

Memorandum



DATE October 4, 2019

CITY OF DALLAS

TO Honorable Mayor and Members of the City Council

SUBJECT Taking Care of Business – October 3, 2019

Updated Items

Encampment Resolution Schedule – September 30, 2019 & October 8, 2019

The Office of Homeless Solutions (OHS) scheduled the following sites for homeless encampment resolution on **Monday September 30, 2019 and October 8, 2019**. The encampment resolution took place on Monday instead of Tuesday this week due to request from DPD to assist with staffing needs due to National Night Out:

September 30, 2019	October 8, 2019
<ul style="list-style-type: none">• 2880 North Haskell Street (District 2)• 815 South RL Thornton Freeway (District 1)• 500 South Hill Avenue (District 2)• 4900 East RL Thornton Freeway (District 2)• 1001 South Riverfront Boulevard (District 2)• 1800 South Boulevard (District 7)• 647 South Haskell Street (District 2)	<ul style="list-style-type: none">• 7575 Frankford Road (District 12)• 18610 Marsh Lane (District 12)• 13045 Jupiter Road/Interstate 635 and Jupiter Road (District 9)• 11919 North Central Service road/Southbound (District 11)• 12667 East Northwest Highway (District 9)• North Central Expressway Southbound and Royal Lane (District 11)

OHS Street Outreach team will continue to engage with homeless individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization staff are meeting with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer, and Monica Hardman, Director of Office of Homeless Solutions.

New Items

Skills of Innovation Lunch and Learn

The Office of Innovation will be hosting a Lunch and Learn series for all City employees from 12:00pm-1:00pm, October 1, 2019 through December 12, 2019 at the Innovation Lab located on 1AN of City Hall. This series will teach attendees about new tools and resources to be used at work and will explore new skills and data related to innovation that will help drive a "Service First" mindset. Attendees may register [here](#). Lunch will not be provided but attendees may bring their own. Should you have any questions or concerns, please contact Laila Alequresh, Chief Innovation Officer.

Love Field Ranks Second Among Large Airports

On September 25, 2019, the J.D. Power North American Airport Satisfaction Study ranked Dallas Love Field (DAL) second among large airports (10 million passengers-32.9 million passengers). This is the second straight year that DAL has received this recognition. This year DAL earned 826

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points out of 1,000, a 16-point increase from 2018. The large airport average score was 765 and DAL's score ranked fifth among all airports, regardless of size. Some of the notable attributes of Love Field were the Food & Beverage/Retail concession program, a great customer-friendly environment, ease of wayfinding, and the large number of outlet plugs for technology re-charging. Should you have any questions or concerns, please contact Mark Duebner, Director of Aviation.

Diversity Month

For the month of October, the City is celebrating diversity. The Offices of Equity and Fair Housing and Human Rights have partnered with a committee of representatives from the City's Employee Resource Groups to create a calendar of events for Diversity Month. Events include lunch and learns, storytelling, food sampling, and a short film screening of "Segregated by Design" on Wednesday, October 9 in the Auditorium at City Hall (L1FN) at 12:00pm. There will be a discussion panel immediately following the screening. Please see the attached flyers for the film screening and a full calendar of events. Should you have any questions or concerns, please contact Beverly Davis, Director of the Office of Fair Housing and Human Rights.

2019 City Council Calendar Changes

Following City Council action on Wednesday, September 25, 2019, the City Council Agenda meeting on Tuesday, October 8, 2019 will begin at 9:00am in the Council Chambers. A limited number of zoning items are anticipated to be scheduled on that day to accommodate individuals celebrating Yom Kippur at sundown. The City Council action also moved the November 14, 2019 City Council Agenda meeting to Council Chambers at Dallas City Hall from the previously planned Campbell Green Recreation Center. Should you have any questions or concerns, please contact Carrie Rogers, Director of the Mayor and City Council Office.

