

Memorandum



CITY OF DALLAS

DATE August 29, 2025

TO Honorable Mayor and Members of the City Council

SUBJECT **Planned Launch of Drone Delivery Devices – Zipline International Inc. (Zipline)**

This memorandum provides information about the planned launch of drone delivery services by Zipline International Inc. (Zipline) in the City of Dallas. Zipline is a global drone delivery company founded in 2016. Zipline operates across four continents and makes a delivery every 60 seconds.

Zipline launched operations in Dallas on August 27, 2025, from the Walmart Supercenter located at 7401 Samuell Boulevard in Council District 7. It will launch an additional service on September 24, 2025, from the Walmart Supercenter located at 9301 Forest Lane in Council District 10. Zipline is regulated by the Federal Aviation Administration and is an FAA-approved Part 135 on-demand carrier. To ensure airspace users are aware of their operations, Zipline has connected with local aviators, including airports like Dallas Love Field, and will publish notices through FAA channels with their operating hours and locations.

According to information provided by Zipline, it serves retail, restaurants, and healthcare partners, and operates in several north Texas cities, including Mesquite, Waxahachie, Greenville, Kaufman, Rowlett, and Weatherford. It plans to launch in additional Texas cities by the end of the year. Having made more than 1.6 million deliveries, Zipline emphasizes that its home delivery service is safe, convenient, quiet, affordable, and up to ten times faster than delivery by automobile.

Current and Next Steps

The Zipline team engaged with the Transportation and Public Works Department and will be meeting with the Dallas Police Department, Dallas Fire-Rescue, and other city departments early next month. Once operations are fully underway, Zipline will be offering to facilitate a tour of their operations for Council Members and staff.

Additional information about Zipline's service and operations may be accessed from the following link: www.zipline.com/for-cities.

If you have any questions or concerns, please contact Ghassan "Gus" Khankarli, Ph.D. P.E., PMP, CLTD, Director of the Department of Transportation and Public Works, at Ghassan.Khankarli@dallas.gov.

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Service First, Now!



Dev Rastogi
Assistant City Manager

c: Kimberly Bizer Tolbert, City Manager
Tammy Palomino, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
Preston Robinson, Administrative Judge
Dominique Artis, Chief of Public Safety

M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Alina Ciocan, Assistant City Manager
Donzell Gipson, Assistant City Manager
Robin Bentley, Assistant City Manager
Jack Ireland, Chief Financial Officer
Ahmad Goree, Chief of Staff to the City Manager
Directors and Assistant Directors