

# DALLAS ANIMAL SERVICES

## Department Field Fact Sheet January 2020

SERVICE REQUESTS	Fiscal Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	January 2019	January 2020	Current Month Variance	Current Month % Change
Totals Calls Received	78,764	22,970	20,493	7,246	4,774	-2,472	-34%
Proactive Requests	21,243	5,784	3,935	2,189	785	-1,404	-64%
External Requests	40,663	12,770	12,732	3,635	3,220	-415	-11%
Follow-up Calls	16,858	4,416	3,826	1,422	769	-653	-46%
Breakdown	Fiscal Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	January 2019	January 2020	Current Month Variance	Current Month % Change
<b>Aggressive Activity</b>	<b>7,490</b>	<b>2,680</b>	<b>2,246</b>	<b>737</b>	<b>544</b>	<b>-193</b>	<b>-26%</b>
Dog Attack to Animal	235	17	149	2	36	34	1700%
Aggressive -High	735	263	193	66	48	-18	-27%
Dog Attack to Human	30	18	12	2	10	8	400%
Loose Aggressive	4,700	1,865	1,264	538	294	-244	-45%
Aggressive Pack Activity	1,790	517	628	129	156	27	21%
<b>Bite</b>	<b>2,067*</b>	<b>588*</b>	<b>695</b>	<b>146</b>	<b>180</b>	<b>34</b>	<b>23%</b>
Bite Animal Contained	1,313	376	444	97	120	23	24%
Bite Animal Not Contained	669*	183*	219	41	50	9	22%
Rabies Specimen Pickup	85	29	32	8	10	2	25%
<b>Confined Animal</b>	<b>4,441</b>	<b>1,366</b>	<b>1,340</b>	<b>367</b>	<b>336</b>	<b>-31</b>	<b>-8%</b>
Drains/Pipes/Culverts	21	4	10	2	7	5	250%
Drains/Pipes/Culverts-Danger	72	17	16	3	2	-1	-33%
Owner Surrender	1,351	411	341	123	95	-28	-23%
Rabies Vector Species	40	13	11	3	2	-1	-33%
In a Trap-Domestic Animal	732	236	212	78	57	-21	-27%
In a Trap-Danger	319	77	111	33	29	-4	-12%
Bed of a Truck	6	1	3	0	1	1	N/A
Bed of a Truck-Danger	4	0	0	0	0	0	N/A
Inside Vehicle	161	47	41	10	8	-2	-20%
Stray	1,735	560	595	115	135	20	17%
<b>Lack of Care</b>	<b>10,008*</b>	<b>2,938*</b>	<b>2,877</b>	<b>961</b>	<b>709</b>	<b>-252</b>	<b>-26%</b>
Critical Medical	2,366*	656*	560	183	140	-43	-23%
Sick or Injured	3,683	1,081	928	376	233	-143	-38%
Weather Condition	795	280	240	107	40	-67	-63%
Welfare Check	3,164	921	1,149	295	296	1	0%
<b>Loose</b>	<b>19,875</b>	<b>6,638</b>	<b>5,878</b>	<b>2,002</b>	<b>1,586</b>	<b>-416</b>	<b>-21%</b>
Loose Owned	7,054	2,186	2,202	796	613	-183	-23%
Safety Obstruction on Roadway	3,039	1,232	206	298	57	-241	-81%
Loose Stray	9,782	3,220	3,470	908	916	8	1%
<b>Nuisance</b>	<b>14,900</b>	<b>3,468</b>	<b>2,518</b>	<b>1,368</b>	<b>369</b>	<b>-999</b>	<b>-73%</b>
Conditions	295	61	65	14	16	2	14%
Noisy/Barking	1,583	599	696	171	159	-12	-7%
Microchip	7	3	3	0	1	1	N/A
Pet Limit	301	60	68	17	22	5	29%
Pooper Scooper	355	81	133	20	36	16	80%
Rooster	535	147	148	55	56	1	2%
Spay/Neuter	10,614	1,636	1,255	1,042	42	-1000	-96%
Tethering	418	112	141	47	35	-12	-26%
Vaccine	792	769	9	2	2	0	0%
<b>Police Assist</b>	<b>2,057</b>	<b>580</b>	<b>813</b>	<b>164</b>	<b>204</b>	<b>40</b>	<b>24%</b>
ASO Back up	103	10	44	5	14	9	180%
DPD Non-Urgent	124	38	22	4	8	4	100%
DPD Emergency	1,104	356	555	104	143	39	38%
DPD Urgent	624	145	151	44	30	-14	-32%
Fire Urgent	50	17	14	3	2	-1	-33%
Other Law Enforcement Emergency	16	1	10	1	2	1	100%
Other Law Enforcement Urgent	18	7	12	2	4	2	100%
Other Law Enforcement Non-Urgent	18	6	5	1	1	0	0%
<b>Wildlife Vendor</b>	<b>1,068</b>	<b>296</b>	<b>300</b>	<b>79</b>	<b>77</b>	<b>-2</b>	<b>-3%</b>
<b>Violations</b>							
<b>Violations Issued</b>	<b>22,105</b>	<b>8,601</b>	<b>5,629</b>	<b>2,376</b>	<b>1,537</b>	<b>-839</b>	<b>-35%</b>
<b>Bites - Actual</b>							
	Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20**	January 2019	January 2020**	Current Month Variance	Current Month % Change
<b>Total Loose Bites</b>	<b>558</b>	<b>174</b>	<b>187</b>	<b>36</b>	<b>35</b>	<b>-1</b>	<b>-3%</b>
Loose	126	58	45	12	9	-3	-25%
Loose Owned	432	116	142	24	26	2	8%
Owner Confined	469	134	154	39	45	6	15%
Owner Victim	241	75	110	21	31	10	48%
<b>Total Bites</b>	<b>1,268</b>	<b>383</b>	<b>451</b>	<b>96</b>	<b>111</b>	<b>15</b>	<b>16%</b>

\*2 miscellaneous calls were reported in FY-19 were updated as per FY-19 SR types and added to respective call breakdowns.

\*\*DAS discovered reporting/reconciliation issues in August 2020 and corrected numbers retroactively through FY20

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.