CITY OF DALLAS

FY 2006 – 2007

Monthly Service Request

Performance Reports

by

City Council District

And Citywide Summary

JUNE 2007

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City of Dallas Council District Report
For June 2007
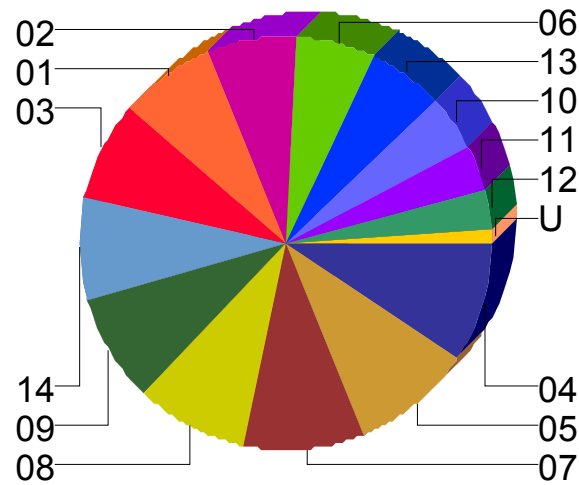
Council District	SRs Created	% of CityWide Total	% of All SRs On Time
01	3,426	7.4%	99.6%
02	3,228	7.0%	98.5%
03	3,624	7.8%	99.2%
04	4,379	9.5%	98.7%
05	4,363	9.4%	98.7%
06	2,781	6.0%	99.0%
07	4,315	9.3%	98.8%
08	4,112	8.9%	99.1%
09	3,912	8.5%	98.4%
10	2,110	4.6%	98.9%
11	1,653	3.6%	97.5%
12	1,440	3.1%	97.6%
13	2,690	5.8%	97.4%
14	3,715	8.0%	97.7%
U	489	1.1%	95.9%
Totals	**46,237**	**100.0%**	**98.6%**

NOTE: Values represent status as of the run date and time.

CITY OF DALLAS, TX   Report date – July 6, 2007

City of Dallas *Service Level Performance Report by Council District*

For Citywide

June 2007

Top 10 Services

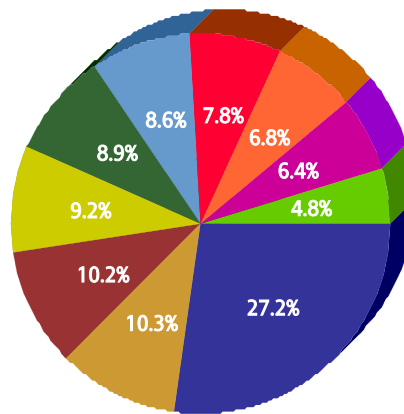| SR Type	Service Request Count
High Weeds – DCC	6,337
Obstruction Alley/Sidewalk/Street – DCC	2,391
Animal – Loose Aggressive – DCC	2,375
Litter – DCC	2,138
Roll Cart – SAN	2,080
Recycling ROLL CART Registration – SAN	2,000
Dead Animal Pick Up – SAN	1,813
Animal – Confined – DCC	1,578
Garbage – Missed – SAN	1,495
Animal – Sick/Injured – DCC	1,115

Service
- High Weeds – DCC
- Obstruction Alley/Sidewalk/Street – DCC
- Animal – Loose Aggressive – DCC
- Litter – DCC
- Roll Cart – SAN
- Recycling ROLL CART Registration – SAN
- Dead Animal Pick Up – SAN
- Animal – Confined – DCC
- Garbage – Missed – SAN
- Animal – Sick/Injured – DCC

Summary – All Services Requested

SR Count	Total Closed	Total Closed On Time	% Closed on Time	Total Open	Total Open On Time	% Open on Time	Total On Time %
46,237	33,101	32,555	98.4%	13,136	13,029	99.2%	98.6%

Monthly Trend of Services Requested
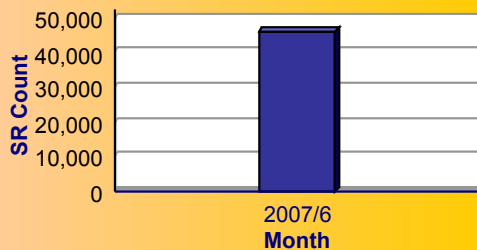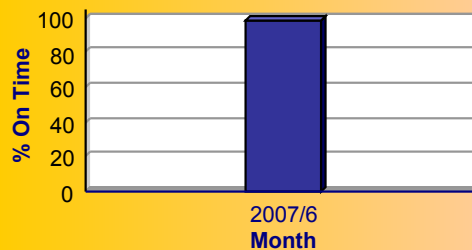
Monthly Trend of % SRs Closed On Time

NOTE: Values represent status as of the run date and time.

CITY OF DALLAS, TX   Report date – July 6, 2007

City of Dallas *Service Level Performance Report by Council District*

For Citywide

June 2007

Performance on the Top 20 by SR Volume Created During the Reporting Period

Row Number	Top Services Requested	SRs Created	Open SRs	Open, On Time	% Open, On Time	SLA Goal	Avg Days to Close	Total Closed	% of SRs Closed	Total Closed On Time	% Closed On Time	All SRs On Time	% of All SRs On Time
1	High Weeds - DCC	6,337	3,093	3,093	100.0%	38	7.5	3,244	51.2%	3,244	100.0%	6,337	100.0%
2	Obstruction Alley/Sidewalk/Street - DCC	2,391	1,759	1,759	100.0%	60	10.8	632	26.4%	632	100.0%	2,391	100.0%
3	Animal - Loose Aggressive - DCC	2,375	34	33	97.1%	3	0.3	2,341	98.6%	2,333	99.7%	2,366	99.6%
4	Litter - DCC	2,138	941	941	100.0%	38	8.0	1,197	56.0%	1,197	100.0%	2,138	100.0%
5	Roll Cart - SAN	2,080	481	458	95.2%	10	7.6	1,599	76.9%	1,347	84.2%	1,805	86.8%
6	Recycling ROLL CART Registration - SAN	2,000	1,450	1,450	100.0%	365	9.4	550	27.5%	550	100.0%	2,000	100.0%
7	Dead Animal Pick Up - SAN	1,813	20	0	0.0%	1	0.4	1,793	98.9%	1,778	99.2%	1,778	98.1%
8	Animal - Confined - DCC	1,578	16	16	100.0%	3	0.3	1,562	99.0%	1,559	99.8%	1,575	99.8%
9	Garbage - Missed - SAN	1,495	93	93	100.0%	6	2.6	1,402	93.8%	1,334	95.1%	1,427	95.5%
10	Animal - Sick/Injured - DCC	1,115	8	8	100.0%	3	0.2	1,107	99.3%	1,105	99.8%	1,113	99.8%
11	Brush/Bulk Items - Missed - SAN	1,113	8	8	100.0%	10	0.6	1,105	99.3%	1,102	99.7%	1,110	99.7%
12	24 Hour Parking/Parking Violations - DPD	861	99	99	100.0%	10	3.6	762	88.5%	760	99.7%	859	99.8%
13	Parking - Unapproved Surface - Eve/Weekends - DCC	786	38	38	100.0%	10	0.3	748	95.2%	747	99.9%	785	99.9%
14	Animal - Loose - DCC	750	293	293	100.0%	40	5.6	457	60.9%	457	100.0%	750	100.0%
15	Substandard Structure - DCC	724	589	589	100.0%	365	6.3	135	18.6%	135	100.0%	724	100.0%
16	Recyclable Collection Missed (Residential) - SAN	651	9	9	100.0%	3	1.0	642	98.6%	642	100.0%	651	100.0%
17	Street Spillage/Debris in Right of Way-Hazardous-STS	622	1	0	0.0%	1	0.0	621	99.8%	619	99.7%	619	99.5%
18	Junk Motor Vehicle - DCC	597	389	389	100.0%	126	8.5	208	34.8%	208	100.0%	597	100.0%
19	Bulky Trash Violations - DCC	545	72	67	93.1%	14	4.1	473	86.8%	457	96.6%	524	96.1%
20	Tree down/low limbs - Emergency-STS	496	0	0	N/A	5	0.1	496	100.0%	495	99.8%	495	99.8%

NOTE: Values represent status as of the run date and time.

CITY OF DALLAS, TX   Report date – July 6, 2007

City of Dallas *Service Level Performance Report by Council District*

for 01

June 2007

Top 10 Services

SR Type	Service Request Count
High Weeds - DCC	412
Animal - Loose Aggressive - DCC	247
Litter - DCC	237
Obstruction Alley/Sidewalk/Street - DCC	182
Dead Animal Pick Up - SAN	164
Recycling ROLL CART Registration - SAN	136
Roll Cart - SAN	134
Animal - Confined - DCC	125
Animal - Sick/Injured - DCC	88
Junk Motor Vehicle - DCC	82
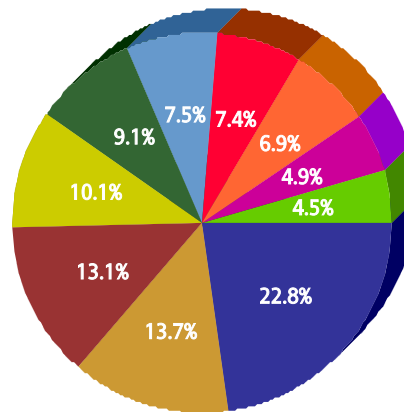
Service
- High Weeds - DCC
- Animal - Loose Aggressive - DCC
- Litter - DCC
- Obstruction Alley/Sidewalk/Street - DCC
- Dead Animal Pick Up - SAN
- Recycling ROLL CART Registration - SAN
- Roll Cart – SAN
- Animal - Confined - DCC
- Animal - Sick/Injured - DCC
- Junk Motor Vehicle - DCC

Summary - All Services Requested

SR Count	Total Closed	Total Closed On Time	% Closed on Time	Total Open	Total Open On Time	% Open on Time	Total On Time %
3,426	2,256	2,244	99.5%	1,170	1,168	99.8%	99.6%

Monthly Trend of Services Requested
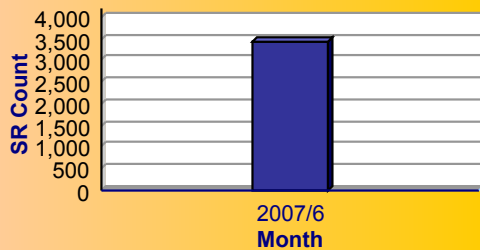
Monthly Trend of % SRs Closed On Time

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NOTE: Values represent status as of the run date and time.

