

# DALLAS ANIMAL SERVICES

## Department Field Fact Sheet October 2019

SERVICE REQUESTS	Fiscal Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	October 2018	October 2019	Current Month Variance	Current Month % Change
Totals Calls Received	78,764	4,519	5,074	4,519	5,074	555	12%
Proactive Requests	21,243	609	1,118	609	1,118	509	84%
External Requests	40,663	3,162	3,181	3,162	3,181	19	1%
Follow-up Calls	16,858	748	775	748	775	27	4%
Breakdown	Fiscal Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	October 2018	October 2019	Current Month Variance	Current Month % Change
<b>Aggressive Activity</b>	<b>7,490</b>	<b>710</b>	<b>552</b>	<b>710</b>	<b>552</b>	<b>-158</b>	<b>-22%</b>
Dog Attack to Animal	235	12	30	12	30	18	150%
Aggressive -High	735	69	50	69	50	-19	-28%
Dog Attack to Human	30	14	1	14	1	-13	-93%
Loose Aggressive	4,700	478	323	478	323	-155	-32%
Aggressive Pack Activity	1,790	135	148	135	148	13	10%
<b>Bite</b>	<b>2,067*</b>	<b>168</b>	<b>156</b>	<b>168</b>	<b>156</b>	<b>-12</b>	<b>-7%</b>
Bite Animal Contained	1,313	107	96	107	96	-11	-10%
Bite Animal Not Contained	669*	51	50	51	50	-1	-2%
Rabies Specimen Pickup	85	10	10	10	10	0	0%
<b>Confined Animal</b>	<b>4,441</b>	<b>404</b>	<b>368</b>	<b>404</b>	<b>368</b>	<b>-36</b>	<b>-9%</b>
Drains/Pipes/Culverts	21	1	1	1	1	0	0%
Drains/Pipes/Culverts-Danger	72	4	7	4	7	3	75%
Owner Surrender	1,351	100	69	100	69	-31	-31%
Rabies Vector Species	40	5	4	5	4	-1	-20%
In a Trap-Domestic Animal	732	71	70	71	70	-1	-1%
In a Trap-Danger	319	10	38	10	38	28	280%
Bed of a Truck	6	N/A	1	N/A	1	N/A	N/A
Bed of a Truck-Danger	4	N/A	0	N/A	0	N/A	N/A
Inside Vehicle	161	16	11	16	11	-5	-31%
Stray	1,735	197	167	197	167	-30	-15%
<b>Lack of Care</b>	<b>10,008*</b>	<b>634</b>	<b>730</b>	<b>634</b>	<b>730</b>	<b>96</b>	<b>15%</b>
Critical Medical	2,366*	181	165	181	165	-16	-9%
Sick or Injured	3,683	194	231	194	231	37	19%
Weather Condition	795	17	38	17	38	21	124%
Welfare Check	3,164	220	296	220	296	76	35%
<b>Loose</b>	<b>19,875</b>	<b>1,374</b>	<b>1,517</b>	<b>1,374</b>	<b>1,517</b>	<b>143</b>	<b>10%</b>
Loose Owned	7,054	399	607	399	607	208	52%
Safety Obstruction on Roadway	3,039	272	54	272	54	-218	-80%
Loose Stray	9,782	703	856	703	856	153	22%
<b>Nuisance</b>	<b>14,900</b>	<b>285</b>	<b>732</b>	<b>285</b>	<b>732</b>	<b>447</b>	<b>157%</b>
Conditions	295	19	19	19	19	0	0%
Noisy/Barking	1,583	137	158	137	158	21	15%
Microchip	7	2	1	2	1	-1	-50%
Pet Limit	301	19	16	19	16	-3	-16%
Pooper Scooper	355	17	37	17	37	20	118%
Rooster	535	33	38	33	38	5	15%
Spay/Neuter	10,614	3	419	3	419	416	13867%
Tethering	418	16	44	16	44	28	175%
Vaccine	792	39	0	39	0	-39	-100%
<b>Police Assist</b>	<b>2,057</b>	<b>144</b>	<b>172</b>	<b>144</b>	<b>172</b>	<b>28</b>	<b>19%</b>
ASO Back up	103	2	9	2	9	7	350%
DPD Non-Urgent	124	15	7	15	7	-8	-53%
DPD Emergency	1,104	80	95	80	95	15	19%
DPD Urgent	624	35	47	35	47	12	34%
Fire Urgent	50	8	6	8	6	-2	-25%
Other Law Enforcement Emergency	16	N/A	4	N/A	4	N/A	N/A
Other Law Enforcement Urgent	18	1	3	1	3	2	200%
Other Law Enforcement Non-Urgent	18	2	1	2	1	-1	-50%
<b>Wildlife Vendor</b>	<b>1,068</b>	<b>77</b>	<b>72</b>	<b>77</b>	<b>72</b>	<b>-5</b>	<b>-6%</b>
Violations							
<b>Violations Issued</b>	<b>22,105</b>	<b>1,960</b>	<b>1,416</b>	<b>1,960</b>	<b>1,416</b>	<b>-544</b>	<b>-28%</b>
Bites - Actual							
	Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20**	October 2018	October 2019**	Current Month Variance	Current Month % Change
<b>Total Loose Bites</b>	<b>558</b>	<b>53</b>	<b>34</b>	<b>53</b>	<b>34</b>	<b>-19</b>	<b>-36%</b>
Loose	126	17	11	17	11	-6	-35%
Loose Owned	432	36	23	36	23	-13	-36%
Owner Confined	469	33	40	33	40	7	21%
Owner Victim	241	22	25	22	25	3	14%
<b>Total Bites</b>	<b>1,268</b>	<b>108</b>	<b>99</b>	<b>108</b>	<b>99</b>	<b>-9</b>	<b>-8%</b>

\*2 miscellaneous calls were reported in FY-19 were updated as per FY-19 SR types and added to respective call breakdowns.

\*\*DAS discovered reporting/reconciliation issues in August 2020 and corrected numbers retroactively through FY20

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.