

Memorandum



CITY OF DALLAS

DATE June 7, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – June 4, 2019**

Update Items

[Encampment Resolution Schedule – June 4, 2019 & June 11, 2019](#)

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution on June 4, 2019 and June 11, 2019:

June 4, 2019	June 11, 2019
<ul style="list-style-type: none">• 2828 W Northwest Highway/Northwest Highway at Denton (District 6)• 6287 Northwest Highway/Skillman at Northwest Highway (District 13)• Webb Chapel at Lyndon B. Johnson Highway (District 6)• Keller Springs Rd at Preston Rd (District 12)• Royal Lane at N Central Expressway (District 11)	<ul style="list-style-type: none">• Henry at Taylor St. (District 2)• 1600 Chestnut St. (District 2)• Ash Lane at Fletcher St. (District 2)• Interstate I-20 at Bonnie View (District 8)• Interstate I-20 at Lancaster (District 8)• 4040 Commerce (District 7)

OHS Street Outreach team will continue to engage with homeless individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization staff are meeting with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer, and Monica Hardman, Director of Office of Homeless Solutions.

New Items

[2019 Inauguration](#)

The Mayor and City Council Office staff continues to plan for the Inauguration Ceremony on June 17, 2019 at the Winspear Opera House. Invitations and VIP tickets have arrived and are being distributed to current City Councilmembers this week. Rehearsal with Council staff only, is schedule for Friday, June 7. Details for the ceremony will be finalized following the June 8 run-off election. Should you have any questions or concerns, please contact Carrie Rogers, Director of the Mayor and City Council Office.

[Dallas Ranked Top Performer](#)

For three years, *Governing Magazine* has surveyed American cities to explore the landscape of the future by benchmarking cities' progress toward high performance and innovation across seven vital competencies. For 2019, Dallas ranked as the top performer in the Dynamically Planned category. This category examines transparency, strategic planning, and performance measurement. This is the first year that Dallas has been named a top performer and the report

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is [here](#) for your convenience. Should you have any questions or concerns, please contact Laila Alequresh, Chief Innovation Officer.

[Atmos Appeal](#)

On Friday, May 31, 2019, Atmos Energy Corp. Mid-Tex Division appealed the City's denial of its 2019 Dallas Annual Rate Review (DARR) filing. The appeal was timely filed with the Railroad Commission of Texas, which will set a procedural schedule for the proceeding in the coming weeks. Pursuant to the tariff, Atmos implemented the full rate increase on June 1, 2019. The rates are subject to refund if the Railroad Commission sets rates that are lower than those requested by Atmos. The City of Dallas will intervene in the proceeding and provide testimony refuting the requested increase. Should you have any questions or concerns, please contact Elizabeth Reich, Chief Financial Officer.

[Summer Crime Initiative](#)

The Dallas Police Department (DPD) has produced a video regarding the 2019 Summer Crime Initiative. This video presents summer crime components and how DPD will continue to identify crime trends, hot spot areas, and better allocate resources. The video has been posted on the DPD blog and Neighborhood Police Officers will be sharing it at community meetings. You can access the video [here](#) for English and [here](#) for Spanish. Should you have any questions or concerns, please contact Jon Fortune, Assistant City Manager.

[Public Safety Town Hall](#)

The Dallas Police Department (DPD) has produced a video regarding the Summer Crime Initiative. This video presents the four components of DPD's strategies to address crime over the summer, which includes the Department's crime analysis, approaches to enforcement, Service First mandate, and community engagement. The video was recently posted to DPD social media sites, and neighborhood Police Officers (NPO's) will also be sharing the video at community meetings. A link to the video has been provided [here](#) for your quick reference and use as needed. Should you have any questions or concerns, please contact U. Renee Hall, Chief of Dallas Police.

[UNIDOS Community Forum](#)

The Dallas Police Department (DPD) will host a UNIDOS Community Forum to interact with local community members and provide insight on community concerns. The forum will be on Tuesday, June 11, from 6:00-7:00pm at Bachman Lake Branch Library, 9480 Webb Chapel Rd, Dallas, TX 75220. Should you have any questions or concerns, please contact Jon Fortune, Assistant City Manager.

