

Memorandum



CITY OF DALLAS

DATE November 21, 2025

TO Honorable Mayor and Members of the City Council

SUBJECT **Follow-Up Responses to November 17, 2025, Quality of Life, Arts and Culture Committee Meeting (Briefing Memorandum J – AI-Powered Camera Technology Contract)**

The purpose of this memorandum is to provide follow-up responses to questions asked during the November 17, 2025, meeting of the Quality of Life, Arts & Culture Committee regarding Briefing Memorandum J. Upcoming Agenda Item: AI-Powered Camera Technology Contract. This item will be considered by the City Council on December 10, 2025. It authorizes a three-year service contract with a one, one-year renewal option with City Detect for the purchase, installation, training and support of AI-powered camera technology for the Department of Sanitation and Code Compliance Services for an estimated amount of \$2,556,000.

Who programs the cameras and how are they programmed?

City Detect programs and configures the cameras and AI system based on the operational needs defined by the City of Dallas. The system is trained using a broad variety of real-world examples, including different seasons, building styles, neighborhoods, lighting, weather conditions, and geographic areas, to ensure accuracy across the entire city and to avoid biased or inconsistent results.

What is the camera resolution?

The cameras capture images at 1920p x 1080p resolution. They have a fixed focal length, which means they do not support any zoom capability. Facial and license plate blurring is enabled to support privacy protections.

Do the cameras have a zoom-in feature?

The cameras cannot zoom because the lens is fixed and does not allow optical or digital zooming.

How long is data retained and who maintains it?

City Detect maintains the data for the duration of the contract. The City of Dallas may download and retain the data during the term of the agreement and for 90 days following its termination.

Where will the data be stored?

All data will be stored in secure cloud storage located within the United States.

Can the data be obtained through a subpoena or open-records requests?

City Detect will respond only to requests that the City explicitly authorizes. Any open-records requests or subpoena-related requests will follow existing City governance, legal processes, and standard public information protocols.

Can the Dallas Police Department access the camera data?

No. The Dallas Police Department will not have direct access. The contract is solely between Sanitation Services and Code Compliance.

Will the data be used for civil lawsuits?

That is not the intended use of the system. Staff will follow established City policy regarding any requests for data through the open records process.

Does the cost include all expenses?

Yes, the contract includes the cost of purchase, installation, maintenance, warranty, and replacement support. Further clarification of the contract structure is provided below:

- This is a three-year contract for an estimated amount of \$2,556,000, subject to annual City Council appropriations.
- The contract cost is \$852,000 per year, which includes 100 cameras and all associated technology, installation, data services, maintenance, warranty, and replacement support.
- The City may terminate the contract with 10 days' written notice at any time, without penalty.
- The contract is therefore a service-based, fully inclusive technology agreement and not a per-camera equipment purchase model.

Should you have any questions, please contact Code Compliance Director, Chris Christian at 214-670-3118 or chris.christian@dallas.gov or Sanitation Director, Cliff Gillespie at clifton.gillespie@dallas.gov

Service First, Now!



Alina Ciocan
Assistant City Manager

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Dominique Artis, Chief of Public Safety
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