

Memorandum



CITY OF DALLAS

DATE August 28, 2020

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – August 27, 2020**

[Encampment Resolution Schedule August 24-28, 2020](#)

The Office of Homeless Solutions (OHS) has scheduled the following sites for homeless encampment resolution the week of August 24-28th.

Several new locations have been added for service after previous recurring encampment locations have been vacated due to repetitive service. All new sites will be included in OHS' strategy of repetitive cleaning of the known areas of the City with concentrations of encampments. Repetitive service to concentrations of encampments is a recognized strategy to ending the recurrence of encampments and to encourage encampment residents to accept shelter and services.

The OHS Street Outreach teams have continued to engage with individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization will meet with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Please direct any questions to Kevin Oden, Interim Director of Office of Homeless Solutions.

New Updates

[Imagine Vacancy](#)

The Office of Arts and Culture (OAC) has been awarded a \$15,000 grant from the Government Alliance on Race and Equity (GARE) Innovation and Implementation Fund in Summer 2020. The OAC project will transform an abandoned lot in southern Dallas into a temporary sculpture garden in partnership with the Department of Code Compliance, local students, and artists. This sculpture garden will pilot an artistic solution to remediate blight in accordance with the first recommendation of the Mayor's Task Force on Safe Communities. The department will be working with Code Compliance and other neighborhood groups to implement this program over the next year. Should you have any questions or concerns please contact Jennifer Scripps, Director for Office of Arts and Culture.

[New Procurement Opportunities](#)

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

Opportunity No.	Opportunity Name
BJ20-00014311	Toner & Ink Cartridges
BI20-0004250	Airfield Lighting

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BL20-00014129	Frictional Asphaltic Surface Preservation Treatment and Pre-Treatment
BS20-00014322	Building Permit and Land Use Planning/Management System

For citywide opportunities for the current quarter, we invite you to review the [Procurement Quarterly](#), published on the OPS [website](#).

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Chhunny Chhean, Director of Procurement Services.

[Food Survey Dashboard Release](#)

The Innovation Office launched a community grocery survey in the spring and summer to assess how the pandemic was impacting Dallas area families. The data has been summarized in a dashboard and the data is available for city departments, nonprofits and the community for further review and analysis. The dashboard has three tabs at the top – Households, Behavior and Food Access and the results are available in both English and Spanish. Thanks to City Council and community support, the survey has responses from almost every zip code in Dallas. The findings from the survey are being used to design interventions for food insecure households. To see the community responses, please click [here](#). Please contact Laila Alequresh, Chief Innovation Officer, should you have questions.

[Dallas Animal Services Receives Lifesaving Award from National Animal Welfare Leader](#)

Dallas Animal Services (DAS) has been awarded the Positive Outcome Lifesaving Award from Best Friends Animal Society for the highest increase in positive outcomes for dogs and cats in the United States. “Over the past couple of years, new leadership at DAS has continued to make dramatic lifesaving changes, including major increases in adoptions, substantial public engagement around their Dallas90 campaign and great support from their rescue and spay/neuter partners across the metroplex,” said Brent Toellner, senior director, national programs for Best Friends Animal Society. “The team effort in Dallas has made them a leader across the nation in so many areas and has led to a dramatic increase in lives saved for one of the nation’s largest shelters.” Learn more about how you can help DAS continue saving lives by adopting, fostering, volunteering, or donating at dallasanimalservices.org.

[Consumer Health – Mosquito Abatement](#)

The Consumer Health Division of Code Compliance is responsible for trapping and monitoring for any Positive test results for West Nile, Zika and chikungunya. In the week ending August 24, 2020, there were 34 mosquito traps testing positive for the West Nile

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Virus. To date, there has been a total of 292 traps that have tested positive in Dallas County for FY 2020. The last time the county had positive test numbers at this level was in 2012, at which time Aerial Spraying was approved and conducted by the State. Only one human WNV case has been reported to date in FY 2020. We continue to spray all areas identified as having a positive WNV trap test result. The teams spray the designated location and within a half mile radius of the area for two consecutive nights from 9:00 pm – 5:00 am, depending on the number of locations that need to be sprayed and weather conditions. The department also works with a contractor to assist with spraying targeted areas, to ensure areas are sprayed in a timely manner. Our Consumer Health team receives test results daily from Dallas County, usually by 2:00 pm. The information is immediately sent to the City's Public Affairs office as a press release along with maps of the area for distribution to all local, state and national news outlets. The information is also posted to the city's news page and Next Door, a community social platform. The information is posted on our web page, as well as Twitter and Facebook pages. Additionally, we have radio spots on local AM and FM stations running during the morning and afternoon rush hour as well as throughout the day. We are currently working with the Office of Emergency Management to get access to the emergency alert system to notify residence in the targeted areas; and should be able to utilize the system in the next few days. We are also creating new "no spray" notification signage that is reflective allowing better visibility at night for the spray team; to avoid spraying areas where citizens have asked us not to spray, and notification signs that can be posted in the targeted areas.

