

DALLAS ANIMAL SERVICES

Department Fact Sheet November 2017

SERVICE REQUESTS	Year End 2016/17	Fiscal YTD 2016/17	Fiscal YTD 2017/18	November 2016	November 2017	Current Month Variance	Current Month % Change
Totals Calls Received	50,987	8,771	8,853	4,322	4,258	-64	-1%
Proactive Requests	7,798	1,089	2,200	544	1,153	609	112%
External Requests	43,189	7,682	6,653	3,778	3,105	-673	-18%
Total Violations Issued	10,982	2,053	2,727	980	1,385	405	41%

Service Requests							
	Year End 2016/17	Fiscal YTD 2016/17	Fiscal YTD 2017/18	November 2016	November 2017	Current Month Variance	Current Month % Change
Call Breakdown							
Aggressive Activity (as of Feb '16)	5,329	986	872	455	410	-45	-10%
Attack In Progress	2,990	375	671	185	314	129	70%
Bite	1,886	256	308	135	151	16	12%
Confined Stray (as of Jan '16)	4,100	592	744	290	321	31	11%
Confined in Vehicle	121	14	23	9	14	5	56%
Critical Medical (as of Feb '16)	2,303	298	378	146	177	31	21%
Limits	254	44	44	18	22	4	22%
Loose	8,310	2,006	1,085	1,009	555	-454	-45%
Loose Owned	10,560	1,868	1,702	922	866	-56	-6%
Neglect (as of Feb '16)	3,197	430	520	220	233	13	6%
Noisy	1,472	268	260	132	107	-25	-19%
Non Urgent Assist (as of Feb '16)	334	153	31	66	15	-51	-77%
Owner Surrender (as of Feb '16)	826	106	110	47	53	6	13%
Pooper Scooper	348	61	48	29	21	-8	-28%
Prohibited Rooster	569	78	89	46	45	-1	-2%
Safety Obstruction (as of Feb '16)	819	98	156	57	77	20	35%
Sick/Injured	2,270	391	295	187	121	-66	-35%
Spayed/Neutered/Intact	91	12	15	5	4	-1	-20%
Tethering	271	33	38	22	15	-7	-32%
Unsanitary Conditions	294	34	45	14	11	-3	-21%
Urgent Assist (as of Feb '16)	1,047	115	150	68	88	20	29%
Vaccination/Microchip	2,441	350	1,081	160	564	404	253%
Miscellaneous	1,155	203	188	100	74	-26	-26%
Bites - Actual							
Loose	188	20	19	11	7	-4	-36%
Loose Owned	446	89	64	37	33	-4	-11%
Owner Confined	372	67	111	32	65	33	103%
Owner Victim	235	36	33	15	22	7	47%

Note: LooseOwned include Proactive calls.

Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.

Proactive Requests: Calls that are created by officers.

External Requests: Calls that come through 311.