

# DALLAS ANIMAL SERVICES

## Department Field Fact Sheet December 2019

SERVICE REQUESTS	Fiscal Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	December 2018	December 2019	Current Month Variance	Current Month % Change
Totals Calls Received	78,764	15,724	15,719	6,761	5,793	-968	-14%
Proactive Requests	21,243	3,595	3,150	2,077	1,228	-849	-41%
External Requests	40,663	9,135	9,512	3,200	3,123	-77	-2%
Follow-up Calls	16,858	2,994	3,057	1,484	1,442	-42	-3%
Breakdown	Fiscal Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	December 2018	December 2019	Current Month Variance	Current Month % Change
<b>Aggressive Activity</b>	<b>7,490</b>	<b>1,943</b>	<b>1,702</b>	<b>672</b>	<b>615</b>	<b>-57</b>	<b>-8%</b>
Dog Attack to Animal	235	15	113	3	46	43	1433%
Aggressive -High	735	197	145	69	45	-24	-35%
Dog Attack to Human	30	16	2	2	1	-1	-50%
Loose Aggressive	4,700	1,327	970	451	349	-102	-23%
Aggressive Pack Activity	1,790	388	472	147	174	27	18%
<b>Bite</b>	<b>2,067**</b>	<b>442**</b>	<b>515</b>	<b>145**</b>	<b>180</b>	<b>35</b>	<b>24%</b>
Bite Animal Contained	1,313	279	324	93	110	17	18%
Bite Animal Not Contained	669**	142**	169	47**	64	17	36%
Rabies Specimen Pickup	85	21	22	5	6	1	20%
<b>Confined Animal</b>	<b>4,441</b>	<b>999</b>	<b>1,004</b>	<b>316</b>	<b>292</b>	<b>-24</b>	<b>-8%</b>
Drains/Pipes/Culverts	21	2	3	0	1	1	N/A
Drains/Pipes/Culverts-Danger	72	14	14	6	3	-3	-50%
Owner Surrender	1,351	288	246	111	84	-27	-24%
Rabies Vector Species	40	10	9	5	2	-3	-60%
In a Trap-Domestic Animal	732	158	155	42	47	5	12%
In a Trap-Danger	319	44	82	22	29	7	32%
Bed of a Truck	6	1	2	0	1	1	N/A
Bed of a Truck-Danger	4	0	0	0	0	0	N/A
Inside Vehicle	161	37	33	10	9	-1	-10%
Stray	1,735	445	460	120	116	-4	-3%
<b>Lack of Care</b>	<b>10,008*</b>	<b>1,977*</b>	<b>2,168</b>	<b>771*</b>	<b>693</b>	<b>-78</b>	<b>-10%</b>
Critical Medical	2,366*	473*	420	157*	128	-29	-18%
Sick or Injured	3,683	705	695	314	261	-53	-17%
Weather Condition	795	173	200	81	43	-38	-47%
Welfare Check	3,164	626	853	219	261	42	19%
<b>Loose</b>	<b>19,875</b>	<b>4,636</b>	<b>4,292</b>	<b>1,870</b>	<b>1,376</b>	<b>-494</b>	<b>-26%</b>
Loose Owned	7,054	1,390	1,589	598	476	-122	-20%
Safety Obstruction on Roadway	3,039	934	149	346	54	-292	-84%
Loose Stray	9,782	2,312	2,554	926	846	-80	-9%
<b>Nuisance</b>	<b>14,900</b>	<b>2,100</b>	<b>2,149</b>	<b>1,276</b>	<b>897</b>	<b>-379</b>	<b>-30%</b>
Conditions	295	47	49	12	10	-2	-17%
Noisy/Barking	1,583	428	537	139	199	60	43%
Microchip	7	3	2	1	0	-1	-100%
Pet Limit	301	43	46	13	18	5	38%
Pooper Scooper	355	61	97	23	29	6	26%
Rooster	535	92	92	30	34	4	13%
Spay/Neuter	10,614	594	1,213	586	578	-8	-1%
Tethering	418	65	106	33	25	-8	-24%
Vaccine	792	767	7	439	4	-435	-99%
<b>Police Assist</b>	<b>2,057</b>	<b>416</b>	<b>609</b>	<b>143</b>	<b>225</b>	<b>82</b>	<b>57%</b>
ASO Back up	103	5	30	2	9	7	350%
DPD Non-Urgent	124	34	14	9	3	-6	-67%
DPD Emergency	1,104	252	412	89	169	80	90%
DPD Urgent	624	101	121	38	34	-4	-11%
Fire Urgent	50	14	12	3	3	0	0%
Other Law Enforcement Emergency	16	0	8	0	3	3	N/A
Other Law Enforcement Urgent	18	5	8	1	3	2	200%
Other Law Enforcement Non-Urgent	18	5	4	1	1	0	0%
<b>Wildlife Vendor</b>	<b>1,068</b>	<b>217</b>	<b>223</b>	<b>86</b>	<b>73</b>	<b>-13</b>	<b>-15%</b>
<b>Violations</b>							
<b>Violations Issued</b>	<b>22,105</b>	<b>6,225</b>	<b>4,092</b>	<b>2,412</b>	<b>1,325</b>	<b>-1,087</b>	<b>-45%</b>
<b>Bites - Actual</b>							
	Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20**	December 2018	December 2019**	Current Month Variance	Current Month % Change
<b>Total Loose Bites</b>	<b>558</b>	<b>138</b>	<b>152</b>	<b>43</b>	<b>63</b>	<b>20</b>	<b>47%</b>
Loose	126	46	36	14	14	0	0%
Loose Owned	432	92	116	29	49	20	69%
Owner Confined	469	95	109	37	29	-8	-22%
Owner Victim	241	54	79	19	29	10	53%
<b>Total Bites</b>	<b>1,268</b>	<b>287</b>	<b>340</b>	<b>99</b>	<b>121</b>	<b>22</b>	<b>22%</b>

\*2 miscellaneous calls were reported in FY-19 were updated as per FY-19 SR types and added to respective call breakdowns.

\*\*DAS discovered reporting/reconciliation issues in August 2020 and corrected numbers retroactively through FY20

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.