

Memorandum



CITY OF DALLAS

DATE October 11, 2019

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – October 10, 2019**

Updated Items

[Encampment Resolution Schedule – October 8, 2019 & October 15, 2019](#)

The Office of Homeless Solutions (OHS) scheduled the following sites for homeless encampment resolution:

October 8, 2019	October 15, 2019
<ul style="list-style-type: none">• 7575 Frankford Road (District 12)• 18610 Marsh Lane (District 12)• 13045 Jupiter Road/Interstate 635 and Jupiter Road (District 9)• 11919 North Central Service road/Southbound (District 11)• 12667 East Northwest Highway (District 9)• North Central Expressway Southbound and Royal Lane (District 11)	<ul style="list-style-type: none">• 1800 South Boulevard (District 7)• 1640 North Hampton Road (District 6)• 1912 Fort Worth Avenue (District 6)• 802 South Good Latimer Expressway (District 2)• 1500 North Field Avenue (District 6)• 276 North Walton Walker Boulevard North Bound (District 2)

OHS Street Outreach team will continue to engage with homeless individuals to provide notice of clean-up and connect to resources and shelter. OHS Community Mobilization staff are meeting with stakeholders to determine long-term sustainability of encampment sites and will provide periodic updates. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer, and Monica Hardman, Director of Office of Homeless Solutions.

New Items

[Kay Bailey Hutchison Convention Center Top 20](#)

On Tuesday, October 8, 2019, the Kay Bailey Hutchison Convention Center Dallas (KBHCCD) was selected as one of the top 20 convention centers in North America by Exhibitor Magazine. Applicants were evaluated by facility and functionality, location and accommodations, service and execution, expansions and upgrades, and honors and awards. The evaluation process also included a survey of event planners, show organizers, and exhibit managers who have recently hosted (or exhibited) at events within each facility; as well as a review of convention centers' event spaces, selling points, and innovations conducted by a panel of corporate exhibit manager. This distinction gives KBHCCD notoriety and helps to promote the standing of the facility within the industry. Should you have any questions or concerns, please contact Joey Zapata, Assistant City Manager.

DATE October 10, 2019
SUBJECT **Taking Care of Business – October 11, 2019**

[Domestic Violence Awareness Month](#)

This week we kicked off Domestic Violence Awareness month with a series of lunch and learns at City Hall including topics around sex trafficking, teen violence, and domestic violence. All employees and elected officials are encouraged to attend. There is also a collection drive underway for the Family Place, a local organization that empowers victims of family violence by providing safe housing, counseling, and skills that create independence while building community engagement and advocating for social change. Items requested are toiletries and bathroom supplies and accessories. Donations will be accepted during business hours in the Human Resources department through October 31. Please see the attached flyer for the calendar of events. Should you have any questions or concerns, please contact Vanessa Gray, Diversity, Inclusion, Culture, and Engagement Manager.

[Fire Prevention Week](#)

The week of October 9 is annually recognized as Fire Prevention Week. During the week, we recognize the men and women who serve 51 weeks out of the year by letting them take center stage. From October 6 – October 12, 2019, Dallas Fire-Rescue (DFR) Fire Inspectors will be out in the community to emphasize this year's National Fire Protection Association (NFPA) theme: "Not Every Hero Wears a Cape-Plan and Practice Your Escape!". DFR utilizes a variety of departmental resources to reinforce why everyone needs to have and practice an escape plan including setting reminders for drills, having a primary and secondary exit from every room, and the importance of establishing an outside meeting place for everyone. More information about Fire Prevention Week can be found [here](#). Information on the educational programs utilized by DFR's Fire Educators as well as useful fire safety tips, can be found [here](#). Should you have any questions or concerns, please contact Dominique Artis, Chief of Dallas Fire-Rescue.

