

Memorandum



CITY OF DALLAS

DATE August 21, 2020

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – August 20, 2020**

Encampment Resolution Schedule August 17 – 21, 2020

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution the week of August 17 through August 21.

Several new locations have been added for service after previous recurring encampment locations have been vacated due to repetitive service. All new sites will be included in OHS' strategy of repetitive cleaning of the known areas of the City with concentrations of encampments. Repetitive service to concentrations of encampments is a recognized strategy to ending the recurrence of encampments and to encourage encampment residents to accept shelter and services.

The OHS Street Outreach teams have continued to engage with individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization will meet with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Please direct any questions to Kevin Oden, Interim Director of Office of Homeless Solutions.

New Updates

Take6DFW

Artist Carrie Mae Weems' national Resist COVID/Take 6 campaign urging people of color and essential workers to wear face coverings, practice physical distancing, and get tested launched Monday in Dallas in partnership with 56 North Texas agencies and community organizations. The first phase of the campaign includes social and digital posts tagged #Take6DFW, as well as four billboards

- 2806 E Illinois, "No te preocupes, volveremos a darnos la mano"
- 3435 E Illinois, "Don't worry, we'll hold hands again"
- 7065 Great Trinity Forest Way, "Life is Beautiful"
- 4030 jW Davis, "La Vida es Bella!"

<https://dma.org/press-release/artist-driven-covid-19-public-awareness-campaign-coming-metroplex-presented-artist>

New Procurement Opportunities will now appear in the TCB.

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

Opportunity No.	Opportunity Name
CIZ1938	Street Reconstruction (by Public Works)

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BY20-00014307	Mechanical and Electrical Maintenance of Woodall Rodgers Tunnel
BYZ20-00013683	Transportation Engineering Services

For citywide opportunities for the current quarter, we invite you to review the [Procurement Quarterly](#), published on the OPS [website](#). Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Chhunny Chhean, Director of Procurement Services.

[Dallas Public Library is awarded three grants totally \\$126,984.00](#)

Through the competitive grant process, Dallas Public Library is the recipient of three grants from the Texas State Library and Archives Commission (TSLAC) Federally funded by the Institute of Museum and Library Service. The TSLAC Cares Grant (\$42,484.00) will build on the success of the library's current hotspot lending program by enabling the purchase of 100 Chromebooks. These new devices will be paired with a hotspot and lent as a package that could be utilized for school participation or work skills training.

The TSLAC Special Projects grant (\$75,000.00) will target teenagers in the Highland Hills and Lancaster-Kiest neighborhoods with technology for hands-on STEM learning opportunities with real-world applications for 21st Century skills. Video production, sound-editing, coding classes, graphic design and robotics are the learning targets that will be emphasized. This will include meeting professionals who use these skills in various fields to open minds to new career paths for the future.

The TSLAC Texas Reads grant (\$9,500.00) will enable the Library to develop regular programming for individuals with memory-impairment and their caretakers. Funds will be used to develop adult Storytime kits in partnership with the Alzheimer's Association so high-quality programming can be reproduced easily throughout the library system. Library patrons will be able to check out these kits for in-home use. Should you have any questions, please contact Jo Giudice, Director of Library.

[DAS Resource Guide to Assist Pet Owners Struggling Financially as a Result of COVID-19](#)

Dallas Animal Services recently published a pet support resource guide (attached) for residents who may be struggling to financially provide care or housing for their pets due to COVID-19. The list includes support services from local partners including the SPCA of Texas, Operation Kindness, and Dallas Pets Alive. DAS hopes that these resources will help keep pets out of the shelter and where they belong – with the families that love them. The resource guide is attached in English and Spanish. Should you have any questions, please contact Ed Jamison, Director of Dallas Animal Services.

[City Awarded Financial Navigators Award](#)

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The City of Dallas has been awarded \$80k to launch a Financial Navigators program at no cost to residents that will help them navigate financial challenges related to the COVID-19 public health crisis through support from the Cities for Financial Empowerment. This virtual service will provide guidance by phone to help residents manage income disruptions due to COVID. Click [here](#) to read more about the program. Please contact Laila Aleqresh, Chief Innovation Officer, should you have questions.