City of Bellevue Dallas Visit

The City of Bellevue, Washington conducted a study tour for its city staff to Dallas this week October 1-4. Dallas was chosen for several reasons, including rapid job growth, a growing residential presence in and near downtown, and Klyde Warren Park. Bellevue is considering a significant freeway lid park like Klyde Warren and is experiencing unprecedented growth. As such, Bellevue requested to meet with City of Dallas staff to hear the City's perspective on how efforts around the Klyde Warren park project were developed. City staff met with Bellevue on October 1st and 2nd to network, provide information and answer questions regarding Klyde Warren and the Southern Gateway project. For more information on Bellevue's visit to Dallas, please visit www.bdastudytour.com.

Media Inquiries

As of September 30, 2019, the City has received media requests from various news outlets regarding the following topics:

- Walker Texas Ranger Reboot
- Nowitzki Way
- Spoilers on Sidewalk
- DFR Responds to Woman Seriously Injured after Assault Downtown
- Truck Driver Killed by Fallen Slab of Stone
- DFR Answering Questions about Response Procedures

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Please see the attached document compiling information provided to the media outlets for the September 23 – September 30, 2019 for your reference. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.

A handwritten signature in black ink, appearing to read "T.C. Broadnax".

T.C. Broadnax
City Manager

c: Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
Bilierae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager
Jon Fortune, Assistant City Manager

Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer
Michael Mendoza, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Alequresh, Chief Innovation Officer
M. Elizabeth Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

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**Public Affairs & Outreach
Media Requests
September 23 – September 30**

Date: September 24, 2019

Topic: Walker Texas Ranger reboot

Summary of Statement: Janis Burkland spoke to Robert Wilonsky about a possible reboot for Walker Texas Ranger which was filmed in Dallas.

Department: Office of Economic Development

Media Entity: Dallas Morning News

Date: September 25, 2019

Topic: Nowitzki Way

Summary of Statement: The name change will go into effect 60 days after passage.

Department: SDC

Media Entity: WBAP

Date: September 25, 2019

Topic: Spoils left on Sidewalk

Summary of Statement: We learned a utility subcontractor is responsible for a pile of soil left on the sidewalk at S. Akard Street. The City issued two citations to the contractor and expects removal of the soil by the end of the weekend. (Sept. 29)

Department: Public Works

Media Entity: Matt Goodman, D Magazine, Reporter

Date: September 25, 2019

Topic: Nowitzki Way

Summary of Statement: We confirmed a Dallas Mavericks representative would be at council, but it would not be Dirk Nowitzki.

Department: Sustainable Development & Construction, Mayor & City Council

Media Entity: Allen Manning, WFAA, Assignment Manager

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Dallas Fire-Rescue Department
Media Requests: September 23 - 29, 2019.

Monday, September 23rd: **Dallas Morning News (Tom Steele)** - I was reading DPD's affidavit about the arrest early Saturday in a parking garage at 2013 Jackson Street and saw that Dallas Fire-Rescue had originally responded to a report of a crash, and ended up detaining the arrestee. So I just wanted to see if you had any additional information about the incident.

City Response - Based upon the information I can access, while keeping HIPAA restrictions in mind, here is what I can tell you Tom:

At 03:33 a.m., Dallas Fire-Rescue units were dispatched to a 911 call for a Motor Vehicle Accident inside a parking garage at 2301 Jackson Street, in Downtown Dallas. However, when firefighters arrived at the location, they found a woman who had reportedly been assaulted. Paramedics immediately attended to the woman and transported her to a local hospital for evaluation of her injuries. On the second floor of the parking garage, where the accident had taken place, security had restrained a man who allegedly crashed his vehicle into the wall of the building along with other vehicles in the garage. Firefighters went to the second floor and helped security hold the man down until police arrived.

I don't know what kind of information the affidavit discloses, but unfortunately there is nothing in the information I have that indicates whether the incidents were related.

Wednesday, September 25th: **All local media outlets** - Do you have details on USAR call at 9101 Sovereign Row?

