

Memorandum



CITY OF DALLAS

DATE August 9, 2024

TO Honorable Mayor and Members of the City Council

SUBJECT **Public Safety Dashboards- June 2024**

Due to the Council recess and the fact there are no committee meetings scheduled for the month of July. Attached you will find a copy of the June Public Safety Dashboards for your awareness and review.

Should you have any question or concerns, please contact my office at (214) 670-5265.

Service First, Now!

A handwritten signature in blue ink, appearing to read 'D. Artis'.

Dominique Artis
Chief of Public Safety (I)
[Attachment]

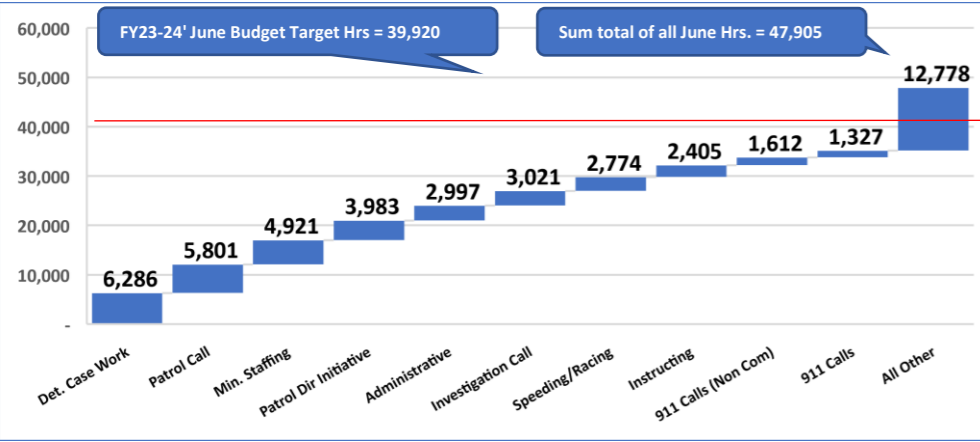
c: Kimberly Bizer Tolbert, City Manager (I)
Tammy Palomino, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager

Alina Ciocan, Assistant City Manager
Donzell Gipson, Assistant City Manager (I)
Robin Bentley, Assistant City Manager (I)
Jack Ireland, Chief Financial Officer
Elizabeth Saab, Chief of Strategy, Engagement, and Alignment (I)
Directors and Assistant Directors

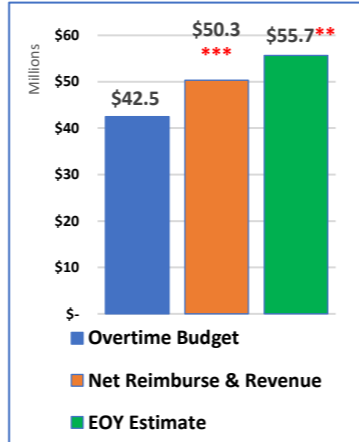
Dallas Police Department Dashboard June 2024

FY23-24 BUDGET

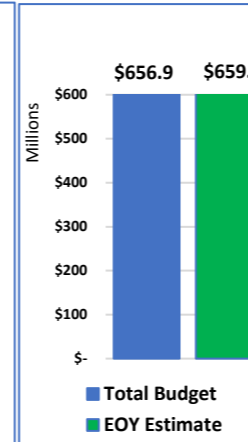
June Top 10 OT Activity Codes (By Hrs.)*



Sworn Overtime

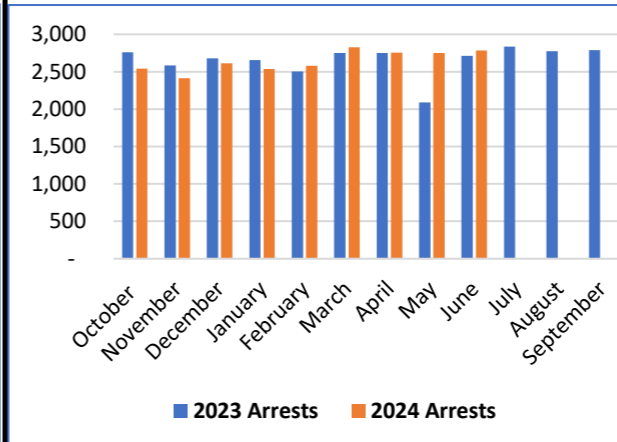


Total Budget



CRIME REPORTING *****

Total Arrests



Year to Date Crime (NIBRS)