[Innovation Launches Student Data Challenge on COVID](#)

The City's Innovation Office has organized a student data challenge in partnership with Dallas County, PCCI, UTD, DISD and others to help young people assess and analyze COVID-19 data. Almost 3,000 young people under the age of 18 have been diagnosed with COVID-19 since July 1st. In addition to learning about how COVID-19 is affecting their community, students will be able to flex their math, data and coding skills on a real life city challenge. If you know of students who will be in 6th-12th grade this upcoming year, or adults who want to serve as mentors and judges, please encourage them to fill out the short interest form [here](#). The deadline to join the challenge is August 31st, the Challenge will tentatively run for two weeks in September with winners announced on October 1st. Please contact Laila Aleqresh, Chief Innovation Officer, if you have questions.

[Dallas 311 Amazon Alexa Skill](#)

The City's first smart device skill, *Dallas 311*, is scheduled for deployment on August 26, 2020. This was designed for use with any Amazon Alexa device (or for use with the free Amazon Alexa mobile app) to provide up-to-date information on the COVID-19 pandemic, checking the status of a service request, informing residents who their elected/appointed City officials are, providing residents with their approved weekly watering days, as well as their weekly scheduled trash/recycling pick up days, and more. Communications, Outreach and Marketing (COM) is working with 311 to finalize digital and printed collateral which will be used to educate residents of the new skills availability and will provide social media outreach. Should you have any questions, please contact Laila Aleqresh, Chief Innovation Officer, or John Johnson, Director of 311 Customer Service.

[Project Connect Radio Campaign – Call for Interviews](#)

The ***Internet for All*** Coalition is launching the "Project Connect" campaign and we need your help! From September 2nd – 6th, there will be several local radio stations hosting interviews to help families get their students connected to the internet. Internet access is now critical to accessing an excellent and equitable education. Despite a strong infrastructure in Dallas County and free resources provided by local school systems, we still estimate that over 75,000 students lack reliable, highspeed internet access in their homes. The top 10 zip codes with the highest percentage of households without broadband fall above the county average for poverty and are concentrated in Southern Dallas. As prominent leaders and voices in our community, we are inviting City Councilmembers to be a spokesperson on behalf of this effort. If you are interested, please connect with Chief of Equity and Inclusion Liz Cedillo-Pereira.

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Look Ahead

City Council Briefings

September 2, 2020

- 2020 CENSUS Briefing
- Dallas Housing Authority Annual Update
- Budget Workshop – Consider Amendments

September 16, 2020


- Updates to “Be The Solutions: Proposed Housing Options for Proposition J Bond Program & COVID-19 CARES Act
- Community Land Trust Application and Procedures
- Budget Workshop – Consider Amendments

Media Inquiries

As of August 17, 2020, the City has received media requests from various news outlets regarding the following topics:

- Emma Lazarus Resilience Fund
- Welcoming Initiatives
- Budget reserves
- DFR Adds 23rd Truck to Its Front-Line Fleet
- DFR Confirms 111 Members Total Having Tested Positive for COVID-19
- Heat Related Calls on the Rise
- DFR Stamps Out Fire in West Dallas Shingle Manufacturing Plant
- Eighteen Rescued from Lake Ray Hubbard After Powerful Storms Roll Through

Please see the attached document compiling information provided to the media outlets for August 11, 2020 – August 17, 2020 for your reference. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.



T.C. Broadnax
City Manager

c: Chris Caso, City Attorney
Mark Swann, City Auditor
Billerae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff
Majed A. Al-Ghafry, Assistant City Manager
Jon Fortune, Assistant City Manager

Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Aleqresh, Chief Innovation Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