City Response - At 13:43 Dallas Fire-Rescue's Urban Search and Rescue team was dispatched to a 911 call from Infinity Stone, located at 9101 Sovereign Row, after a slab of stone fell onto the driver of a truck and killed him. US&R has been called out to remove the stone, before on-scene investigation can be conducted, and the ME can take custody of the victim.

Friday, September 27th: **Dallas Morning News (David Boucher)** – Asked the following questions (in August), regarding general information about EMS Policies.

City Response - Due to the line of questioning being closely related to a case that the City is involved in litigation with, the following responses, from DFR's EMS Bureau, were sent to the reporter after being reviewed by the City Attorney's Office and the appropriate Chain of Command:

-- When Dallas Fire-Rescue is called to assist at a scene where the Dallas Police Department is involved, who is in command at the scene? DF-R or DPD?

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Neither DFR nor DPD has the authority to self-declare itself to be the ultimate agency “in command” at an emergency scene. While the departments share a goal of public safety, their missions, objectives, tactics, and threats in an emergency remain separate and distinct at an operational level and in terms of public expectation. Indeed, DFR and DPD have different authority and responsibilities through state and local law, including ordinances and operating procedures. Those laws apply to each organization independently. DFR and DPD officers cooperate in emergencies to ensure quality of service and a safe and effective response. Accordingly, there is no way to answer this question in general terms. Every incident offers unique challenges, and both agencies work together to mitigate the situation with the safety of citizens and the safety of responders always the central priority. Regarding MEDICAL ISSUES, DFR is the ultimate medical authority on the scene, and DFR functions under the direction of its Medical Director through guidelines, policies, protocols or direct consultation.

-- If DPD determines restraint of a person is necessary, can DF-R overrule that decision? If so, how does that work? If not, why not? Vice versa, can DPD overrule DF-R if DF-R thinks restraint is necessary or not necessary?

Please refer to the previous answer. DFR and DPD recognize the critical roles, duties, and responsibilities that each has at the scene of an incident or medical emergency. Firefighters, paramedics, and law enforcement officers strive to work together, rather than overrule each other, in performing their respective duties. Law enforcement officers secure the scene and address any potential threats, including making a determination on whether it's necessary to restrain anyone, before DFR steps in to assess the suspect/patient and provide medical treatment. DFR and DPD will then collaborate on matters related to transport. Decisions regarding chemical restraint are only determined by paramedics.

-- Who's in charge of determining what type of restraint should be used at a scene, DPD or DFR?

As noted above, DPD determines whether and what type of restraint is necessary to control a suspect at the scene under its use-of-force training, policies, procedures, and general orders. Once DFR moves a patient to the ambulance, DFR may request that DPD change or remove the restraints if they interfere with the patient's medical treatment and care.

-- If DF-R determines a person is in the midst of a medical emergency, what authority does DF-R have to direct DPD? Put another way, at what point in responding to a psychiatric/behavioral emergency (including one where excited delirium is suspected) does DF-R have the authority to tell DPD what to do?

Please refer to the previous answers. Again, the safety of the individual, other citizens, and responders is our first priority.

-- DF-R must follow the "Emergency Medical Services Clinical Practice Guidelines" established by UTSW/Parkland BioTel EMS Medical Direction Team, correct?

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Correct, unless doing so is not in the best interest of the patient, in which cases on-line medical control (BioTel) should be consulted.

-- What happens if a DF-R paramedic violates a portion of these CPGs? What punishments are available?

City of Dallas disciplinary procedures include Oral Counseling, Letter of Counseling, Letter of Reprimand, Suspension, Demotion or Discharge. In addition, the State of Texas EMS System is based on delegated practice. Dr. Marshal Isaacs serves as our Medical Director as well as UTSW/BioTel Medical Director, and DFR operates under his medical license. He can require additional education and training and/or place a paramedic on probation. He also may suspend or terminate a member's credentials within our system.

-- Why does DF-R recommend against restraining someone or transporting someone in the prone position?

Transport in the prone position can limit the ability of patients to breathe appropriately and may also impede the paramedic's ability to appropriately monitor a patient's cardiorespiratory status.