house migrant populations in the country.

The letter conveyed that the HHS is scouting facilities in multiple cities to house migrant populations in the country, however, did not contain a request to house any persons at this time. In response to the letter, the County Judge called HHS to express Dallas County's status as a welcoming community and willingness to support any future needs of the department. The Dallas Office of Emergency Management will maintain contact with the Judge's Office for sharing of information and better understanding of any next steps should they be necessary. Should you have any questions or concerns, contact Jon Fortune, Assistant City Manager.

## Media Inquiries

As of April 8, the City has received media requests from various news outlets regarding the following topics:

- Homebuyer Assistance Program
- Councilman Kingston Missed Meetings Pay
- Animal Attack
- Water Rescue and Mountain Creek

Please see the attached document compiling information provided to the media outlets for the April 1-April 5 for your reference. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.



T. C. Broadnax  
City Manager

c: Chris Caso, City Attorney (I)  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizer Tolbert, Chief of Staff to the City Manager  
Majed A. Al-Ghafry, Assistant City Manager  
Jon Fortune, Assistant City Manager

Joey Zapata, Assistant City Manager  
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer  
Michael Mendoza, Chief of Economic Development and Neighborhood Services  
M. Elizabeth Reich, Chief Financial Officer  
Laila Alequresh, Chief Innovation Officer  
Directors and Assistant Directors



**City of Dallas  
Public Affairs & Outreach  
Media Requests  
April 1-April 8, 2019**

**April 1, 2019; Lori Brown, FOX 4; Reporter:** Can you please tell me what the proposed changes are to the homebuyer assistance program?

**City Response:** Please review the links below:

Dallas Homebuyer Assistance Program

[https://dallascityhall.com/government/Council%20Meeting%20Documents/edh\\_5\\_dallas-homebuyer-assistance-program-update\\_040119.pdf](https://dallascityhall.com/government/Council%20Meeting%20Documents/edh_5_dallas-homebuyer-assistance-program-update_040119.pdf)

Dallas Housing Rehabilitation Program Overview

[https://dallascityhall.com/government/Council%20Meeting%20Documents/edh\\_6\\_dallas-housing-rehabilitation-program-overview\\_040119.pdf](https://dallascityhall.com/government/Council%20Meeting%20Documents/edh_6_dallas-housing-rehabilitation-program-overview_040119.pdf)

**April 3, 2019; Maci Smith, WFAA Assignment Editor:** Does the city have any information or a statement regarding allegations that city council member Phillip Kingston has missed the deadline to repay the City of Dallas over \$8,000 for missing city council meetings?

**City Response:** We can confirm Mr. Kingston has not made any payments and is in arrears on his debt of \$8,160.

**City Update:** He has paid.

**April 1, 2019; Clark Fouraker, NBC News Visual Storyteller;** My name is Clark Fouraker and I work for NBC as a national visual storyteller (I'm based in Dallas, but work nationwide!) and I'm looking to connect with someone in sanitation for a story we're doing some research on. We're trying to learn in trash pickup and landfill material had an uptick in 2018/19 that could be connected to the Marie Condo/Spark Joy movement across the country?

Can I connect with someone in the PAO office or with Sanitation today to discuss this story idea?

**City Response:** A preliminary review of residential disposal and recycling tonnage indicates that Dallas households are throwing away and recycling less materials, not more. In 2016, more than 511,880 tons of residential household waste was disposed at Dallas' McCommas Bluff Landfill. 472,500 tons were disposed in 2018, a 7.68% reduction. Recycling declined 3.14% in the same time period from 55,713 tons in 2016 to 53,961 tons in 2018.



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As more people embrace Marie Condo's Spark Joy, zero waste, tiny living, and other reduction lifestyles, it's no surprise that less waste is being generated to be managed either through disposal or recycling. Under Dallas' local solid waste management plan, it's the City's objective to decrease waste disposal to zero waste levels by 2040. Decreased consumption coupled with donations, recycling, and diversion are helpful tools to achieving the objective.

**April 2, 2019; Alyssa Woulfe, WFAA Content Editor;** WFAA TV is seeking confirmation of the location for tomorrow morning's (April 3<sup>rd</sup>) city council briefing.

The reason we ask is because we have several reports of protestors planning on attending in regards to the recent charges against the deep ellum attack victim, L'Daijohnique Lee.

Will city council relocate to a larger space for the briefing?

**City Response:** The afternoon hearing will be held in the council chambers. The briefing will be still be in the council briefing room (6ES) as planned.

**April 4, 2019; Joanna Molinero-Sample, Telemundo 39;** I am trying to reaching out to Animal Control due to an animal attack that occurred today involving a pit bull, this morning on 2111 Melbourne Avenue. According to the victim who is a dog walker this is the second incident were the pit-bull who is owned by, Mrs. Contreras who also lives on Melbourne Avenue has gotten out of his fencing and has attacked someone. Today, the victim says she was walking her dogs when the pit bull bit her and several other dogs she was walking. Arturo Ortiz owns the dog walking company, and employs the victim who was bitten today. According to them, they have reached out to Animal Control about the attack.

