



Dallas Fire-Rescue Department Environmental Management System

Dallas Fire-Rescue Department includes six divisions supporting emergency response throughout the City of Dallas.

- The Emergency Operations Division provides fire protection, rescue capabilities, and basic emergency medical service to the citizens of Dallas. With adequate staffing of 56 fire stations and 75 major companies, effective fire protection is maintained during response to over 100,000 emergency calls per year. Emergency Operations trains and equips designated firefighters to provide hazardous materials response, technical rescue, and aircraft rescue.
- The Emergency Medical Services Division is responsible for 24-hour emergency medical treatment and transportation to medical facilities by supporting 32 front-line Rescues (MICU's), 9 additional MICUs during peak demand, 2 paramedic-equipped Engines, and ten reserve units. MICUs are staffed with firefighters who are crossed-trained and State-certified Paramedics. EMS provides an average response time of 5.3 minutes for nearly 148,000 calls per year.
- The Communications Division receives and processes over 3.4 million emergency fire, rescue, EMS, police, and non-emergency service calls. This division also provides emergency warning, response, planning and preparedness education to the citizens of Dallas.
- The Fire Administration Division provides training and professional development of veteran firefighters and new trainees to meet the standards set by the Texas Commission on Fire Protection. This Division also provides development and administration of in-service training programs and drills, a driver improvement program, a physical exercise weight program, and testing/training of new fire equipment and procedures.
- The Fire Prevention, Education & Inspection Division provides services to reduce the occurrence of fire and fire deaths or injuries through municipal code development and enforcement; through State criminal law enforcement; through public safety awareness; and through specialized counseling of juvenile fire starters.
- The Dallas Fire-Rescue Department Maintenance Division has 58 civilian personnel. The Fire Maintenance Division provides numerous services for the department. It maintains and procures all fire emergency apparatus & vehicles. Maintenance is responsible to warehouse and distribute emergency and station supplies, pickup/deliver non emergency supplies and conduct small engine repairs. Maintenance also provides station support to all 56 locations as well as emergency equipment & apparatus repairs.

The Fenceline for our Environmental Management System includes all facilities housing the Divisions of Dallas Fire-Rescue. The significant aspects listed are based on all activities conducted by the members of the department.

Emergency Operations – Includes Fire Fighting/Emergency Medical Services. There are 56 fire stations located strategically throughout the City. These fire stations house all fire fighting, rescue and hazardous material response equipment.

- Significant Aspects: air emissions, spills, exposures/injuries, noise, stormwater/surface discharge

Training- Academy for new recruits in preparation for fire fighting, Special operations, (US&R, Haz Mat, etc) Recruiting, and Administration offices.

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Maintenance- Consent decree facility for maintaining fire equipment/apparatus.

- Significant Aspects: air emissions, spills, exposures/injuries, noise, stormwater/surface discharge

Communications, planning and development- includes Fire Dispatch, 911/311 Communications Center, Office of Emergency Preparedness, and the Public Information Officers, including Administrative offices.

- Significant Aspects: air emissions, spills, exposures/injuries, noise

Fire Prevention Building- Consent decree facility that consists of Fire Prevention Education and Inspection, Arson and Fire Investigation, Emergency Medical Services administration offices, Fiscal Affairs and Human Resource offices.

- Significant Aspects: air emissions, spills, exposures/injuries, noise