The Department of Street Services is a general fund department responsible for a variety of services ranging from street maintenance to flood protection. The department is organized into four business units (Street Repair Division, Service Maintenance Areas, Flood Control, and Contracts, Finance, and Inspections). The FY 2006-2007 operating budget is $56 million over 600 employees.

Activity	Description	Significant Aspects
Street Repair Division	The Street Repair Division is responsible for maintaining 11,500 lanes miles of streets and 1,364 miles of paved alleys. Services are provided in response to service requests generated from citizen call to the City of Dallas 3-1-1 system or as part of planned projects outlined in the Streets 2010 program. Generally, Street Repair Division is responsible for repairs larger than a pothole but smaller than a bond program project. Once a service request is received, an assessment of work is completed. If it is determined that the scope of work can be performed with available resources the work is surveyed, cost is estimated, and is scheduled for repair. When the scope of work is beyond Street Repair Division's capability, the service request is submitted as a candidate for possible inclusion in a future capital improvement bond project or Streets 2010 program. The Street 2010 program began in 1995 and was designated to improve the street conditions index from 61% satisfactory to 75% satisfactory by 2010. The original goal was achieved in 2001 leading to a goal increase to 85% satisfactory which was achieved as well. Recently, a new 2010 program goal was established. The revision has three components for street condition ratings: 1) no council district will fall below its current rating; 2) each district will achieve a minimum of an 80% satisfactory; 3) the overall city street condition will increase from 85% to 87% satisfactory rating. The Street Repair Division receives reimbursements for costs associated with projects and improvements covered by the Neighborhood Investment Program (NIP) as well as special requests by other City departments.	*Significant Aspects:*
Service Maintenance Areas	The Service Maintenance Areas provide routine maintenance and repairs requested by citizens through the City of Dallas 3-1-1 system. Street Services receives 34,000 service requests per year for streets, alleys and rights-of-way. Geographically, Service Maintenance Areas are divided geographically into five (5) distinct areas: Central City, Southeast, Southwest, Northwest, and Northeast.	*Significant Aspects:*

Flood Control Division	The Flood Control Division provides flood protection by maintaining and operating the Trinity River Levee System. This includes 30 miles of levees, 16 pump stations and 63 pumps with the capacity to pump 2.8 billion gallons of water per day. This system protects 10,000 acres of Dallas real estate accounting for 17% of the City's tax base. The Flood Control Division operates the City of Dallas Flood Control System during severe weather while maintaining the system continuously to ensure it will function properly in an emergency situation.	*Significant Aspects:*
Contracts, Finance and Inspections Division	The Contract, Finance & Inspections Division is responsible for the administration of the service delivery contracts, financial oversight for the department, and the inspection of street maintenance and repair activities performed by department staff. Contracts are categorized into two types; preventative street maintenance and right-of-way maintenance. Preventative street maintenance includes micro surfacing for major thoroughfares and slurry seal for residential streets. These treatments are designed to reduce the natural rate of deterioration on asphalt streets by blocking water infiltration to the base of the street. Right-of-Way (ROW) maintenance contracts includes median mowing, street sweeping, and litter removal.	*Significant Aspects:*