Encampment Resolution Schedule August 17 – 21, 2020

LOCATION	DIVISION
Monday, August 17th	
I-30 @ ST. FRANCIS	South
1700 CHESTNUT ST.	South
1700 BAYLOR STREET	South
2600 DAWSON AVENUE	South
2600 HICKORY	South
1800 SOUTH BLVD	South
75/N CENTRAL EXPRESSWAY AT 635/LBJ UNDERPASS (BOTH SIDES)	North
75/N CENTRAL EXPRESSWAY AT FOREST LANE	North
75/N CENTRAL EXPRESSWAY AT 635/LBJ UNDERPASS (WOODED AREA)	North
Tuesday, August 18th	
W. PENTAGON PKWY @ MARVIN D LOVE FWY	South
4400 S R L THORNTON FWY	South
2530 COMMERCE ST	South
2500 MAIN ST	South
2600 CANTON ST.	South
2700 TAYLOR ST.	South
E NORTHWEST HIGHWAY AND SHILOH RD	North
FOREST LANE AND STULTS ROAD	North
635/LYNDON B JOHNSON AND TI BOULEVARD	North
75/N CENTRAL EXPRESSWAY AT ROYAL LANE	North
ROYAL LANE AT MANDERVILLE DRIVE	North
Wednesday, August 19th	
1800 SOUTH BOULEVARD	South
2300 COOMBS St	South
US 175 @ ST. AUGUSTINE	South
2600 DAWSON AVE	South
I 20 @ BONNIE VIEW RD	South
HARRY HINES AND WEST NORTHWEST HIGHWAY	North
Thursday, August 20th	
1500 S. LAMAR	South
E R L THORNTON @ S. MUNGER	South
500 S. HASKELL	South
500 S. PEAK ST.	South
US 67 & POLK	South
35/STEMMONS AT ROYAL LANE	North
35/STEMMONS AT WALNUT HILL LANE	North
35/STEMMONS AT MOCKINGBIRD LANE	North
35/STEMMONS AT MEDICAL DISTRICT DRIVE	North

35/STEMMONS AT INWOOD ROAD	North
WEST NORTHWEST HIGHWAY AND DENTON DRIVE	North
635/LYNDON B JOHNSON AT JOSEY LANE	North
635/LYNDON B JOHNSON AT WEBB CHAPEL ROAD	North
183/ JOHN WEST CARPENTER AT REGAL ROW	North
183/ JOHN WEST CARPENTER AT MOCKINGBIRD LANE	North
Friday, August 21st	
75/NORTH CENTRAL EXPRESSWAY AT HALL STREET	North
45/CENTRAL AT ROSS AVENUE	North
45/CENTRAL AT LIVE OAK STREET	North
45/CENTRAL AT PACIFIC AVENUE	North
WOODALL RODGERS AT FIELD STREET	North
WOODALL RODGERS SERVICE ROAD-SOUTHBOUND AT 45/CENTRAL	North

Need help with your pet?



If you're currently facing hard times, please take a look at these pet support services from our partner organizations that are designed to help keep you and your pets together.

Behavior Assistance

The **SPCA of Texas** offers a library of pet behavior tips and information. Learn more at [SPCA.org/pettips](https://www.spcatexas.org/pettips).

Financial Assistance

The **SPCA of Texas** offers coverage of pet fees associated with some rental housing. To learn more, visit [SPCA.org/prc](https://www.spcatexas.org/prc).

Reach Out

Friends, family, neighbors, and co-workers may be able to assist you with re-homing your pet, whether it's on a permanent or a temporary basis. Reach out to your contacts to see if anyone can help.

Social media can also be a great tool to help share photos and information about your pet with people in your network who might be able to help.

Housing Assistance

General Assistance

Rapid rehousing, emergency assistance, other support services:

The Housing Crisis Center
[hccdallas.org](https://www.hccdallas.org)

Affordable housing and other resources:

Dallas Housing Authority
[dhantx.com](https://www.dhantx.com)

Financial assistance for rental payments:

CARES Act – Dallas Housing Authority
[dallascityhall.com/covid19](https://www.dallascityhall.com/covid19)

Information and resources:

Texas Tenants' Union
[txtenants.org](https://www.txtenants.org)

Legal Assistance

Housing discrimination complaints:

North Texas Fair Housing Center
[northtexasfairhousing.org](https://www.northtexasfairhousing.org)

Free civil legal help:

Legal Aid of North Texas
[internet.lanwt.org/en-us](https://www.internet.lanwt.org/en-us)

SMU COVID-19 Legal Helpline
[smu.edu/Law/Clinics](https://www.smu.edu/Law/Clinics)

We want to keep families together.