Is there a report of animals and a woman being bit today on Melbourne Avenue? Has the owner of the pit-bill been fined before, will she face any repercussion for today's attack? What is the city's response or policy on pit-bull attacks? Is there any further information you can share with us about today's attack?

**City Response:** This incident is still under investigation, and as such we can't comment at this time.

In regards to your question about City policy, the Dallas City Code states:  
Section 7-4.14: " (a) A person commits an offense if the person is the owner or keeper of a dog and the person fails to secure the dog and the dog makes an unprovoked bite that causes bodily injury to another person, legally restrained domestic animal, or



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livestock, that occurs at a location other than the owner's or keeper's real property or in or on the owner's or keeper's motor vehicle or boat.

(b) An offense under this section is a Class C misdemeanor.”

The City does not have any ordinances restricting any breeds.

**April 4, 2019; Hannah Everman, NBC 5 Assignment Editor;** We have heard that Oak Lawn Park has been renamed Turtle Creek park at the parks board meeting this morning – Could you confirm that? I’m just seeing it posted on the Oak Lawn Facebook community pages. Thank you!

**City Response:** That is correct, the board approved to change the name to Turtle Creek Park just a few minutes ago.

**Wednesday, April 3<sup>rd</sup>:** All local media outlets – Sent the following information out to all the local media outlets.

### **Dallas Fire-Rescue to “Fill the Boot” for MDA**

Wednesday, April 3<sup>rd</sup>, though Friday, April 5<sup>th</sup>, DFR will join fire departments across the country to “Fill the Boot”. During this time, on-duty firefighters will converge on designated intersections throughout the City in an effort to raise money for the Muscular Dystrophy Association (MDA).

This year marks the 45<sup>th</sup> year that DFR has participated in the campaign; and to help foster a more competitive spirit, the MDA plans to show their appreciation by awarding different fire stations for a variety of fundraising categories. Among the categories is top overall fire station, which was awarded to Station 43; in 2018 (also defending champ dating back to 2015), for collecting the most money of the departments overall \$391.5K effort, and claiming the inaugural Tracy Beard Memorial Trophy. Though winning the competition comes with its bragging rights, it’s only an underlying mechanism of the larger and more important goal of helping those in need.

Ideally, we would like to reach our goal on day one; however, we understand the realities of today’s economy, the challenges they can present and the fact that not everyone is in a position to contribute. So, on behalf of the MDA, we respectfully encourage giving only what you can.

Also, as we’ve encouraged our men and women to **exercise the highest levels of caution** while stepping out into traffic to “Fill the Boot”, we only ask that drivers do the same to help keep the intersections as safe as possible.

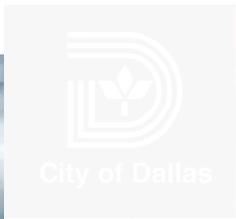


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**Wednesday, April 3<sup>rd</sup>: All local media outlets** – Can we get more information about water rescue or body recovery DFR is responding to at Mountain Creek Lake?

**City Response** - DFR units were assigned to this call at 15:00 after a kayaker spotted a body in the water and called 911. We were dispatched to extract the body, and successfully did so at some point between 4:00 p.m. and 5:00 p.m.

The DPD is investigating.



# HELP MAKE DALLAS A HEALTHIER, CLEANER AND BETTER CITY.

## COMMUNITY MEETINGS

### HOW CAN CLIMATE CHANGE IMPACT YOUR EVERYDAY LIFE?

Dallas faces increased frequency and severity of heat, drought and weather incidents — all of which can impact your family's health and finances.



#### HEAT

Longer and hotter heat waves can increase your electric bill.



#### DROUGHT

Inadequate and low water supplies can lead to higher water bills.



#### HEALTH

Poor air quality and pollution can cause health problems.



#### WEATHER

Severe weather can damage your belongings and create costly repairs.

#### MONDAY, APRIL 29

Beckley Saner Rec Center  
114 W. Hobson Ave.  
Large Meeting Room  
6:00 - 8:00 p.m.

#### TUESDAY, APRIL 30

Bachman Rec Center  
2750 Bachman Dr.  
Auditorium  
6:00 - 8:00 p.m.

#### THURSDAY, MAY 2

Martin Weiss Rec Center  
1111 Martindell Ave.  
Large Meeting Room  
6:00 - 8:00 p.m.

#### MONDAY, MAY 6

Churchill Rec Center  
6906 Churchill Way  
Large Meeting Room  
6:00 - 8:00 p.m.

#### TUESDAY, MAY 7

Audelia Road Library  
10045 Audelia Rd.  
Auditorium  
6:00 - 8:00 p.m.

#### THURSDAY, MAY 9

Eastfield College Pleasant Grove  
802 S. Buckner Blvd.  
Community Room  
6:00 - 8:00 p.m.

### YOU CAN MAKE A DIFFERENCE

Attend one of six community meetings to share your ideas. Learn how you can help create a cleaner, healthier environment in Dallas. Please visit our website for resource materials, take a survey and to ask questions.

#### GET IN TOUCH

[dallasclimateaction.com](http://dallasclimateaction.com) // [DEQS@DallasClimateAction.com](mailto:DEQS@DallasClimateAction.com) // 214-670-1200

