

# DALLAS ANIMAL SERVICES

## Department Fact Sheet February 2019

SERVICE REQUESTS	Year End 2017/18	Fiscal YTD 2017/18	Fiscal YTD 2018/19	February 2018	February 2019	Current Month Variance	Current Month % Change
Totals Calls Received	57,299	22,508	29,322	4,340	6,352	2,012	46%
Proactive Requests	15,302	5,793	7,544	1,063	1,760	697	66%
External Requests	41,997	16,715	16,018	3,277	3,248	-29	-1%
Follow-up Calls	NA	NA	5,760	NA	1,344	NA	NA
Total Violations Issued	15,311	6,458	10,384	1,117	1,783	666	60%
<b>Service Requests</b>							
	Fiscal YTD 2018/19	February 2019					
<b>New Service Types</b>							
<b>Call Breakdown</b>							
<b>Aggressive Activity</b>	<b>3,342</b>	<b>662</b>					
Dog Attack to Animal	20	3					
Loose Aggressive -High Risk	336	73					
Dog Attack to Human	18	0					
Loose Aggressive	2,334	469					
Aggressive Pack Activity	634	117					
<b>Confined Animal</b>	<b>1,672</b>	<b>306</b>					
Drains/Pipes/Culverts	5	1					
Drains/Pipes/Culverts-Danger	21	4					
Owner Surrender	499	88					
Rabies Vector Species	14	1					
In a Trap-Domestic Animal	301	65					
In a Trap-Danger	110	33					
Bed of a Truck	1	0					
Bed of a Truck-Danger	0	0					
Inside Vehicle	64	17					
Stray	657	97					
<b>Lack of Care</b>	<b>3,776</b>	<b>839</b>					
Critical Medical	827	172					
Sick or Injured	1,428	347					
Weather Condition	362	82					
Welfare Check	1,159	238					
<b>Loose</b>	<b>8,297</b>	<b>1,659</b>					
Loose Owned	2,769	583					
Safety Obstruction on Roadway	1,514	282					
Loose Stray	4,014	794					
<b>Nuisance</b>	<b>4,642</b>	<b>1,174</b>					
Conditions	74	13					
Noisy/Barking	757	158					
Microchip	4	1					
Pet Limit	77	17					
Pooper Scooper	106	25					
Rooster	199	52					
Spay/Neuter	2,517	881					
Tethering	136	24					
Vaccine	772	3					
<b>Bite</b>	<b>733</b>	<b>146</b>					
Bite Animal Contained	465	89					
Bite Animal Not Contained	234	52					
Rabies Specimen Pickup	34	5					
<b>Police Assist</b>	<b>740</b>	<b>160</b>					
ASO Back up	21	11					
DPD Non-Urgent	49	11					
DPD Emergency	434	78					
DPD Urgent	199	54					
Fire Urgent	18	1					
Other Law Enforcement Emergency	3	2					
Other Law Enforcement Urgent	9	2					
Other Law Enforcement Non-Urgent	7	1					
<b>Wildlife Vendor</b>	<b>358</b>	<b>62</b>					
<b>Miscellaneous</b>	<b>2</b>	<b>0</b>					
<b>Bites - Actual</b>							
	Year End 2017/18	Fiscal YTD 2017/18	Fiscal YTD 2018/19	February 2018	February 2019	Current Month Variance	Current Month % Change
Loose	192	64	65	10	7	-3	-30%
Loose Owned	428	143	151	31	35	4	13%
Owner Confined	383	138	166	25	32	7	28%
Owner Victim	204	76	90	12	15	3	25%

**This data is reflective of the CRMS/Chamele on databases on the date of this report. Reports dated after this report may reflect a slight variance in the numbers.**

Note: Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.  
Proactive Requests: Calls that are created by officers. External Requests: Calls that come through 311.