Medical & Rehoming Assistance

The **SPCA of Texas** offers pet medical support through their Pet Resource Center. Learn more at [SPCA.org/prc](https://www.spcatexas.org/prc).

The **SPCA of Texas** offers a rehome service to help find your pet a new home without entering a shelter. Learn more at [SPCA.org/rehome](https://www.spcatexas.org/rehome).

Assistance with Pet Food

The **SPCA of Texas** offers pet food support through their Pet Resource Center. Learn more at [SPCA.org/prc](https://www.spcatexas.org/prc).

Operation Kindness also offers a public pet food pantry. Learn more at [OperationKindness.org](https://www.OperationKindness.org).

Other Assistance

Dallas Pets Alive offers a variety of other resources and pet support to help keep people and pets together. Learn more at [DallasPetsAlive.org/pet-resources](https://www.DallasPetsAlive.org/pet-resources).

If surrendering your pet is your only option:

Dallas Animal Services is taking in surrendered pets by appointment only. If you need to surrender a pet, visit [DallasAnimalServices.org](https://www.DallasAnimalServices.org).



¿Necesitas ayuda con tu mascota?



Si actualmente se enfrenta a tiempos difíciles, por favor, eche un vistazo a estos servicios de apoyo a las mascotas de nuestras organizaciones asociadas, los cuales están diseñados para ayudar a mantenerlos a usted y a sus mascotas juntos.

Asistencia para el comportamiento

La **SPCA de Texas** ofrece una biblioteca de consejos e información sobre el comportamiento de las mascotas. Aprenda más en [SPCA.org/pettips](https://www.spcatexas.org/pettips).

Asistencia financiera

La **SPCA de Texas** ofrece cobertura de los gastos que deben incurrirse por las mascotas, en algunas viviendas de alquiler. Para obtener más información, visite [SPCA.org/prc](https://www.spcatexas.org/prc).

Extiende la mano

Los amigos, la familia, los vecinos y los compañeros de trabajo pueden ayudarle a reubicar a su mascota, ya sea de forma permanente o temporal. Comuníquese con sus contactos para ver si alguien puede ayudarle.

Las redes sociales también pueden ser una gran herramienta para ayudar a compartir fotos e información sobre su mascota, con las personas de su red que puedan ayudar.

Asistencia para la vivienda

Asistencia general

Reubicación rápida, asistencia de emergencia, otros servicios de apoyo:

The Housing Crisis Center
[hccdallas.org](https://www.hccdallas.org)

Viviendas asequibles y otros recursos:
Dallas Housing Authority
[dhantx.com](https://www.dhantx.com)

Asistencia financiera para los pagos de alquiler:

CARES Act – Dallas Housing Authority
[dallascityhall.com/covid19](https://www.dallascityhall.com/covid19)

Información y recursos:
Texas Tenants' Union
[txtenants.org](https://www.txtenants.org)

Asistencia legal

Denuncias de discriminación en la vivienda:
North Texas Fair Housing Center
[northtexasfairhousing.org](https://www.northtexasfairhousing.org)

Ayuda legal civil gratuita:
Legal Aid of North Texas
[internet.lanwt.org/en-us](https://www.internet.lanwt.org/en-us)

SMU COVID-19 Línea de ayuda legal
[smu.edu/Law/Clinics](https://www.smu.edu/Law/Clinics)

Queremos mantener a las familias unidas.

Asistencia médica y de reubicación

La **SPCA de Texas** ofrece apoyo médico para mascotas a través de su Centro de Recursos para sus animales de compañía. Aprenda más en [SPCA.org/prc](https://www.spcatexas.org/prc).

La **SPCA de Texas** ofrece un servicio de reubicación para ayudar a encontrarle un nuevo hogar a su mascota, sin necesidad de entrar en un refugio. Aprenda más en [SPCA.org/rehome](https://www.spcatexas.org/rehome).

