

Memorandum



CITY OF DALLAS

DATE March 20, 2026

TO Honorable Mayor and Members of the City Council

SUBJECT **RollKall Update**

In response to recent concerns regarding the Dallas Police Department's off-duty employment platform, RollKall, I wanted to provide additional information.

RollKall is an administrative scheduling system used to manage requests for off-duty police employment. Businesses and organizations may use the platform to request uniformed officers for security services, and the system helps the department ensure assignments comply with departmental policy, maintain accurate records, provide transparency and oversight of off-duty work. The RollKall system is administered by the department's Secondary Employment Team (SET) within the Personnel Division, which oversees off-duty employment compliance, auditing, and recordkeeping in accordance with department policy and City oversight requirements.

The Dallas Police Department transitioned to this platform following recommendations made in the 2018 City Auditor's audit of the department's off-duty employment program, which called for improvements in oversight, documentation, and compliance. After evaluating several options, the department selected RollKall in 2023. On April 10, 2024, the Dallas City Council approved a three-year agreement with RollKall at no cost to the City of Dallas. On June 17, 2024, the RollKall pilot program was initiated, and on November 4, 2024, RollKall launched department-wide to replace the previous off-duty job tracking system.

It is important to emphasize that RollKall is strictly an administrative platform used for scheduling and managing off-duty employment requests. Individuals or businesses who use the platform are only able to request off-duty police services. The platform does not provide access to Dallas Police Department internal systems, investigative databases, intelligence systems, or any sensitive law enforcement information. Currently, there is no indication that the system was used in any way that compromised departmental operations, officer safety, or investigative information.

The individual involved in the March 11, 2026, officer-involved shooting, identified as 39-year-old Diamon-Mazairre Robinson, began using the RollKall platform in April 2025. His company, Off Duty LLC, was active and in compliance with the Texas Secretary of State's records as of March 2025 which allowed him to register as an external RollKall coordinator requesting services and he also fraudulently created an officer account.

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During the first week of March 2026, the department became aware that an individual using the platform may have been impersonating a peace officer, at which time the Dallas Police Department Intelligence Unit initiated an investigation. Through investigative efforts, the Fugitive Unit began tracking Robinson leading up to March 11, 2026.

At no time did Robinson have access to the personal information of Dallas Police officers through RollKall. All officers who worked off-duty jobs associated with this individual have either already been paid or are currently being processed for full payment through RollKall. On March 16, 2026, RollKall representatives and the company CEO met with all the Dallas Police associations to review the safeguards currently in place.

As an additional safeguard, effective March 25, 2026, Dallas Police officers will no longer be able to work an off-duty job in RollKall that was created directly by an outside entity, business, or agency. This change will ensure that all off-duty jobs follow departmental policy and legal requirements while also making sure there are no interruption of off-duty services.

The Dallas Police Department remains committed to transparency, accountability, and effective oversight when implementing systems that support our operations. Additionally, we continue to work closely with RollKall to evaluate and implement additional safety measures. Should you have any questions or wish to receive a more detailed briefing regarding the off-duty employment program or the RollKall platform, we will provide any additional information upon request.

Service First, Now!



Daniel C. Comeaux
Chief of Police

c: Kimberly Bizzor Tolbert, City Manager
Tammy Palomino, City Attorney
Mark Swann, City Auditor
Biliera Johnson, City Secretary
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Baron Eliason, Inspector General (I)
Dominique Artis, Chief of Public Safety
Dev Rastogi, Assistant City Manager

M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Alina Ciocan, Assistant City Manager
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