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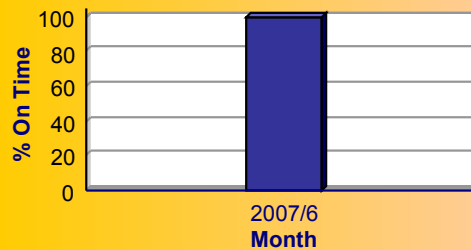
City of Dallas *Service Level Performance Report by Council District*

for 01

June 2007

Performance on the Top 20 by SR Volume Created During the Reporting Period

Row Number	Top Services Requested	SRs Created	Open SRs	Open, On Time	% Open, On Time	SLA Goal	Avg Days to Close	Total Closed	% of SRs Closed	Total Closed On Time	% Closed On Time	All SRs On Time	% of All SRs On Time
1	High Weeds - DCC	412	243	243	100.0%	38	7.7	169	41.0%	169	100.0%	412	100.0%
2	Animal - Loose Aggressive - DCC	247	1	1	100.0%	3	0.2	246	99.6%	246	100.0%	247	100.0%
3	Litter - DCC	237	151	151	100.0%	38	11.2	86	36.3%	86	100.0%	237	100.0%
4	Obstruction Alley/Sidewalk/Street - DCC	182	132	132	100.0%	60	8.7	50	27.5%	50	100.0%	182	100.0%
5	Dead Animal Pick Up - SAN	164	2	0	0.0%	1	0.4	162	98.8%	161	99.4%	161	98.2%
6	Recycling ROLL CART Registration - SAN	136	95	95	100.0%	365	9.6	41	30.1%	41	100.0%	136	100.0%
7	Roll Cart - SAN	134	33	33	100.0%	10	6.8	101	75.4%	95	94.1%	128	95.5%
8	Animal - Confined - DCC	125	0	0	N/A	3	0.2	125	100.0%	125	100.0%	125	100.0%
9	Animal - Sick/Injured - DCC	88	1	1	100.0%	3	0.1	87	98.9%	87	100.0%	88	100.0%
10	Junk Motor Vehicle - DCC	82	62	62	100.0%	126	6.6	20	24.4%	20	100.0%	82	100.0%
11	Graffiti Private Property - Residential/Commercial	80	52	52	100.0%	90	3.2	28	35.0%	28	100.0%	80	100.0%
12	Animal - Loose - DCC	78	30	30	100.0%	40	4.8	48	61.5%	48	100.0%	78	100.0%
13	Garbage - Missed - SAN	76	4	4	100.0%	6	1.6	72	94.7%	72	100.0%	76	100.0%
14	Parking - Unapproved Surface - Eve/Weekends - DCC	62	4	4	100.0%	10	0.4	58	93.5%	58	100.0%	62	100.0%
15	24 Hour Parking/Parking Violations - DPD	61	4	4	100.0%	10	3.5	57	93.4%	57	100.0%	61	100.0%
16	Illegal Outside Storage - DCC	59	36	36	100.0%	38	10.9	23	39.0%	23	100.0%	59	100.0%
17	Illegal Garbage/Placement - DCC	59	58	58	100.0%	60	6.0	1	1.7%	1	100.0%	59	100.0%
18	Substandard Structure - DCC	55	48	48	100.0%	365	7.1	7	12.7%	7	100.0%	55	100.0%
19	Recyclable Collection Missed (Residential) - SAN	51	0	0	N/A	3	1.1	51	100.0%	51	100.0%	51	100.0%
20	Dead Animal - Clinic Pick Up - SAN	49	1	1	100.0%	2	0.1	48	98.0%	47	97.9%	48	98.0%

NOTE: Values represent status as of the run date and time.

CITY OF DALLAS, TX   Report date – July 6, 2007

City of Dallas *Service Level Performance Report by Council District*

for 02

June 2007

Top 10 Services

SR Type	Service Request Count
High Weeds - DCC	462
Litter - DCC	153
Obstruction Alley/Sidewalk/Street - DCC	134
Animal - Loose Aggressive - DCC	114
Garbage - Missed - SAN	108
Animal - Confined - DCC	90
Dead Animal Pick Up - SAN	84
Roll Cart - SAN	84
Parking - Unapproved Surface - Eve/Weekends - DCC	81
Recycling ROLL CART Registration - SAN	81
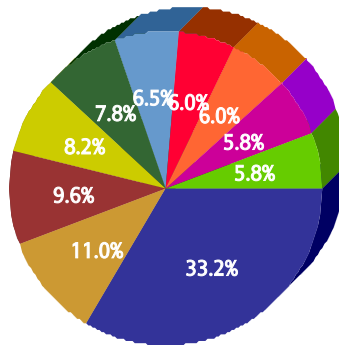
Service

- High Weeds - DCC
- Litter - DCC
- Obstruction Alley/Sidewalk/Street - DCC
- Animal - Loose Aggressive - DCC
- Garbage - Missed - SAN
- Animal - Confined - DCC
- Dead Animal Pick Up - SAN
- Roll Cart - SAN
- Parking - Unapproved Surface - Eve/Weekends - DCC
- Recycling ROLL CART Registration - SAN

Summary - All Services Requested

SR Count	Total Closed	Total Closed On Time	% Closed on Time	Total Open	Total Open On Time	% Open on Time	Total On Time %
3,228	2,440	2,402	98.4%	788	779	98.9%	98.5%

Monthly Trend of Services Requested
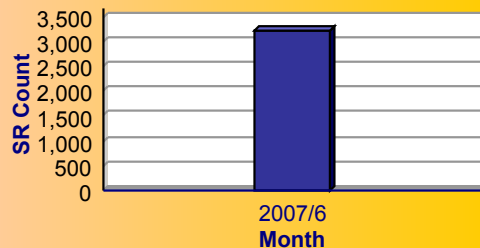
Monthly Trend of % SRs Closed On Time

NOTE: Values represent status as of the run date and time.

CITY OF DALLAS, TX　　　　Report date – July 6, 2007
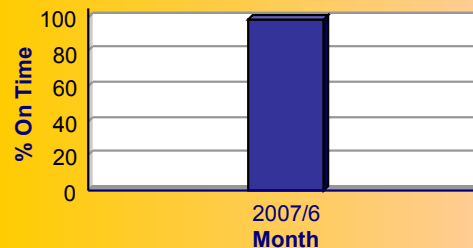
City of Dallas *Service Level Performance Report by Council District*

for 02

June 2007

Performance on the Top 20 by SR Volume Created During the Reporting Period

Row Number	Top Services Requested	SRs Created	Open SRs	Open, On Time	% Open, On Time	SLA Goal	Avg Days to Close	Total Closed	% of SRs Closed	Total Closed On Time	% Closed On Time	All SRs On Time	% of All SRs On Time
1	High Weeds - DCC	462	175	175	100.0%	38	8.0	287	62.1%	287	100.0%	462	100.0%
2	Litter - DCC	153	61	61	100.0%	38	9.0	92	60.1%	92	100.0%	153	100.0%
3	Obstruction Alley/Sidewalk/Street - DCC	134	65	65	100.0%	60	12.7	69	51.5%	69	100.0%	134	100.0%
4	Animal - Loose Aggressive - DCC	114	1	1	100.0%	3	0.4	113	99.1%	113	100.0%	114	100.0%
5	Garbage - Missed - SAN	108	2	2	100.0%	6	2.2	106	98.1%	103	97.2%	105	97.2%
6	Animal - Confined - DCC	90	0	0	N/A	3	0.3	90	100.0%	90	100.0%	90	100.0%
7	Dead Animal Pick Up - SAN	84	1	0	0.0%	1	0.4	83	98.8%	82	98.8%	82	97.6%
8	Roll Cart - SAN	84	31	27	87.1%	10	9.1	53	63.1%	42	79.2%	69	82.1%
9	Parking - Unapproved Surface - Eve/Weekends - DCC	81	3	3	100.0%	10	0.3	78	96.3%	77	98.7%	80	98.8%
10	Recycling ROLL CART Registration - SAN	81	58	58	100.0%	365	8.2	23	28.4%	23	100.0%	81	100.0%
11	Animal - Sick/Injured - DCC	76	0	0	N/A	3	0.3	76	100.0%	75	98.7%	75	98.7%
12	Smoke Detector Request - DFD	76	28	28	100.0%	30	0.8	48	63.2%	48	100.0%	76	100.0%
13	Traffic Signal - Flashing - PWT	72	2	2	100.0%	4	1.3	70	97.2%	70	100.0%	72	100.0%
14	Fire Inspection - DFD	52	35	35	100.0%	60	5.4	17	32.7%	17	100.0%	52	100.0%
15	24 Hour Parking/Parking Violations - DPD	52	3	3	100.0%	10	4.4	49	94.2%	49	100.0%	52	100.0%
16	Signs - Public Right of Way Eve/Weekends - DCC	51	0	0	N/A	7	0.4	51	100.0%	51	100.0%	51	100.0%
17	Animal - Loose - DCC	50	21	21	100.0%	40	5.1	29	58.0%	29	100.0%	50	100.0%
18	Street Spillage/Debris in Right of Way-Hazardous-STS	48	0	0	N/A	1	0.0	48	100.0%	48	100.0%	48	100.0%
19	Illegal Garbage/Placement - DCC	44	21	21	100.0%	60	8.1	23	52.3%	23	100.0%	44	100.0%
20	Graffiti Private Property - Residential/Commercial	44	21	21	100.0%	90	3.1	23	52.3%	23	100.0%	44	100.0%

NOTE: Values represent status as of the run date and time.

CITY OF DALLAS, TX　　　　　　　Report date – July 6, 2007

City of Dallas *Service Level Performance Report by Council District*

for 03

June 2007

Top 10 Services

SR Type	Service Request Count
High Weeds – DCC	517
Litter – DCC	267
Animal – Loose Aggressive – DCC	255
Brush/Bulk Items – Missed – SAN	221
Roll Cart – SAN	197
Dead Animal Pick Up – SAN	148
Animal – Confined – DCC	143
Recycling ROLL CART Registration – SAN	136
Obstruction Alley/Sidewalk/Street – DCC	117
Animal – Sick/Injured – DCC	102
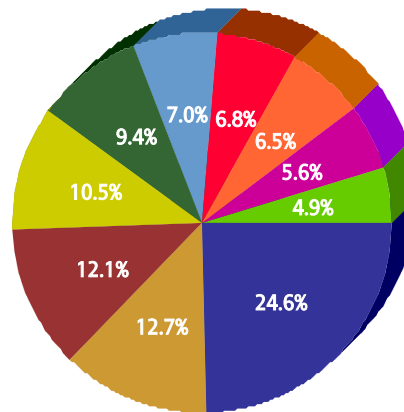
Service

- High Weeds – DCC
- Litter – DCC
- Animal – Loose Aggressive – DCC
- Brush/Bulk Items – Missed – SAN
- Roll Cart – SAN
- Dead Animal Pick Up – SAN
- Animal – Confined – DCC
- Recycling ROLL CART Registration – SAN
- Obstruction Alley/Sidewalk/Street – DCC
- Animal – Sick/Injured – DCC

Summary – All Services Requested

SR Count	Total Closed	Total Closed On Time	% Closed on Time	Total Open	Total Open On Time	% Open on Time	Total On Time %
3,624	2,660	2,639	99.2%	964	957	99.3%	99.2%

Monthly Trend of Services Requested
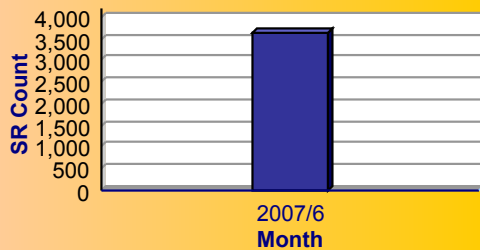
Monthly Trend of % SRs Closed On Time

NOTE: Values represent status as of the run date and time.

CITY OF DALLAS, TX　　　　　　　　　　　　Report date – July 6, 2007
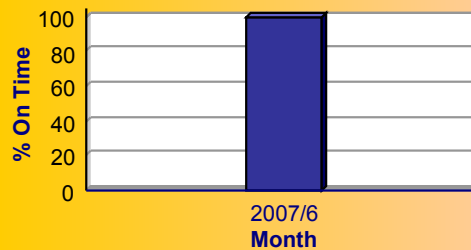
City of Dallas *Service Level Performance Report by Council District*

for 03

June 2007

Performance on the Top 20 by SR Volume Created During the Reporting Period

Row Number	Top Services Requested	SRs Created	Open SRs	Open, On Time	% Open, On Time	SLA Goal	Avg Days to Close	Total Closed	% of SRs Closed	Total Closed On Time	% Closed On Time	All SRs On Time	% of All SRs On Time
1	High Weeds - DCC	517	262	262	100.0%	38	6.5	255	49.3%	255	100.0%	517	100.0%
2	Litter - DCC	267	109	109	100.0%	38	6.2	158	59.2%	158	100.0%	267	100.0%
3	Animal - Loose Aggressive - DCC	255	1	1	100.0%	3	0.2	254	99.6%	253	99.6%	254	99.6%
4	Brush/Bulk Items - Missed - SAN	221	2	2	100.0%	10	0.2	219	99.1%	219	100.0%	221	100.0%
5	Roll Cart - SAN	197	43	43	100.0%	10	6.6	154	78.2%	144	93.5%	187	94.9%
6	Dead Animal Pick Up - SAN	148	2	0	0.0%	1	0.5	146	98.6%	144	98.6%	144	97.3%
7	Animal - Confined - DCC	143	0	0	N/A	3	0.3	143	100.0%	143	100.0%	143	100.0%
8	Recycling ROLL CART Registration - SAN	136	91	91	100.0%	365	11.3	45	33.1%	45	100.0%	136	100.0%
9	Obstruction Alley/Sidewalk/Street - DCC	117	76	76	100.0%	60	10.9	41	35.0%	41	100.0%	117	100.0%
10	Animal - Sick/Injured - DCC	102	2	2	100.0%	3	0.2	100	98.0%	100	100.0%	102	100.0%
11	Garbage - Missed - SAN	84	1	1	100.0%	6	1.8	83	98.8%	82	98.8%	83	98.8%
12	Animal - Loose - DCC	75	29	29	100.0%	40	7.3	46	61.3%	46	100.0%	75	100.0%
13	24 Hour Parking/Parking Violations - DPD	73	7	7	100.0%	10	4.0	66	90.4%	66	100.0%	73	100.0%
14	Sanitation Misc. - SAN	64	0	0	N/A	10	0.4	64	100.0%	64	100.0%	64	100.0%
15	Tree down/low limbs - Emergency-STS	55	0	0	N/A	5	0.1	55	100.0%	55	100.0%	55	100.0%
16	Junk Motor Vehicle - DCC	48	31	31	100.0%	126	5.9	17	35.4%	17	100.0%	48	100.0%
17	Street Spillage/Debris in Right of Way-Hazardous-STS	47	1	0	0.0%	1	0.1	46	97.9%	46	100.0%	46	97.9%
18	Illegal Garbage/Placement - DCC	44	37	37	100.0%	60	4.9	7	15.9%	7	100.0%	44	100.0%
19	Substandard Structure - DCC	43	39	39	100.0%	365	8.0	4	9.3%	4	100.0%	43	100.0%
20	Recyclable Collection Missed (Residential) - SAN	42	0	0	N/A	3	1.0	42	100.0%	42	100.0%	42	100.0%

