

DALLAS ANIMAL SERVICES

Department Fact Sheet February 2018

SERVICE REQUESTS	Year End 2016/17	Fiscal YTD 2016/17	Fiscal YTD 2017/18	February 2017	February 2018	Current Month Variance	Current Month % Change
Totals Calls Received	50,987	21,232	22,508	3,989	4,340	351	9%
Proactive Requests	7,798	2,518	5,793	492	1,063	571	116%
External Requests	43,189	18,714	16,715	3,497	3,277	-220	-6%
Total Violations Issued	10,982	4,517	6,458	862	1,117	255	30%

Service Requests							
	Year End 2016/17	Fiscal YTD 2016/17	Fiscal YTD 2017/18	February 2017	February 2018	Current Month Variance	Current Month % Change
Call Breakdown							
Aggressive Activity (as of Feb '16)	5,329	2,428	2,216	450	463	13	3%
Attack In Progress	2,990	1,215	1,489	260	224	-36	-14%
Bite	1,886	666	719	141	134	-7	-5%
Confined Stray (as of Jan '16)	4,100	1,427	1,637	266	285	19	7%
Confined in Vehicle	121	35	57	6	14	8	133%
Critical Medical (as of Feb '16)	2,303	805	859	133	127	-6	-5%
Limits	254	106	104	21	18	-3	-14%
Loose	8,310	4,311	2,845	678	657	-21	-3%
Loose Owned	10,560	4,497	4,194	956	880	-76	-8%
Neglect (as of Feb '16)	3,197	1,279	1,731	225	328	103	46%
Noisy	1,472	715	584	177	87	-90	-51%
Non Urgent Assist (as of Feb '16)	334	196	74	14	12	-2	-14%
Owner Surrender (as of Feb '16)	826	243	310	43	57	14	33%
Pooper Scooper	348	131	117	22	30	8	36%
Prohibited Rooster	569	215	275	67	68	1	1%
Safety Obstruction (as of Feb '16)	819	315	362	68	64	-4	-6%
Sick/Injured	2,270	877	719	156	126	-30	-19%
Spayed/Neutered/Intact	91	48	86	9	57	48	533%
Tethering	271	105	136	27	46	19	70%
Unsanitary Conditions	294	90	82	27	14	-13	-48%
Urgent Assist (as of Feb '16)	1,047	450	375	120	64	-56	-47%
Vaccination/Microchip	2,441	676	3,109	64	510	446	697%
Miscellaneous	1,155	402	428	59	75	16	27%
Bites - Actual							
Loose	188	67	59	19	10	-9	-47%
Loose Owned	446	173	145	17	31	14	82%
Owner Confined	372	136	206	25	37	12	48%
Owner Victim	235	93	79	22	12	-10	-45%

Note: LooseOwned include Proactive calls.

Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.

Proactive Requests: Calls that are created by officers.

External Requests: Calls that come through 311.