January 1, 2024 - June 30, 2024

Offense	Count		% Change	Clearance Rate
	2024	2023		
Person				
Assault Offenses	12,683	13,101	-418	-3.2%
Agg Assault FV	833	872	-39	-4.5%
Simple Assault FV	5,037	4,865	172	3.5%
Homicide Offenses	124	149	-25	-16.8%
Murder & Nonnegligent Manslaughter	102	133	-31	-23.3%
Human Trafficking	47	28	19	67.9%
Kidnapping / Abduction	92	89	3	3.4%
Sex Offenses	306	428	-122	-28.5%
Sub-Total	13,252	13,795	-543	-3.9%
Property				
Arson	65	59	6	10.2%
Bribery	-	1	-1	-100.0%
Burglary / Breaking & Entering	2,899	3,016	-117	-3.9%
Counterfeiting / Forgery	77	128	-51	-39.8%
Destruction / Vandalism	4,474	4,961	-487	-9.8%
Embezzlement	61	140	-79	-56.4%
Extortion / Blackmail	4	23	-19	-
Fraud	1,154	1,304	-150	-11.5%
Larceny / Theft	12,605	13,843	-1,238	-8.9%
Motor Vehicle Theft	7,843	8,517	-674	-7.9%
Robbery	1,122	1,151	-29	-2.5%
Stolen Property Offenses	407	445	-38	-8.5%
Sub-Total	30,711	33,588	-2,877	-8.6%
Society				
Animal Cruelty	72	57	15	26.3%
Drug / Narcotics	5,456	5,076	380	7.5%
Gambling	40	35	5	14.3%
Pornography / Obscene Material	25	31	-6	-19.4%
Prostitution Offenses	218	338	-120	-35.5%
Weapon Law Violations	1,086	1,262	-176	-13.9%
Sub-Total	6,897	6,799	98	1.4%
Total	50,860	54,182	-3,322	-6.1%

SWORN STAFFING AND HIRING FISCAL YEAR****

Function	FY 23-24 YTD	FY 22-23 YTD	FY 21-22
CBD	84	89	80
Central	157	168	180
NE	274	274	311
SE	244	256	279
SW	240	241	265
NW	218	228	236
NC	184	193	214
SC	243	238	264
Nuisance Abatement	7	9	10
Community Affairs (NPO)	107	102	92
Right Care	22	23	18
Patrol Total	1,780	1,818	1,948
Support	138	119	118
Administrative	194	182	136
Investigations	497	500	462
Tactical and Special Ops	286	275	256
Trainees	168	164	164
Total	3,063	3,058	3,084

PATROL PERFORMANCE CALENDAR YEAR TO DATE

Function	Crime Change by Division				Response time	
	Person	Property	MTD Total	YTD Total	Priority 1	Priority 2
CBD						
Central	9.67%	-8.74%	-13.04%	-3.39%	7.12	36.50
NE	-1.14%	-8.64%	-11.72%	-7.06%	10.13	115.31
SE	-9.13%	-7.11%	-17.03%	-1.23%	13.53	135.96
SW	-11.17%	1.07%	-4.06%	-4.90%	11.92	71.01
NW	-2.40%	-8.98%	-24.97%	-7.47%	8.80	46.71
NC	9.03%	-19.41%	-16.52%	-12.52%	10.13	54.67
SC	-10.95%	-9.27%	-17.11%	-7.98%	12.08	83.79

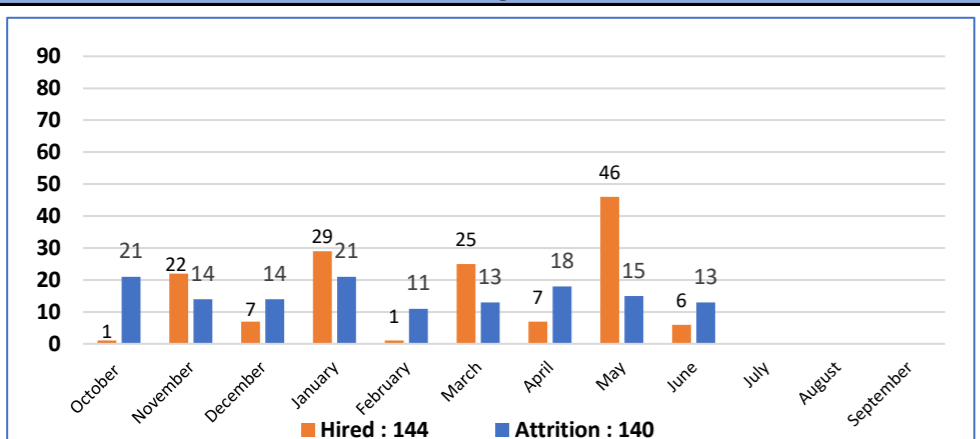
INTERNAL AFFAIRS*****

Complaint Type	2024 YTD	2023 YTD	% Change
Investigations Completed	129	126	2.4%
Use of Force Complaints Received	27	44	-38.6%
Investigations Over 200 Days *****			
Active Investigations	43	Awaiting Chief of Police Hearing	6
Investigation suspended	12	Awaiting Bureau Chief Hearing	8
Awaiting Corrective Action	16	Total	85

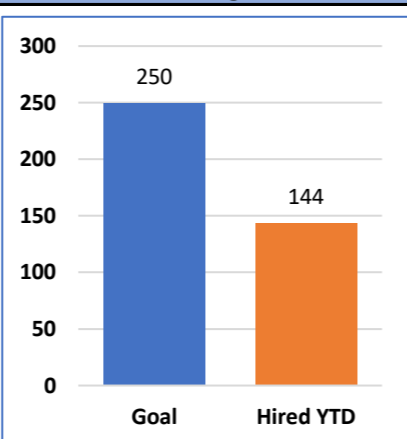
COMMUNICATIONS

911 Call Center Information			
911 Calls MTD	June Avg Answer	June Service Level	
157,962	5 Seconds	88.04%	
911 Operator Staffing			
Trainee	Operator	Actual	Authorized
4	97	101	130