[Q4 Council District Service Request Performance Reports](#)

The Q4 Council District Service Request Performance Reports have been prepared and are attached for City Council's review. The Q4 Council District Service Request Performance Reports contain service request performance data for Q4 of FY 2019 and include a list of all overdue service requests for each respective Council District. The digest of overdue service requests has been shared with executive management for review, and to assist with furthering performance expectations for closing service requests in a timely manner. Should you have any questions or concerns, please contact Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer, or John Johnson, Director of 311 Customer Services.

[City Council Rules of Procedure](#)

On Tuesday, October 8, 2019, City Council passed a resolution amending the City Council Rules of Procedure. The City Attorney's Office (CAO) is working to codify the new rules and make them available to send out to City Council members by the end of the day Friday, October 11, 2019. The rules will be available and published on Monday, October 14, 2019 on the City's website. Should you have any questions or concerns, please contact Kimberly Tolbert, Chief of Staff

[Media Inquiries](#)

As of October 8, 2019, the City has received media requests from various news outlets regarding the following topics:

DATE October 10, 2019
SUBJECT **Taking Care of Business – October 11, 2019**

- A/C system in firefighters
- Uber air
- Transportation's vision zero
- Truck With No Driver
- National Night Out
- Dallas Fire-Rescue Goes Pink
- DFR and DPD Prepare Joint Response Procedures to Frank Crowley Courts Building
- DFR Extinguishes Large West Dallas Grass Fire
- Fire Temporarily Displaces Tenants from Dallas Hotel
- Air Conditioning Issues at DFR Recruiting Training Center
- Fire Prevention Week
- DFR Battles 2-Alarm Fire at Vacant Northwest Dallas Motel
- DFR to Train DISD Teachers to Control Severe Bleeding



CITY OF DALLAS

training facility

Splashes Into the Trinity

for Breast Cancer Awareness

Please see the attached document compiling information provided to the media outlets for the September 30 – October 6, 2019 for your reference. Should you have any questions or concerns, please contact Kimberly Bizer Tolbert, Chief of Staff.



T.C. Broadnax
City Manager

c: Chris Caso, City Attorney (Interim)
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Chief of Staff to the City Manager
Majed A. Al-Ghafry, Assistant City Manager
Jon Fortune, Assistant City Manager

Joey Zapata, Assistant City Manager
Nadia Chandler Hardy, Assistant City Manager and Chief Resilience Officer
Michael Mendoza, Chief of Economic Development and Neighborhood Services
M. Elizabeth Reich, Chief Financial Officer
Laila Alequresh, Chief Innovation Officer
M. Elizabeth Cedillo-Pereira, Chief of Equity and Inclusion
Directors and Assistant Directors

**Public Affairs & Outreach
Media Requests
September 30 – October 7**

DATE October 10, 2019
SUBJECT **Taking Care of Business – October 11, 2019**

Date: September 30, 2019

Topic: Confederate monuments in Pioneer Park

Summary of Statement: A vendor has been selected, however, there are currently two lawsuits and no date determined for removal.

Department: City Attorney's Office, Office of Arts and Culture

Media Entity: FOX 4

Date: October 2, 2019

Topic: A/C system in firefighters training facility

Summary of Statement: There have been several delays and temporary cooling measures have been put in place to make the location as comfortable as possible.

Department: Dallas Fire Rescue

Media Entity: Univision 23

Date: October 2, 2019

Topic: Uber Air

Summary of Statement: Confirmed City is in preliminary discussions with Uber about Uber Air.

Department: Transportation

Media Entity: Aly Prouty, Fact Checker, Washingtonian

Date: October 3, 2019

Topic: Increase in usage following passage of fine-free

Summary of Statement: From April-August 2018 vs. 2019, we've had a 37.55% increase in visitors.

Department: Dallas Public Library

Media Entity: WFAA

Date: October 4, 2019

Topic: Mill Creek Project

Summary of Statement: Helped coordinate interview providing insight into the Mill Creek Project.

Department: Dallas Water Utilities

Media Entity: Jonathan Rowland, Reporter, Tunnel Talk

Date: October 4, 2019

Topic: Vision Zero

Summary of Statement: Informed reporter no Council action was taken on Vision Zero. Arranged for interview with Michael Rogers, Transportation Director, about Vision Zero program.

