

# Memorandum



CITY OF DALLAS

DATE August 7, 2020

TO Honorable Mayor and Members of the City Council

SUBJECT **Response to Questions from City Council Members regarding Atmos Briefing**

During the August 5, 2020 briefing to City Council on the Atmos Dallas Annual Rate Review Filing, several Council Members requested further information. Please see the provided attachment for responses from Atmos about their ongoing projects and contributions in the City of Dallas.

Please contact Nick Fehrenbach, Manager of Regulatory Affairs & Utility Franchising in the Office of Budget, if you have further questions.

A handwritten signature in blue ink that reads "M. Elizabeth Reich".

M. Elizabeth Reich  
Chief Financial Officer

[Attachment]

c: T.C. Broadnax, City Manager  
Chris Caso, City Attorney  
Mark Swann, City Auditor  
Billerae Johnson, City Secretary  
Preston Robinson, Administrative Judge  
Kimberly Bizer Tolbert, Chief of Staff to the City Manager  
Majed A. Al-Ghafry, Assistant City Manager

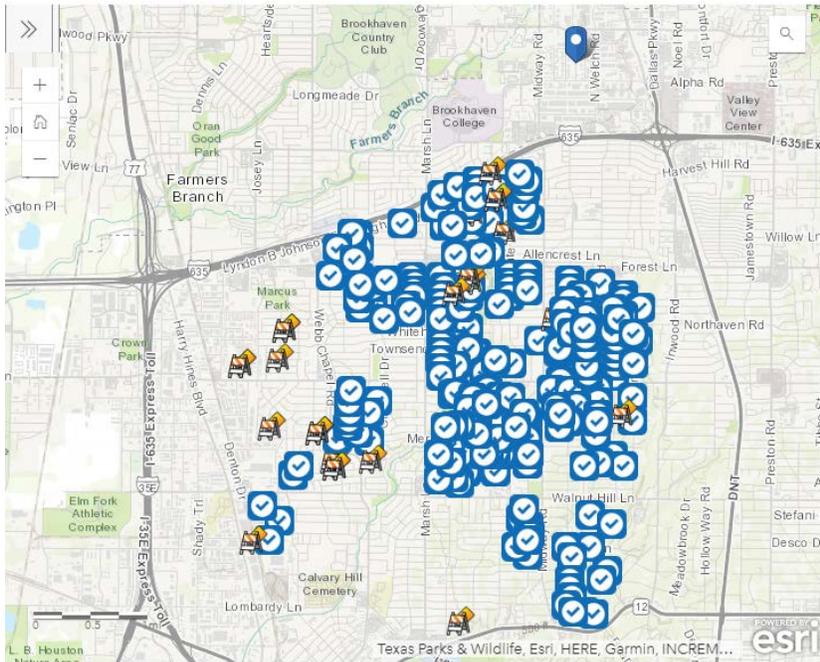
Jon Fortune, Assistant City Manager  
Joey Zapata, Assistant City Manager  
Nadia Chandler Hardy, Assistant City Manager  
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services  
Laila Alequresh, Chief Innovation Officer  
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion  
Directors and Assistant Directors

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### Projects in the City of Dallas

We continue to update the interactive map of ongoing projects and projects completed within the last 6 months. This map allows you to zoom into specific addresses and areas to view projects in your district.

Click here to access the interactive map → <https://www.atmosenergy.com/pipeline-projects/texas/texas>



 Completed Project

 Ongoing Project

Our comprehensive prioritization model takes many factors into consideration, including, maintenance history, age, material, construction methods, and other factors.

This approach guides our work. For any segment of pipe that is identified as being high relative risk, the pipe is either scheduled for replacement or accelerated action is taken by scheduling it to be leak surveyed more frequently. Each year, we reassess the performance of our system and re-prioritize our work based on that performance. This is consistent with operating practice and required by federal and state regulations.

We will continue to meet with Council Members to discuss projects in each district. Our Dallas Operations team meets with the City of Dallas to discuss ongoing infrastructure replacement projects and coordination with the City's Infrastructure Management Program, as well as customer concerns, sanitation coordination, and permitting. This partnership is essential for us to provide exceptional customer service to our customers and City of Dallas residents as we continue to accelerate our pipeline replacement efforts.