NOTE: Values represent status as of the run date and time.

CITY OF DALLAS, TX   Report date – July 6, 2007

City of Dallas *Service Level Performance Report by Council District*

for 04

June 2007

Top 10 Services

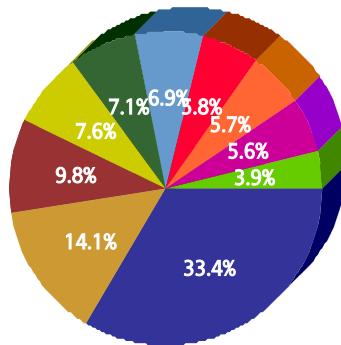| SR Type	Service Request Count
High Weeds - DCC	880
Animal - Loose Aggressive - DCC	370
Dead Animal Pick Up - SAN	258
Roll Cart - SAN	200
Litter - DCC	187
Animal - Confined - DCC	181
Garbage - Missed - SAN	154
Obstruction Alley/Sidewalk/Street - DCC	151
Animal - Sick/Injured - DCC	148
Parking - Unapproved Surface - Eve/Weekends - DCC	104

Service
- High Weeds - DCC
- Animal - Loose Aggressive - DCC
- Dead Animal Pick Up - SAN
- Roll Cart - SAN
- Litter - DCC
- Animal - Confined - DCC
- Garbage - Missed - SAN
- Obstruction Alley/Sidewalk/Street - DCC
- Animal - Sick/Injured - DCC
- Parking - Unapproved Surface - Eve/Weekends - DCC

Summary - All Services Requested

SR Count	Total Closed	Total Closed On Time	% Closed on Time	Total Open	Total Open On Time	% Open on Time	Total On Time %
4,379	3,196	3,150	98.6%	1,183	1,172	99.1%	98.7%

Monthly Trend of Services Requested
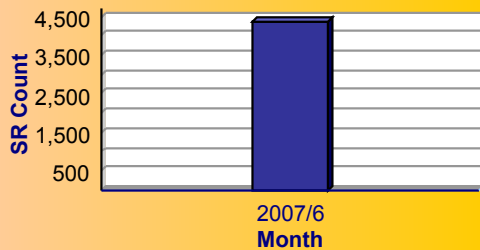
Monthly Trend of % SRs Closed On Time

NOTE: Values represent status as of the run date and time.

CITY OF DALLAS, TX   Report date – July 6, 2007
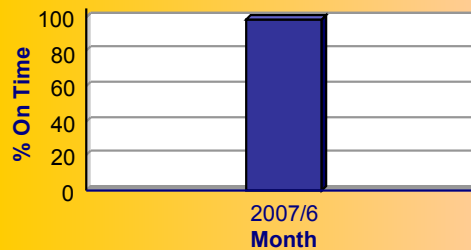
City of Dallas *Service Level Performance Report by Council District*

for 04

June 2007

Performance on the Top 20 by SR Volume Created During the Reporting Period

Row Number	Top Services Requested	SRs Created	Open SRs	Open, On Time	% Open, On Time	SLA Goal	Avg Days to Close	Total Closed	% of SRs Closed	Total Closed On Time	% Closed On Time	All SRs On Time	% of All SRs On Time
1	High Weeds - DCC	880	426	426	100.0%	38	7.3	454	51.6%	454	100.0%	880	100.0%
2	Animal - Loose Aggressive - DCC	370	6	6	100.0%	3	0.4	364	98.4%	362	99.5%	368	99.5%
3	Dead Animal Pick Up - SAN	258	1	0	0.0%	1	0.4	257	99.6%	255	99.2%	255	98.8%
4	Roll Cart - SAN	200	40	37	92.5%	10	7.6	160	80.0%	134	83.8%	171	85.5%
5	Litter - DCC	187	95	95	100.0%	38	7.2	92	49.2%	92	100.0%	187	100.0%
6	Animal - Confined - DCC	181	3	3	100.0%	3	0.2	178	98.3%	178	100.0%	181	100.0%
7	Garbage - Missed - SAN	154	8	8	100.0%	6	1.6	146	94.8%	146	100.0%	154	100.0%
8	Obstruction Alley/Sidewalk/Street - DCC	151	107	107	100.0%	60	12.4	44	29.1%	44	100.0%	151	100.0%
9	Animal - Sick/Injured - DCC	148	1	1	100.0%	3	0.1	147	99.3%	147	100.0%	148	100.0%
10	Parking - Unapproved Surface - Eve/Weekends - DCC	104	15	15	100.0%	10	0.2	89	85.6%	89	100.0%	104	100.0%
11	Animal - Loose - DCC	102	37	37	100.0%	40	5.4	65	63.7%	65	100.0%	102	100.0%
12	24 Hour Parking/Parking Violations - DPD	98	8	8	100.0%	10	3.7	90	91.8%	90	100.0%	98	100.0%
13	Recycling ROLL CART Registration - SAN	98	73	73	100.0%	365	10.9	25	25.5%	25	100.0%	98	100.0%
14	Substandard Structure - DCC	69	54	54	100.0%	365	4.8	15	21.7%	15	100.0%	69	100.0%
15	Junk Motor Vehicle - DCC	60	35	35	100.0%	126	9.6	25	41.7%	25	100.0%	60	100.0%
16	Bulky Trash Violations - DCC	51	3	3	100.0%	14	4.5	48	94.1%	44	91.7%	47	92.2%
17	Illegal Outside Storage - DCC	51	34	34	100.0%	38	11.7	17	33.3%	17	100.0%	51	100.0%
18	Open and Vacant Structure - DCC	50	24	24	100.0%	30	5.8	26	52.0%	26	100.0%	50	100.0%
19	Sanitation Misc. - SAN	48	1	1	100.0%	10	0.3	47	97.9%	47	100.0%	48	100.0%
20	Tree down/low limbs - Emergency-STS	47	0	0	N/A	5	0.1	47	100.0%	47	100.0%	47	100.0%

NOTE: Values represent status as of the run date and time.

CITY OF DALLAS, TX   Report date – July 6, 2007

City of Dallas *Service Level Performance Report by Council District*

for 05

June 2007

Top 10 Services

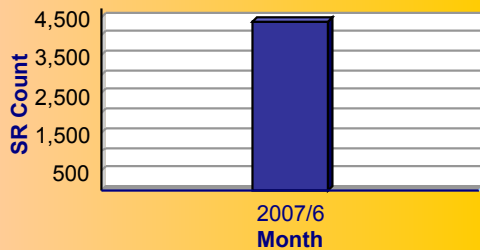| SR Type	Service Request Count
High Weeds – DCC	651
Brush/Bulk Items – Missed – SAN	402
Animal – Loose Aggressive – DCC	307
Dead Animal Pick Up – SAN	234
Roll Cart – SAN	200
Animal – Sick/Injured – DCC	159
Obstruction Alley/Sidewalk/Street – DCC	155
Animal – Confined – DCC	153
Litter – DCC	153
Garbage – Missed – SAN	137
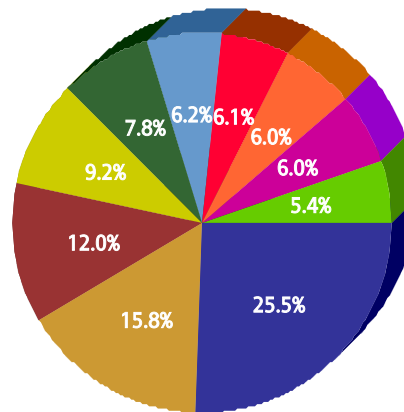
Service

- High Weeds – DCC
- Brush/Bulk Items – Missed – SAN
- Animal – Loose Aggressive – DCC
- Dead Animal Pick Up – SAN
- Roll Cart – SAN
- Animal – Sick/Injured – DCC
- Obstruction Alley/Sidewalk/Street – DCC
- Animal – Confined – DCC
- Litter – DCC
- Garbage – Missed – SAN
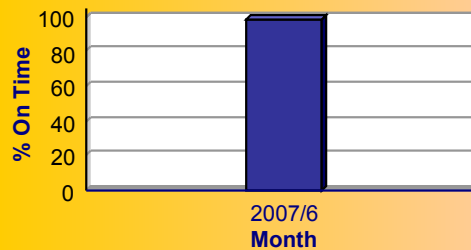
Pie chart values: 25.5%, 15.8%, 12.0%, 9.2%, 7.8%, 6.2%, 6.1%, 6.0%, 6.0%, 5.4%

Summary - All Services Requested

SR Count	Total Closed	Total Closed On Time	% Closed on Time	Total Open	Total Open On Time	% Open on Time	Total On Time %
4,363	3,134	3,093	98.7%	1,229	1,215	98.9%	98.7%

Monthly Trend of Services Requested

SR Count: 4,500 / 3,500 / 2,500 / 1,500 / 500

2007/6
Month

Monthly Trend of % SRs Closed On Time

% On Time: 100 / 80 / 60 / 40 / 20 / 0

2007/6
Month

City of Dallas *Service Level Performance Report by Council District*

for 05

June 2007

Performance on the Top 20 by SR Volume Created During the Reporting Period

Row Number	Top Services Requested	SRs Created	Open SRs	Open, On Time	% Open, On Time	SLA Goal	Avg Days to Close	Total Closed	% of SRs Closed	Total Closed On Time	% Closed On Time	All SRs On Time	% of All SRs On Time
1	High Weeds - DCC	651	398	398	100.0%	38	6.9	253	38.9%	253	100.0%	651	100.0%
2	Brush/Bulk Items - Missed - SAN	402	1	1	100.0%	10	0.3	401	99.8%	400	99.8%	401	99.8%
3	Animal - Loose Aggressive - DCC	307	6	6	100.0%	3	0.3	301	98.0%	300	99.7%	306	99.7%
4	Dead Animal Pick Up - SAN	234	2	0	0.0%	1	0.4	232	99.1%	231	99.6%	231	98.7%
5	Roll Cart - SAN	200	49	46	93.9%	10	7.6	151	75.5%	131	86.8%	177	88.5%
6	Animal - Sick/Injured - DCC	159	1	1	100.0%	3	0.3	158	99.4%	157	99.4%	158	99.4%
7	Obstruction Alley/Sidewalk/Street - DCC	155	133	133	100.0%	60	10.5	22	14.2%	22	100.0%	155	100.0%
8	Animal - Confined - DCC	153	2	2	100.0%	3	0.3	151	98.7%	151	100.0%	153	100.0%
9	Litter - DCC	153	88	88	100.0%	38	9.3	65	42.5%	65	100.0%	153	100.0%
10	Garbage - Missed - SAN	137	3	3	100.0%	6	2.2	134	97.8%	134	100.0%	137	100.0%
11	Parking - Unapproved Surface - Eve/Weekends - DCC	110	2	2	100.0%	10	0.4	108	98.2%	108	100.0%	110	100.0%
12	24 Hour Parking/Parking Violations - DPD	94	15	15	100.0%	10	3.6	79	84.0%	79	100.0%	94	100.0%
13	Recycling ROLL CART Registration - SAN	88	62	62	100.0%	365	12.8	26	29.5%	26	100.0%	88	100.0%
14	Substandard Structure - DCC	86	79	79	100.0%	365	7.4	7	8.1%	7	100.0%	86	100.0%
15	Animal - Loose - DCC	84	34	34	100.0%	40	5.2	50	59.5%	50	100.0%	84	100.0%
16	Junk Motor Vehicle - DCC	60	42	42	100.0%	126	11.7	18	30.0%	18	100.0%	60	100.0%
17	Animal - Cruelty - DCC	55	1	1	100.0%	30	0.4	54	98.2%	54	100.0%	55	100.0%
18	Bulky Trash Violations - DCC	53	7	2	28.6%	14	6.4	46	86.8%	43	93.5%	45	84.9%
19	Street Repair - Routine-STS	51	22	22	100.0%	90	8.2	29	56.9%	29	100.0%	51	100.0%
20	Sanitation Misc. - SAN	49	1	1	100.0%	10	0.2	48	98.0%	48	100.0%	49	100.0%

NOTE: Values represent status as of the run date and time.

