

Memorandum



CITY OF DALLAS

DATE February 09, 2024

TO Honorable Mayor and Members of the City Council

SUBJECT **Taking Care of Business – February 08, 2024**

In this week's issue of Taking Care of Business are the following topics:

New Information

- HUD \$27 Million Award to All Neighbors Coalition
- Juanita J. Craft Day Celebration
- Code Compliance and South Dallas Business Engagements
- Keep Dallas Beautiful and Engage Dallas Partnership

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NEW INFORMATION

HUD \$27 Million Award to All Neighbors Coalition

The U.S. Department of Housing and Urban Development (HUD) announced that the All-Neighbors Coalition, a collective of over 140 organizations, including the City of Dallas Office of Homeless Solutions, working in collaboration to solve homelessness in Dallas and Collin counties, will receive over \$27 million in annual funding.

This is a 23% increase over 2022 and a 44% increase over 2021, when Housing Forward the backbone agency supporting the rehousing system, led the redesign of the approach to tackling homelessness by drawing on evidence-based strategies. The increase is a reward for the region's united effort to end homelessness through cross-system partnerships with behavioral healthcare and housing agencies. The funding is part of [HUD's \\$3.16 billion homelessness assistance funding](#) to communities nationwide through its Continuum of Care program which expands housing and services projects for families, survivors of domestic violence, and individuals experiencing chronic homelessness. For the full City of Dallas press release, click [here](#). If you have any questions please reach out to Christine Crossley, Director of the Office of Homeless Solutions, at Christine.Crossley@dallas.gov.

"Our Product is Service"

Empathy | Ethics | Excellence | Engagement | Equity

Juanita J. Craft Day Celebration

The Office of Arts and Culture, Office of Equity and Inclusion, Dallas Public Library and the Friends of Juanita J. Craft Civil Rights House & Museum invites you to join us for the [Juanita J. Craft Day Celebration](#), from 11:30 a.m. to 12:30 p.m., Friday, Feb. 9, 2024. The event will be taking place in the City Hall Flag Room. Should you have any questions, please contact Martine Philippe, Director of the Office of Arts and Culture, at Martine.Philippe@dallas.gov.

South Dallas Business Sweep

Code Inspectors with Code Compliance’s South-Central district helped to educate the community during a scheduled sweep on Illinois Avenue. Staff taught local business owners about violations in the area and how its enforced. Those local businesses were appreciative of the insight from Code Compliance and the team will continue to seek out opportunities to engage communities throughout Dallas to help improve the city. Should you have any questions, please contact Eric Onyechefule, Code Compliance Services Public Information Coordinator II, at eric.onyechefule@dallas.gov.



Keep Dallas Beautiful and Engage Dallas partnership

Code Compliance’s Keep Dallas Beautiful program is honored to be selected as an official internship host for the Summer 2024 Engage Dallas Internship program with SMU. This initiative connects bright and motivated SMU students with meaningful experiences that contribute to a cleaner and more beautiful Dallas. Through this partnership, the department will gain a student intern to help build capacity for Keep Dallas Beautiful. Details about the program are below:

- **Internship Start date:** 6/3/2024
- **Internship End date:** 8/9/2024

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- **Total weeks:** 10
- **Hours:** Average of 15 hours per week
- **Compensation provided to intern by SMU:** \$15 per hour for a total compensation of \$2,250

Should you have any questions, please contact Eric Onyechefule, Code Compliance Services Public Information Coordinator II, at eric.onyechefule@dallas.gov.

WEEKLY UPDATES

Convention and Event Services Weekly Event Report

Each week, Convention and Event Services will provide a report featuring two weeks of upcoming events that are either coordinated with the Office of Special Events or hosted at the Kay Bailey Hutchison Convention Center Dallas. The report highlights the dates, location, and Council District for each event, and is attached for your convenience. Should you have any questions or concerns, please contact Rosa Fleming, Director of Convention and Event Services at rosa.fleming@dallas.gov.

Office of Procurement Services New Opportunities

The Office of Procurement Services (OPS) is excited to announce the following new contract opportunities. More information can be found on the City's [electronic bid portal](#):

Opportunity No.	Opportunity Name
CIZ24-PBW-3063	2024 Sidewalk and Barrier Free Ramp Improvements along DART Bus Routes
CIZ24-PBW-3064	2024 Sidewalk and Barrier Free Ramp Improvements at Various Locations
CIZ24-PBW-3065	2024 Barrier Free Ramp Improvements along DART Bus Routes
BLZ-2024-00023829	Banking Depository Services
BPZ24-00023793	Active Threat Notifications Software

We are also pleased to share the latest [Procurement Quarterly](#) listing citywide opportunities for the current quarter (of the fiscal year) and published on the OPS [website](#). The City of Dallas Office of Procurement Services will host in-person and virtual meetings to engage business and non-profit vendors with technical assistance regarding "Doing Business with the City of Dallas". For more information about the City of Dallas Office of Procurement Services or to schedule an appointment, please contact Angela Akins, at Angela.akins@dallas.gov or call 972.243.2127

Please be advised that once an opportunity is advertised, it is considered an open procurement until the City Council awards the contract. The Code of Ethics prohibits communication between councilmembers and vendors/ suppliers on open procurements. Should you have any questions, please contact Danielle Thompson, Director of

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Procurement Services at Danielle.thompson@dallas.gov.

