

DALLAS ANIMAL SERVICES

Department Fact Sheet

February 2017

OUTREACH INITIATIVES

Customer Service

| | | | | | | |
|--------------------------|---------------------------|-----------|-----------------------------|----------|---------------------|--|
| | Total Completed | Adoptions | Lost/Found | Combined | Tours | |
| Customer Surveys | 285 | 281 | 2 | 0 | 2 | |
| | Good/Excellent Conditions | | Good/Excellent Cust Service | | Recommend to Others | |
| Survey Rankings | 99% | | 98% | | 282 of 282 | |
| | February 2016 | | February 2017 | | FYTD 2016/17 | |
| Number of Clients Served | 18,529 | | 39,225 | | 160,387 | |

Spay/Neuters Facilitated by DAS

| | | | | |
|-------------------|---------------|---------------|------------------------|------------|
| | February 2016 | February 2017 | Current Month % Change | FYTD 16/17 |
| Our Vets/Our Pets | 756 | 942 | 25% | 4,793 |
| Spay Days/Other | 219 | 232 | 6% | 759 |

Pet Registration

| | | | | |
|------------------------------|---------------|---------------|------------|---------------|
| Registrations | February 2016 | February 2016 | % Change | FYTD 16/17 |
| Dogs Unaltered | 165 | 170 | 3% | 901 |
| Dogs Altered | 3,238 | 3,045 | -6% | 10,871 |
| Cats Unaltered | 1 | 3 | 200% | 110 |
| Cats Altered | 752 | 773 | 3% | 2,726 |
| Exempt (Senior) | 766 | 614 | -20% | 2,374 |
| Totals | 4,922 | 4,605 | -6% | 16,982 |
| Intact Animal Permits Issued | 59 | 107 | 81% | 248 |

Volunteer Activity

| | | | |
|------------------------|------------------|---------------|--------------|
| | Year End 2015/16 | February 2017 | FYTD 2016/17 |
| Volunteers | | 169 | |
| Volunteer Hours | 844 | 740 | 3,232 |

SHELTER ACTIVITY

| INTAKE | Fiscal Year End 2015/16 | Fiscal YTD 2016/17 | February 2016 | February 2017 | Current Month Variance | Current Month % Change |
|---|-------------------------|--------------------|---------------|---------------|------------------------|------------------------|
| Dogs surrendered in shelter | 10,699 | 3,647 | 788 | 674 | (114) | -14% |
| Dogs impounded from field | 9,158 | 5,193 | 621 | 1,089 | 468 | 75% |
| Cats surrendered in shelter | 4,703 | 1,376 | 193 | 169 | (24) | -12% |
| Cats impounded from field | 2,173 | 591 | 114 | 106 | (8) | -7% |
| Other (wildlife, livestock, exotic) shelter | 379 | 55 | 48 | 10 | (38) | -79% |
| Other (wildlife, livestock, exotic) field | 1,318 | 171 | 107 | 48 | (59) | -55% |
| INTAKE Totals | 28,430 | 11,033 | 1,871 | 2,096 | 225 | 12% |

| OUTCOMES | Fiscal Year End 2015/16 | Fiscal YTD 2016/17 | February 2016 | February 2017 | Current Month Variance | Current Month % Change |
|------------------------------|-------------------------|--------------------|---------------|---------------|------------------------|------------------------|
| Adoptions | 8,951 | 4,112 | 706 | 833 | 127 | 18% |
| Dogs | 7,018 | 3,294 | 606 | 728 | 122 | 20% |
| Cats | 1,755 | 767 | 82 | 102 | 20 | 24% |
| Other | 178 | 51 | 18 | 3 | (15) | -83% |
| Redemptions | 1,984 | 1,347 | 154 | 291 | 137 | 89% |
| Dogs | 1,912 | 1,318 | 148 | 285 | 137 | 93% |
| Cats | 68 | 29 | 4 | 6 | 2 | 50% |
| Other | 4 | 0 | 2 | 0 | (2) | -100% |
| Rescue & Relocate | 6,196 | 2,763 | 448 | 639 | 191 | 43% |
| Dogs | 3,554 | 1,995 | 269 | 470 | 201 | 75% |
| Cats | 2,089 | 703 | 149 | 157 | 8 | 5% |
| Other | 553 | 65 | 30 | 12 | (18) | -60% |
| Euthanized | 10,916 | 2,998 | 562 | 393 | (169) | -30% |
| Dogs | 7,350 | 2,192 | 407 | 305 | (102) | -25% |
| Cats | 2,718 | 652 | 61 | 54 | (7) | -11% |
| Other | 848 | 154 | 94 | 34 | (60) | -64% |
| OUTCOMES Totals | 28,047 | 11,220 | 1,870 | 2,156 | | |

Live Release Rate all animals **61.1%** **73.3%** **69.9%** **81.8%**

Live Release Rate for all animals = adoptions + redemptions + rescue & relocate for all animals / all animal total outcomes