CITY OF DALLAS, TX   Report date – July 6, 2007

City of Dallas *Service Level Performance Report by Council District*

for 06

June 2007

Top 10 Services

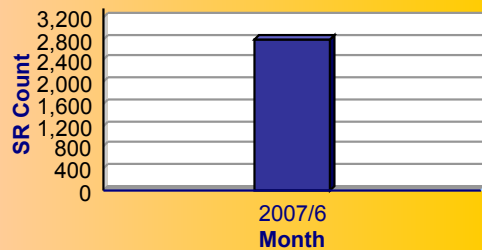| SR Type	Service Request Count
High Weeds - DCC	361
Litter - DCC	190
Smoke Detector Request - DFD	135
Animal - Loose Aggressive - DCC	134
Dead Animal Pick Up - SAN	119
Junk Motor Vehicle - DCC	89
Street Spillage/Debris in Right of Way-Hazardous-STS	88
Garbage - Missed - SAN	71
Roll Cart - SAN	63
Fire Inspection - DFD	62
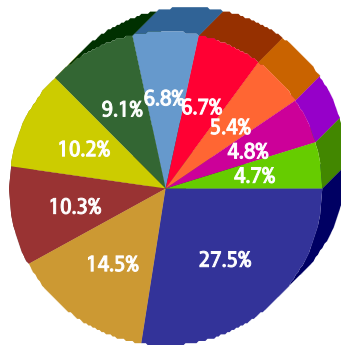
Service

- High Weeds - DCC
- Litter - DCC
- Smoke Detector Request - DFD
- Animal - Loose Aggressive - DCC
- Dead Animal Pick Up - SAN
- Junk Motor Vehicle - DCC
- Street Spillage/Debris in Right of Way-Hazardous-STS
- Garbage - Missed - SAN
- Roll Cart - SAN
- Fire Inspection - DFD

Summary - All Services Requested

SR Count	Total Closed	Total Closed On Time	% Closed on Time	Total Open	Total Open On Time	% Open on Time	Total On Time %
2,781	2,133	2,111	99.0%	648	641	98.9%	99.0%

Monthly Trend of Services Requested

Monthly Trend of % SRs Closed On Time

NOTE: Values represent status as of the run date and time.

CITY OF DALLAS, TX   Report date – July 6, 2007
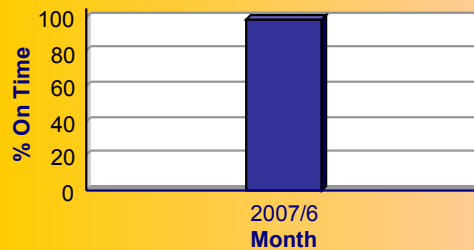
City of Dallas *Service Level Performance Report by Council District*

for 06

June 2007

Performance on the Top 20 by SR Volume Created During the Reporting Period

Row Number	Top Services Requested	SRs Created	Open SRs	Open, On Time	% Open, On Time	SLA Goal	Avg Days to Close	Total Closed	% of SRs Closed	Total Closed On Time	% Closed On Time	All SRs On Time	% of All SRs On Time
1	High Weeds - DCC	361	133	133	100.0%	38	8.5	228	63.2%	228	100.0%	361	100.0%
2	Litter - DCC	190	56	56	100.0%	38	7.4	134	70.5%	134	100.0%	190	100.0%
3	Smoke Detector Request - DFD	135	2	2	100.0%	30	1.4	133	98.5%	133	100.0%	135	100.0%
4	Animal - Loose Aggressive - DCC	134	1	1	100.0%	3	0.2	133	99.3%	133	100.0%	134	100.0%
5	Dead Animal Pick Up - SAN	119	2	0	0.0%	1	0.4	117	98.3%	114	97.4%	114	95.8%
6	Junk Motor Vehicle - DCC	89	69	69	100.0%	126	8.2	20	22.5%	20	100.0%	89	100.0%
7	Street Spillage/Debris in Right of Way-Hazardous-STS	88	0	0	N/A	1	0.0	88	100.0%	88	100.0%	88	100.0%
8	Garbage - Missed - SAN	71	0	0	N/A	6	3.5	71	100.0%	65	91.5%	65	91.5%
9	Roll Cart - SAN	63	11	11	100.0%	10	6.6	52	82.5%	47	90.4%	58	92.1%
10	Fire Inspection - DFD	62	39	39	100.0%	60	6.7	23	37.1%	23	100.0%	62	100.0%
11	Animal - Confined - DCC	60	0	0	N/A	3	0.2	60	100.0%	60	100.0%	60	100.0%
12	Animal - Sick/Injured - DCC	58	0	0	N/A	3	0.2	58	100.0%	58	100.0%	58	100.0%
13	Parking - Unapproved Surface - Eve/Weekends - DCC	55	1	1	100.0%	10	0.2	54	98.2%	54	100.0%	55	100.0%
14	Recycling ROLL CART Registration - SAN	54	39	39	100.0%	365	8.1	15	27.8%	15	100.0%	54	100.0%
15	Motor Vehicle Repair Violation - DCC	53	17	17	100.0%	40	3.5	36	67.9%	36	100.0%	53	100.0%
16	24 Hour Parking/Parking Violations - DPD	53	9	9	100.0%	10	5.6	44	83.0%	44	100.0%	53	100.0%
17	Pothole - Hazardous-STS	49	0	0	N/A	1	0.1	49	100.0%	49	100.0%	49	100.0%
18	Street Repair - Routine-STS	47	17	17	100.0%	90	6.0	30	63.8%	30	100.0%	47	100.0%
19	Animal - Loose - DCC	41	19	19	100.0%	40	6.6	22	53.7%	22	100.0%	41	100.0%
20	Illegal Outside Storage - DCC	36	20	20	100.0%	38	17.5	16	44.4%	16	100.0%	36	100.0%
21	Substandard Structure - DCC	36	31	31	100.0%	365	7.6	5	13.9%	5	100.0%	36	100.0%

NOTE: Values represent status as of the run date and time.

CITY OF DALLAS, TX　　　　　　　　　　　　　　　　　　　　Report date – July 6, 2007

City of Dallas *Service Level Performance Report by Council District*

for 07

June 2007

Top 10 Services

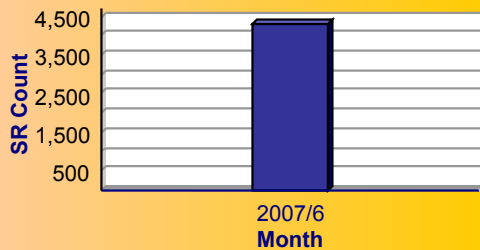| SR Type	Service Request Count
High Weeds - DCC	938
Litter - DCC	327
Animal - Loose Aggressive - DCC	213
Dead Animal Pick Up – SAN	171
Obstruction Alley/Sidewalk/Street - DCC	147
Substandard Structure - DCC	147
Roll Cart - SAN	132
Parking - Unapproved Surface - Eve/Weekends - DCC	130
Animal - Confined - DCC	129
24 Hour Parking/Parking Violations - DPD	94
Animal - Sick/Injured - DCC	94
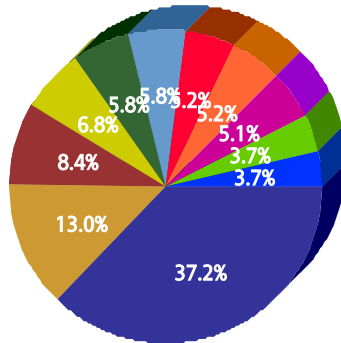
Service

- High Weeds - DCC
- Litter - DCC
- Animal - Loose Aggressive - DCC
- Dead Animal Pick Up – SAN
- Obstruction Alley/Sidewalk/Street - DCC
- Substandard Structure - DCC
- Roll Cart – SAN
- Parking - Unapproved Surface - Eve/Weekends - DCC
- Animal - Confined - DCC
- 24 Hour Parking/Parking Violations - DPD
- Animal - Sick/Injured - DCC

Summary - All Services Requested

SR Count	Total Closed	Total Closed On Time	% Closed on Time	Total Open	Total Open On Time	% Open on Time	Total On Time %
4,315	3,133	3,090	98.6%	1,182	1,174	99.3%	98.8%

Monthly Trend of Services Requested

2007/6
Month

Monthly Trend of % SRs Closed On Time

2007/6
Month

NOTE: Values represent status as of the run date and time.

CITY OF DALLAS, TX

Report date – July 6, 2007
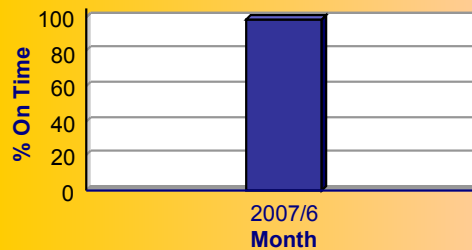
City of Dallas *Service Level Performance Report by Council District*