Office of Homeless Solutions Updates

R.E.A.L. Time Rehousing

The R.E.A.L. Time Rehousing (RTR) team of homeless service providers, co-led by the Office of Homeless Solutions (OHS) and Housing Forward [has successfully rehoused 2,700 \(and counting\) unique individuals as of October 17, 2023](#). The City and its partners now have a new goal of housing 6,000 unique individuals by 2025 across the expanse of the metroplex.

OHS Street Outreach Update

Outreach is currently targeting several encampments, which will result in closure through the housing of those unsheltered individuals throughout the year via RTR. The team will outreach to these sites and meet with various persons experiencing homelessness to assess their needs in preparation for site closure via housing. During this time, the OHS Street Outreach Team will continue to engage with unsheltered residents through normal street outreach, connecting people with the needed resources, such as: getting IDs, working with Community Courts on expunging eligible tickets and offenses from their records, identifying medical needs, and getting them access to the Coordinated Access System (CAS). The RTR Community Dashboard is live and may be found [here](#).

Please see the attached schedule for homeless encampment cleaning the week of February 5 through February 9, 2024. Please note that these will be for debris removal and outreach only. All encampment cleaning requests are being resolved as time and weather allows and are subject to modification in response to special requests by City leadership.

Give Responsibly Campaign Outreach Update

The Office of Homeless Solutions and Code Compliance work together to promote the Give Responsibly Campaign (GRC). This initiative aims to prevent street charity and illegal solicitation in the community through education and engagement. While providing alternative solutions for our residents experiencing homelessness.

The Office of Homeless Solutions Community Liaison and Code Compliance Neighborhood Code Representatives are partnering to visit businesses in hot spots across all districts. This joint effort aims to address issues related to homelessness and the adverse effects street charity and illegal solicitation have on the community. It will provide education on sustainably supporting those in need while ensuring a safer and more comfortable environment for businesses and their patrons. For more information on the GRC, to request GRC materials, or to request event/meeting presence, please reach out to the OHS Community Liaison, Marci Jackson, at Marci.Jackson@dallas.gov.

H.A.R.T/eam Update

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The Homeless Action Response Team (H.A.R.T/eam) is led by the Office of Homeless Solutions (OHS) and encompasses four teams comprised of a core team of the following: Crisis Intervention Team (CIT), Dallas Animal Services (DAS), Dallas Marshals, and Code Compliance (Code). This team is supplemented by Parks and Recreation, Dallas Fire & Rescue, and Public Works as needed. The purpose of H.A.R.T/eam. is to provide a quick response to immediate safety concerns around homeless encampments and hot spots. To report a critical issue regarding an encampment or panhandling, please submit a service request to 311 or the OurDallas smartphone app. For any questions or concerns please reach out to the H.A.R.T. Supervisor, Anthony Virgil, at Anthony.Virgil@dallas.gov.

The teams are assigned and respond to time-sensitive, critical issues received via 311 and via email which are defined as:

- Issues raised by City Leadership and members of City Council requests
- Issues presenting an immediate safety concern (the presence of firearms, uncontrolled fires, reports of threatening behavior)
- Any issues which would derail the normal street outreach service resolution process
- Panhandling

Please see the attached the H.A.R.T/eam's performance measures for the week of January 29 through February 3, 2024, and the H.A.R.T/eam's encampment resolution schedule for February 5 through February 10, 2024. OHS staff will also send individual H.A.R.T. encampment resolution reports bi-weekly to applicable Districts for a more comprehensive report out on the data outside of the TCB.

OHS continues to urge people who see an encampment to report it via 311 or 311's OurDallas smartphone app to ensure strategic alignment with comprehensive OHS outreach. The OHS Service Request dashboard can be utilized to track the progress of encampment resolution efforts. Please visit the [dashboard](#) and feel free to share this tool with residents. If you have any questions please reach out to Christine Crossley, Director of the Office of Homeless Solutions, at Christine.Crossley@dallas.gov.

Media Inquiries

As of Feb. 5, 2024, the Communications, Outreach, and Marketing (COM) Department has received various media inquiries available to view [here](#). For more information, contact Jennifer Brown, Interim Assistant Director, at jennifer.brown@dallas.gov.

