

# Memorandum



CITY OF DALLAS

DATE July 12, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – July 11, 2019**

## Updated Items

### [Encampment Resolution Schedule – July 9, 2019 & July 16, 2019](#)

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution on July 9, 2019 and July 16, 2019:

July 9, 2019	July 16, 2019
<ul style="list-style-type: none"><li>• 3700 S. Polk St. (District 4)</li><li>• 401 ERL Thornton Freeway (District 2)</li><li>• 2601 Canton St. (District 2)</li><li>• 933 Barry Ave. (District 2)</li><li>• 392 ERL Thornton Freeway (District 2)</li></ul>	<ul style="list-style-type: none"><li>• 9341 John W. Carpenter Freeway at Regal Row (District 6)</li><li>• 2626 Willowbrook Road (District 6)</li><li>• 2700 Royal Lane (District 6)</li><li>• 8000 Royal Lane (District 13)</li><li>• 12645 East Northwest Highway (District 9)</li></ul>

OHS Street Outreach team will continue to engage with homeless individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization staff are meeting with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer, and Monica Hardman, Director of Office of Homeless Solutions.

## Brush and Bulk Trash

As previously communicated, normal Brush Bulk Service is suspended in July so that crews can focus on storm debris collection only. The City continues to request that residents place tree debris, branches, or shrubbery separate from other storm debris such as damaged fence panels or bagged storm debris. Clean tree and green waste may be collected separately and taken to temporary processing sites. Code Compliance will not issue citations for storm debris related items, even if they are placed out before the regular cycle. Non-storm related items, such as furniture, appliances, and mattresses, are still subject to citation. Sanitation Services is planning to return to the normal bulk and brush waste schedule in August and will continue to provide updates throughout July. Should you have any questions or concerns, please contact Kelly High, Director of Sanitation Services. For constituents, please refer them to [www.dallaszerowaste.com](http://www.dallaszerowaste.com) for sanitation transfer station locations and 311 to report storm debris or downed limbs in roadways.

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## **New Items**

### [Appointment of Public Safety/RIGHT Care Coordinator](#)

Kevin Oden has been selected to serve as the Interim Public Safety and Rapid Integrated Group Healthcare Team (RIGHT) Care Coordinator. The RIGHT Care program includes specially trained and equipped police officers, paramedics, and mental health professionals who respond as a team to safely and effectively manage patients who are experiencing behavioral health emergencies. The RIGHT Care Coordinator oversees the program and Mr. Oden will begin his new role on July 17, 2019. Should you have any questions or concerns, please contact Jon Fortune, Assistant City Manager.

### [City Hall Briefing Room Monitor Upgrade](#)

On Friday, July 26, Public Affairs and Outreach (PAO) will install six new 13-inch monitors on the staff presentation table in the City Hall Briefing Room. The addition of these monitors will allow presenters the ability to have direct view of their presentations and other agenda items rather than referencing their presentations via the wall monitors. PAO will also upgrade the existing 10-inch, standard definition monitors at the Mayor, Council and City Manager's seats to 13-inch, high definition monitors. Replacing these monitors will greatly improve viewing of presentations. The cost to fully equip the Briefing Room with the new monitors is \$15,500 which includes equipment, labor and installation, and is allocated through the PEG (Public, Education and Government) Fund. This Fund is restricted for the use of equipment and capital costs associated with the City's government access television stations and no General Funds will be used. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff, or Gwen Schuler, Director of Public Affairs and Outreach.

### [Re-Design of City Forms](#)

The Office of Innovation (OI) is hosting a "Re-Form Event" to redesign city forms. OI will be taking nominations for city forms (both print and online) that are often completed incorrectly, need to be resubmitted several times, or do not have clear instructions. The nominated forms will be re-designed live at the working session in early August. Anyone may participate by going to this [link](#) and completing a short survey. Should you have any questions or concerns, please contact Laila Aleqresh, Chief Innovation Officer.

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### Media Inquiries

As of July 9, 2019, the City has received media requests from various news outlets regarding the following topics:

- Debris Removal Update
- Internet Security
- Housing Construction/Inspection
- DFR/DPD 4<sup>th</sup> of July Enforcement and Community Engagement

Please see the attached document compiling information provided to the media outlets for the July 1-July 7, 2019 for your reference. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.