for 07

June 2007

Performance on the Top 20 by SR Volume Created During the Reporting Period

Row Number	Top Services Requested	SRs Created	Open SRs	Open, On Time	% Open, On Time	SLA Goal	Avg Days to Close	Total Closed	% of SRs Closed	Total Closed On Time	% Closed On Time	All SRs On Time	% of All SRs On Time
1	High Weeds - DCC	938	346	346	100.0%	38	6.2	592	63.1%	592	100.0%	938	100.0%
2	Litter - DCC	327	121	121	100.0%	38	6.3	206	63.0%	206	100.0%	327	100.0%
3	Animal - Loose Aggressive - DCC	213	3	3	100.0%	3	0.3	210	98.6%	209	99.5%	212	99.5%
4	Dead Animal Pick Up - SAN	171	5	0	0.0%	1	0.4	166	97.1%	166	100.0%	166	97.1%
5	Obstruction Alley/Sidewalk/Street - DCC	147	108	108	100.0%	60	8.5	39	26.5%	39	100.0%	147	100.0%
6	Substandard Structure - DCC	147	133	133	100.0%	365	4.1	14	9.5%	14	100.0%	147	100.0%
7	Roll Cart - SAN	132	34	33	97.1%	10	8.3	98	74.2%	70	71.4%	103	78.0%
8	Parking - Unapproved Surface - Eve/Weekends - DCC	130	9	9	100.0%	10	0.1	121	93.1%	121	100.0%	130	100.0%
9	Animal - Confined - DCC	129	5	5	100.0%	3	0.3	124	96.1%	124	100.0%	129	100.0%
10	Animal - Sick/Injured - DCC	94	0	0	N/A	3	0.3	94	100.0%	94	100.0%	94	100.0%
11	24 Hour Parking/Parking Violations - DPD	94	12	12	100.0%	10	3.3	82	87.2%	82	100.0%	94	100.0%
12	Garbage - Missed - SAN	74	1	1	100.0%	6	1.7	73	98.6%	73	100.0%	74	100.0%
13	Recycling ROLL CART Registration - SAN	73	52	52	100.0%	365	10.1	21	28.8%	21	100.0%	73	100.0%
14	Mow Clean City Property Maintenence -DCC	67	23	23	100.0%	38	9.7	44	65.7%	44	100.0%	67	100.0%
15	Animal - Loose - DCC	66	24	24	100.0%	40	6.7	42	63.6%	42	100.0%	66	100.0%
16	Traffic Signal - Flashing - PWT	50	0	0	N/A	4	1.4	50	100.0%	50	100.0%	50	100.0%
17	Tree down/low limbs - Emergency-STS	49	0	0	N/A	5	0.1	49	100.0%	49	100.0%	49	100.0%
18	Street Spillage/Debris in Right of Way-Hazardous-STS	47	0	0	N/A	1	0.0	47	100.0%	46	97.9%	46	97.9%
19	Mosquitoes - EHS	45	4	4	100.0%	45	7.3	41	91.1%	41	100.0%	45	100.0%
20	Junk Motor Vehicle - DCC	44	22	22	100.0%	126	6.5	22	50.0%	22	100.0%	44	100.0%
21	Substandard Structure Apts - DCC	44	14	14	100.0%	365	6.0	30	68.2%	30	100.0%	44	100.0%
22	Pothole - Hazardous-STS	44	0	0	N/A	1	0.1	44	100.0%	43	97.7%	43	97.7%

NOTE: Values represent status as of the run date and time.

CITY OF DALLAS, TX   Report date – July 6, 2007

City of Dallas *Service Level Performance Report by Council District*

for 08

June 2007

Top 10 Services

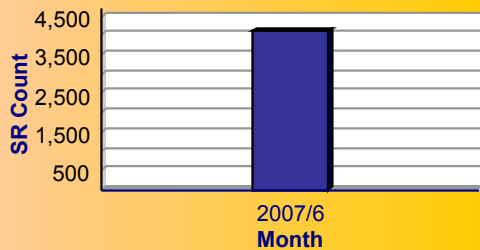| SR Type	Service Request Count
High Weeds – DCC	603
Animal – Loose Aggressive – DCC	362
Dead Animal Pick Up – SAN	232
Animal – Confined – DCC	231
Brush/Bulk Items – Missed – SAN	201
Obstruction Alley/Sidewalk/Street – DCC	199
Roll Cart – SAN	188
Litter – DCC	134
Animal – Sick/Injured – DCC	130
Garbage – Missed – SAN	128
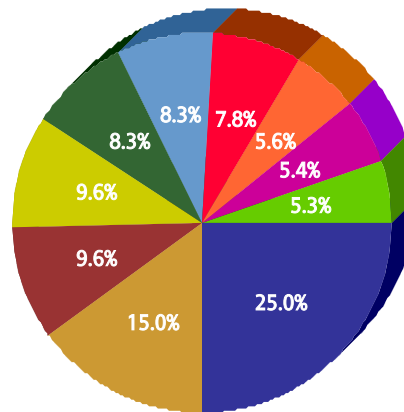
Service

- High Weeds – DCC
- Animal – Loose Aggressive – DCC
- Dead Animal Pick Up – SAN
- Animal – Confined – DCC
- Brush/Bulk Items – Missed – SAN
- Obstruction Alley/Sidewalk/Street – DCC
- Roll Cart – SAN
- Litter – DCC
- Animal – Sick/Injured – DCC
- Garbage – Missed – SAN

Summary – All Services Requested

SR Count	Total Closed	Total Closed On Time	% Closed on Time	Total Open	Total Open On Time	% Open on Time	Total On Time %
4,112	2,975	2,943	98.9%	1,137	1,132	99.6%	99.1%

Monthly Trend of Services Requested

Monthly Trend of % SRs Closed On Time

NOTE: Values represent status as of the run date and time.

CITY OF DALLAS, TX   Report date – July 6, 2007
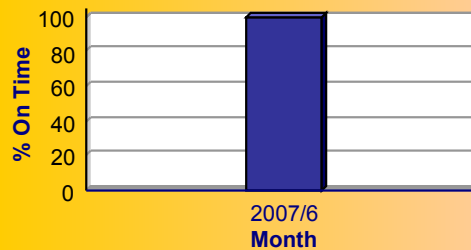
City of Dallas *Service Level Performance Report by Council District*

for 08

June 2007

Performance on the Top 20 by SR Volume Created During the Reporting Period

Row Number	Top Services Requested	SRs Created	Open SRs	Open, On Time	% Open, On Time	SLA Goal	Avg Days to Close	Total Closed	% of SRs Closed	Total Closed On Time	% Closed On Time	All SRs On Time	% of All SRs On Time
1	High Weeds - DCC	603	358	358	100.0%	38	7.5	245	40.6%	245	100.0%	603	100.0%
2	Animal - Loose Aggressive - DCC	362	8	8	100.0%	3	0.4	354	97.8%	352	99.4%	360	99.4%
3	Dead Animal Pick Up - SAN	232	3	0	0.0%	1	0.4	229	98.7%	226	98.7%	226	97.4%
4	Animal - Confined - DCC	231	2	2	100.0%	3	0.6	229	99.1%	227	99.1%	229	99.1%
5	Brush/Bulk Items - Missed - SAN	201	0	0	N/A	10	0.2	201	100.0%	201	100.0%	201	100.0%
6	Obstruction Alley/Sidewalk/Street - DCC	199	166	166	100.0%	60	12.8	33	16.6%	33	100.0%	199	100.0%
7	Roll Cart - SAN	188	37	37	100.0%	10	6.8	151	80.3%	139	92.1%	176	93.6%
8	Litter - DCC	134	68	68	100.0%	38	11.6	66	49.3%	66	100.0%	134	100.0%
9	Animal - Sick/Injured - DCC	130	2	2	100.0%	3	0.2	128	98.5%	128	100.0%	130	100.0%
10	Garbage - Missed - SAN	128	1	1	100.0%	6	1.9	127	99.2%	127	100.0%	128	100.0%
11	Parking - Unapproved Surface - Eve/Weekends - DCC	111	4	4	100.0%	10	0.5	107	96.4%	107	100.0%	111	100.0%
12	Animal - Loose - DCC	95	38	38	100.0%	40	5.0	57	60.0%	57	100.0%	95	100.0%
13	Substandard Structure - DCC	91	61	61	100.0%	365	8.9	30	33.0%	30	100.0%	91	100.0%
14	Junk Motor Vehicle - DCC	73	50	50	100.0%	126	11.5	23	31.5%	23	100.0%	73	100.0%
15	Recycling ROLL CART Registration - SAN	72	48	48	100.0%	365	10.5	24	33.3%	24	100.0%	72	100.0%
16	24 Hour Parking/Parking Violations - DPD	58	8	8	100.0%	10	4.3	50	86.2%	50	100.0%	58	100.0%
17	Street Spillage/Debris in Right of Way-Hazardous-STS	55	0	0	N/A	1	0.1	55	100.0%	55	100.0%	55	100.0%
18	Mosquitoes - EHS	46	10	10	100.0%	45	5.9	36	78.3%	36	100.0%	46	100.0%
19	Animal Trap Request - DCC	43	13	13	100.0%	30	10.1	30	69.8%	30	100.0%	43	100.0%
20	Street Lighting - Maintenance - PWT	41	0	0	N/A	4	0.7	41	100.0%	41	100.0%	41	100.0%

NOTE: Values represent status as of the run date and time.

CITY OF DALLAS, TX   Report date – July 6, 2007

City of Dallas *Service Level Performance Report by Council District*

for 09

June 2007

Top 10 Services

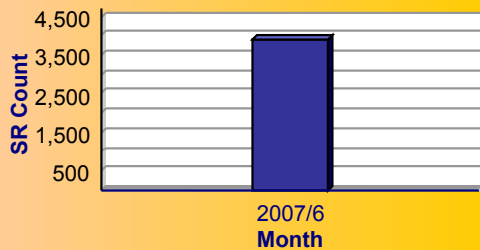| SR Type	Service Request Count
Obstruction Alley/Sidewalk/Street - DCC	563
High Weeds - DCC	414
Recycling ROLL CART Registration - SAN	256
Roll Cart - SAN	182
Animal - Loose Aggressive - DCC	127
Dead Animal Pick Up - SAN	126
Litter - DCC	111
Animal - Confined - DCC	110
24 Hour Parking/Parking Violations - DPD	87
Garbage - Missed - SAN	87
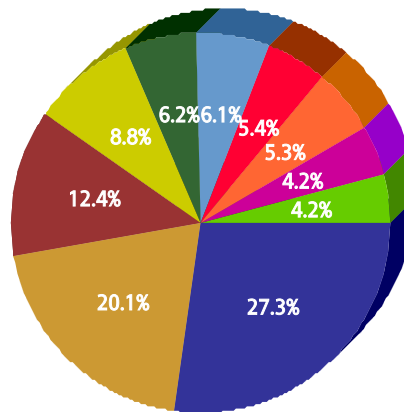
Service

- Obstruction Alley/Sidewalk/Street - DCC
- High Weeds - DCC
- Recycling ROLL CART Registration - SAN
- Roll Cart – SAN
- Animal - Loose Aggressive - DCC
- Dead Animal Pick Up – SAN
- Litter – DCC
- Animal - Confined - DCC
- 24 Hour Parking/Parking Violations - DPD
- Garbage - Missed - SAN

Summary - All Services Requested

SR Count	Total Closed	Total Closed On Time	% Closed on Time	Total Open	Total Open On Time	% Open on Time	Total On Time %
3,912	2,523	2,470	97.9%	1,389	1,380	99.4%	98.4%

Monthly Trend of Services Requested

Monthly Trend of % SRs Closed On Time

NOTE: Values represent status as of the run date and time.

CITY OF DALLAS, TX

Report date – July 6, 2007

City of Dallas
Service Level Performance Report by Council District

for 09

June 2007

Performance on the Top 20 by SR Volume Created During the Reporting Period

Row Number	Top Services Requested	SRs Created	Open SRs	Open, On Time	% Open, On Time	SLA Goal	Avg Days to Close	Total Closed	% of SRs Closed	Total Closed On Time	% Closed On Time	All SRs On Time	% of All SRs On Time
1	Obstruction Alley/Sidewalk/Street - DCC	563	485	485	100.0%	60	10.3	78	13.9%	78	100.0%	563	100.0%
2	High Weeds - DCC	414	213	213	100.0%	38	8.1	201	48.6%	201	100.0%	414	100.0%
3	Recycling ROLL CART Registration - SAN	256	199	199	100.0%	365	8.3	57	22.3%	57	100.0%	256	100.0%
4	Roll Cart - SAN	182	45	42	93.3%	10	8.7	137	75.3%	99	72.3%	141	77.5%
5	Animal - Loose Aggressive - DCC	127	3	3	100.0%	3	0.3	124	97.6%	124	100.0%	127	100.0%
6	Dead Animal Pick Up - SAN	126	1	0	0.0%	1	0.3	125	99.2%	125	100.0%	125	99.2%
7	Litter - DCC	111	52	52	100.0%	38	9.2	59	53.2%	59	100.0%	111	100.0%
8	Animal - Confined - DCC	110	0	0	N/A	3	0.2	110	100.0%	110	100.0%	110	100.0%
9	24 Hour Parking/Parking Violations - DPD	87	15	15	100.0%	10	2.1	72	82.8%	72	100.0%	87	100.0%
10	Garbage - Missed - SAN	87	13	13	100.0%	6	2.6	74	85.1%	70	94.6%	83	95.4%
11	Bulky Trash Violations - DCC	85	9	9	100.0%	14	3.4	76	89.4%	74	97.4%	83	97.6%
12	Recyclable Collection Missed (Residential) - SAN	62	1	1	100.0%	3	1.0	61	98.4%	61	100.0%	62	100.0%
13	Animal - Sick/Injured - DCC	57	0	0	N/A	3	0.1	57	100.0%	57	100.0%	57	100.0%
14	Signs - Public Right of Way Eve/Weekends - DCC	57	0	0	N/A	7	0.1	57	100.0%	57	100.0%	57	100.0%
15	Tree down/low limbs - Emergency-STS	55	0	0	N/A	5	0.1	55	100.0%	55	100.0%	55	100.0%
16	Illegal Garbage/Placement - DCC	51	9	9	100.0%	60	6.7	42	82.4%	42	100.0%	51	100.0%
17	Sanitation Property Damage - SAN	49	9	9	100.0%	28	7.4	40	81.6%	40	100.0%	49	100.0%
18	Animal - Loose - DCC	48	22	22	100.0%	40	5.3	26	54.2%	26	100.0%	48	100.0%
19	Junk Motor Vehicle - DCC	46	27	27	100.0%	126	7.1	19	41.3%	19	100.0%	46	100.0%
20	Illegal Outside Storage - DCC	45	34	34	100.0%	38	8.5	11	24.4%	11	100.0%	45	100.0%
21	Parking - Unapproved Surface - Eve/Weekends - DCC	45	0	0	N/A	10	0.3	45	100.0%	45	100.0%	45	100.0%

NOTE: Values represent status as of the run date and time.

