



**SENIOR AFFAIRS COMMISSION (SAC) MONTHLY MEETING  
HYBRID MEETING  
WEBEX DIAL IN: 1-469-210-7159 UNITED STATES TOLL (DALLAS)  
WEBEX MEETING NUMBER (ACCESS CODE): 2480 807 9294  
WEBEX MEETING LINK:**

<https://dallascityhall.webex.com/dallascityhall/j.php?MTID=mc4976b772c838adb2d5ebdb7d080fac5>

**LOCATION: L1FN AUDITORIUM  
MONDAY, JANUARY 24, 2022  
12:00 PM – 1:30 PM**

**Minutes**

**Meeting Date:** Monday, January 24, 2022

**Convened:** 12:03 p.m.

**Adjourned:** 1:31 p.m.

**Committee Members Present:**

Carmen Arana (Dist. 1)  
VACANT (Dist. 4)  
VACANT (Dist. 5)  
Marilyn Daniels (Dist. 6)  
Marian Williams (Dist. 7)  
Debbie Austin (Dist. 8)  
Beverly White (Dist. 9)  
Jeri Baker (Dist. 10)  
Bill Gart (Dist. 11)  
VACANT (Dist. 12)  
J. Peter Kline (Dist. 13)  
Karen Roberts (Dist. 14)  
Fred Welsh (Dist. 15)

**Committee Members Absent:**

Portia M. Cantrell (Dist. 2)  
Verna Mitchell (Dist. 3)

**Guests:**

Feliz Jarvis  
Stacey Malcolmson  
Susan Williams

**City of Dallas Staff Present:**

Ana Y. Camacho, Supervisor  
Thor Erickson, Manager  
Jessica Galleshaw, Director  
Lilian Harris, Supervisor  
Myckycle Hart, Caseworker  
Lynn Jenkinson, Caseworker  
Heather Lowe, Assistant Director  
Kristine Nguyen, Assistant  
Daryl Quarles, Manager  
James Ramirez, Caseworker  
Lupe Rios, Administrator

**Call to Order**

Peter Kline, Chair, Senior Affairs Commission (SAC), called the monthly meeting to order at 12:03 p.m. and conducted roll call to establish a quorum.

**No Public Comments**

**Approval of December 13, 2021 Minutes**

Beverly White made a motion to approve the December 2021 minutes. Marian Williams seconded the motion. The Commissioners voted in favor of the motion.

**Chair Report**

Commissioner Kline made several announcements and reported on his data gathering progress.

- Feliz Jarvis was nominated to fill the District 5 vacancy.
- Zelene Lovitt resigned due to family issues.
- District 4 is vacant. Ola Allen forfeited her position on the Senior Affairs Commission.

- Chair Kline had a productive meeting with Jessica Galleghaw, Director of the Office of Community Care, and Dr. Brita Andercheck, Director of Office of Data Analytics and Business Intelligence, regarding data collection.
- Chair Kline attended a board meeting with the United Way Foundation. The CEO spoke about the digital divide and how the new infrastructure bill will bring internet connectivity to all over the next three to five years.
- 18 billion dollars will be available for internet literacy awareness and affordability issues including subsidies for internet access for low-income seniors.

### **SAC Annual Report Discussion and Approval**

Chair Kline shared the final draft of the SAC Annual Report with the Commissioners and noted two corrections he will make. He will change the wording, Dallas libraries to Dallas Public Library System in two places. Karen Roberts pointed out two typographical errors. These corrections will also be made.

Commissioner Roberts made a motion to approve the SAC Annual Report as amended. Fred Welsh seconded the motion. The Commissioners voted unanimously to approve the report.

### **City of Dallas Program Updates**

Daryl Quarles, Service Area Manager-Senior Program Division, Dallas Park and Recreation Department, introduced Ms. Lilean Harris, Supervisor in the Senior Program Division, and provided an update on Dallas Park and Recreation, COVID programming and facilities.