Staff met with Dr. Haung, Dallas County Health Official concerning the increase in positive traps and he indicates there is an increase throughout the county. Dr. Haung stated that the surveillance and ground spraying is working and that there has not been an increase in positive human cases at this time. Should you have any questions or concerns please contact Donna Lee, Executive Manager for Code Compliance.

[City partners with UT to conduct a study to increase immigrant inclusion](#)

The Office of Welcoming Communities and Immigrant Affairs collaborated with the Lyndon B. Johnson School of Public Affairs at UT Austin to assess how the City of Dallas compares to other major US cities on immigrant inclusion and offer policy tools to foster the incorporation of immigrants in Dallas.

Researchers approached immigrant incorporation from three distinct analytic tiers:

- 1) assessing how Dallas compares to other major US cities on immigrant inclusion
- 2) analyzing census tract data to discern the residential patterns of immigrants and the demographic and socioeconomic features of these neighborhoods
- 3) querying immigrants to gather insights on the extent that they feel included within the broader Dallas community.

Researchers found that Dallas is successful in some elements of immigrant incorporation and falls short on others. Dallas achieved its highest score in government leadership

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through the establishment of the Office of Welcoming Communities and Immigrant Affairs, creating a Welcoming Plan Task Force made up of diverse community leaders, and developing a Strategic Welcoming Plan to guide successful integration of migrants and refugees. Dallas ranked low on livability, which captures homeownership rates, rent burden, overcrowded dwellings and more. Relative to its peers, Dallas also scored low on job opportunities, which captures labor force participation rate, employment rate, and more.

Researchers recommend the City:

- Continue to exercise government leadership on immigrant incorporation.
- Promote policies fostering economic development and civic engagement among immigrants.
- Support programs enhancing the educational outcomes, neighborhood livability, and access to legal, health and human services in immigrant communities.

The full study can be found [here](#). Please reach out to Liz Cedillo-Pereira, Chief of Equity and Inclusion, if you require additional information.

[Dallas 311 Amazon Alexa Skill](#)

The City's first smart device skill, *Dallas 311*, will officially be released on Friday, August 28, 2020. *Dallas 311* was designed for use with any Amazon Alexa device (or for use with the free Amazon Alexa mobile app) to provide up-to-date information on the COVID-19 pandemic, check the status of a service request, inform residents who their elected/appointed City officials are, provide residents with their approved weekly watering days, as well as their weekly scheduled trash/recycling pick up days, and more. Communications, Outreach and Marketing (COM) will issue a press release, provide digital collateral for use on social media, and leverage City communication channels to educate residents of the new skill tomorrow. Should you have any questions, please contact Laila Alequresh, Chief Innovation Officer, or John Johnson, Director of 311 Customer Service.

Look Ahead

[City Council Briefings](#)

September 2, 2020

- 2020 Census Update
- Dallas Housing Authority Annual Update
- FY 2020-21 Budget Amendments

September 16, 2020

- Updates to Be the Solutions: Proposed Housing Options for Proposition J Bond Program & COVID-19 CARES Act
- Community Land Trust Application and Procedures
- Budget Workshop – Consider Amendments

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Media Inquiries

As of August 24, 2020, the City has received media requests from various news outlets regarding the following topics:

- Gulf Coast Refugees
- Digital Equity Project
- UT LBJ Study
- Fire Displaces 14 Residents from North Dallas Apartment Complex
- DFR Confirms Total of 115 Total Employees Have Tested Positive for COVID-19
- Vacant Apartment Building Burns to the Ground in South Dallas
- DFR Deploys Search, Rescue and EMS Resources to Assist with the Aftermath Hurricanes Marco and Laura

Please see the attached document compiling information provided to the media outlets for August 18, 2020 – August 24, 2020 for your reference. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.