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City of Dallas *Service Level Performance Report by Council District*

for 10

June 2007

Top 10 Services

| SR Type	Service Request Count
High Weeds - DCC	265
Recycling ROLL CART Registration - SAN	140
Obstruction Alley/Sidewalk/Street - DCC	121
Garbage - Missed - SAN	105
Animal - Confined - DCC	95
Litter - DCC	86
Roll Cart - SAN	83
Substandard Structure Apts - DCC	60
Recyclable Collection Missed (Residential) - SAN	47
Animal - Loose Aggressive - DCC	45
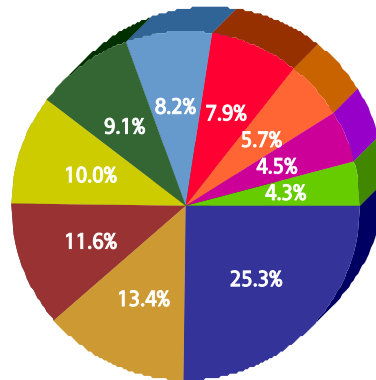
Service

- High Weeds - DCC
- Recycling ROLL CART Registration - SAN
- Obstruction Alley/Sidewalk/Street – DCC
- Garbage - Missed - SAN
- Animal - Confined - DCC
- Litter - DCC
- Roll Cart - SAN
- Substandard Structure Apts - DCC
- Recyclable Collection Missed (Residential) - SAN
- Animal - Loose Aggressive - DCC

Summary - All Services Requested
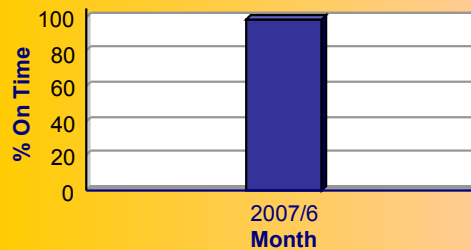
SR Count	Total Closed	Total Closed On Time	% Closed on Time	Total Open	Total Open On Time	% Open on Time	Total On Time %
2,110	1,556	1,533	98.5%	554	553	99.8%	98.9%

Monthly Trend of Services Requested

Monthly Trend of % SRs Closed On Time
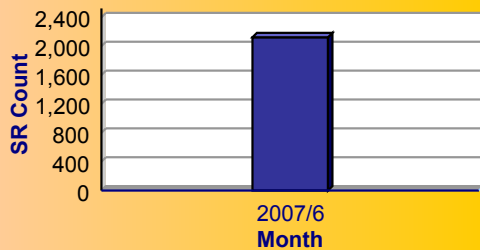
NOTE: Values represent status as of the run date and time.

City of Dallas *Service Level Performance Report by Council District*

for 10

June 2007

Performance on the Top 20 by SR Volume Created During the Reporting Period

Row Number	Top Services Requested	SRs Created	Open SRs	Open, On Time	% Open, On Time	SLA Goal	Avg Days to Close	Total Closed	% of SRs Closed	Total Closed On Time	% Closed On Time	All SRs On Time	% of All SRs On Time
1	High Weeds - DCC	265	105	105	100.0%	38	7.9	160	60.4%	160	100.0%	265	100.0%
2	Recycling ROLL CART Registration - SAN	140	99	99	100.0%	365	8.4	41	29.3%	41	100.0%	140	100.0%
3	Obstruction Alley/Sidewalk/Street - DCC	121	71	71	100.0%	60	7.0	50	41.3%	50	100.0%	121	100.0%
4	Garbage - Missed - SAN	105	5	5	100.0%	6	3.2	100	95.2%	92	92.0%	97	92.4%
5	Animal - Confined - DCC	95	1	1	100.0%	3	0.3	94	98.9%	93	98.9%	94	98.9%
6	Litter - DCC	86	20	20	100.0%	38	2.8	66	76.7%	66	100.0%	86	100.0%
7	Roll Cart - SAN	83	22	22	100.0%	10	7.7	61	73.5%	53	86.9%	75	90.4%
8	Substandard Structure Apts - DCC	60	27	27	100.0%	365	7.7	33	55.0%	33	100.0%	60	100.0%
9	Recyclable Collection Missed (Residential) - SAN	47	0	0	N/A	3	1.0	47	100.0%	47	100.0%	47	100.0%
10	Animal - Loose Aggressive - DCC	45	0	0	N/A	3	0.3	45	100.0%	45	100.0%	45	100.0%
11	Bulky Trash Violations - DCC	43	3	3	100.0%	14	3.4	40	93.0%	40	100.0%	43	100.0%
12	24 Hour Parking/Parking Violations - DPD	42	5	5	100.0%	10	2.8	37	88.1%	37	100.0%	42	100.0%
13	Dead Animal Pick Up - SAN	40	0	0	N/A	1	0.3	40	100.0%	40	100.0%	40	100.0%
14	Street Spillage/Debris in Right of Way-Hazardous-STS	37	0	0	N/A	1	0.0	37	100.0%	37	100.0%	37	100.0%
15	Animal - Sick/Injured - DCC	35	0	0	N/A	3	0.1	35	100.0%	35	100.0%	35	100.0%
16	Illegal Garbage/Placement - DCC	28	20	20	100.0%	60	5.0	8	28.6%	8	100.0%	28	100.0%
17	Substandard Structure - DCC	26	19	19	100.0%	365	4.7	7	26.9%	7	100.0%	26	100.0%
18	Plumbing Violation Apts - DCC	26	2	2	100.0%	60	6.0	24	92.3%	24	100.0%	26	100.0%
19	Sanitation Misc. - SAN	25	1	1	100.0%	10	1.2	24	96.0%	24	100.0%	25	100.0%
20	Signs - Public Right of Way Eve/Weekends - DCC	23	0	0	N/A	7	0.1	23	100.0%	23	100.0%	23	100.0%

NOTE: Values represent status as of the run date and time.

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City of Dallas *Service Level Performance Report by Council District*

for 11

June 2007

Top 10 Services

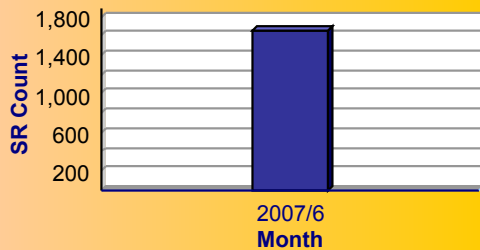| SR Type	Service Request Count
High Weeds - DCC	126
Obstruction Alley/Sidewalk/Street - DCC	111
Recycling ROLL CART Registration - SAN	108
Garbage - Missed - SAN	73
Fire Inspection - DFD	72
Roll Cart - SAN	66
Animal - Confined - DCC	57
Street Spillage/Debris in Right of Way-Hazardous-STS	51
Dead Animal Pick Up - SAN	44
Mosquitoes - EHS	42
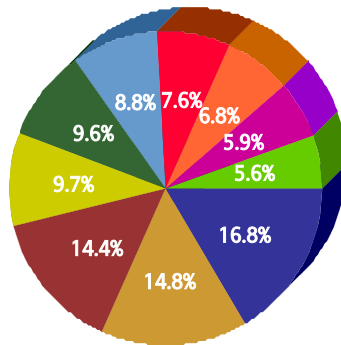
Service
- High Weeds - DCC
- Obstruction Alley/Sidewalk/Street - DCC
- Recycling ROLL CART Registration - SAN
- Garbage - Missed - SAN
- Fire Inspection - DFD
- Roll Cart - SAN
- Animal - Confined - DCC
- Street Spillage/Debris in Right of Way-Hazardous-STS
- Dead Animal Pick Up - SAN
- Mosquitoes - EHS

Summary - All Services Requested

SR Count	Total Closed	Total Closed On Time	% Closed on Time	Total Open	Total Open On Time	% Open on Time	Total On Time %
1,653	1,174	1,135	96.7%	479	477	99.6%	97.5%

Monthly Trend of Services Requested

Monthly Trend of % SRs Closed On Time

NOTE: Values represent status as of the run date and time.

CITY OF DALLAS, TX   Report date – July 6, 2007
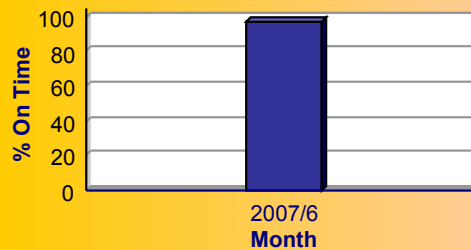
City of Dallas *Service Level Performance Report by Council District*

for 11

June 2007

Performance on the Top 20 by SR Volume Created During the Reporting Period

Row Number	Top Services Requested	SRs Created	Open SRs	Open, On Time	% Open, On Time	SLA Goal	Avg Days to Close	Total Closed	% of SRs Closed	Total Closed On Time	% Closed On Time	All SRs On Time	% of All SRs On Time
1	High Weeds - DCC	126	63	63	100.0%	38	8.0	63	50.0%	63	100.0%	126	100.0%
2	Obstruction Alley/Sidewalk/Street - DCC	111	90	90	100.0%	60	10.1	21	18.9%	21	100.0%	111	100.0%
3	Recycling ROLL CART Registration - SAN	108	68	68	100.0%	365	8.5	40	37.0%	40	100.0%	108	100.0%
4	Garbage - Missed - SAN	73	10	10	100.0%	6	3.7	63	86.3%	51	81.0%	61	83.6%
5	Fire Inspection - DFD	72	32	32	100.0%	60	16.5	40	55.6%	40	100.0%	72	100.0%
6	Roll Cart - SAN	66	16	16	100.0%	10	7.6	50	75.8%	41	82.0%	57	86.4%
7	Animal - Confined - DCC	57	0	0	N/A	3	0.2	57	100.0%	57	100.0%	57	100.0%
8	Street Spillage/Debris in Right of Way-Hazardous-STS	51	0	0	N/A	1	0.0	51	100.0%	51	100.0%	51	100.0%
9	Dead Animal Pick Up - SAN	44	0	0	N/A	1	0.4	44	100.0%	44	100.0%	44	100.0%
10	Mosquitoes - EHS	42	3	3	100.0%	45	6.7	39	92.9%	39	100.0%	42	100.0%
11	Animal - Sick/Injured - DCC	41	1	1	100.0%	3	0.2	40	97.6%	40	100.0%	41	100.0%
12	Recyclable Collection Missed (Residential) - SAN	38	0	0	N/A	3	1.0	38	100.0%	38	100.0%	38	100.0%
13	Animal - Loose Aggressive - DCC	28	0	0	N/A	3	0.4	28	100.0%	28	100.0%	28	100.0%
14	Substandard Structure Apts - DCC	28	17	17	100.0%	365	8.0	11	39.3%	11	100.0%	28	100.0%
15	Traffic Signal - Timing - PWT	28	3	3	100.0%	4	1.2	25	89.3%	25	100.0%	28	100.0%
16	Litter - DCC	27	14	14	100.0%	38	13.5	13	48.1%	13	100.0%	27	100.0%
17	24 Hour Parking/Parking Violations - DPD	26	1	1	100.0%	10	3.0	25	96.2%	25	100.0%	26	100.0%
18	Alley Repair - Routine-STS	24	18	18	100.0%	90	4.5	6	25.0%	6	100.0%	24	100.0%
19	Street Repair - Routine-STS	24	11	11	100.0%	90	6.5	13	54.2%	13	100.0%	24	100.0%
20	Traffic Signal - Flashing - PWT	23	0	0	N/A	4	1.9	23	100.0%	23	100.0%	23	100.0%

NOTE: Values represent status as of the run date and time.