Dallas Fire-Rescue Media Inquiries

The following storylines reference the major media inquiries addressed by Dallas Fire-Rescue (DFR) during the period dating from January 30th – February 5th. A more detailed account of the department's responses to those inquiries, and others, can be viewed at [this link](#). Should you have any questions or concerns, please contact Fire Chief, Dominique Artis, at dominique.artis@dallasfire.gov.

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- Four (4) Die in Accident Following Police Chase by Irving PD
- DFR Mourns the Off-Duty Loss of Firefighter/Paramedic

Should you have any questions or concerns, please contact Genesis D. Gavino, Chief of Staff.



T.C. Broadnax
City Manager

c: Tammy Palomino, City Attorney
Mark Swann, City Auditor
Billieae Johnson, City Secretary
Preston Robinson, Administrative Judge
Kimberly Bizer Tolbert, Deputy City Manager
Jon Fortune, Deputy City Manager

Majed A. Al-Ghafry, Assistant City Manager
M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Dr. Robert Perez, Assistant City Manager
Jack Ireland, Chief Financial Officer
Genesis D. Gavino, Chief of Staff to the City Manager
Directors and Assistant Directors



City of Dallas

**Convention and Event Services
Weekly Events Report
February 9, 2024**

Event Type	Name	Dates	Location	District
Special Event	Hot Chocolate Run	2/10/2024	3809 Grand Ave.	2, 7, 14
Special Event	Cupid's Chase 5k Run	2/10/2024	300 Singleton Blvd.	6
Special Event	Small Business Saturday at Autumn Moon	2/10/2024	421 N. Tyler St.	1
Special Event	Mardi Gras - Celebration	2/11/2024	412 N. Bishop Ave.	1
Special Event	Mardi Gras - Go Oak Cliff & DASH for the Beads Parade & 5k (New Route)	2/11/2024	715 W. Davis St.	1
Special Event	Pleasant Grove Better Block Ext. #8 & #9	2/11/2024	2019 N. Masters Dr.	5
Special Event	Lunar Light: Discovery (Set Up) Ext. #2	2/13/2024	5743 Lyndon B. Johnson Fwy.	11
Special Event	Mardi Gras - Awshucks Party	2/13/2024	3601 Greenville Ave.	14
Special Event	Valentine's Day Event	2/13/2024	10788 Harry Hines Blvd.	6
Special Event	Form Follows Fitness 5k	2/17/2024	2012 Woodall Rogers Fwy.	2, 14
Special Event	Cupid's Undie Run - Dallas (New Route)	2/17/2024	1921 N. Henderson Ave.	14
Special Event	Private Event	2/17/2024	2821 Turtle Creek Blvd.	14
Special Event	Experience the Culture: Black History Month AT&T	2/17/2024	208 S. Akard St.	14
Special Event	Free Food Distribution and Health Fair	2/23/2024	3751 Merrell Rd.	13

KBHCCD Schedule of Events

KBHCC	American Volleyball Challenge	2/16/2024	650 S. Akard St.	2
KBHCC	Spirit Sports	2/17/2024	650 S. Akard St.	2
KBHCC	The Sneaker Exit	2/18/2024	650 S. Akard St.	2
KBHCC	DPD Sergeant Written Exam	2/21/2024	650 S. Akard St.	2
KBHCC	North Texas Auto Show	2/22/2024	650 S. Akard St.	2
KBHCC	Collect-A-Con	2/22/2024	650 S. Akard St.	2
KBHCC	New Hire Orientation	2/22/2024	650 S. Akard St.	2

**Encampment Resolution (Cleaning) Schedule
February 5 – February 9, 2023**

Location	District
900 E. 10 th St	1
1500 N Edgefield St	1
201 W. Laureland	4
Spring Valley, Keller Springs, Alpha Rd – Tollway Corridor*	11
10396 N Central Expressway	11
9611 E RL Thornton	7
7174 N Central Expressway	9
Spring Valley & Dallas N Tollway	11
Keller Springs & Dallas N Tollway*	11
East Ridge & Skillman	9

**Please note duplicated areas are scheduled for differing days.*

**H.A.R.T. Outreach and Advocacy
January 29 – February 3, 2023**

Performance Measure	Total
Number of Service Request Closed within 10 days	19
Number of Service Request still open (pending closure)	8
Number of MCC's received for the week	9
Number of Locations Visited	40
Number of Individuals Engaged	68
Number of HMIS Entered	1
Number of Panhandlers Engaged	8

**H.A.R.T. Encampment Resolution (Cleaning) Schedule
February 5 – February 10, 2023**

Location	District
None scheduled at this time. H.A.R.T. will address MCC's received, revisit area hotspots, and continue to engage individuals.	