

Memorandum



CITY OF DALLAS

DATE January 25, 2019

TO Honorable Mayor and City Council

SUBJECT **Taking Care of Business – January 22, 2019**

Update Items

[Encampment Resolution Schedule – January 22 and 29, 2019](#)

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution on Tuesday, January 22 and 29, 2019:

January 22, 2019	January 29, 2019
<ul style="list-style-type: none">• 1400 S. Harwood St (District 2)• 1506 Griffin St. (District 2)• E Griffin St off ramp to I-30 East (District 2)• 700 Fletcher St (District 2)• 3077 Hickory St (District 2)• 2735 Ferris St (District 7)• 2745 Cranfill St (District 7)• 600 S Malcolm X Blvd (District 2)• 1500 S Malcolm X Blvd (District 2)• 2300 Harrison Ave (District 2)	<ul style="list-style-type: none">• Stemmons Freeway at Northwest Highway (District 6)• Medical District at Stemmons Freeway (District 6)• Interstate I-35 at Inwood Rd (District 6)• Northwest Highway at Denton Rd (District 6)

OHS Street Outreach team will continue to engage with homeless individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization staff are meeting with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer or Monica Hardman, Director of Office of Homeless Solutions.

[Additional Public Meetings on Track 4 of the Homeless Solutions Strategy Plan](#)

The Citizen Homelessness Commission's Housing Committee and the Office of Homeless Solutions are co-hosting three additional public meetings to further discuss Track 4, briefed to City Council on August 1, 2018, and the voter-approved 2017 Capital Bond Program: Proposition J (Homeless Assistance Facilities) prior to releasing the Notice of Funding Availability. The bond funds will be used to leverage public/private partnerships to increase the availability of supportive housing for the homeless; funds may also be used for day centers to provide the wraparound services. The meetings are scheduled for January 30th, and February 6th; further details are available in the flyer attached. Should you have any questions, please contact Assistant City Manager and Chief Resilience Officer Nadia Chandler Hardy, or Monica Hardman, Director of Office of Homeless Solutions.

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[Availability and Disparity Study](#)

Local, small, minority, and women-owned businesses are invited to participate in the City of Dallas Office of Business Diversity's Availability and Disparity Study. Regional/area business owners will be asked to provide information about their experiences doing business or attempting to do business with the City or on City projects at the upcoming public engagement meeting to be held on February 5, 2019 from 2:00 – 4:00 pm at the Dallas City Hall Council Chambers, located at 1500 Marilla St., Dallas TX 75201. Attendees are invited to register for the event through this link: <https://www.cityofdallasdisparitystudy.com>

The City has contracted with MGT Consulting Group (MGT), a nationally recognized firm, to evaluate the utilization of Minority and Women Business Enterprises (M/WBEs) in the City's contracting activities in procurement related to architecture, engineering, construction, other services, professional services and goods. Input will be reviewed and used to inform and develop the study's findings and recommendations. MGT Consulting Group has partnered with Consumer Market Insights, Innovative Strategies, and Rincon & Associates to assist with collecting and analyzing anecdotal information for the study.

Should you have any questions or concerns, please contact Zarin Gracey, Director of the Office of Business Diversity.

New Items

[Swearing In Ceremony of Chief Dominique D. Artis](#)

On Monday, February 25, the Dallas Fire-Rescue Department and the City of Dallas will host the swearing in ceremony of Chief Dominique D. Artis at 5:30 pm, location to be confirmed. Light refreshments will be held from 5:30 – 6:00 p.m., with the ceremony beginning promptly at 6:00 pm. Additional information related to parking and the final program will be distributed the week of February 18 with further detail regarding the logistics of the ceremony. Should you have any questions or concerns, please contact Jon Fortune, Assistant City Manager or Kimberly Bizer Tolbert, Chief of Staff.

[Love Field TSA Wait Times](#)

As the Federal Government shut down continues, Aviation staff have not experienced any significant impact to Dallas Love Field operations. Travelers experienced some long wait times Monday, January 15th, but was a result of a change in screening procedures by the TSA. Staff continue to stay in close contact with the local TSA administration to avoid any issues with passenger screening.

To help ease the burden of the shutdown, Aviation staff provided TSA staff with lunch last Friday and partnered with North Texas Food Bank to host a mobile pantry at the Love Connection lot Monday, January 21st for federal employees. Love Field staff consider TSA and FAA a part of our community and have been donating snacks, lunches, and personal funds to help their fellow team members. It is this kind of excellence and empathy in daily activity that shows the true "spirit" of city government with our federal government

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partners. Should you have any questions or concerns, please contact Mark Duebner, Director of Aviation.

[City of Dallas Internship Program for College Students](#)

The City of Dallas is launching a new internship program to attract, hire and develop college students. The City will benefit from the interns' skills and assistance, and interns will gain valuable experience in local government. This is also an opportunity to continue to build collaborative efforts with our local higher educational institutions, forge relationships, and cultivate ambassadors within the community. Most importantly, we are developing a pipeline for potential talent that embraces and demonstrates the City's values of service. Departments will provide meaningful projects, mentorship, and opportunities for growth and development. HR will lead the program in partnership with departments by recruiting talent, hosting an orientation, and providing ongoing professional development and networking for a cohort of interns across the organization. Should you have any questions or concerns, please contact Nina Arias, Director of Human Resources.