FY 23-24 Hiring and Attrition



FY23-24 Hiring Goal : 250



Top 911 Calls

Type	Calls YTD	June-2024	June-2023
Major Disturbance	50,575	8,613	9,539
Other Incidents *****	25,902	4,402	4,698
Other Escalated *****	30,317	5,154	5,645
Suspicious Person	12,178	2,053	2,098
Minor Accident	7,662	956	1,916
Business Alarm	9,113	1,584	1,641
Major Accident	9,735	1,559	1,767
Loud Music	9,979	1,637	1,695
Burg Motor Veh	608	79	366
Crisis Intervention	6,454	1,141	1,135
911 Hang-up	2,003	349	426

June Reports

Expeditor Reports		DORS Reports			
1,755		2,527			
Dispatched Calls and Response Time					
Date	Priority 1 Response Time	Priority 2 Response Time	Priority 3 Response Time	Priority 4 Response Time	Dispatched 911 Calls
Jun-24	11.93	88.75	206.91	227.81	40,747
YTD 2024	10.73	78.99	209.50	241.18	245,067
Jun-23	12.46	129.25	731.10	685.42	47,327
YTD 2023	11.24	110.11	708.46	766.28	275,127

Notes:

*DPD recently refined its >180 OT activity codes. New overtime activity codes further improve internal management opportunities as well as improve clarity/transparency to City Council. Results of these changes are now reflected in this report. Reimbursement hours are taken out.

**YE estimate based on FY23's YTD expenditure trends.

*** Reimbursement and Revenue for DPD

****Staffing shown is end of fiscal year actuals, Right Care officers and NPO tracked separately starting FY 20-21.

Support: Youth Outreach, Communications, Staff Review, Academy, Auto Pound, Detention Services, Crime Analysis, Property Recovery.

*****Other Incident Calls - used when a call is received but does not fit into any other category of signals. Ex. harassing phone calls, criminal trespass, death notifications

*****Other Escalated Calls - used when a call is received but does not fit into any other category of signals and is a priority in nature. Ex. person walking on the shoulder of freeway, suspicious activity that could lead to an offense.

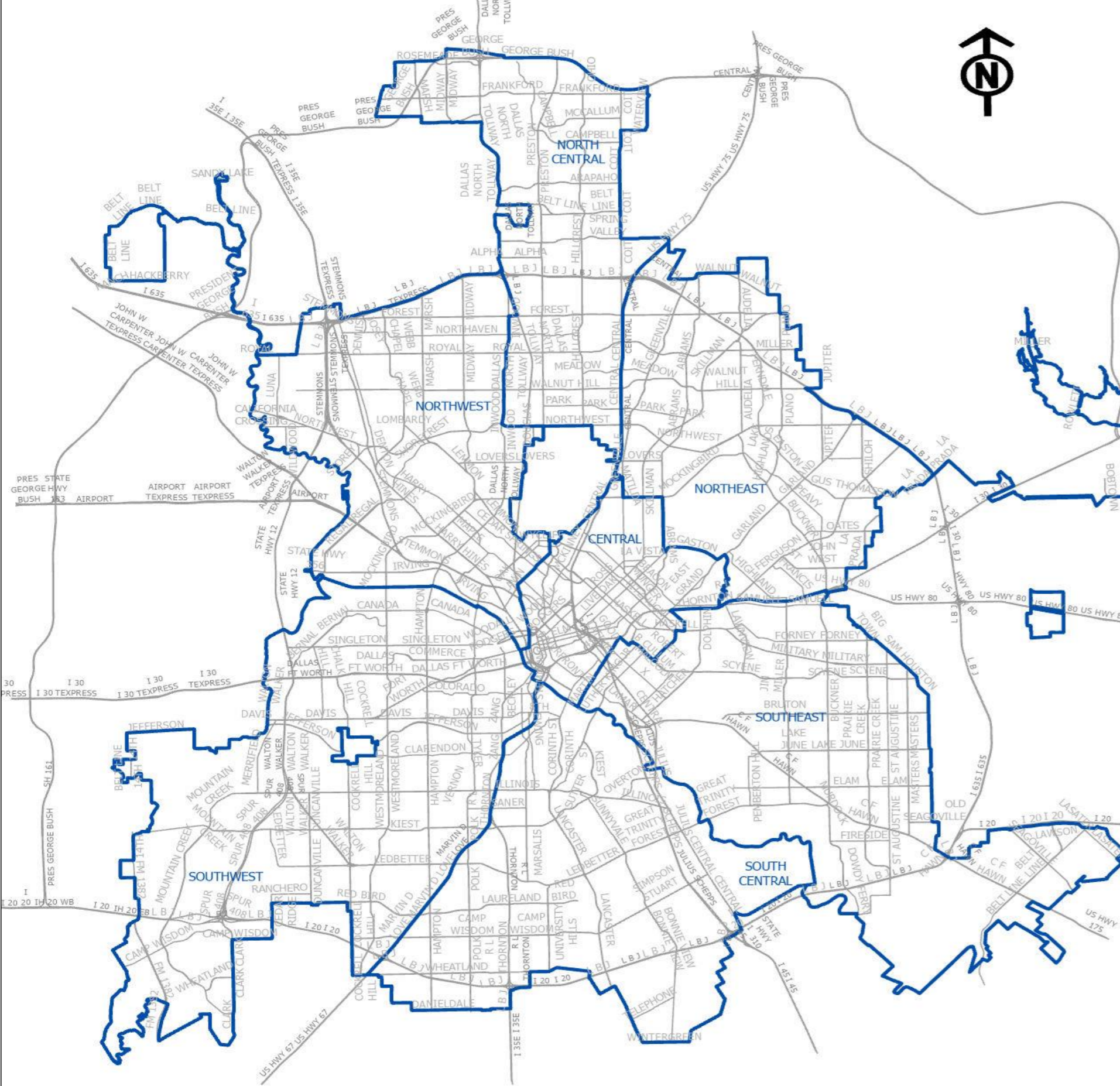
***** Crime reporting now includes NIBRS data. Data is preliminary.