T.C. Broadnax  
City Manager

c: Chris Caso, City Attorney (Interim)  
Mark Swann, City Auditor  
Biliera Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizer Tolbert, Chief of Staff to the City Manager  
Majed A. Al-Ghafry, Assistant City Manager  
Jon Fortune, Assistant City Manager

Joey Zapata, Assistant City Manager  
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer  
Michael Mendoza, Chief of Economic Development and Neighborhood Services  
M. Elizabeth Reich, Chief Financial Officer  
Laila Aleqresh, Chief Innovation Officer  
M. Elizabeth Cedillo-Pereira, Chief of Equity and Inclusion  
Directors and Assistant Directors

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**Public Affairs & Outreach**  
**Media Requests**  
July 1 – July 8

**July 2, 2019**

**Topic:** NPR story on ransomware attacks

**Summary of Statement:** Coordinated an interview with the Interim Chief Information Security Officer to explain how the City is protecting its data and network against ransomware attacks.

**Department:** CIS / Information Technology Services

**Media Entity:** Wade Goodwyn, reporter, NPR

**July 2, 2019**

**Topic:** Housing Construction & Inspection Inquiry

**Summary of Statement:** Provided reporter answers to questions submitted about reconstruction, repair and inspection of selected homes.

**Department:** Housing & Neighborhood Revitalization

**Media Entity:** Susan Ambrose, Investigative Reporter, Dallas Morning News

**July 2, 2019**

**Topic:** Changes to sidewalk closure / construction permitting

**Summary of Statement:** Explained changes to Chapter 43 of the City Code, and guidelines and rules given to projects that obstruct sidewalks and intersections

**Department:** Public Works

**Media Entity:** Dan Singer, reporter, Dallas Morning News

**July 3, 2019**

**Topic:** Installation of a “safety zone” in front of a home

**Summary of Statement:** Provided guidance on the procedure for creating safety zones and the relevant portion of the City Code

**Department:** Transportation

**Media Entity:** Alanna Autler, reporter, CBS 11

**July 5, 2019**

**Topic:** Updates on storm debris clean up

**Summary of Statement:** Informed reporters that crews are working to clear debris, following the brush / bulk pickup cycles. Provided data given in the June 5 memo from Sanitation

**Department:** Sanitation

**Media Entity:** Kevin Reece, WFAA; Vanessa Brown, reporter, NBC 5

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**July 8, 2019**

**Topic:** 2017 Bond Program

**Summary of Statement:** Provided the reporter with link to 2017 Bond website

**Department:** Office of the Bond

**Media Entity:** Katie Pohlman, Reporter, Advocate Magazine

**Dallas Fire-Rescue  
Media Requests  
July 1 – July 7**

**Monday, July 1<sup>st</sup>: Sent the Following Out to All Local Media Outlets**

***Dallas Fire Officials to Monitor 4<sup>th</sup> of July  
Fireworks Activities***

Dallas Fire-Rescue will lead efforts to monitor fireworks related activities this 4<sup>th</sup> of July. Fire Inspectors will monitor parks for illegal fireworks use at White Rock Lake and Mountain Creek Lake. City parks will close early on July 4<sup>th</sup>. Early closure of the parks has been a significant factor in the decline of the use of illegal fireworks at these locations.

On July 4<sup>th</sup>, Dallas Police Officers will join Fire Inspectors in patrolling neighborhoods for illegal fireworks use and responding to complaints received through fire and police dispatch centers. Teams will be assigned throughout the city from 6:00 pm until midnight responding to calls as they are received.

Additionally, three (3) wildland boosters will be staffed on July 4<sup>th</sup> to patrol high risk areas in the City. These proactive measures are intended to help reduce the reflex time required to get resources on location to grass fires during the holiday. The Emergency Response Bureau will also place Marine 1 in service at Lake Ray Hubbard, on July 4<sup>th</sup>, 5<sup>th</sup> and 6<sup>th</sup> to provide safety for its Citizens over the holiday weekend.