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### **Contributions in the City of Dallas**

In the last three years, Atmos Energy Corporation has contributed over \$4 million to more than 60 chambers, non-profit organizations, and other civic organizations within the City of Dallas.

Through our Sharing the Warmth program, we have contributed approximately \$900,000 to help elderly, disabled, veteran and low-income families pay their natural gas bills over the last two years.

Atmos Energy has a long history of contributing to charitable organizations that offer community services in the areas of health, education, and community development.

With community service a fundamental element of the culture, Atmos Energy support is widespread:

- With safety at the core of every action, Atmos Energy team members regularly conduct natural gas safety workshops for fire departments, police, and other first responders throughout the North Texas area. The workshops, which can be administered in the field or at the company's state-of-the-art Charles K. Vaughan Center in Plano, provide valuable safety training for emergency response situations and enhance Atmos Energy's relationships with North Texas first responders.
- Understanding the growing need to expand adult literacy opportunities and student reading programs throughout the city of Dallas, Atmos Energy first partnered with Friends of the Dallas Public Library (FODPL) in 2011, focused on supporting English language learning classes, General Education Development (GED) certification, student field trips and summer literacy programs. Atmos Energy has since contributed more than \$1.5 million to these innovative efforts and is the proud sponsor of programs including:
  - Free general English classes and GED test preparation classes in Spanish at the West Dallas Public Library and Bachman Lake Library Literacy Centers.
  - The GED Testing Center, located on the third floor of the J. Erik Jonsson Central Library, and the cost of the GED test for any student in need of assistance.
  - Early childhood and elementary level programs at Bookmarks at NorthPark Center.
  - The Discovery Wall, a 196 square foot flat screen monitor located on the second floor of the J. Erik Jonsson Central Library, which leverages Cisco Realtime TelePresence technology to connect Dallas students with destinations around the globe including zoos, museums and more.
  - Transportation costs to and from the Discovery Wall for local schools in need of sponsorship.
- Atmos Energy has partnered with Allies in Service for several years, serving as mentors in their Warrior Mentorship Program to support the DFW area veteran community. A dedicated veteran employment partner and supporter of the Allies in Service mission since 2013, Atmos Energy has offered its employees as mentors and hosted numerous meetings for corporate level Warrior Mentorship Program for newly transitioning veterans. Atmos Energy's commitment to hiring veterans and military spouses has also led to employment for Allies in Service candidates.
- Since 2009, the Atmos Energy Dallas cycling team has brought in more than \$162,000 for the DFW area Bike MS. Bike MS is the largest fundraising bike series in the world. Each year, nearly 75,000 cyclists and more than 6,000 teams ride together to change the world for people with MS. In addition



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to participating in the ride, Atmos Energy team members also volunteer to cook meals for more than 1,800 cyclists. The 2019 Atmos Energy Cycling Team was presented the Bike MS award for Corporate Partner of the Year for their commitment to raising money and awareness year-round towards a world free from MS.

- Further demonstrating its commitment to educating the communities and customers it serves, Atmos Energy announced in February a \$100,000 donation to the African American Museum of Dallas that will enhance museum priorities including folk art collections, student summer camps and special events. The African American Museum, founded in 1974 and located in the heart of Dallas at Fair Park, is the only one of its kind in the southwestern region of the United States, devoted to the preservation and display of African American artistic, cultural and historical materials.
  - Atmos Energy's contribution supports the museum's summer camps, which are focused on teaching STEAM (science, technology, engineering, arts and mathematics) principles through artistic expression to students of all ages. Held at the museum, the camps' central objectives are to provide an environment where young people can discover and utilize the collections at the museum, connect the embedded principles of STEAM to cultural identity and expression, and create the Science of Art blog that connects them to young scholars and artists worldwide.
- Since 2005, Atmos Energy employees from the company's Dallas service center have volunteered with the Big Tex Youth Livestock Committee, which furthers the State Fair's mission of promoting agriculture, education and community involvement. Today, Atmos Energy's patronage has grown into an extensive partnership that contributes significant funds to the Big Tex Youth Livestock Committee and Youth Livestock Auction Committee and brings forth more than 400 volunteers to brand livestock, organize and train youth exhibitors, judge contests and support youth exhibitors in the care of their animals.