Department: Transportation

Media Entity: Meredith Lawrence, Reporter; Dallas Observer

Dallas Fire-Rescue Department
Media Requests: September 30 – October 6, 2019.

DATE October 10, 2019
SUBJECT **Taking Care of Business – October 11, 2019**

Monday, September 30th: All local news outlets - Can you please provide to us information in regards to the swift water rescue that was reported at the 1300 RIVERWOOD RD early this morning. Was this a drill or was there in fact a rescue?

City Response - Around 5:00 a.m., Dallas Fire-Rescue responded to a 911 call for a Swift Water Rescue in the Trinity River, near 1300 Riverwood Drive. According to on-scene personnel, a man who was fishing near the location witnessed a truck drive off an embankment and land upside down in the river. First responders were initially only able to gain limited access the vehicle, as the water in which it landed was relatively shallow. However, after a tow truck arrived and pulled the truck from the river, it was confirmed that no one was inside the truck.

Monday September 30th: Sent the following information out to all of the local media outlets –

National Night Out 2019

Dallas: Held annually since 1984, National Night Out was originally an event meant to increase awareness about police programs, such as drug prevention, town watch, neighborhood watch and other anti-crime efforts, in communities. However, as the years have passed, and the occasion has changed, fire departments across the country have become increasingly involved. Typically done nationwide on the first Tuesday of every August; Texas, because of its traditionally hot weather, exercises the option of holding theirs on the first Tuesday of October. This makes it a more pleasant experience for the community, as we spare them from battling the elements, while meeting their local first responders under circumstances not related to a 911 call. Tuesday, October 1, 2019, Dallas Fire-Rescue (DFR) will make the acquaintances of various groups and communities, while attending nearly 40 National Night Out events, across the entire City. On the Fire Operations side, citizens will get to meet their firefighters, tour an actual fire engine and witness demonstrations related to how we protect the community. There will also be a heavy Fire Prevention and Education presence; where DFR Fire Inspectors, Educators and Sparky, if you're lucky, will be on-hand demonstrating and providing literature on all matters related to fire safety. National Night Out is not only a great opportunity to get to know your local first responders, it is also an opportunity to discuss and practice safety with members of your community. When asked about the annual event, Fire Chief, Dominique Artis said, "The safety and security of your community can be significantly increased by knowing your neighbors and keeping watch over each other's homes." He added, "It also gives neighbors the chance to discuss crime watch and talk about other neighborhood safety programs, needs and activities." It should be a fun-filled evening no matter where you live. So, take the family out and meet the local first responders who help keep your communities safe.

Monday, September 30th: Sent the following information out to all the local media outlets –

Dallas Fire-Rescue Cares Enough to Wear Pink

DATE October 10, 2019
SUBJECT **Taking Care of Business – October 11, 2019**

Once again, Dallas Fire-Rescue (DFR) will join fire departments across the country in the “Care Enough to Wear Pink” campaign. The purpose of the campaign is to raise awareness for breast cancer research, and show our support for individuals who have battled, or are currently battling this deadly disease. Almost every one of us has been touched by breast cancer in some way, shape or form; and that is why members of DFR will go “pink” for the entire month of October, by voluntarily changing out their regular uniform shirts for “pink” t-shirts to show their support. Having participated in the campaign for the past 6 years, DFR’s efforts to show its support are spear-headed by its lead advocate, and four-time breast cancer survivor, Fire-Prevention Lieutenant, Shanetra Brown-Armstrong. “Getting the word out about breast cancer is important to me as a breast cancer survivor. I’ve been through the treatments and surgeries and I understand the devastation such a diagnosis can bring,” said then Fire Prevention Officer, Brown-Armstrong, when asked in a past interview about the importance of the initiative. “I don’t want women to get complacent about breast cancer. Raising awareness means more women catch warning signs earlier and that saves lives.” In 2018, \$6,000 from t-shirt sales were donated between to the Bridge Breast Network of Dallas and the Sisters Network Incorporated. However, no sales efforts were made this year, as this year’s t-shirts (pictured) design is the same as last year’s, and what limited stock that remains will be reserved for internal purchase only.