[Brush & Bulk Trash Delays](#)

Collection delays continued into Week 4 of May (5/27-5/31) due to continued record volumes, weather delays, and staffing shortages. Week 4 was completed by EOD on Monday, June 3, 2019, except areas bounded approximately by McCutcheon Ln. (W), Sceyne Rd. (N), Sam Houston Rd. (E), and Bruton Rd. (S). These areas are expected to be completed by Tuesday, June 4. May 2019 collection volumes are estimated to be well over 25,000 tons and to exceed typical monthly averages. Only once in the past 7 years, after a severe weather event, has the monthly volume exceeded 25,000 tons. Sanitation Services has been working around the clock along with assistance from Code Compliance and 8 private contractor crews. June collection volumes are expected to decline due to warmer weather. Sanitation Services hopes to return to normal collection schedules soon, with a target to complete Week 1 of June by Saturday, June 8.

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Should you have any questions or concerns, please contact Kelly High, Director of Sanitation Services.

[Dallas Animal Services Appreciates Your Assistance](#)

On Friday, May 24, 2019, Dallas Animal Services (DAS) reached 107% capacity for dogs within the shelter. In order to save as many lives as possible, staff reached out to the media and Dallas residents with a plea for foster homes and promotion of the free dog adoption special. The special lasted from Saturday, May 25th to Friday May 31st and included an emergency kitten foster orientation to accommodate all individuals interested in becoming a first-time foster parent. The community's response dramatically exceeded expectations! During the adoption special, DAS processed 531 adoptions, placed 93 animals into foster homes, and saw a total of 1,019 positive outcomes. As of Monday, June 3rd, the shelter is at 78% capacity for dogs and 120% capacity for cats (primarily kittens in need of foster homes), but the numbers can change drastically day to day. DAS is currently offering \$10 adoptions on all felines and still promoting kitten fostering in hopes of decreasing cat capacity quickly. You can view news coverage [here](#) and [here](#).

DAS will be in the lobby of City Hall Thursday, June 6, from 11:00am-1:00pm, offering free adoptions during Furrday at City Hall. DAS appreciates everyone who took the time spreading the word about the need for adoption and fostering. Should you have any questions or concerns, please contact Nadia Chandler-Hardy, Assistant City Manager and Chief Resilience Officer or Ed Jamison, Director of Dallas Animal Services.

[Access to Justice Programs](#)

The Office of Welcoming Communities and Immigrant Affairs (WICA) continually works to implement and increase access to justice for residents with the Dallas Civil Legal Immigration Services Program. The WICA Director submitted a procurement request for a web-based information platform that provides real time information on community resources available in every zip code throughout the U.S. In conjunction with the Office of Equity and Human Rights and Housing and Neighborhood Services, WICA will work to provide an up to date online directory for any user to access. The platform would aggregate and continuously update information and provide real time analytics. These analytics would allow city policymakers to identify service gaps and areas of greatest need in the community. Should you have any questions or concerns, please contact Elizabeth Cedillo-Pereira, Director of WICA. This item will go before City Council on June 12, 2019.

[El Paso Asylum Seekers](#)

Several Dallas faith-based organizations have been working for the past several months to help migrants released by DHS at El Paso as they transition to destinations in the Eastern part of the United States. Due to the growing demand for services at the border and requests from service organizations in El Paso, Dallas faith-based organizations have developed plans to receive migrants to the Dallas area and assist them for a few days as they make final arrangements to their targeted destination. One bus load of 50-55 persons every 3-4 days who will be staying here for 6 to 60 hours is to be expected. To assist the migrants, a respite center facility pop-up will greet the incoming busses to provide food, clothing, emotional, and spiritual support services while additional travel arrangements are being made. The guests will then be transported to hotels to stay overnight and will return back to the facility during the day to receive food and services. Due to the generosity from the local hotel industry, free room nights for the next 2 to 3 weeks have been provided to assist their efforts. City staff will continue to work with organizations as they explore overnight stay options beyond the 3-week period. Should you have any questions or concerns, please contact Rocky Vaz, Director of the Office of Emergency Management or Jon Fortune, Assistant City Manager.

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Slow Down PSA

The Office of Public Affairs (PAO) and Dallas Police Department (DPD) created a campaign and public safety announcement against illegal street racing. The campaign advises residents to “Slow Down” and this has been distributed to the Mayor and City Council Office to share via social media channels. Should you have any questions or concerns, please contact Jon Fortune, Assistant City Manager.

Community Outreach

Dallas Fire and Rescue (DFR) Inspections Division has implemented a new summer program in partnership with the Firefighters Museum. The dates for the summer program are June 18 and 19, June 25 and 26, 2019 from 12:30pm-2:30pm. The curriculum will consist of four, 20-minute sessions taught by two educators and are titled as follows:

- Session 1: The ABC’s of Fire Science
- Session 2: Be ALL You Can Be
- Session 3: Who’s Responsible for Your Safety? You are!
- Session 4: History...Don’t Let it Be a Mystery.