[City Hall Power Shutdown on January 26, 2019](#)

As previously communicated on January 18, 2019, on Saturday, January 26, 2019, Dallas City Hall is scheduled for a main building power shutdown from the ONCOR statewide power grid, and the building will be switched over to operate on generator power starting at approximately 6:00 a.m. until approximately 4:00 p.m. This power shutdown will allow the building's medium-voltage Federal Pacific (FP) main switchgear and the Uninterruptable Power Supply (UPS) system to be removed and replaced by the contractor, Schneider Electric Buildings Americas. Since the switchgear and panels have never been replaced, these no longer meet the current electrical codes. The existing City Hall UPS system operates on outdated technology and the physical equipment is no longer available. The switchgear and panels are also past their manufacturer's suggested service life (approximately 20 years).

Critical Infrastructure including 911 (DPD), DFR, 311, OEM, DLF, and CIS backup systems will operate as normal with the generator power. City Hall, in general, will have no power available for daily operations and will be operating on emergency lighting. A command center will be located in the City Hall Emergency Operations Center on Saturday, January 26, 2019 to serve as the main point of contact to notify of any issues related to the power shutdown at City Hall. Building Services staff (approximately 10 electricians and 6 HVAC staff) will be on-site to respond to any building related issues. An internal announcement will be distributed to all City Personnel, requesting that they not come into work on Saturday, January 26, 2019, unless it is essential to do so.

Should you have any questions or concerns, please contact Majed Al-Ghafry, Assistant City Manager.

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Dallas Water Utilities Recognition from TCEQ

On January 11, 2019, Dallas Water Utilities was recognized as a “Superior” water system by the Texas Commission on Environmental Quality (TCEQ). DWU sustained this notable rating based on the results from TCEQ’s 2018 Comprehensive Compliance Investigation of Dallas’ water supply system. To earn this designation, a system must meet and maintain a higher set of standards than are required of all public water systems. These standards, including excelled efforts in protecting public health, ensuring reliable operations and water supply for the system’s customers, compliance with regulatory requirements and environmental stewardship, are required to be considered “Superior.” Dallas continues to be recognized by the TCEQ for its superior performance in exceeding state and federal drinking water standards. Should you have any questions or concerns, please contact Terry Lowery, Director of Dallas Water Utilities.

Media Inquiries

As of January 22nd, the City has received media requests from various news outlets regarding the following topics:

- Juvenile Curfew Ordinance
- Dallas Man Escapes From Home After Space Heater Catches It On Fire
- Fire Inspectors Encourage Space Heater Safety In Light of the Dropping Temperatures
- DFR Takes 10 to Local Hospitals After Bus Rolls Off Interstate 30
- Urban Search and Rescue Called After Truck Crashes Into Side of Apartment Building

Please see the attached document compiling information provided to the media outlets for the week of January 15th – January 21st for your reference and in the event you are contacted by the press. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.



T.C. Broadnax
City Manager

c: Chris Caso, City Attorney (I)
Carol A. Smith, City Auditor (I)
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager

Jon Fortune, Assistant City Manager
Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer
M. Elizabeth Reich, Chief Financial Officer
Directors and Assistant Directors



**City of Dallas
Public Affairs & Outreach
Media Requests
January 14 - 22**

January 14, 2019; Jack Fink, CBS 11 Reporter: Has the city scheduled the two public hearings needed for a new teen curfew ordinance? If so, when are those scheduled, and when is it scheduled to go before the full city council for consideration?

City Response: The public hearing dates on the juvenile curfew have been finalized. They will be held on Feb. 6 and Feb. 13. Please visit dallascityhall.com in the coming weeks for more information.

January 17, 2019; Jack Fink, CBS 11 Reporter: Thanks! Any word when this goes before the full city council for a vote?

City Response: That date has not been scheduled yet.

January 17, 2019; Lori Brown, FOX 4 Reporter: Are the owners of the Atmos home explosion going to be required to demolish the home at some point? It is at 3534 Espanola Drive. Is it a code violation to have the exploded home still standing?

City Response:

If the Court finds that the property should be demolished the owner can either repair or demolish the structure. If the owner doesn't comply with the Court's order, the City can then demolish and put a lien on the property. The properties being vacant are not a violation of the City Code unless they are not secured and/or there are other Code violations.

January 18, 2019; Jack Fink, CBS 11 Reporter: Hi there, do you know when the teen curfew expires? Will it be in effect tonight or did it already expire? Thanks!

City Response: It is set to expire today.

January 18, 2019; Don Peritz, Investigative and Assignment Editor:

Can you tell us how many people are assigned to 311? Can you break it down by actual call takers vs. everyone else?