Asistencia con la comida para mascotas

La **SPCA de Texas** ofrece apoyo para la alimentación de sus animales de compañía, a través de su Centro de Recursos para Mascotas. Aprenda más en [SPCA.org/prc](https://www.spcatexas.org/prc).

La organización **"Operation Kindness"** también ofrece una despesa pública de comida para mascotas. Aprenda más en [OperationKindness.org](https://www.OperationKindness.org).

Otra asistencia

Dallas Pets Alive ofrece una variedad de otros recursos y apoyo para las mascotas, para ayudar a mantener a las personas y a las mascotas unidas. Obtenga más información en [DallasPetsAlive.org/pet-resources](https://www.DallasPetsAlive.org/pet-resources).

Si entregar su mascota es su única opción:

Dallas Animal Services está aceptando mascotas para ser entregadas al albergue, con cita previa. Si necesita entregar una mascota, visite [DallasAnimalServices.org](https://www.DallasAnimalServices.org).



Communications, Outreach & Marketing
Media Requests
Aug 11 – Aug 17

Date Submitted: 08/13/20

Topic: Emma Lazarus Resilience Fund

Inquiry: Alanna Quillen with NBC 5 was interested in interview the City's Chief of Equity and Inclusion Liz Cedillo-Pereira and Open Society of Foundation about the Emma Lazarus Resilience Fund. COM coordinated the virtual interview on Aug 13. Link to interview:

<https://www.nbcdfw.com/news/coronavirus/dallas-receives-500k-for-fund-helping-immigrant-communities-impacted-by-covid-19/2425879/>

Submitted By: Deme Jackson (Welcoming Communities and Immigrant Affairs)

Media Entity: Alanna Quillen (NBC 5)

Date Submitted: 8/11/2020

Topic: Telemundo: Welcoming Initiatives

Inquiry: Rodolfo Maya with Telemundo was interested in interviewing a city representative that could provide more information about the eviction assistance initiative and the welcoming initiatives that was mentioned during the Aug 11 Workforce, Education and Equity Committee meeting. The City Attorney's Office was still reviewing the Eviction Assistance Initiative and need more time before Fair Housing and Human Rights could speak with him. Chief of Equity and Inclusion Liz Cedillo-Pereira proposed a new time based on her availability.

Submitted By: Demeshia Jackson (Fair Housing & Human Rights and Welcoming Communities & Immigrant Affairs)

Media Entity: Rodolfo Maya (Telemundo)

Date Submitted: 8/12/2020

Topic: Budget reserves

Inquiry: Patrick Williams with the Observer asked about reserves. COM responded with the City policy is to have at least 40 days of reserves, but we aim to have at least 60 days which is a best practice amount for municipalities.

Submitted By: Roxana Rubio (Office of Budget)

Media Entity: Patrick Williams (Dallas Observer)

Date Submitted: 8/14/2020

Topic: DWU Water Meter Inquiry

Inquiry: SanJuana Bazán, Consumer Producer of Telemundo Responde, inquired about an unusually high water bill for a DWU customer. DWU received an inquiry by the customer on July 24 and found the meter to be working properly during an inspection on July 27. Staff visited the customer on Aug 10 to discuss inspection results and to take the next step in the high bill process in which DWU places a meter master on the water meter to show hourly water usage for 7 days.

Once the results are downloaded and reviewed, staff will contact the DWU customer to share the results. Historically the meter master has helped the utility to pin point abnormal usage, i.e. constant usage could indicate a possible leak on the private side.

Results of the meter master will not be available until Tuesday, August 18, 2020. However, we will continue to work with the DWU customer to find a resolution.

Submitted By: Nichelle Sullivan (Dallas Water Utilities)

Media Entity: SanJuana Bazán (Telemundo)

Date Submitted: 8/14/2020

Topic: CBS11 Andrea Lucia re: Public Art Policy

Inquiry: Interview following Art, Culture & Quality of Life briefing on Confederate Monuments

Submitted By: Catherine Cuellar (Office of Arts and Culture)

Media Entity: Andrea Lucia (CBS 11)



CITY OF DALLAS

Dallas Fire-Rescue Department
Media Requests: August 11th – 17th, 2020.

