

# DALLAS ANIMAL SERVICES

## Department Fact Sheet October 2017

SERVICE REQUESTS	Year End 2016/17	Fiscal YTD 2016/17	Fiscal YTD 2017/18	October 2016	October 2017	Current Month Variance	Current Month % Change
Totals Calls Received	50,987	4,449	4,595	4,449	4,595	146	3%
Proactive Requests	7,798	545	1,047	545	1,047	502	92%
External Requests	43,189	3,904	3,548	3,904	3,548	-356	-9%
Total Violations Issued	10,986	1,073	1,342	1,073	1,342	269	25%

Service Requests							
	Year End 2016/17	Fiscal YTD 2016/17	Fiscal YTD 2017/18	October 2016	October 2017	Current Month Variance	Current Month % Change
Call Breakdown							
Aggressive Activity (as of Feb '16)	5,329	531	462	531	462	-69	-13%
Attack In Progress	2,990	190	357	190	357	167	88%
Bite	1,886	121	157	121	157	36	30%
Confined Stray (as of Jan '16)	4,100	302	423	302	423	121	40%
Confined in Vehicle	121	5	9	5	9	4	80%
Critical Medical (as of Feb '16)	2,303	152	201	152	201	49	32%
Limits	254	26	22	26	22	-4	-15%
Loose	8,310	997	530	997	530	-467	-47%
Loose Owned	10,560	946	836	946	836	-110	-12%
Neglect (as of Feb '16)	3,197	210	287	210	287	77	37%
Noisy	1,472	136	153	136	153	17	13%
Non Urgent Assist (as of Feb '16)	334	87	16	87	16	-71	-82%
Owner Surrender (as of Feb '16)	826	59	57	59	57	-2	-3%
Pooper Scooper	348	32	27	32	27	-5	-16%
Prohibited Rooster	569	32	44	32	44	12	38%
Safety Obstruction (as of Feb '16)	819	41	79	41	79	38	93%
Sick/Injured	2,270	204	174	204	174	-30	-15%
Spayed/Neutered/Intact	91	7	11	7	11	4	57%
Tethering	271	11	23	11	23	12	109%
Unsanitary Conditions	294	20	34	20	34	14	70%
Urgent Assist (as of Feb '16)	1,047	47	62	47	62	15	32%
Vaccination/Micorchip	2,441	190	517	190	517	327	172%
Miscellaneous	1,155	103	114	103	114	11	11%
Bites - Actual							
Loose	188	9	12	9	12	3	33%
Loose Owned	446	52	31	52	31	-21	-40%
Owner Confined	372	35	46	35	46	11	31%
Owner Victim	235	21	11	21	11	-10	-48%

Note: LooseOwned include Proactive calls.

Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.

Proactive Requests: Calls that are created by officers.

External Requests: Calls that come through 311.