

# DALLAS ANIMAL SERVICES

## Department Fact Sheet December 2017

| SERVICE REQUESTS        | Year End<br>2016/17 | Fiscal YTD<br>2016/17 | Fiscal YTD<br>2017/18 | December 2016 | December 2017 | Current<br>Month<br>Variance | Current<br>Month %<br>Change |
|-------------------------|---------------------|-----------------------|-----------------------|---------------|---------------|------------------------------|------------------------------|
| Totals Calls Received   | 50,987              | 13,081                | 13,153                | 4,310         | 4,300         | -10                          | 0%                           |
| Proactive Requests      | 7,798               | 1,656                 | 3,307                 | 567           | 1,107         | 540                          | 95%                          |
| External Requests       | 43,189              | 11,425                | 9,846                 | 3,743         | 3,193         | -550                         | -15%                         |
| Total Violations Issued | 10,982              | 2,984                 | 4,009                 | 931           | 1,282         | 351                          | 38%                          |

| Service Requests                    |                     |                       |                       |               |               |                              |                              |
|-------------------------------------|---------------------|-----------------------|-----------------------|---------------|---------------|------------------------------|------------------------------|
|                                     | Year End<br>2016/17 | Fiscal YTD<br>2016/17 | Fiscal YTD<br>2017/18 | December 2016 | December 2017 | Current<br>Month<br>Variance | Current<br>Month %<br>Change |
| Call Breakdown                      |                     |                       |                       |               |               |                              |                              |
| Aggressive Activity (as of Feb '16) | 5,329               | 1,453                 | 1,284                 | 467           | 412           | -55                          | -12%                         |
| Attack In Progress                  | 2,990               | 676                   | 971                   | 301           | 300           | -1                           | 0%                           |
| Bite                                | 1,886               | 402                   | 430                   | 146           | 122           | -24                          | -16%                         |
| Confined Stray (as of Jan '16)      | 4,100               | 833                   | 1,031                 | 241           | 287           | 46                           | 19%                          |
| Confined in Vehicle                 | 121                 | 26                    | 31                    | 12            | 8             | -4                           | -33%                         |
| Critical Medical (as of Feb '16)    | 2,303               | 486                   | 584                   | 188           | 206           | 18                           | 10%                          |
| Limits                              | 254                 | 58                    | 56                    | 14            | 12            | -2                           | -14%                         |
| Loose                               | 8,310               | 2,837                 | 1,580                 | 831           | 495           | -336                         | -40%                         |
| Loose Owned                         | 10,560              | 2,696                 | 2,461                 | 828           | 759           | -69                          | -8%                          |
| Neglect (as of Feb '16)             | 3,197               | 777                   | 919                   | 347           | 399           | 52                           | 15%                          |
| Noisy                               | 1,472               | 395                   | 366                   | 127           | 106           | -21                          | -17%                         |
| Non Urgent Assist (as of Feb '16)   | 334                 | 161                   | 49                    | 8             | 18            | 10                           | 125%                         |
| Owner Surrender (as of Feb '16)     | 826                 | 160                   | 173                   | 54            | 63            | 9                            | 17%                          |
| Pooper Scooper                      | 348                 | 88                    | 69                    | 27            | 21            | -6                           | -22%                         |
| Prohibited Rooster                  | 569                 | 109                   | 155                   | 31            | 66            | 35                           | 113%                         |
| Safety Obstruction (as of Feb '16)  | 819                 | 162                   | 220                   | 64            | 64            | 0                            | 0%                           |
| Sick/Injured                        | 2,270               | 558                   | 447                   | 167           | 152           | -15                          | -9%                          |
| Spayed/Neutered/Intact              | 91                  | 25                    | 20                    | 13            | 5             | -8                           | -62%                         |
| Tethering                           | 271                 | 62                    | 56                    | 29            | 18            | -11                          | -38%                         |
| Unsanitary Conditions               | 294                 | 51                    | 57                    | 17            | 12            | -5                           | -29%                         |
| Urgent Assist (as of Feb '16)       | 1,047               | 234                   | 214                   | 119           | 64            | -55                          | -46%                         |
| Vaccination/Microchip               | 2,441               | 554                   | 1,712                 | 204           | 631           | 427                          | 209%                         |
| Miscellaneous                       | 1,155               | 278                   | 268                   | 75            | 80            | 5                            | 7%                           |
| Bites - Actual                      |                     |                       |                       |               |               |                              |                              |
| Loose                               | 188                 | 37                    | 35                    | 17            | 16            | -1                           | -6%                          |
| Loose Owned                         | 446                 | 128                   | 88                    | 39            | 24            | -15                          | -38%                         |
| Owner Confined                      | 372                 | 89                    | 145                   | 22            | 34            | 12                           | 55%                          |
| Owner Victim                        | 235                 | 57                    | 52                    | 21            | 19            | -2                           | -10%                         |

Note: LooseOwned include Proactive calls.

Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.

Proactive Requests: Calls that are created by officers.

External Requests: Calls that come through 311.