Media – Lt. Brown-Armstrong is available for interviews on the initiative. If you would like to schedule with her, please contact the PIO, at Jason.evans@dallascityhall.com, and I’ll make arrangements as received.

Monday, September 30th: CBS 11 (Giles Hudson) and NBC 5 (Don Peritz) - Just heard your dispatchers say until further notice and the end of the Amber Guyger trial, medical units and fire units responding to Crowley Courts will need a police escort first at Station 18? Can you tell me what the thinking is on that? How much of a delay will that entail for emergency medical responses?

City Response - Considering the circumstances surrounding the trial, the measure is being taken as a precaution to ensure the safety of all parties (first responders and civilians) should we need to respond to the location. While we don’t want to disclose too much details about the deployment, it will involve pre-staged police personnel responding with DFR to the scene. As far as response times are concerned, Station 18 already has two front-line rescue units assigned to the station; and therefore, will yield no delays given one of those units is the one responding at the time. Should a unit have to come from a different location, we expect the impact will be minimal if any.

Tuesday, October 1st: All local media outlets - Is there any information available on the grass fire underway off Calumet? Dallas, TX (Dallas County)| Brush Fire| 300 Calumet Ave| FD O/S with a large brush fire. 2nd alarm brush fire response transmitted| 17:14

City Response - At [17:01](#) Dallas Fire-Rescue units responded to a 911 call for a grass fire near the Santa Clara de Assisi Catholic Parish, located at 321 Calumet Avenue, in West Dallas. DFR dispatched what amounted to a 2-alarm grass fire response, to include 35-40 firefighters staffing boosters, brush trucks and other pieces of heavy equipment to

DATE October 10, 2019
SUBJECT **Taking Care of Business – October 11, 2019**

help mitigate the situation. The fire covered an approximate 2-3 acre area just west of Calumet Avenue and South of Davis Street. Crews worked tirelessly until the fire was declared extinguished around [18:30](#). There were no injuries reported as a result of the fire, and no information on what caused it.

Wednesday, October 2nd: Univision 23 (Jehova Azucena) - Can you please provide Information to us if available of the 1 alarm fire reported at the La Quinta Inn at 4440 N Central Service Rd NB?

City Response - At 05:48 Dallas Fire-Rescue units were assigned to a 911 call for a structure fire at a La Quinta Inn, located at 4440 North Central Expressway Service Road, near Knox Street/Henderson Avenue. When firefighters arrived at the two-story hotel, they observed smoke coming from the roof of the building. They made their way inside to find a small fire in the ceiling, above a restroom, in a second-floor unit. They quickly accessed the fire and extinguished it; isolating most of the damage to the area of origin. There were 61 units, out of 101, rented out at the location; most of which had been self-evacuated by the time firefighters arrived at the scene. Though the unit of origin was among the rented, the tenant was not there at the time of the fire; and thankfully, there were no injuries reported as a result of the incident. Investigators were able to determine that the fire was accidental in nature and began as the most probable result of an unspecified electrical short in the fixed wiring of the bathroom. Most of the heavy fire damage was located in an around an exhaust fan located in the bathroom ceiling.

Wednesday, October 2nd: Univision 23 (Marysol Gonzalez) - Dallas Fire Fighters Association tweeted out yesterday that the training facility has not had AC for months. Are you guys aware of this? Is there a statement from the Fire Department? Do I have to reach out the city? Can you provide me the address of the training facility?

City Response - The department is aware of all its facilities' A/C problems, so long as they are reported.

The A/C problems at the Training facility were ongoing for a couple of months, as they were originally reported in July. From the onset, efforts by multiple City Departments were made to address the problem, as there were several delays associated with diagnosing the problem and waiting on the right parts to address them. In the meantime, temporary cooling measures had been put in place to make the location as comfortable as possible. The Building Services Department reported the problems addressed yesterday, and the temporary cooling units were removed at some point this morning.