***** Investigations suspended : Awaiting criminal investigation. Awaiting Corrective Action: Cases not involving suspension

Racing / Speeding Hotspots

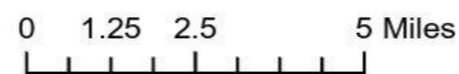
Racing / Speeding Operational Activity

Takeover Locations

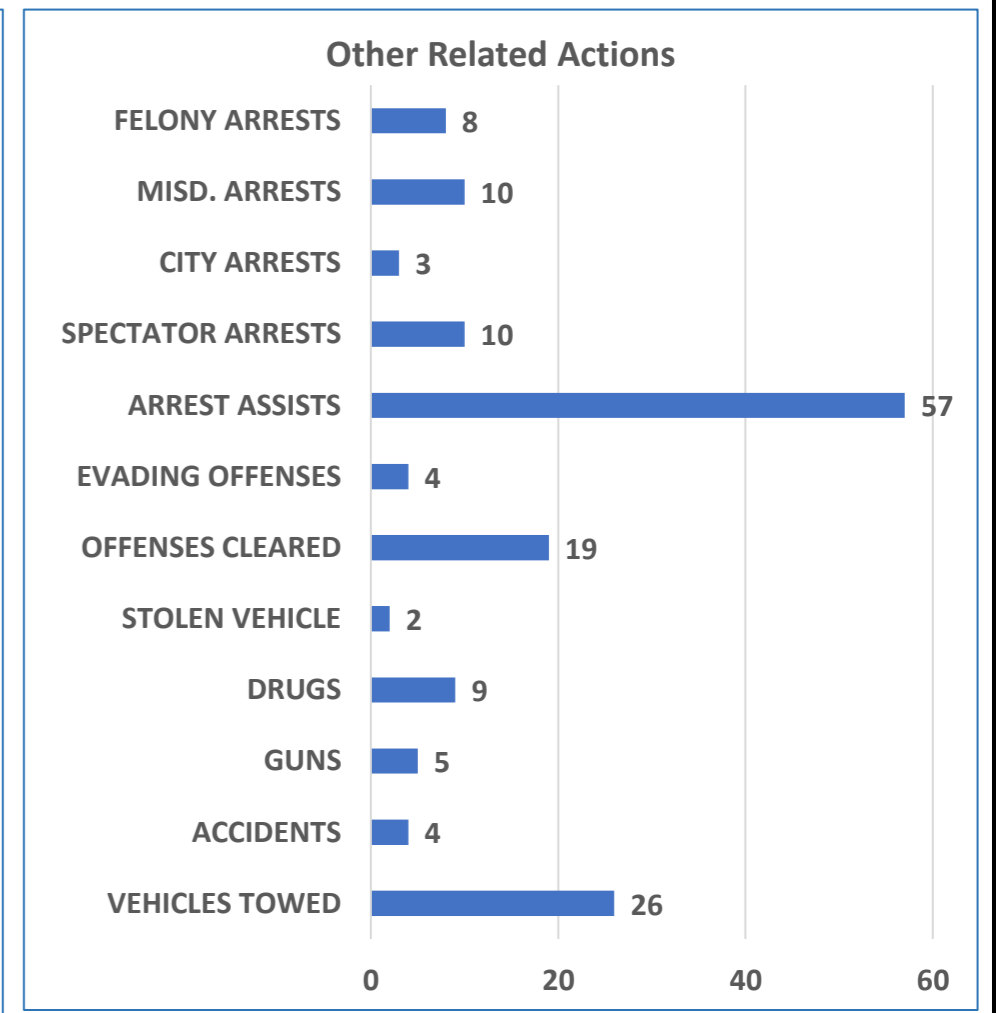
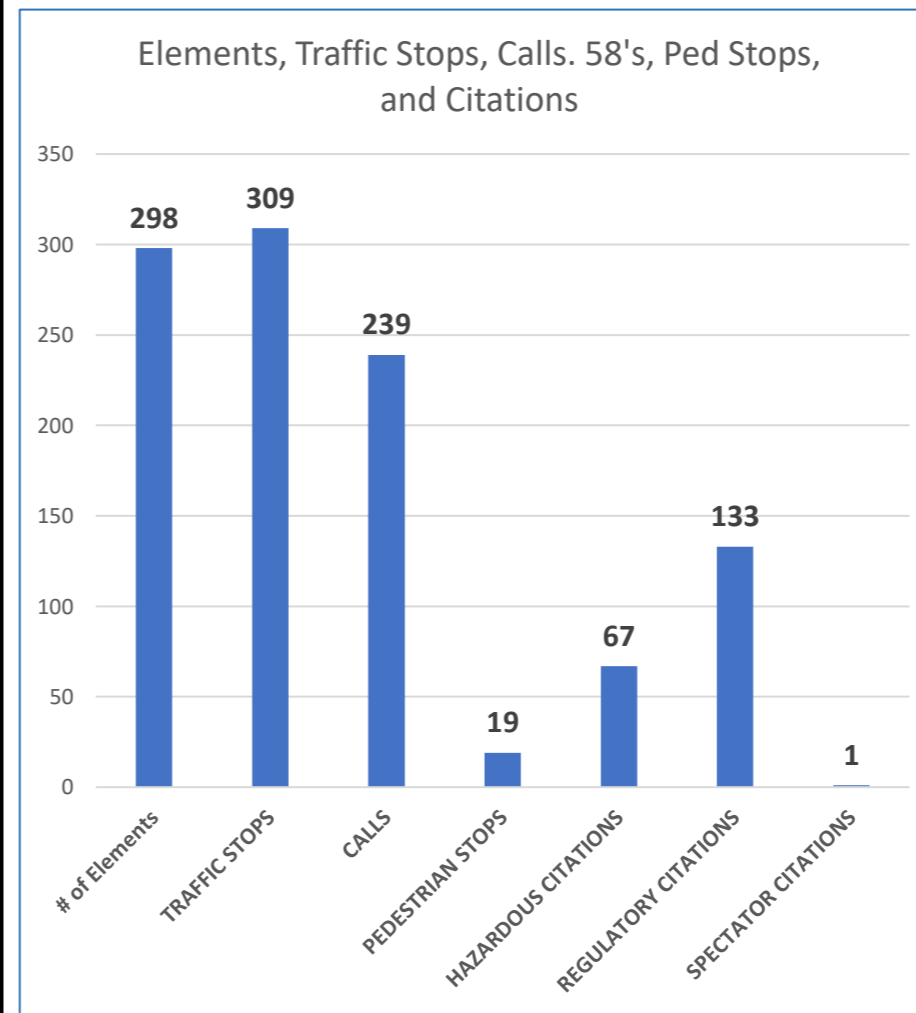


