



Office of Community Police Oversight

City Hall
1500 Marilla Street, 2CN
Dallas, Texas 75201

Frequently Asked Questions

I filed a complaint – now what?

You will receive a response from the Office of Community Police Oversight, acknowledging receipt of your complaint. As of November 12, 2019, the Office of Community Police Oversight is in the process of hiring an Oversight Monitor who will be engaged in reviews conducted by the Internal Affairs Division (IAD) of the Dallas Police Department. During this interim time, complaints will be forwarded directly to IAD for review. Complaints can be emailed directly to OCPO@dallascityhall.com. A complaint may also be filed in person at City Hall, 2CN or online [here](#).

Who will be reviewing my complaint?

As of November 12, 2019, the Office of Community Police Oversight, which was created on October 1, 2019, is in the process of hiring an Oversight Monitor who will be engaged in reviews conducted by the Internal Affairs Division (IAD) of the Dallas Police Department. During this interim time, complaints will be forwarded directly to IAD for review. Complaints can be emailed directly to OCPO@dallascityhall.com. A complaint may also be filed in person at City Hall, 2CN or online [here](#).

How do I file a complaint with the review board?

A complaint against a police officer for misconduct may be made in one of several ways:

- Complaints can be emailed directly to OCPO@dallascityhall.com.
- Complaints may be filed online [here](#)
- Appear in person at the Office of Community Police Oversight
- Complete a complaint form at the Dallas Police Department's Internal Affairs Division
- Go to any of the seven police stations in the City of Dallas and complete a complaint form
- Print a Citizen's Complaint form and return it by one of the following ways:
- Mail it to the Office of Community Police Oversight
- Deliver it to the Office of Community Police Oversight, Dallas Police Department Internal Affairs Division, or any City of Dallas police station



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Will the board review my complaint?

The Oversight Monitor will review external complaints investigated by the Internal Affairs Division of the Dallas Police Department. At the conclusion of an investigation, The Oversight Monitor will present the findings to the Community Police Oversight Board. Upon review, if the CPOB is not satisfied with the findings, they may initiate an independent investigation.

When are the CPOB meetings?

Community Police Oversight Board meetings are held every 2nd Tuesday of each month, except for the month of July (City Council Recess). Meetings are held at Dallas City Hall, 1500 Marilla, City Council Chambers, 6EN. Meetings begin at 5:30 p.m.

Do I need to sign-up to speak?

The CPOB is currently in the process of establishing rules for speakers.

How do I get in touch with my CPOB representative?

To find out who your representative is, you may contact the Community Police Oversight Board by calling 214.670.3882 or OCPO@dallacityhall.com.

Are the material available online?

All meeting materials will be accessible [here](#) on www.dallascityhall.com as each agenda posts. Video recordings of each meeting are available [here](#).

What are the functions of the CPOB Office?

[Ordinance 31192](#) outlines the Office of Community Police Oversight and Community Police Oversight Board duties and responsibilities.

The OCPO will be staffed by a monitor and administrative support staff who will report directly to the City Manager. The Monitor will be responsible for performing the following duties:

- Receive external citizen complaints
- Recommend external complaints for mediation, Internal Affairs investigation or Divisional investigations
- Monitor Internal Affairs Division investigations of external complaints
- Provide timely updates to CPOB at the conclusion of an external and administrative investigation
- Conduct independent investigations as directed by CPOB
- Provide operative support to the CPOB
- Provide reports to the City Manager to support CPOB



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What is the status of the CPOB staff?

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