T.C. Broadnax
City Manager

c: Chris Caso, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff
Majed A. Al-Ghafry, Assistant City Manager
Jon Fortune, Assistant City Manager

Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager
Dr. Eric A. Johnson, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Alequresh, Chief Innovation Officer
M. Elizabeth (Liz) Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

Encampment Resolution Schedule August 24-28, 2020

LOCATION	DIVISION
Monday, August 24th	
I-30 @ ST FRANCIS AVE	South
5600 S LAMAR ST	South
2600 DAWSON AVENUE	South
2300 COOMBS ST	South
2600 HICKORY	South
1800 SOUTH BLVD	South
FRANKFORD AND GIBBONS	North
4454 FRANKFORD ROAD	North
US-75 AT 635/LBJ UNDERPASS (BOTH SIDES)	North
US-75 AT FOREST LANE	North
US-75 AT 635/LBJ UNDERPASS (WOODED AREA)	North
Tuesday, August 25th	
I-20 @ COCKRELL HILL RD.	South
6630 MARVIN D LOVE FWY	South
E R L THORNTON @ MUNGER	South
2700 TAYLOR ST.	South
2500 MAIN ST.	South
2600 CANTON ST.	South
E NORTHWEST HIGHWAY AND SHILOH RD	North
FOREST LANE AND STULTS ROAD	North
635/LYNDON B JOHNSON AND TI BOULEVARD	North
US-75 AT ROYAL LANE	North
ROYAL LANE AT MANDERVILLE DRIVE	North

Wednesday, August 26th	
1800 SOUTH BLVD	South
1700 CHESTNUT ST	South
1700 BAYLOR ST	South
2600 LOUISE AVE	South
2300 W NORTHWEST HIGHWAY	North
35/STEMMONS AT ROYAL LANE	North
35/STEMMONS AT WALNUT HILL LANE	North
W NORTHWEST HIGHWAY AND DENTON DRIVE	North
35/STEMMONS AT MEDICAL DISTRICT DRIVE	North
183/ JOHN WEST CARPENTER AT REGAL ROW	North
183/ JOHN WEST CARPENTER AT MOCKINGBIRD LANE	North
35/STEMMONS AT MOCKINGBIRD LANE	North
Thursday, August 27th	
US-75 @ LIVE OAK	North
US-75 @ Pacific	North
US-75 @ at Ross	North
US-75 @ Fitzhugh	North
35/STEMMONS AT ROYAL LANE	North
35/STEMMONS AT WALNUT HILL LANE	North
35/STEMMONS AT MOCKINGBIRD LANE	North
35/STEMMONS AT MEDICAL DISTRICT DRIVE	North
WEST NORTHWEST HIGHWAY AND DENTON DRIVE	North
635/LYNDON B JOHNSON AT JOSEY LANE	North
635/LYNDON B JOHNSON AT WEBB CHAPEL ROAD	North
183/ JOHN WEST CARPENTER AT REGAL ROW	North
183/ JOHN WEST CARPENTER AT MOCKINGBIRD LANE	North
Friday, August 28st	
US-75 AT HALL STREET	North
45/CENTRAL AT ROSS AVENUE	North
45/CENTRAL AT LIVE OAK STREET	North
45/CENTRAL AT PACIFIC AVENUE	North
WOODALL RODGERS AT FIELD STREET	North
WOODALL RODGERS SERVICE ROAD-SOUTHBOUND AT 45/CENTRAL	North



BEST FRIENDS LIFESAVING AWARD 2020

Positive Outcome Award
is presented to

Dallas Animal Services

Communications, Outreach and Marketing
Media Requests
Aug. 18 – Aug. 24

Date Submitted: 08/19/20

Topic: UT Texas LBJ Study

Inquiry: Comment from Mayor Johnson and Dallas City Manager T.C. Broadnax regarding the study from the Lyndon B. Johnson School (LBJ) of Public Affairs at The University of Texas at Austin to increase immigrant inclusion in Dallas. The City advised to view study here:

<https://repositories.lib.utexas.edu/handle/2152/82248>

Submitted By: Demeshia Jackson (Welcoming Communities & Immigrant Affairs)

Media Entity: Dianne Solis (Dallas Morning News)

Date Submitted: 8/20/20

Topic: Illegal Dumping Case Arrests

Inquiry: Ken Kalthoff with NBC 5 requested to speak with the Dallas Marshal's Office regarding the two arrest made on an illegal dumping case. Marshal Lindsey received the call. The City has not released an official statement yet. City Attorney's Office is currently reviewing the case.