No data from January through June 2024

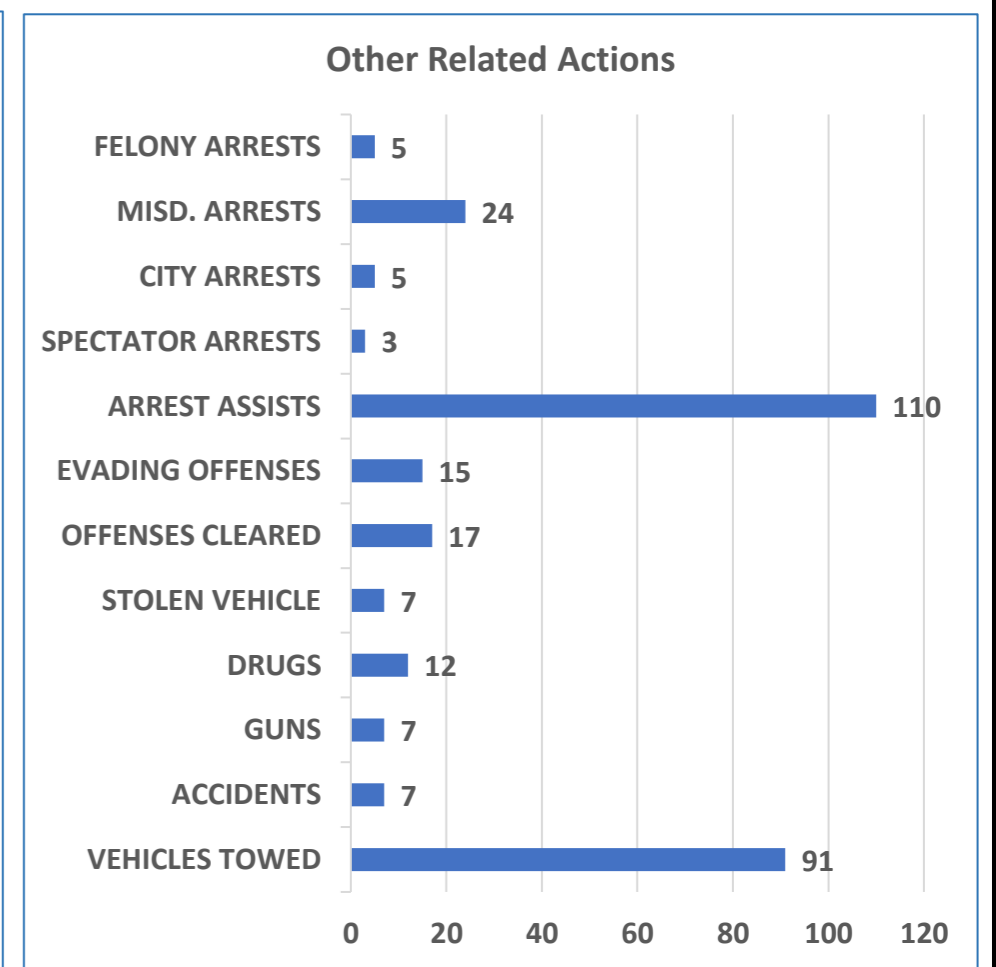
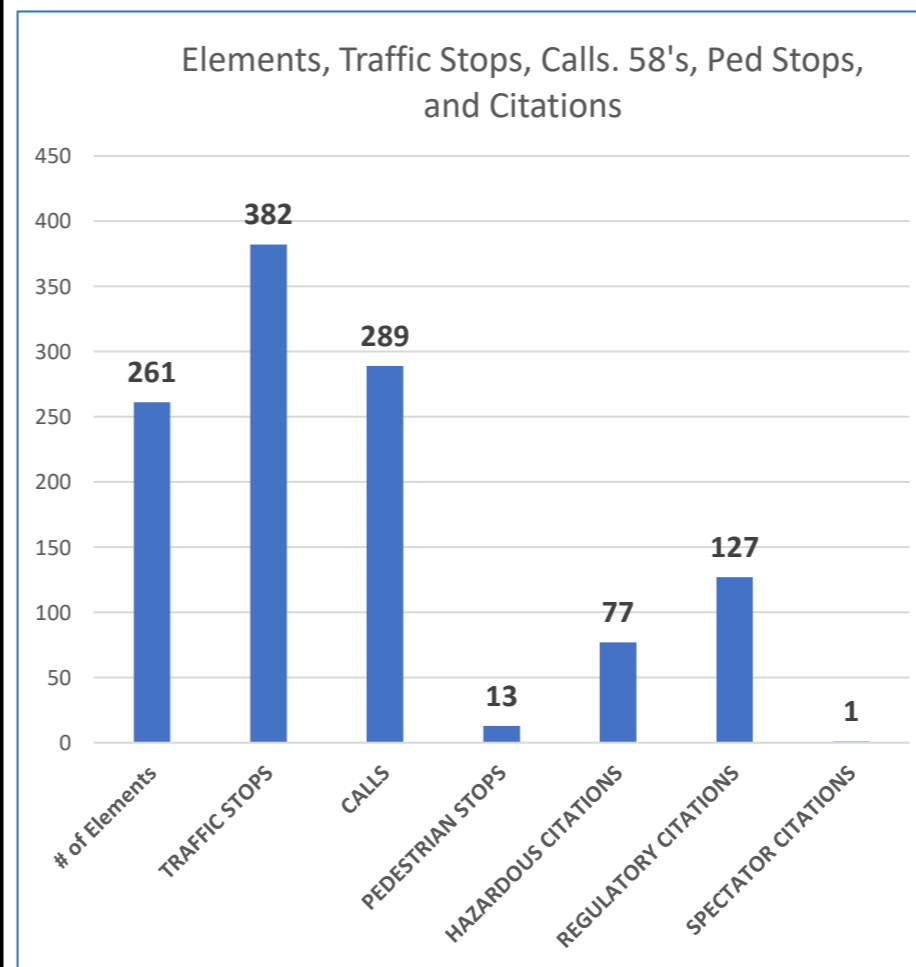
Date/Time: 7/3/2024 12:21 PM



May-24



Jun-24



Notes:

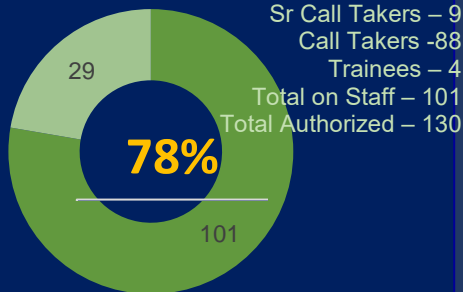
Hazardous Citations: Citations involving safety violations such as red light / stop sign violations.

Regulatory Citations: Citations of an administrative violation such as registration, insurance, driver's license.



9-1-1 Communications Dashboard (June)2024

911 Staffing



Service Level Comparison

Month	FY'24	FY'23	FY'22
October	94.70%	98.40%	88.83%
November	95.10%	98.58%	94.57%
December	92.21%	97.84%	97.60%
January	94.39%	98.25%	98.07%
February	92.23%	98.25%	99.01%
March	92.94%	97.05%	98.16%
April	94.15%	94.23%	97.87%
May	82.61%	75.04%	97.82%
June	88.04%	91.12%	97.48%
July		93.10%	94.39%
August		95.96%	96.92%
September		92.16%	98.26%
FY' Service Level	91.59%	93.62%	96.47%