- ◆ The WellMed Senior Activity Center is closed. Seniors can participate in virtual exercise classes.
- ◆ Dallas County Older Adults Services Program provides meals for about 150 seniors to drive by and pick up.
- ◆ In February, fitness classes will be indoors while adhering to the COVID protocols with social distancing and sanitizing. Maximum class size will be 15 seniors per class.
- ◆ In March and April, outdoor programs and activities will begin when weather is warmer while continuing weekly virtual classes. A Senior Prom will be held in March.
- ◆ In 2021, Dallas Park and Recreation provided Spring fitness outdoor classes to over 2009 seniors, participated in Older Americans Month event with over 475 seniors in attendance, and served over 506 seniors at the Popsicles in the Park, drive-through event. Over 3,486 seniors attended the Summer fitness programs.
- ◆ Willie B. Johnson Recreation Center will be opening in April or May.
- ◆ Dallas Park and Recreation Department is working with Forest Audelia Boxing Gym to offer a class in February.

Heather Lowe, Assistant Director, Technology & Strategic Direction, Dallas Public Library provided an update on Senior Programming at Dallas Public Library.

- The majority of the senior programs have been virtual: Senior Coffee Club, Medicare assistance, Book Talk, computer classes.
- Dallas Public Library partnered with United Way of Dallas who received a three-year grant to hire Healthcare Navigators to help seniors enroll in a healthcare program through the Health Insurance Marketplace.
- Dallas Public Library has a Tax Assistance Program by appointment only. AARP will facilitate tax assistance.
- Dallas Community Tax Center will be available by appointment only. New site opening at Victory Park.
- The Senior Phone Pals Program is on hold.
- Empire Bakery is selling cookies to benefit the Dallas Public Library.
- Ms. Lowe was recently hired as Assistant Director of Technology and Strategic Direction for the Dallas Public Library. A new Adult Services Administrator will be taking Ms. Lowe's place at the SAC meetings.

Thor Erickson, Area Redevelopment Manager, Housing and Neighborhood Revitalization Department, provided an update on the home repair program.

- Minor home repair notice of funding availability has been posted on the website: [www.dallashousingpolicy.com](http://www.dallashousingpolicy.com) Accepting proposals from nonprofits to administer the program.
- Mr. Erickson shared updated data on the home repair programs.
- 18 homes have been completed in 2022.
- Construction will begin in a few weeks for homeowners who applied for repair program in September 2021.

- Process and efficiency of home repair program is improving.
- Majority of homes under construction are reconstructions which take between six and 11 months to complete.
- New software program in place to improve ability to track applicants

Ana Y. Camacho, Supervisor, provided an update on the Office of Community Care/Senior Services Program, contract partners, and a written report with year-to-date comparative data.

As of December 2021, Senior Services received 118 unduplicated calls for information and referrals and 6 outreach events. The highest number of calls received were for financial assistance, home repairs, and housing.

- Districts 3 and 4 received the most calls for referral and information in the first quarter of Fiscal Year 2021-2022.
- DART Rides Rider Assistance Program: 7 new registrants; 228 registered users; 353 one-way trips in December 2021
- Achieve Senior Employment Program: 31 seniors served; 31 seniors received job placement assistance in December
- Texas A&M Clinical Dental Program: 90 unduplicated seniors served in December 2021; 120 senior patient visits
- The Senior Source Ombudsman Program: 118 assisted living and nursing home visits; 1,989 residents visited; 98% of complaints resolved by Ombudsman within 90 days in December 2021 year-to-date.

### **The Senior Source**

Stacey Malcolmson, President & CEO, The Senior Source, provided an overview of their program and current senior issues. She presented a PowerPoint highlighting the impact the pandemic has had on older adults, challenges facing seniors, and their unmet needs. Frauds and scams activity increased by 67 percent from March of 2020 to March 2021. The pandemic has increased the vulnerability, isolation due to lack of technology access, and financial security of older adults.

### **No SAC Subcommittee Updates**

### **No Senior Affairs Commissioners District Updates**

### **Upcoming Events**

- ◆ February 28, 2022: Senior Affairs Committee Meeting at location to be determined

### **Adjournment**

Carmen Arana made a motion to adjourn the meeting at 1:31 p.m. Commissioner White seconded the motion.

APPROVED BY:

**J. Peter Kline**

J. Peter Kline, Chair  
Senior Affairs Commission (SAC)

**Signature:**   
J. Peter Kline (Mar 1, 2022 05:44 CST)

**Email:** kline.peter@dallascityhall.com