City of Dallas

City response:

Staffing as of 1/18/19

Please note that our staffing fluctuates very regularly.

Dallas 311 Customer Service	
Permanent: -Customer Service Agents -Supervisors -Outreach Agent -Agent Trainees	84 (14 vacant)
Temporary: -Customer Service Agents -Agent Trainees	36
Permanent: -Configuration Coordinators -Reporting Analyst -Operations Analyst -Administrative staff	15
Permanent: Management -Director -Manager III -Manager II	4 (Interim Director appointment)



City of Dallas
Dallas Fire-Rescue Department
Media Requests: January 14th – January 20th, 2019.

Wednesday, January 16th: **All local media outlets** – May we have more information on an overnight house fire in Oak Cliff?

City Response - On Tuesday, January 15th, at 23:40, Dallas Fire-Rescue responded to a 911 call for a structure fire at a home, located at the 2700 block of Llewellyn Avenue, in South Dallas.

When firefighters arrived at the one-story residence, they observed fire coming from the front of the house. They quickly deployed hand-lines and mounted an offensive attack on the fire, and had it extinguished within 20 minutes.

Fire investigators were called out to the scene and were able to determine, through a systematic approach, that the fire was accidental in nature; and began as the result of a heat source being left too close to combustible materials.

According to the sole occupant of the home, a man in his 70's, he was using an electrical space heater to keep warm, while asleep on a couch in the living area of his home. He was awakened by the smell of smoke, and noticed a set of curtains, located near the space heater, consumed by fire. The fire spread from the living area of the home, and spread throughout, causing significant damage. Though he was able to escape the home uninjured, he was taken to a local hospital as a result of the exposure to the smoky conditions.

Wednesday, January 16th: **Karen Ballesteros (Telemundo) and Jimena Fraga (Univision)** – Would anyone be available for a Spanish on-camera interview about safety tips when using heaters or any other devices?

City Response – I connected them with Senior Fire Prevention Officer, Daisy Castaneda, who fulfilled both requests, for Spanish on-camera interviews, to air in the late afternoon and evening news casts.

Thursday, January 17th: **All local media outlets** – May we obtain more information on a major accident, involving an overturned school bus, on I-30 and Loop 12?

City Response: At 15:55 Dallas Fire-Rescue responded to a 911 call for a major accident at Interstate 30 and Walton Walker Boulevard, in West Dallas.

Dallas Police and/or Dallas Sheriffs are investigating the accident details, but it was reported to have involved as many as 4 vehicles; including a school bus which rolled onto its side and into a ditch.

DFR dispatched 6 rescue units, in addition to a number of other resources, to help mitigate the situation. A total of 11 people, 10 students and the bus driver, were on board the bus when the accident occurred. Nine of the students and the driver were taken to Parkland and Dallas Methodist hospitals with non-life-threatening injuries.

The last student was released to his/her parents.

Sunday, January 20th: **Catherine Park (NBC 5)** - Dallas, TX (Dallas County)| Technical Rescue| 1250 Moulin Rouge Dr| Bn6 on scene car into building full USAR response requested| 14:06 Do you have any information about a car into a building? Any injuries? What kind of building is it?

City Response - I'll let DPD advise you on how the accident occurred when and if that's determined.



City of Dallas

All I can add is that when the USAR Team responded they extricated the driver of the vehicle and turned him over to paramedics where he was taken to a local hospital in what appeared to be stable condition.

After the extrication, they stabilized the structure so a tow truck could remove the vehicle without further compromising the structure. They also searched the first and second floor of the residence and confirmed that no one else was trapped or injured.

Also sent out the following Tweet: DALLAS FIRE-RESCUE (@DallasFireRes_q) tweeted at 4:32 PM on Sun, Jan 20, 2019: Fine work by the members of @DallasFireRes_q #Sta26 and #USAR33 extricating driver of truck that drove into the side of an apartment building, and stabilizing the building to keep it from collapsing further when the truck was removed.

<https://t.co/C7VTulxTX8> <https://t.co/jALEp3i46L>

(https://twitter.com/DallasFireRes_q/status/1087115552680747008?s=09)

Hosted by: Office of Homeless Solutions and the
Citizen Homelessness Commission's Housing Subcommittee



PUBLIC INPUT MEETINGS

Join us to discuss Track 4 of the City's Homeless Solutions Strategy Plan
and how the \$20M voter-approved bond funding will be used
to help those experiencing homelessness

WEDNESDAY, JAN 23
VIRTUAL MEETING
6:30 P.M. - 7:30 P.M.
<http://bit.ly/2VxIR3Y>

WEDNESDAY, JAN 30
6:30 P.M. - 7:30 P.M.
MEADOWS CONFERENCE CENTER
2900 LIVE OAK, DALLAS, TX 75204

WEDNESDAY, FEB 6
6:30 P.M. - 7:30 P.M.
J. ERIK JONSSON CENTRAL LIBRARY
COMMUNITY SHOWCASE ROOM
1515 YOUNG STREET, DALLAS, TX 75201

For more information, email HomelessSolutions@dallascityhall.com