

DALLAS ANIMAL SERVICES

Department Field Fact Sheet November 2019

SERVICE REQUESTS	Fiscal Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	November 2018	November 2019	Current Month Variance	Current Month % Change
Totals Calls Received	78,764	8,963	9,926	4,589	4,852	263	6%
Proactive Requests	21,243	1,518	1,922	903	804	-99	-11%
External Requests	40,663	5,935	6,389	2,806	3,208	402	14%
Follow-up Calls	16,858	1,510	1,615	880	840	-40	-5%
Breakdown	Fiscal Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	November 2018	November 2019	Current Month Variance	Current Month % Change
Aggressive Activity	7,490	1,271	1,087	576	535	-41	-7%
Dog Attack to Animal	235	1271	67	0	37	37	N/A
Aggressive -High	735	12	100	59	50	-9	-15%
Dog Attack to Human	30	128	1	0	0	0	N/A
Loose Aggressive	4,700	14	621	411	298	-113	-27%
Aggressive Pack Activity	1,790	876	298	106	150	44	42%
Bite	2,067*	297	335	135	179	44	33%
Bite Animal Contained	1,313	186	214	85	118	33	39%
Bite Animal Not Contained	669*	95	105	44	55	11	25%
Rabies Specimen Pickup	85	16	16	6	6	0	0%
Confined Animal	4,441	683	712	279	344	65	23%
Drains/Pipes/Culverts	21	2	2	1	1	0	0%
Drains/Pipes/Culverts-Danger	72	8	11	4	4	0	0%
Owner Surrender	1,351	177	162	77	93	16	21%
Rabies Vector Species	40	5	7	0	3	3	N/A
In a Trap-Domestic Animal	732	116	108	45	38	-7	-16%
In a Trap-Danger	319	22	53	12	15	3	25%
Bed of a Truck	6	1	1	1	0	-1	-100%
Bed of a Truck-Danger	4	0	0	0	0	0	N/A
Inside Vehicle	161	27	24	11	13	2	18%
Stray	1,735	325	344	128	177	49	38%
Lack of Care	10,008*	1,206	1,475	594	745	151	25%
Critical Medical	2,366*	316	292	135	127	-8	-6%
Sick or Injured	3,683	391	434	197	203	6	3%
Weather Condition	795	92	157	75	119	44	59%
Welfare Check	3,164	407	592	187	296	109	58%
Loose	19,875	2,766	2,916	1,403	1,399	-4	0%
Loose Owned	7,054	792	1,113	396	506	110	28%
Safety Obstruction on Roadway	3,039	588	95	317	41	-276	-87%
Loose Stray	9,782	1386	1,708	690	852	162	23%
Nuisance	14,900	824	1,252	539	520	-19	-4%
Conditions	295	35	39	16	20	4	25%
Noisy/Barking	1,583	289	338	152	180	28	18%
Microchip	7	2	2	0	1	1	N/A
Pet Limit	301	30	28	11	12	1	9%
Pooper Scooper	355	38	68	21	31	10	48%
Rooster	535	62	58	29	20	-9	-31%
Spay/Neuter	10,614	8	635	5	216	211	4220%
Tethering	418	32	81	16	37	21	131%
Vaccine	792	328	3	289	3	-286	-99%
Police Assist	2,057	273	384	129	212	83	64%
ASO Back up	103	3	21	1	12	11	1100%
DPD Non-Urgent	124	25	11	9	4	-5	-56%
DPD Emergency	1,104	163	243	83	148	65	78%
DPD Urgent	624	63	87	28	40	12	43%
Fire Urgent	50	11	9	3	3	0	0%
Other Law Enforcement Emergency	16	0	5	0	1	1	N/A
Other Law Enforcement Urgent	18	4	5	3	2	-1	-33%
Other Law Enforcement Non-Urgent	18	4	3	2	2	0	0%
Wildlife Vendor	1,068	131	150	54	78	24	44%
Violations							
Violations Issued	22,105	3,813	2,767	1,853	1,351	-502	-27%
Bites - Actual							
	Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20**	November 2018	November 2019**	Current Month Variance	Current Month % Change
Total Loose Bites	558	95	89	42	55	13	31%
Loose	126	32	22	15	11	-4	-27%
Loose Owned	432	63	67	27	44	17	63%
Owner Confined	469	58	80	25	40	15	60%
Owner Victim	241	35	50	13	25	12	92%
Total Bites	1,268	188	219	80	120	40	50%

*2 miscellaneous calls were reported in FY-19 were updated as per FY-19 SR types and added to respective call breakdowns.

**DAS discovered reporting/reconciliation issues in August 2020 and corrected numbers retroactively through FY20

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.