Submitted By: Demeshia Jackson (Court & Detention Services)

Media Entity: Ken Kalthoff (NBC 5)

Date Submitted: 8/20/20

Topic: Digital Equity Project

Inquiry: Brooklynn Cooper, Reporter at the Dallas Morning News reached out for information regarding the library parking lots being converted and wanted to take photos of the process. Library responded that this project did not warrant photos as more information was needed at this time.

Submitted By: Tenisha Bogan (Office of Equity |Dallas Public Library)

Date Submitted: 8/20/20

Topic: Digital Equity Project (External Wifi)

Inquiry: Jehova Azucena, Assignment Editor/Producer with Univision, requesting comment for more information regarding Mayor's Johnson tweet about the installation of external wireless access points at Dallas libraries. Jo Guidice responded: Dallas Public Library is currently offering Library to Go curbside pickup of materials at 17 locations. None of the library locations are offering access for public use inside at this time due to Covid-19. We are currently loaning 900 WiFi hotspots to library card holders and hope to add an additional 2100 hotspots for check out in the new fiscal year.

Submitted By: Tenisha Bogan (Office of Equity |Dallas Public Library)

Date Submitted: 8/20/2020

Topic: Update on property on 9500 block of S. C. Expressway

Inquiry: The City shared the following statement: The City stands behind Dallas residents seeking to ensure compliance with laws and regulations intended to protect human health and the environment. As you may know, the City filed a lawsuit against the responsible parties to hold them accountable. The City's lawsuit is still in progress. The current estimate for cleanup is about \$2.1 million – with the City and the State waiving tipping fees for any disposal at the landfill. The city manager has funds available for the cleanup and is preparing to move forward as soon as possible. The property owner will also contribute money for the cleanup.

Submitted By: Roxana Rubio (City Attorney's Office)
Media Entity: Tatum Carrington (Dallas Morning News)

Date Submitted: 8/24/2020

Topic: Gulf coast refugees

Inquiry: Andrea Lucia with CBS 11 asked if Dallas is preparing for the possibility of gulf coast evacuees. The City submitted the following statement: The City has not been asked by the state to prepare for evacuees at this time, if any are received, we will be working with the state and red cross to house evacuees in local hotels.

Submitted By: Roxana Rubio (Office of Emergency Management)

Media Entity: Andrea Lucia (CBS 11)

Date Submitted: 8/24/2020

Topic: DAS Animal Cruelty

Inquiry: Imelda Garcia with Al Dia Dallas asked if a DAS representative could speak about animal cruelty and the crime in Texas. City is coordinating interview time.

Submitted By: Deme Jackson (Dallas Animal Services)

Media Entity: Imelda Garcia (Al Dia Dallas)

Date Submitted: 8/24/20

Topic: Possible fish kill at Kidd Springs Park inquiry

Inquiry: Matt Goodman, reporter with D Magazine sent a Nextdoor clip dated August 16 from the East Kessler group of what appeared to be a fish kill. OEQS notified DWU on August 16 about possible discharge and deceased fish at Kidd Springs. DWU environmental staff conducted a site investigation and found no active discharge. There was discoloration in the water, the fish were in an advanced state of decomposition. About 88 largemouth bass and 155 catfish were collected and removed from the creek.

Over three days, water samples were collected at 446 Greenbriar and downstream at 1645 Junior Drive. Results were within acceptable range per the Texas Surface Water Quality Standards. The water had also returned to a clear color. Bacteria results were elevated, which was likely due to the amount of deceased and decomposing fish in the water. Water samples were also sent to an outside lab for further testing. Lab results are expected by August 31, 2020. A report of the incident was submitted to Texas Commission on Environmental Quality (TCEQ) on August 17, 2020. The public is advised to call 3-1-1 to report any water quality concerns.

Submitted By: Nichelle Sullivan (Dallas Water Utilities | Office of Environmental Quality & Sustainability)

Media Entity: Matt Goodman (D Magazine)

Date Submitted: 8/25/20

Topic: Demolition Inquiry

Inquiry: Tiffany Moore at CBS 11 asked about a demolition scheduled to happen at the shopping center at Marsh and Walnut Hill. We affirmed Sustainable Development and Construction issued demolition permits on 8/13/20 to "The Demo Company" for the following properties on the northwest corner of Marsh and Walnut Hill owned by Hopkins Commercial:

10051 Marsh

10053 Marsh

10055 Marsh

Submitted By: Nichelle Sullivan (Sustainable Development & Construction)
Media Entity: Tiffany Moore (CBS 11)



CITY OF DALLAS

Dallas Fire-Rescue Department
Media Requests: August 18th – 24th, 2020.