June 2024
Service Level

88.04%



YTD Level
Jan 1 – June 30, 2024

90.42%



Average Answer Time
June 2024

:5



June 2024
Total 9-1-1 Calls

157,962



Call Takers in Training

4



Call Takers in Background

10

Total Emergency Calls

Month	FY' 24	FY' 23	FY' 22
October	153,609	152,305	169,217
November	138,000	139,556	146,055
December	145,062	153,187	155,427
January	140,401	146,772	142,329
February	135,117	137,468	126,752
March	148,588	162,022	149,460
April	149,403	162,761	154,103
May	173,916	195,513	162,569
June	157,962	183,954	154,464
July		174,320	167,423
August		159,472	156,616
September		154,748	152,545

FY' 23 Total 1,922,078 **FY' 22 Total 1,836,960** = 4.63% (increase)



DFR Executive Summary for Month Ending: June 2024



143,589

Total 911 DFR Incidents
Incidentes totales de 911 DFR

85%

Medical Responses within 9 minutes
Respuestas médicas en 9 minutos o menos

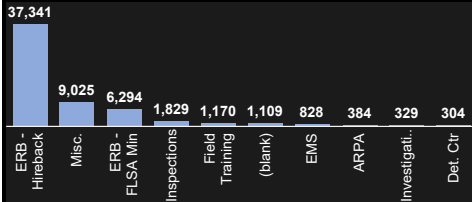
40%

Medical Responses within 5 minutes
Respuestas médicas en 5 minutos o menos

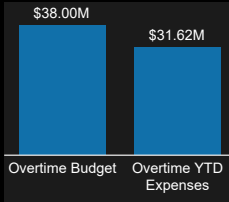
93%

Structure Fire Responses within 5 minutes, 20 seconds
Respuestas a incendios estructurales en 5 minutos, 20 segundos o menos

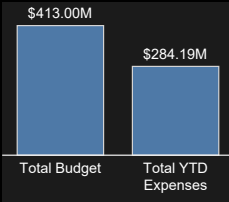
Overtime Hours Breakdown Categorías de Horas Extras Trabajadas



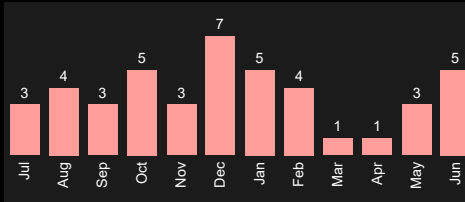
Sworn Overtime Presupuesto de Horas Extras



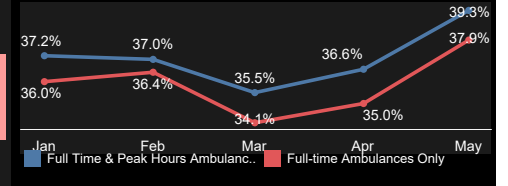
Total Budget* Presupuesto



Significant Fires Incendios Significativos por Mes



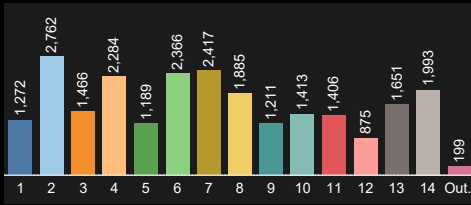
Ambulance Unit Hour Utilization Rate Tasa de Utilización de Ambulancias (Optimal 25-30%)



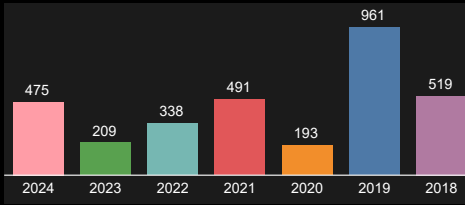
Sworn Staffing & Hiring Categorías de Personal

	2022	2023	2024
EMS & Emergency Resp..	1,628	1,597	1,671
Dispatch Comms & GIS	61	60	66
Fire Prevention & Inspec..	96	89	112
Training & Recruitment	146	196	255
Arson Investigation EOD	27	25	24
Aircraft Rescue Fire Figh..	35	45	45
Total Staff	1,993	2,012	2,173
Number of Frontline Paramedics			896
Total Number of Active Paramedics			1,661

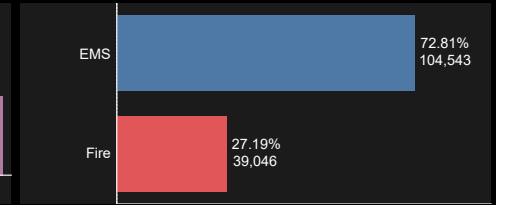
Incident Response Data by Council District Incidentes por Distrito del Concejo Municipal



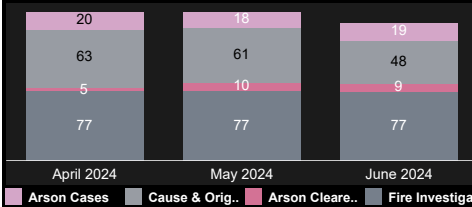
Smoke Detector Installs Instalaciones de Alarma de Humo



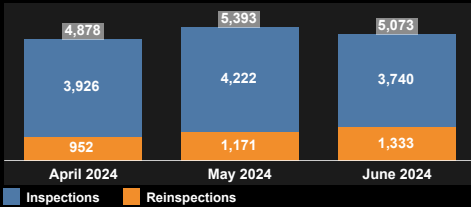
Fire Communications & Dispatch Despachos por Categorías de Incidente