Thursday, August 13th: Sent the following out to all the local news desks –

DFR Adds Downtown Truck to Fleet

What: “Push-In” Ceremony for Dallas Fire-Rescue Truck 18

When: Friday, August 14th, at 1:00 p.m.

Where: Dallas Fire Station 18 (660 N. Griffin St., Dallas, TX 75202)

Details: On Friday, August 14th, Dallas Fire-Rescue will welcome its 23rd truck to the front-line fleet, as Truck 18 will go into service, joining trucks from nearby stations 3 and 4, to serve Downtown Dallas’ Central Business District.

To officially welcome the unit, station 18 personnel will hold a “push-in” ceremony. The ceremony dates back to a time when fire apparatus were pulled by horses and actually had to be pushed back into the fire station after a call. Of course, with the truck weighing 68,000 lbs., firefighters won’t actually be pushing it into the station; instead, the driver will actually be backing it in while the firefighters position themselves to make it appear they are pushing it.

In addition to station personnel, members of DFR’s Command Staff, Chaplain Services, as well as councilmembers will be in attendance. The Box 4 Fire Buffs Association will be in attendance to provide snacks and refreshments for event attendees.

The information was also posted across the department’s social media platforms, and can be seen at the following links:

Twitter - https://twitter.com/DallasFireRes_q/status/1294377143678447627?s=09

Facebook -

<https://www.facebook.com/340809029275626/posts/3347624118594087/?sfnsn=mo>

Instagram - <https://www.instagram.com/p/CD4oFm7hoy5/?igshid=1sl5t71uvnt8l>

Friday, August 14th: Sent the following Tweet to all the local news desks -

As of August 14th, @DallasFireRes_q is reporting that a total of 111 #firefighters and civilian employees have tested positive for #COVID19. 101 have fully recovered and returned to work, and 29 are in #quarantine for on and off-duty exposures.
@CityOfDallas #FlattenTheCurve

<https://twitter.com/truthys1/status/1294379033275310080?s=09>

Saturday, August 15th: WFAA 8 (Lourdes Vazquez) - Can you provide information on heat related calls for today?

City Response – Dallas Fire-Rescue responded to 5 Environmental Emergencies, patients from 2 of those incidents were taken to the hospital.

Sunday, August 16th: NBC 5 (Karen Ballesteros) and WFAA 8 (Lourdes Vazquez) - Can you please provide information on the fire 2600 Singleton Blvd?

City Response - At 15:49 Dallas Fire-Rescue responded to a 911 call for a structure fire at a shingle manufacturing plant, located at 2600 Singleton Boulevard, in West Dallas.

According to on-scene personnel, a truck at the plant ran into a power pole, causing an electrical malfunction that led to a fire in an incinerator. The Hazardous Materials team was dispatched, as a precaution, due to the danger associated with the materials used to manufacture shingles; but fortunately, it never played a role in the outcome. Firefighters were able to contain the blaze mostly to the piece of machinery involved, with no injuries being reported.

Sunday, August 17th: All local news media – Can you please provide information on multiple water rescues currently taking place on Lake Ray Hubbard?

City Response - Between the approximate hours of 19:00 and 22:30 Dallas Fire-Rescue, along with personnel and equipment from Rockwall and Heath Fore Departments, conducted two separate water rescues, after boats capsized in Lake Ray Hubbard due to the powerful storms that swept through the area.

One boat capsized near the 200 block of Scenic Drive, southeast of Interstate-30, in Heath. There were a total of 14 people on the boat, with the majority of them wearing life vests. All of them were safely recovered.

Another 4 individuals were in a boat that capsized near the Bass Pro Shops area. They too were rescued from the water.

All individuals were accounted for, no one was taken to the hospital and all units have cleared from the lake.

Media coverage on the story can be seen at the following links:

<https://dfw.cbslocal.com/2020/08/17/18-people-rescued-from-lake-ray-hubbard-after-2-boats-capsize/>

<https://people.com/human-interest/18-people-rescued-dallas-lake-boats-capsize-in-storms/>