Tuesday, August 18th: All local media outlets - Can you please provide information on the fire at 3737 Timberglen Rd?

City Response - At 17:08 Dallas Fire-Rescue responded to a 911 call for a structure fire at an apartment complex, located at 3737 Timberglen Road, in far North Dallas.

When firefighters arrived at the two-story apartment complex, they observed fire coming from the building and spreading towards the roof. They deployed hand-lines and moved in for a quick attack; but before any progress could be made, Command pulled all companies out of the building and called for a second-alarm response, as smoke and fire began showing through the roof of the building.

Two aerial ladders were set at the perimeter to surround and drown the fire out, while firefighters remained at ground level applying water with hand lines. Approximately, 48 firefighters worked to declare the fire extinguished in about an hour.

There were 8 apartments left uninhabitable from the fire; resulting in the displacement of 14 residents. Though apartment management was able to place them in apartments on-site, the American Red Cross was notified to assist with any other needs they may have.

The fire resulted in significant damage, as the roof of the building eventually collapsed during suppression efforts. Due to investigators not being able to make safe entry, the cause of the fire is undetermined.

Friday, August 21st: Sent the following information out to all local media outlets –

As of August 21st,

[@DallasFireRes_q](#) is reporting that a total of 115 [#firefighters](#) and civilian employees have tested positive for [#COVID19](#). 105 have fully recovered and returned to work, and 28 are in [#quarantine](#) for on and off-duty exposures.

[@CityOfDallas](#)

[#FlattenTheCurve](#)

https://twitter.com/DallasFireRes_q/status/1296938097523994624?s=09

Saturday, August 22nd: All local news outlets - Can you provide Information on a 2 alarm fire at N Lancaster Ave & E 5th St?

City Response - At 21:17 Dallas Fire-Rescue responded to a 911 call for a structure fire at a vacant apartment building, located near North Lancaster Avenue and East 5th Street, just south of Downtown Dallas.

When first responding companies arrived at the location, they observed a two-story apartment building completely engulfed in flames. According to reports, the affected building was under construction; and with mostly wood studs making up the structure, the fire was able to reach its advanced stages early on. A second alarm response was transmitted for manpower, as efforts were mostly defensive from the onset. Approximately 40 – 45 firefighters worked tirelessly before declaring the fire extinguished in just over an hour.

There were no injuries reported as a result of the fire, but the building was burned to the ground. Due to the level of damage, investigators were not able to examine the interior of the building. Therefore, the cause will be listed as undetermined.

Monday, August 24th: Sent the following information to all local media outlets –

DFR Resources Assisting in Hurricane Aftermath

In response to a State of Texas Assistance Request (STAR) for resources during the aftermath of Hurricanes Marco and Laura, Dallas Fire-Rescue (DFR) deployed personnel, on Monday, August 24th, to assist in search and rescue operations, as part of Texas Task Forces (TX-TF) 1 & 2, in the areas expected to be mostly impacted by the storms. Additionally, the department was also contacted by the North Texas Trauma Regional Advisory Council (NCTTRAC), to request resources as part of Emergency Medical Task Force-2 (EMTF-2).

One member deployed as part of TX-TF1; and thirteen others deployed as part of TX-TF2. Teams are staging in College Station and Hustville, TX, respectively, while they await assignments in the coming days. In response to the request from the NCTTRAC, DFR sent 2 special event rescue units, with 4 paramedics.

Though assignments are pending, operations are expected to be primarily focused on water search and rescue efforts; as residents in the target areas could be feeling the impact as early as this evening going into tomorrow,

As customary, deployments can last up to two weeks; and if needed longer, DFR will roster more personnel to relieve those from the initial deployment.

“DFR is proud to have members, like those who were deployed, ready to assist at a moment’s notice. We are confident that they will serve with Excellence, Empathy, Ethics and Equity, upholding the values of service expected of them not only as members of DFR but as representatives of the City of Dallas,” said DFR Fire Chief, Dominique Artis.