**Friday, October 4th: Sent the following information to all local media outlets –
Fire Prevention Week 2019**

Dallas: Annually, the week of October 9th is recognized as Fire Prevention Week; and while firefighters assume the forefront for the other 51 weeks or the year, this is the time in which the men and women of *Fire Prevention* take center stage to show how preventing fires is just as, if not more, important than putting them out. October 6 – 12, 2019, Dallas Fire-Rescue (DFR) Fire Inspectors, in accordance with this year's National Fire Protection Association (NFPA) theme, will be out in the communities emphasizing the message of

DATE October 10, 2019
SUBJECT **Taking Care of Business – October 11, 2019**

“Not Every Hero Wears a Cape – Plan and Practice Your Escape!” to reinforce why everyone needs to have, and practice, an escape plan. Officers will be using a variety of departmental resources to reiterate everything from setting reminders for your drills, to having primary and secondary exits from every room to the importance of establishing an outside meeting place after everyone in the house has escaped. For more information on Fire Prevention Week, please visit the National Fire Protection Association’s website, at <https://www.nfpa.org/Public-Education/Staying-safe/Preparedness/Fire-Prevention-Week/About>. For more information on the educational programs utilized by DFR’s Fire Educators, in addition to other useful fire safety tips, please visit http://dallasfirerescue.com/inspections_investigations_education.html. And remember, **if you are a homeowner, live in the City of Dallas and are in need of a smoke alarm(s), you can call 311 to make that request and someone will come out and install them at no charge.**

Saturday, October 5th: All local media outlets - Do you have any information you can provide about a structure fire at 11155 Dennis Road? Looks like a car repair shop.

City Response - At [13:14](#) Dallas Fire-Rescue units were assigned to a structure fire at a vacant building, located at 11155 Dennis Road, in Northwest Dallas. When firefighters arrived at the location, they observed heavy black smoke coming from a boarded up one-story motel. The circumstances initially made it challenging to locate the seat of the fire, which resulted in Command’s request for a second-alarm response for more manpower. Ultimately, attack teams were able to make it inside, where they located and extinguished a small trash fire. Thankfully there were no reported injuries as a result of the fire. Though investigators have examined the scene and spoken with witnesses, they have no definitive information indicating what started the fire. Therefore, the cause of the fire remains undetermined.

Sunday, October 6th: Sent the following information to the local media –
Dallas Fire-Rescue and DISD Join Forces to Stop the Bleed

What: Dallas Fire-Rescue and DISD partnering for ‘Stop the Bleed’ training.

When: Friday, October 11th, at 8:00 a.m., 10:00 a.m., 12:30 p.m. and 2:30 p.m.

Where: DFR Training and Maintenance Facility – Building A (5000 Dolphin Road, Dallas, TX 75223)

Details: In an effort to facilitate compliance with House Bill 496, which was signed into law, on June 15, 2019, by Governor Greg Abbott, Dallas Fire-Rescue (DFR) is partnering with the Dallas Independent School District (DISD) to train all its teachers on how to control bleeding from traumatic injuries.

The idea for training came, in part, during a July trip to the National Homeland Security Conference, in Phoenix, Arizona, by DFR Fire Chief, Dominique Artis, and members of his Command Staff. During the conference, they attended a presentation which touched on different aspects of active shooter responses; leaving them wondering what could be done for victims during the time it takes us to reach them. Unbeknownst to them at the time, DISD, as a result of the recently signed House Bill, was in the process of determining how it was going to have all its teachers trained to stop traumatic bleeding. Through a

DATE October 10, 2019
SUBJECT **Taking Care of Business – October 11, 2019**

chance connection, the two sides would eventually come to find they were the answers to each other's needs.

Media: The 10:00 a.m. session has been designated as the one during which you can get sound and b-roll. **We are still in the process of determining who, from DFR and DISD, will be in attendance. This release will be updated and sent with those details when they become available.**