Should you have any questions or concerns, please contact Jon Fortune, Assistant City Manager.

Media Inquiries

As of June 2, 2019, the City has received media requests from various news outlets regarding the following topics:

- Community Clean Initiative
- Conditions of State Auction
- Red Light Camera Contracts
- Jim’s Car Wash
- DFR Sends 5 Rescue Units to Marvin D. Love Major Accident
- Firefighters Rescue Dogs from West Dallas House Fire
- Early Morning Fire Destroys Old Ambassador Hotel
- South Dallas Abandoned Church Burns Down
- Major Accident Claims the Life of Construction Worker
- DFR Responds to House Fire in East Dallas
- Firefighters Find 2 Adults and a Dog Dead in North Dallas Apartment
- Two Taken to Local Hospital After Random Attack in Downtown Dallas
- Three Kayakers Swept Down the Trinity River
- Boat Burns in Party Cove at Lake Ray Hubbard

Please see the attached document compiling information provided to the media outlets for the May 28-June 3 for your reference. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.

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T.C. Broadnax
City Manager

c: Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
Billierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager
Jon Fortune, Assistant City Manager

Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer
Michael Mendoza, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Alequresh, Chief Innovation Officer
Directors and Assistant Directors

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Public Affairs & Outreach
Media Requests
May 28 – June 3

May 30, 2019

Topic: Community Clean Initiative

Summary of Statement: Provided an interview to NBC 5 with new CCS director and CCS officer performing educational outreach as part of the Community Clean Initiative.

Department: Code Compliance Services

Media Entity: Candace Sweat, Reporter, NBC 5

May 31, 2019

Topic: Conditions of Statue auction

Summary of Statement: Provided information regarding the conditions of the auction, including that the statute must not be publicly displayed in the City

Department: Office of Cultural Affairs; Procurement Services

Media Entity: Bill Barnett, Producer, Rick Roberts Show, WBAP

June 2, 2019

Topic: Red light cameras contract, future plans

Summary of Statement: The City is currently in the middle of a six year contract. Nothing has been determined for future plans.

Department: Transportation

Media Entity: Tim Ciesco, Reporter, NBC 5

June 3, 2019

Topic: Jim's Car Wash

Summary of Statement: Provided the date of the second Board of Adjustments hearing regarding Jim's Car Wash. It is June 19.

Department: Sustainable Development & Construction

Media Entity: Robert Wilonsky, Reporter, Dallas Morning News

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Dallas Fire-Rescue Department
Media Requests: May 27th – June 2nd, 2019.

Monday, May 27th: All Local Media Outlets – Can you send us more detail about an accident, to which DFR dispatched as many as 5 rescue units, on Marvin D. Love Freeway?

City Response - Around 18:20 Dallas Fire-Rescue dispatched resources, including a total of 5 rescue units, to what was reported as two separate accidents at 7310 Marvin D. Love Freeway.

You'll have to get the accident details from law enforcement, but a total of 4 patients were transported to a local hospital for evaluation of undisclosed injuries. There are no details available regarding the patients' ages, genders or conditions.

Monday, May 27th: Univision 23 (Nelisa Reyes Cardalda) - Do you have information about a fire on May 23 where the Dallas Fire Department rescue 5 dogs? (I don't have more details). Today we have the video of the rescue at 10:00pm to say thank you to our DFD.

City Response - It looks like this one took place on May 23rd, at 12:57 p.m., at 1022 Westmount Avenue.

Firefighters arrived at the scene to find thick black smoke coming from the home. Though everyone had made it out safely, one woman in front of the house told firefighters that her dogs were still inside. They quickly made their way into the home and extracted a total of 5 dogs; 4 of which they were able to save.

The American Red Cross was called to assist the 4 occupants of the home (3 females and 1 male). I don't have any information on what caused the fire.

Tuesday, May 28th: All Local Media Outlets – Can we have more information on a fire DFR is fighting, at the old Ambassador Hotel, on Ervay Street?

City Response - At [01:31](#) Dallas Fire-Rescue units were assigned to a 911 call for a structure fire at what used to be the Ambassador Hotel, located at 1312 South Ervay Street, just South of Downtown Dallas.

When firefighters arrived at the 6-story building, thick black smoke and flames could be seen from multiple locations. Though first arriving companies set up for an attempt to enter the building, fire conditions quickly escalated to the point that efforts shifted to a defensive posture early in the operation.

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Command ordered second, third and fourth alarms over the next hour; amounting to over 100 firefighters at the scene. Multiple ladder pipes, engine master streams and ground lines were used to apply water to the building, which sustained multiple collapses, before the fire was declared extinguished at 05:00.