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New this year, DFR Fire Inspectors and Dallas Police Officers will be hosting two (2) block parties, to include food, drinks, a DJ, entertainment and fire educational materials, this 4<sup>th</sup> of July. Based upon the previous year's data compiled by DPD, DFR Communications, Inspections and Investigations Divisions, the decision was made to host the parties at the following locations:

- Roseland Homes – 3335 Munger Avenue
- Polk Park Neighborhood – 6801 Roper Street

The parties will take place between 6:00 p.m. and 10:00 p.m. to cover the peak hours when fireworks are most used.

According to the National Fire Protection Agency, injuries resulting from fireworks injure thousands of people every year with the majority being children and teenagers. The risk of fireworks injury is two and half times higher for children ages 10-14 than the general public.

### **FIREWORKS ARE ILLEGAL IN DALLAS**

Dallas Fire-Rescue wants to remind everyone that fireworks are illegal in the City of Dallas and up to 5,000 feet outside the city limits. Anyone in possession of or using fireworks will have the fireworks confiscated and a citation will be issued. Fines can be up to \$2,000.

### **LEAVE FIREWORKS TO THE PROFESSIONALS PERMITTED FIREWORKS SHOWS**

Permitted fireworks displays are scheduled July 3<sup>rd</sup> and July 4<sup>th</sup>.

#### **Wednesday, July 3<sup>rd</sup>**

Red, White and Boom on the Bridge - Margaret Hunt Hill Bridge

#### **Thursday, July 4<sup>th</sup>**

Fair Park Fourth

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### **Thursday, July 4<sup>th</sup>**

Five on the 4<sup>th</sup> – Klyde Warren Park

Fire personnel will inspect and monitor each location.

**Tuesday, July 2<sup>nd</sup>: KERA (Anthony Cave)** - Good morning Jason, Anthony here with KERA. I saw the fireworks enforcement press release, but do you have time for a quick radio interview to discuss?

**City Response** – Set them up with an over the phone interview with DFR’s Fire Marshal, Deputy Chief, Christopher Martinez.

**Tuesday, July 2<sup>nd</sup>: Dallas Morning News (Maria Vizcaino)** - Why is the city hosting the (July 4<sup>th</sup> block) parties at those specific locations? What kind of data led the department to choose these locations?

How many fines/citations did the City of Dallas issue on the 4<sup>th</sup> of July week last year for firework use and possession? How many fireworks were confiscated?

**City Response** - The locations were chosen based on data, from Communications, Inspections and Investigations Divisions, identifying them as locations having the highest use of fireworks. I was not part of the planning, so I don’t know exactly what kind of data was compiled.

Last year there were only 9 citations issued on the 4<sup>th</sup> of July for illegal use, possession of, fireworks. Over 8,600 lbs. were confiscated.

**Wednesday, July 3<sup>rd</sup>**: Dallas Police and Dallas Fire-Rescue put on a Facebook Live chat regarding 4<sup>th</sup> of July enforcement, and community engagement, efforts. However, due to an unspecified technical malfunction with Facebook, only a short portion of the video actually showed despite the video lasting approximately 15 minutes.

**Friday, July 5<sup>th</sup>**: Sent the Following Information to All Local Media Outlets

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## **DFR 2019 July 4<sup>th</sup> Summary**

**Dallas:** On the evening of July 4<sup>th</sup>, through the early morning of July 5<sup>th</sup>, Dallas Fire-Rescue Fire Prevention Officers, and Dallas Police Officers, teamed up to patrol each police subdivision for the illegal use/possession of fireworks. They also attended various public and private fireworks shows and pyrotechnic displays and public parks, to monitor for the illegal use of fireworks. The following information reflects **preliminary** data, relative to fireworks confiscation and citations issued, during those patrols:

**Citations Issued** – 25

**Fireworks Confiscated** – 2,543.7 lbs.

Fire Prevention Officers also hit the streets handing out educational materials aimed at a three-pronged approach of Education, Diversion and Enforcement. In the days leading up to, and during, the various July 4<sup>th</sup> activities, officers handed out an approximate total of 12,332 flyers.

The two block parties put on by DFR and DPD, at Roseland and K.B. Polk, were considered an effective diversionary tactic, and overall success, as estimated attendance figures were “over 100” and “over 250” respectively.

DFR is still in the process of finalizing the aforementioned data, in addition to figures pertaining to emergency response. We are looking to have those tallied in the near future, and will provide them when they are available.