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City of Dallas *Service Level Performance Report by Council District*

for 12

June 2007

Top 10 Services

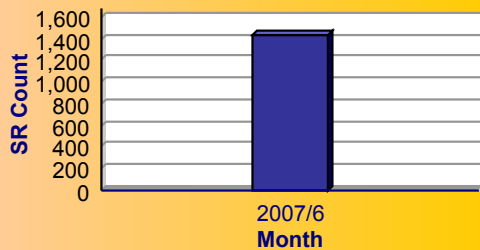| SR Type	Service Request Count
Recycling ROLL CART Registration - SAN	191
High Weeds - DCC	109
Roll Cart - SAN	105
Obstruction Alley/Sidewalk/Street - DCC	103
Bulky Trash Violations - DCC	62
Garbage - Missed - SAN	57
Animal - Confined - DCC	46
Recyclable Collection Missed (Residential) - SAN	43
Dead Animal Pick Up - SAN	36
Litter - DCC	33
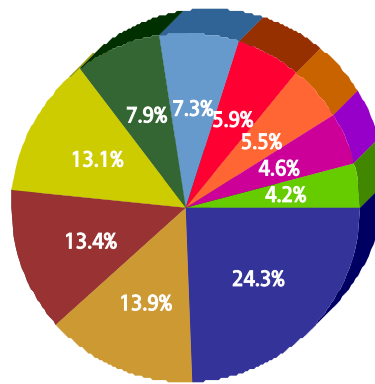
Service

- Recycling ROLL CART Registration - SAN
- High Weeds - DCC
- Roll Cart - SAN
- Obstruction Alley/Sidewalk/Street - DCC
- Bulky Trash Violations - DCC
- Garbage - Missed - SAN
- Animal - Confined - DCC
- Recyclable Collection Missed (Residential) - SAN
- Dead Animal Pick Up - SAN
- Litter - DCC

Summary - All Services Requested

SR Count	Total Closed	Total Closed On Time	% Closed on Time	Total Open	Total Open On Time	% Open on Time	Total On Time %
1,440	1,027	998	97.2%	413	407	98.5%	97.6%

Monthly Trend of Services Requested

Monthly Trend of % SRs Closed On Time

NOTE: Values represent status as of the run date and time.

CITY OF DALLAS, TX   Report date – July 6, 2007
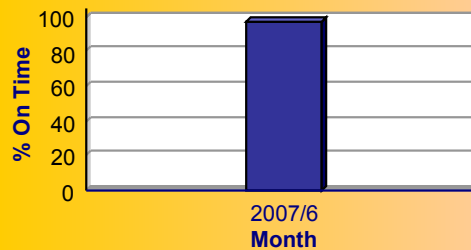
City of Dallas *Service Level Performance Report by Council District*

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June 2007

Performance on the Top 20 by SR Volume Created During the Reporting Period

Row Number	Top Services Requested	SRs Created	Open SRs	Open, On Time	% Open, On Time	SLA Goal	Avg Days to Close	Total Closed	% of SRs Closed	Total Closed On Time	% Closed On Time	All SRs On Time	% of All SRs On Time
1	Recycling ROLL CART Registration - SAN	191	128	128	100.0%	365	9.2	63	33.0%	63	100.0%	191	100.0%
2	High Weeds - DCC	109	43	43	100.0%	38	9.3	66	60.6%	66	100.0%	109	100.0%
3	Roll Cart - SAN	105	16	15	93.8%	10	7.8	89	84.8%	77	86.5%	92	87.6%
4	Obstruction Alley/Sidewalk/Street - DCC	103	64	64	100.0%	60	15.4	39	37.9%	39	100.0%	103	100.0%
5	Bulky Trash Violations - DCC	62	4	4	100.0%	14	4.2	58	93.5%	56	96.6%	60	96.8%
6	Garbage - Missed - SAN	57	11	11	100.0%	6	3.6	46	80.7%	42	91.3%	53	93.0%
7	Animal - Confined - DCC	46	0	0	N/A	3	0.2	46	100.0%	46	100.0%	46	100.0%
8	Recyclable Collection Missed (Residential) - SAN	43	1	1	100.0%	3	1.2	42	97.7%	42	100.0%	43	100.0%
9	Dead Animal Pick Up - SAN	36	1	0	0.0%	1	0.4	35	97.2%	35	100.0%	35	97.2%
10	Litter - DCC	33	17	17	100.0%	38	12.4	16	48.5%	16	100.0%	33	100.0%
11	Mosquitoes - EHS	31	4	4	100.0%	45	7.9	27	87.1%	27	100.0%	31	100.0%
12	Animal - Sick/Injured - DCC	28	0	0	N/A	3	0.3	28	100.0%	28	100.0%	28	100.0%
13	Brush/Bulk Items - Missed - SAN	21	0	0	N/A	10	3.2	21	100.0%	21	100.0%	21	100.0%
14	24 Hour Parking/Parking Violations - DPD	21	0	0	N/A	10	3.1	21	100.0%	21	100.0%	21	100.0%
15	Street Lighting - Maintenance - PWT	20	1	1	100.0%	4	0.6	19	95.0%	19	100.0%	20	100.0%
16	Water Conservation Violation - DCC	19	4	3	75.0%	7	5.0	15	78.9%	11	73.3%	14	73.7%
17	Substandard Structure - DCC	18	15	15	100.0%	365	9.7	3	16.7%	3	100.0%	18	100.0%
18	Tree down/low limbs - Emergency-STS	18	0	0	N/A	5	0.1	18	100.0%	18	100.0%	18	100.0%
19	Animal - Loose Aggressive - DCC	17	1	0	0.0%	3	0.2	16	94.1%	16	100.0%	16	94.1%
20	Street Repair - Routine-STS	17	4	4	100.0%	90	8.2	13	76.5%	13	100.0%	17	100.0%

NOTE: Values represent status as of the run date and time.

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City of Dallas *Service Level Performance Report by Council District*

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June 2007

Top 10 Services

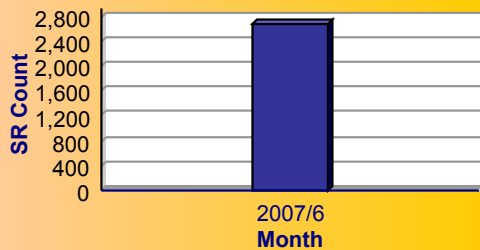| SR Type	Service Request Count
Recycling ROLL CART Registration – SAN	213
Roll Cart – SAN	196
Garbage – Missed – SAN	188
High Weeds – DCC	148
Obstruction Alley/Sidewalk/Street – DCC	91
Recyclable Collection Missed (Residential) – SAN	83
Animal – Confined – DCC	80
Signs – Public Right of Way Eve/Weekends – DCC	79
Dead Animal Pick Up – SAN	77
Street Spillage/Debris in Right of Way-Hazardous-STS	65
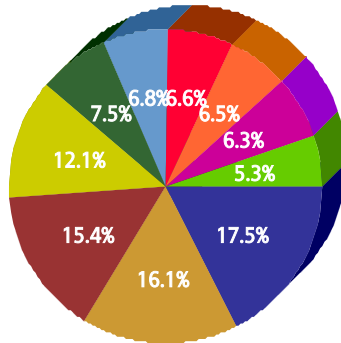
Service

- Recycling ROLL CART Registration – SAN
- Roll Cart – SAN
- Garbage – Missed – SAN
- High Weeds – DCC
- Obstruction Alley/Sidewalk/Street – DCC
- Recyclable Collection Missed (Residential) – SAN
- Animal – Confined – DCC
- Signs – Public Right of Way Eve/Weekends – DCC
- Dead Animal Pick Up – SAN
- Street Spillage/Debris in Right of Way-Hazardous-STS

Summary - All Services Requested

SR Count	Total Closed	Total Closed On Time	% Closed on Time	Total Open	Total Open On Time	% Open on Time	Total On Time %
2,690	2,015	1,950	96.8%	675	671	99.4%	97.4%

Monthly Trend of Services Requested

Monthly Trend of % SRs Closed On Time

NOTE: Values represent status as of the run date and time.

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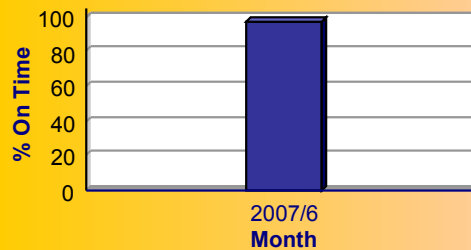
City of Dallas *Service Level Performance Report by Council District*

for 13

June 2007

Performance on the Top 20 by SR Volume Created During the Reporting Period

Row Number	Top Services Requested	SRs Created	Open SRs	Open, On Time	% Open, On Time	SLA Goal	Avg Days to Close	Total Closed	% of SRs Closed	Total Closed On Time	% Closed On Time	All SRs On Time	% of All SRs On Time
1	Recycling ROLL CART Registration - SAN	213	149	149	100.0%	365	8.7	64	30.0%	64	100.0%	213	100.0%
2	Roll Cart - SAN	196	45	44	97.8%	10	7.9	151	77.0%	126	83.4%	170	86.7%
3	Garbage - Missed - SAN	188	25	25	100.0%	6	3.8	163	86.7%	145	89.0%	170	90.4%
4	High Weeds - DCC	148	70	70	100.0%	38	8.9	78	52.7%	78	100.0%	148	100.0%
5	Obstruction Alley/Sidewalk/Street - DCC	91	58	58	100.0%	60	10.2	33	36.3%	33	100.0%	91	100.0%
6	Recyclable Collection Missed (Residential) - SAN	83	1	1	100.0%	3	1.0	82	98.8%	82	100.0%	83	100.0%
7	Animal - Confined - DCC	80	1	1	100.0%	3	0.2	79	98.8%	79	100.0%	80	100.0%
8	Signs - Public Right of Way Eve/Weekends - DCC	79	1	1	100.0%	7	0.2	78	98.7%	78	100.0%	79	100.0%
9	Dead Animal Pick Up - SAN	77	0	0	N/A	1	0.4	77	100.0%	77	100.0%	77	100.0%
10	Street Spillage/Debris in Right of Way-Hazardous-STS	65	0	0	N/A	1	0.0	65	100.0%	65	100.0%	65	100.0%
11	Alley Repair - Routine-STS	62	39	39	100.0%	90	6.3	23	37.1%	23	100.0%	62	100.0%
12	Mosquitoes - EHS	52	7	7	100.0%	45	6.1	45	86.5%	45	100.0%	52	100.0%
13	Animal - Loose Aggressive - DCC	50	0	0	N/A	3	0.6	50	100.0%	49	98.0%	49	98.0%
14	Sanitation Property Damage - SAN	48	11	11	100.0%	28	5.3	37	77.1%	37	100.0%	48	100.0%
15	Brush/Bulk Items - Missed - SAN	45	1	1	100.0%	10	2.8	44	97.8%	44	100.0%	45	100.0%
16	Street Repair - Routine-STS	45	17	17	100.0%	90	5.6	28	62.2%	28	100.0%	45	100.0%
17	Sanitation Misc. - SAN	44	0	0	N/A	10	2.1	44	100.0%	44	100.0%	44	100.0%
18	Litter - DCC	41	23	23	100.0%	38	10.9	18	43.9%	18	100.0%	41	100.0%
19	24 Hour Parking/Parking Violations - DPD	41	3	3	100.0%	10	3.3	38	92.7%	37	97.4%	40	97.6%
20	Traffic Signal - Flashing - PWT	41	3	3	100.0%	4	1.3	38	92.7%	38	100.0%	41	100.0%

NOTE: Values represent status as of the run date and time.

