

Memorandum



CITY OF DALLAS

DATE September 13, 2024

TO Honorable Mayor and Members of the City Council

SUBJECT **Tax Transparency – Taxpayer Feedback**

The Texas Transparency Act of 2019 (Senate Bill 2) requires appraisal districts to establish a property tax database for tax rate truth in taxation purposes. Each appraisal district within the City of Dallas maintains a Tax Transparency website, and residents may provide their opinion as to whether the tax rate proposed by the governing body of the taxing unit should be adopted. The database must allow a property owner to complete and submit their comments at any time during the period beginning on the date the governing body of the taxing unit proposes the tax rate for that tax year and ending on the date the governing body adopts a tax rate for that tax year.

The City of Dallas is responsible for reviewing and responding to resident feedback. The table below provides a summary of the feedback received through the tax transparency portals.

Tax Transparency – Taxpayer Feedback*	
Summary of Responses	Number of Responses
Adopt No-New-Revenue	2
Taxes too High	4
Appraised Value Complaint	1
Total	7

*This includes Taxpayer Feedback before August 30, 2024, and after September 7, 2024, due to data loss that occurred on August 30, 2024, impacting the accessibility of the Tax Transparency website for Dallas County and Collin County.

On August 30, 2024, the Dallas Central Appraisal District (DCAD) and Collin Central Appraisal District (CCAD) sites hosted by the same vendor suffered a data loss. The Dallas County Tax Office manually re-entered the tax rate, notice, hearing, and worksheet information for each of the 40+ taxing jurisdictions they represent. Unfortunately, only the vendor is able to restore taxpayer comments and feedback which may take 7-10 days to complete. The summary of responses reflect data entered before August 30 and after September 7.

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We will continue to monitor feedback until final adoption of the tax rate on September 18. If you have any questions, please contact me or Janette Weedon, Director of Budget and Management Services.



Jack Ireland
Chief Financial Officer

[Attachment]

c: Kimberly Bizer Tolbert, City Manager (I)
Tammy Palomino, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Dominique Artis, Chief of Public Safety (I)
Dev Rastogi, Assistant City Manager

M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Alina Ciocan, Assistant City Manager
Donzell Gipson, Assistant City Manager (I)
Robin Bentley, Assistant City Manager (I)
Elizabeth Saab, Chief of Strategy, Engagement, and Alignment (I)
Directors and Assistant Directors

# of Responses	District	Resident Response	Summary of Response Category
1	11	We know our opinion does not count. But at least consider that the cost of living increased and our salaries did not increase in the same proportion. To the decision-makers: You are welcome to visit our townhouse, you won't find luxury but a place that will offer you a cup of coffee. Please decide with wisdom knowing that your decisions affect people that are trusting you. Our place does not cost the amount of money is being priced, this is not the reality. If someone reads this comment, thank you :)	Appraised Value
2	13	The increase in property tax does not support the salary increase for the year.	Taxes too High
3	11	I appreciate that we are below the NNR rate for 2024.	No-New-Revenue
4	14	Cut them as low as possible to be no new revenue. I want my tax dollars to actually pay for things we need like roads and the police/fire. Cut the frivolous and go with no new revenue	No-New-Revenue
5	11	Dallas has become and continues to become a very expensive city to live. We live in a time of technology that could serve to cut excessive waste and inefficiency rather than just keep supporting by increasing budget.	Taxes too High
6	14	Tax rates are already too high, and appraised values are grossly overvalued	Taxes too High
7	2	Cut spending	Taxes too High