

Memorandum



CITY OF DALLAS

DATE November 7, 2025

TO Honorable Mayor and Members of the City Council

SUBJECT **Executive Management Team Appointment – Chief Information Officer**

I am pleased to announce the appointment of **Jeffrey Stovall** as the Chief Information Officer (CIO) for the City of Dallas, effective January 5, 2026.

Jeffrey brings more than two decades of leadership and experience in driving strategic technology transformation across both the public and private sectors.

Jeffrey previously served as Chief Information Officer for the City of Charlotte for more than 10 years. There he led citywide digital modernization efforts, implemented a modern financial Enterprise Resource Planning (ERP) system, and advanced technology initiatives that earned Charlotte recognition as one of the *Top Ten Digital Cities* for five consecutive years.

Most recently, as Senior Vice President and CIO for Abt Global, he directed global IT, cybersecurity, and digital strategy across operations in more than 30 countries resulting in a reduction of IT costs by nearly half while improving integration, performance, and scalability.

His career also includes key leadership roles with Oracle Corporation, PMMC, and Sprint Nextel, where he successfully managed post-merger integrations, led enterprise-wide transformations, and implemented technology solutions that delivered millions in cost savings and operational efficiencies.

At the City of Dallas, Jeffrey will lead key initiatives to assess, prioritize, and modernize outdated systems, addressing technical debt while improving security and sustainability. He will also integrate artificial intelligence into operations, enhancing efficiency and data-driven decision-making while ensuring ethical AI use and maintaining public trust.

Jeffrey holds a Bachelor of Science in Mechanical Engineering from the Massachusetts Institute of Technology (MIT) and a Master of Business Administration from the University of Virginia's Darden School of Business.

He has been recognized with numerous honors, including *Public Sector CIO of the Year*, and remains an active leader in the technology community. He currently serves as a member of the Society for Information Management and as Chairman and Dean's Advisory Board Member for the UNC Charlotte College of Computing.

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Please join me in welcoming Jeffrey Stovall to the City of Dallas. His vision, leadership, and dedication to public service will help strengthen our City's technology foundation and advance our commitment to innovation, efficiency, and service excellence.

Service First, Now!



Kimberly Bizar Tolbert
City Manager

c: Tammy Palomino, City Attorney
Mark Swann, City Auditor
Billieae Johnson, City Secretary
Preston Robinson, Administrative Judge
Baron Eliason, Inspector General (I)
Dominique Artis, Chief of Public Safety
Dev Rastogi, Assistant City Manager

M. Elizabeth (Liz) Cedillo-Pereira, Assistant City Manager
Alina Ciocan, Assistant City Manager
Donzell Gipson, Assistant City Manager
Robin Bentley, Assistant City Manager
Jack Ireland, Chief Financial Officer
Ahmad Goree, Chief of Staff to the City Manager