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for 14

June 2007

Top 10 Services

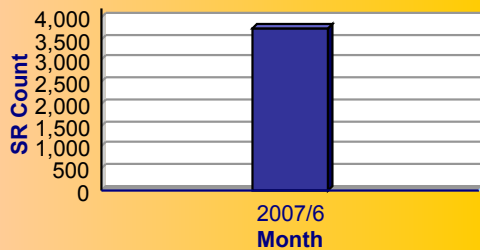| SR Type	Service Request Count
High Weeds - DCC	364
Recycling ROLL CART Registration - SAN	321
Obstruction Alley/Sidewalk/Street - DCC	282
Roll Cart - SAN	236
Litter - DCC	185
Garbage - Missed - SAN	147
Animal - Loose Aggressive - DCC	98
Recyclable Collection Missed (Residential) - SAN	93
Animal - Confined - DCC	70
Dead Animal Pick Up - SAN	69
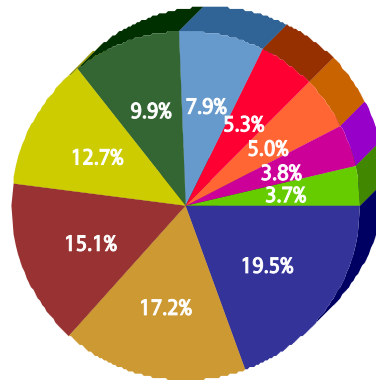
Service

- High Weeds - DCC
- Recycling ROLL CART Registration - SAN
- Obstruction Alley/Sidewalk/Street - DCC
- Roll Cart - SAN
- Litter - DCC
- Garbage - Missed - SAN
- Animal - Loose Aggressive - DCC
- Recyclable Collection Missed (Residential) - SAN
- Animal - Confined - DCC
- Dead Animal Pick Up - SAN

Summary - All Services Requested

SR Count	Total Closed	Total Closed On Time	% Closed on Time	Total Open	Total Open On Time	% Open on Time	Total On Time %
3,715	2,587	2,514	97.2%	1,128	1,117	99.0%	97.7%

Monthly Trend of Services Requested

Monthly Trend of % SRs Closed On Time

NOTE: Values represent status as of the run date and time.

CITY OF DALLAS, TX

Report date – July 6, 2007
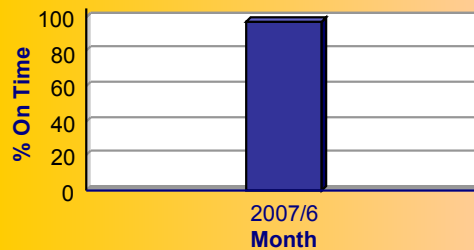
City of Dallas *Service Level Performance Report by Council District*

for 14

June 2007

Performance on the Top 20 by SR Volume Created During the Reporting Period

Row Number	Top Services Requested	SRs Created	Open SRs	Open, On Time	% Open, On Time	SLA Goal	Avg Days to Close	Total Closed	% of SRs Closed	Total Closed On Time	% Closed On Time	All SRs On Time	% of All SRs On Time
1	High Weeds - DCC	364	189	189	100.0%	38	9.1	175	48.1%	175	100.0%	364	100.0%
2	Recycling ROLL CART Registration - SAN	321	262	262	100.0%	365	8.7	59	18.4%	59	100.0%	321	100.0%
3	Obstruction Alley/Sidewalk/Street - DCC	282	190	190	100.0%	60	10.4	92	32.6%	92	100.0%	282	100.0%
4	Roll Cart - SAN	236	53	46	86.8%	10	7.9	183	77.5%	142	77.6%	188	79.7%
5	Litter - DCC	185	63	63	100.0%	38	9.7	122	65.9%	122	100.0%	185	100.0%
6	Garbage - Missed - SAN	147	8	8	100.0%	6	3.2	139	94.6%	128	92.1%	136	92.5%
7	Animal - Loose Aggressive - DCC	98	3	3	100.0%	3	0.3	95	96.9%	95	100.0%	98	100.0%
8	Recyclable Collection Missed (Residential) - SAN	93	0	0	N/A	3	1.0	93	100.0%	93	100.0%	93	100.0%
9	Animal - Confined - DCC	70	2	2	100.0%	3	0.3	68	97.1%	68	100.0%	70	100.0%
10	Dead Animal Pick Up - SAN	69	0	0	N/A	1	0.3	69	100.0%	68	98.6%	68	98.6%
11	Illegal Garbage/Placement - DCC	60	20	20	100.0%	60	7.3	40	66.7%	40	100.0%	60	100.0%
12	Traffic Signal - Flashing - PWT	60	2	2	100.0%	4	1.3	58	96.7%	58	100.0%	60	100.0%
13	24 Hour Parking/Parking Violations - DPD	59	9	9	100.0%	10	3.4	50	84.7%	49	98.0%	58	98.3%
14	Animal - Sick/Injured - DCC	56	0	0	N/A	3	0.3	56	100.0%	56	100.0%	56	100.0%
15	Signs - Public Right of Way Eve/Weekends - DCC	54	0	0	N/A	7	0.4	54	100.0%	54	100.0%	54	100.0%
16	Street Spillage/Debris in Right of Way-Hazardous-STS	53	0	0	N/A	1	0.1	53	100.0%	53	100.0%	53	100.0%
17	Tree down/low limbs - Emergency-STS	52	0	0	N/A	5	0.1	52	100.0%	52	100.0%	52	100.0%
18	Animal - Loose - DCC	50	17	17	100.0%	40	4.7	33	66.0%	33	100.0%	50	100.0%
19	Street Repair - Routine-STS	49	25	25	100.0%	90	3.1	24	49.0%	24	100.0%	49	100.0%
20	Pothole - Hazardous-STS	47	0	0	N/A	1	0.1	47	100.0%	47	100.0%	47	100.0%

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City of Dallas *Service Level Performance Report by Council District*

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June 2007

Top 10 Services

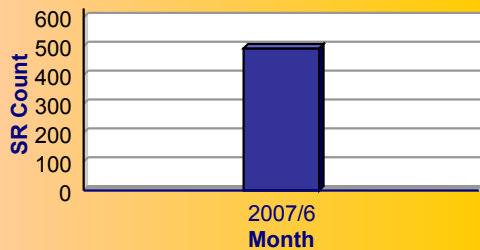| SR Type	Service Request Count
High Weeds - DCC	87
Complaint/Compliment - CTY	46
Recycling ROLL CART Registration - SAN	33
Fire Inspection - DFD	26
Street Spillage/Debris in Right of Way-Hazardous-STS	24
Animal - Loose - DCC	14
Roll Cart - SAN	14
Dead Animal Pick Up - SAN	11
Signs - Public Right of Way Eve/Weekends - DCC	11
Substandard Structure Apts - DCC	10
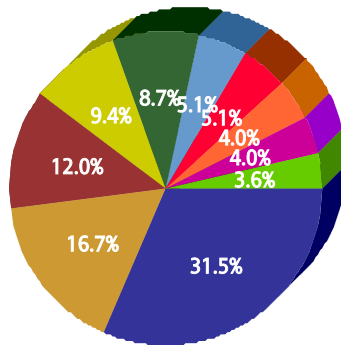
Service

- High Weeds - DCC
- Complaint/Compliment - CTY
- Recycling ROLL CART Registration - SAN
- Fire Inspection - DFD
- Street Spillage/Debris in Right of Way-Hazardous-STS
- Animal - Loose - DCC
- Roll Cart - SAN
- Dead Animal Pick Up - SAN
- Signs - Public Right of Way Eve/Weekends - DCC
- Substandard Structure Apts - DCC

Summary - All Services Requested

SR Count	Total Closed	Total Closed On Time	% Closed on Time	Total Open	Total Open On Time	% Open on Time	Total On Time %
489	292	283	96.9%	197	186	94.4%	95.9%

Monthly Trend of Services Requested

Monthly Trend of % SRs Closed On Time

NOTE: Values represent status as of the run date and time.

CITY OF DALLAS, TX

Report date – July 6, 2007
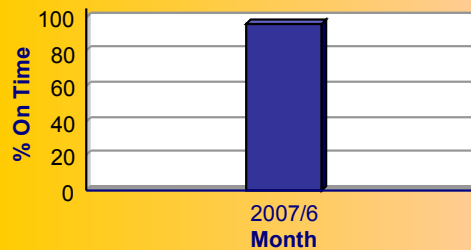
City of Dallas *Service Level Performance Report by Council District*

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June 2007

Performance on the Top 20 by SR Volume Created During the Reporting Period

Row Number	Top Services Requested	SRs Created	Open SRs	Open, On Time	% Open, On Time	SLA Goal	Avg Days to Close	Total Closed	% of SRs Closed	Total Closed On Time	% Closed On Time	All SRs On Time	% of All SRs On Time
1	High Weeds - DCC	87	69	69	100.0%	38	6.5	18	20.7%	18	100.0%	87	100.0%
2	Complaint/Compliment - CTY	46	21	12	57.1%	10	4.8	25	54.3%	23	92.0%	35	76.1%
3	Recycling ROLL CART Registration - SAN	33	27	27	100.0%	365	9.8	6	18.2%	6	100.0%	33	100.0%
4	Fire Inspection - DFD	26	19	19	100.0%	60	9.4	7	26.9%	7	100.0%	26	100.0%
5	Street Spillage/Debris in Right of Way-Hazardous-STS	24	0	0	N/A	1	0.0	24	100.0%	24	100.0%	24	100.0%
6	Animal - Loose - DCC	14	5	5	100.0%	40	1.1	9	64.3%	9	100.0%	14	100.0%
7	Roll Cart - SAN	14	6	6	100.0%	10	6.8	8	57.1%	7	87.5%	13	92.9%
8	Dead Animal Pick Up - SAN	11	0	0	N/A	1	0.4	11	100.0%	10	90.9%	10	90.9%
9	Signs - Public Right of Way Eve/Weekends - DCC	11	0	0	N/A	7	0.1	11	100.0%	11	100.0%	11	100.0%
10	Substandard Structure Apts - DCC	10	6	6	100.0%	365	9.5	4	40.0%	4	100.0%	10	100.0%
11	Animal - Confined - DCC	8	0	0	N/A	3	0.2	8	100.0%	8	100.0%	8	100.0%
12	Brush/Bulk Items - Missed - SAN	8	0	0	N/A	10	5.6	8	100.0%	6	75.0%	6	75.0%
13	Animal - Loose Aggressive - DCC	8	0	0	N/A	3	0.1	8	100.0%	8	100.0%	8	100.0%
14	Animal - Sick/Injured - DCC	8	0	0	N/A	3	0.0	8	100.0%	8	100.0%	8	100.0%
15	Litter - DCC	7	3	3	100.0%	38	13.8	4	57.1%	4	100.0%	7	100.0%
16	Plumbing Violation Apts - DCC	7	2	2	100.0%	60	4.4	5	71.4%	5	100.0%	7	100.0%
17	Mosquitoes - EHS	7	1	1	100.0%	45	4.2	6	85.7%	6	100.0%	7	100.0%
18	Traffic Signal - Flashing - PWT	7	0	0	N/A	4	1.0	7	100.0%	7	100.0%	7	100.0%
19	Miscellaneous Service Request - SCS	6	0	0	N/A	10	0.5	6	100.0%	6	100.0%	6	100.0%
20	Illegal Food Vending - EHS	6	0	0	N/A	45	3.8	6	100.0%	6	100.0%	6	100.0%
21	Garbage - Missed - SAN	6	1	1	100.0%	6	4.0	5	83.3%	4	80.0%	5	83.3%

NOTE: Values represent status as of the run date and time.

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