

# DALLAS ANIMAL SERVICES

## Department Fact Sheet January 2019

SERVICE REQUESTS	Year End 2017/18	Fiscal YTD 2017/18	Fiscal YTD 2018/19	January 2018	January 2019	Current Month Variance	Current Month % Change
Totals Calls Received	57,299	18,168	22,970	5,015	7,246	2,231	44%
Proactive Requests	15,302	4,730	5,784	1,423	2,189	766	54%
External Requests	41,997	13,438	12,770	3,592	3,635	43	1%
Follow-up Calls	NA	NA	4,416	NA	1,422	NA	NA
Total Violations Issued	15,311	5,341	8,601	1,332	2,376	1,044	78%
<b>Service Requests</b>							
		<b>Fiscal YTD 2018/19</b>		<b>January 2019</b>			
<b>New Service Types</b>							
<b>Call Breakdown</b>							
<b>Aggressive Activity</b>		<b>2,680</b>		<b>737</b>			
Dog Attack to Animal		17		2			
Loose Aggressive -High Risk		263		66			
Dog Attack to Human		18		2			
Loose Aggressive		1,865		538			
Aggressive Pack Activity		517		129			
<b>Confined Animal</b>		<b>1,366</b>		<b>367</b>			
Drains/Pipes/Culverts		4		2			
Drains/Pipes/Culverts-Danger		17		3			
Owner Surrender		411		123			
Rabies Vector Species		13		3			
In a Trap-Domestic Animal		236		78			
In a Trap-Danger		77		33			
Bed of a Truck		1		0			
Bed of a Truck-Danger		0		0			
Inside Vehicle		47		10			
Stray		560		115			
<b>Lack of Care</b>		<b>2,937</b>		<b>961</b>			
Critical Medical		655		183			
Sick or Injured		1,081		376			
Weather Condition		280		107			
Welfare Check		921		295			
<b>Loose</b>		<b>6,638</b>		<b>2,002</b>			
Loose Owned		2,186		796			
Safety Obstruction on Roadway		1,232		298			
Loose Stray		3,220		908			
<b>Nuisance</b>		<b>3,468</b>		<b>1,368</b>			
Conditions		61		14			
Noisy/Barking		599		171			
Microchip		3		0			
Pet Limit		60		17			
Pooper Scooper		81		20			
Rooster		147		55			
Spay/Neuter		1,636		1,042			
Tethering		112		47			
Vaccine		769		2			
<b>Bite</b>		<b>587</b>		<b>146</b>			
Bite Animal Contained		376		97			
Bite Animal Not Contained		182		41			
Rabies Specimen Pickup		29		8			
<b>Police Assist</b>		<b>580</b>		<b>164</b>			
ASO Back up		10		5			
DPD Non-Urgent		38		4			
DPD Emergency		356		104			
DPD Urgent		145		44			
Fire Urgent		17		3			
Other Law Enforcement Emergency		1		1			
Other Law Enforcement Urgent		7		2			
Other Law Enforcement Non-Urgent		6		1			
<b>Wildlife Vendor</b>		<b>296</b>		<b>79</b>			
<b>Miscellaneous</b>		<b>2</b>		<b>0</b>			
<b>Bites - Actual</b>							
	<b>Year End 2017/18</b>	<b>Fiscal YTD 2017/18</b>	<b>Fiscal YTD 2018/19</b>	<b>January 2018</b>	<b>January 2019</b>	<b>Current Month Variance</b>	<b>Current Month % Change</b>
Loose	192	54	58	14	12	-2	-14%
Loose Owned	428	112	116	26	24	-2	-8%
Owner Confined	383	113	134	24	39	15	63%
Owner Victim	204	64	75	15	21	6	40%

This data is reflective of the CRMS/Chameleon databases on the date of this report. Reports dated after this report may reflect a slight variance in the numbers.

Note: Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.  
 Proactive Requests: Calls that are created by officers.  
 External Requests: Calls that come through 311.