Arson Investigation Case Breakdown Investigaciones de Incendio Provocado



Inspections & Re-Inspections Inspecciones de Estructuras



Academy Breakdown Información de la Academia

Class:	373	374	375	376
# of Trainees	24	25	27	28
Start Date	Mar-23	Mar-23	Jul-23	Jul-23
End Date	Apr-24	Apr-24	Sep-24	Sep-24
ERB Assigned	Oct-24	Oct-24	Feb-25	Feb-25

Fleet Status (Spanish Placeholder)

Apparatus	Capacity	Current	Order	Repair	Reserv..
Engine	58	56	4	23	0
Rescue	47	47	25	21	1
Squad	6	6	0	0	0
Truck	23	23	1	11	2

*Orders are deliveries expected by end of CY24
*Squads make up apparatus deficits

* YTD-Exp - Do Not Include Encumbrances



Office of Integrated Public Safety Solutions: Community Engagement Dashboard

Oficina de Soluciones Integradas de Seguridad Pública: Panel de Participación de la Comunidad



Integrated Public Safety Solutions

1,225

RIGHT Care Calls for Service
June 2024
*Llamadas al equipo de atención
RIGHT*

51.5%

RIGHT Care Response to Mental
Health Calls
June 2024
*Respuesta del equipo de atención
RIGHT a las llamadas de salud
mental*

10.0%

Victims of Gun Crime
June 2024
*Víctimas de delitos con armas de
fuego*

292

Crime Prevention Unit
Interventions
June 2024
*Intervenciones de la Unidad de
Prevención del Delitos*

17.6%

Streetlights Utilizing LED
June 2024
Farolas que utilizan LED

377

Crisis Intervention Calls for
Service
June 2024
Llamadas para intervención de crisis

Month

Year

Area

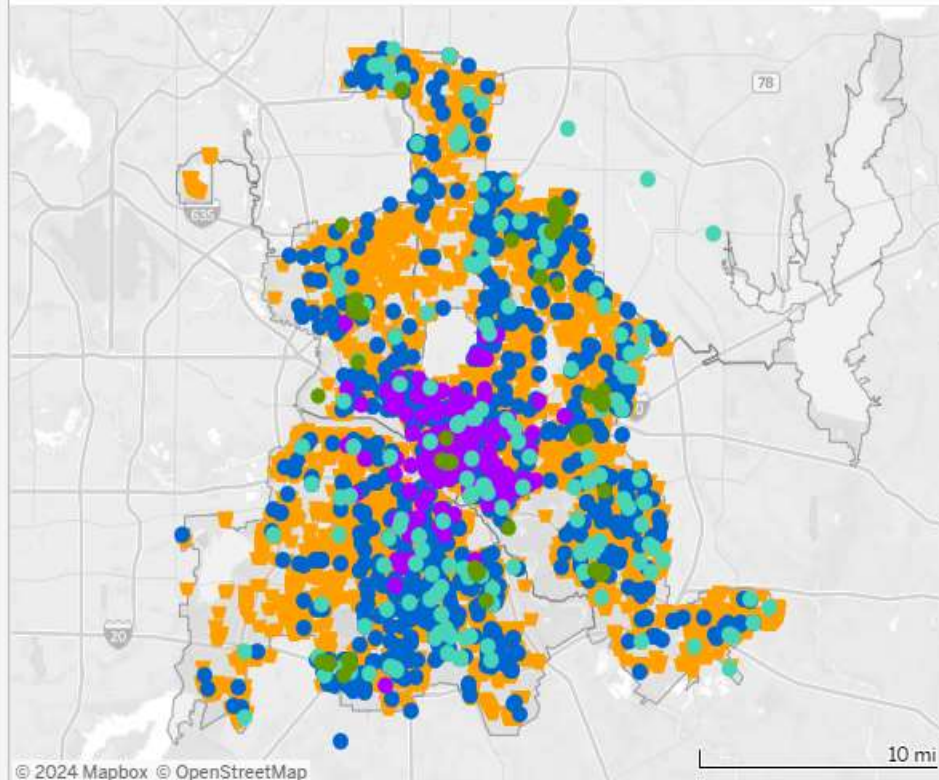
Map Legend
Leyenda de mapa

- High-Risk Area
- High-Risk Catchment
- Right Care Team Call for Service
- Crisis Intervention Team Call for Service
- MEDIC1 Call for Service
- Crime Prevention Unit Intervention
- LED Streetlight



Service Divisions Map

Mapa de Áreas de Alto Riesgo



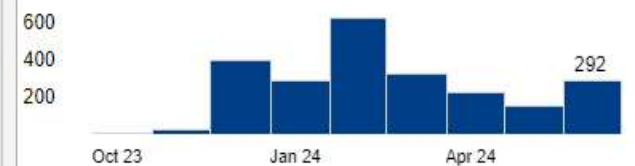
RIGHT Care Calls for Service

Llamadas al equipo de atención RIGHT



Crime Prevention Unit Interventions

Intervenciones de Unidad de Prevención de Delitos



Crisis Intervention Calls for Service

Llamadas para intervención de crisis