According to Fire Investigators, the building was in the process of undergoing renovation work, and has been vacant for a number of years. There was one person, the building's caretaker, reported to have been in the area at the time of the incident, but thankfully he was stationed in a trailer on the East side of the building. Crews will remain on location, while the building is demolished, monitoring for hot spots throughout the morning.

There were no injuries reported, and the cause of the fire is undetermined.

Tuesday, May 28th: All Local Media Outlets – Can we have more information on a church fire at Marsalis and Jefferson?

City Response: At 11:30, Dallas Fire-Rescue units were assigned to a 911 call for a structure at a vacant church, located near the intersection of S. Marsalis Ave. and Jefferson Blvd., in South Dallas.

Apparently, someone called 911 and reported “a lot of smoke” coming from an “abandoned church”. Firefighters arrived at the scene of the two-story structure, to find smoke coming from it, but they quickly made their way inside, located and extinguished the flames.

Investigators believe the fire began near the stairwell and spread vertically to the second floor before venting out of a window. The exact cause of the fire is still undetermined however.

Tuesday, May 28th: All Local Media Outlets – Can we have more information on an accident, that DFR dispatched 3 rescue units to, reportedly involving a construction worker?

City Response - At 14:36 Dallas Fire-Rescue dispatched resources, including 3 rescue units, to a major accident involving a vehicle that reportedly struck construction workers near the intersection of West Kiest Boulevard and Mountain Creek Parkway.

Two of the rescue units transported three patients to a local hospital for evaluation of their injuries. One construction worker suffered life-threatening injuries, and was taken to the hospital where he was later pronounced dead. The driver of the vehicle, and another construction worker, was taken to the hospital with non-life-threatening injuries.

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Wednesday, May 29th: All Local Media Outlets - Can we have more information on a fire DFR is responding to on Eastside Avenue?

City Response - 2-story residential structure (homeowner ran business out of her home), at 4400 block of Eastside Avenue. No injuries reported. Homeowner was only one at home at time of fire. House was a total loss. Cause was accidental in nature, and resulted from an electrical short in the attic.

Thursday, May 30th: All Local Media Outlets – Can we have more information on a HazMat response DFR is making to an apartment complex in North Dallas?

City Response - At 09:52 Dallas Fire-Rescue units were assigned to a 911 call for a Welfare Check, at an apartment complex, located at 17811 Vail Street, in far North Dallas.

Prior to DFR's arrival, maintenance workers forced entry into the apartment in question, which was secured from the inside, only to find the deceased bodies of two adult females and a dog.

DFR's Hazardous Materials Team (HazMat) was dispatched to the scene, to help further assess the situation, after first arriving companies picked up Carbon Monoxide readings on their monitor. Though they confirmed the presence of the gas, they were unable to identify an exact source.

The causes of death are pending investigation by the Denton County Medical Examiner's Office.

Friday, May 31st: NBC 5 (Hannah Everman) - We are hearing that a family walking along 600 Commerce Street in Dallas was approached by a homeless man and stabbed by the man. The man took off and was arrested by DART PD allegedly. Can all your agencies provide information?

Jason – can you tell us if DFR transported members of the family from that location and in what location?

City Response - DFR was dispatched to a “Stabbing” call, at 600 Commerce Street, at 09:19. While HIPAA, and the incident being under law enforcement jurisdiction, prevents me from going into detail, I can confirm that two people were taken to a local hospital for evaluation of their injuries.

Saturday, June 1st: All Local Media Outlets – Can we have more information on a water rescue DFR is conducting at Sylvan Avenue and Singleton Boulevard?

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City Response - Units were dispatched, at [08:26](#), to a Swift Water Rescue after witnesses, who were fishing in the Trinity River, spotted three men being swept downstream after their kayak overturned.

Though the Swift Water Team launched its boat into the river, DPD's Air 1 was able to get a visual on the men just after [09:00](#). Thankfully, they were wearing life jackets and were able to get themselves to shore, just South of Sylvan Avenue.

Not sure exactly far downstream the individuals were swept, but no one was taken to the hospital.

Saturday, June 1st: NBC 5 (Joanna Molinero) and Fox 4 (Steven Young) – Can we have more information on a boat fire at Lake Ray Hubbard?

City Response - Units were dispatched to Lake Ray Hubbard, at 16:35, after a boat caught fire in Party Cove.

There were an unknown number of people on board the boat when the fire started, but reports indicated they all made it off safely.

While the comments also indicate a burn victim, I don't that anyone has been transported to the hospital.

The fire was reportedly extinguished by Rockwall FD.