

DALLAS ANIMAL SERVICES

Department Field Fact Sheet February 2020

SERVICE REQUESTS	Fiscal Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	February 2019	February 2020	Current Month Variance	Current Month % Change
Totals Calls Received	78,764	29,322	24,661	6,352	4,168	-2,184	-34%
Proactive Requests	21,243	7,544	4,655	1,760	720	-1,040	-59%
External Requests	40,663	16,018	15,515	3,248	2,783	-465	-14%
Follow-up Calls	16,858	5,760	4,491	1,344	665	-679	-51%
Breakdown	Fiscal Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20	February 2019	February 2020	Current Month Variance	Current Month % Change
Aggressive Activity	7,490	3,342	2,718	662	472	-190	-29%
Dog Attack to Animal	235	20	184	3	35	32	1067%
Aggressive -High	735	336	234	73	41	-32	-44%
Dog Attack to Human	30	18	13	0	1	1	N/A
Loose Aggressive	4,700	2,334	1,531	469	267	-202	-43%
Aggressive Pack Activity	1,790	634	756	117	128	11	9%
Bite	2,067*	734*	823	146	128	-18	-12%
Bite Animal Contained	1,313	465	524	89	80	-9	-10%
Bite Animal Not Contained	669*	235*	259	52	40	-12	-23%
Rabies Specimen Pickup	85	34	40	5	8	3	60%
Confined Animal	4,441	1,672	1,614	306	274	-32	-10%
Drains/Pipes/Culverts	21	5	13	1	3	2	200%
Drains/Pipes/Culverts-Danger	72	21	19	4	3	-1	-25%
Owner Surrender	1,351	499	401	88	60	-28	-32%
Rabies Vector Species	40	14	14	1	3	2	200%
In a Trap-Domestic Animal	732	301	261	65	49	-16	-25%
In a Trap-Danger	319	110	133	33	22	-11	-33%
Bed of a Truck	6	1	3	0	0	0	N/A
Bed of a Truck-Danger	4	0	0	0	0	0	N/A
Inside Vehicle	161	64	47	17	6	-11	-65%
Stray	1,735	657	723	97	128	31	32%
Lack of Care	10,008*	3777*	3,520	839	643	-196	-23%
Critical Medical	2,366*	828*	658	172	98	-74	-43%
Sick or Injured	3,683	1,428	1,139	347	211	-136	-39%
Weather Condition	795	362	284	82	44	-38	-46%
Welfare Check	3,164	1,159	1,439	238	290	52	22%
Loose	19,875	8,297	7,305	1,659	1,427	-232	-14%
Loose Owned	7,054	2,769	2,753	583	551	-32	-5%
Safety Obstruction on Roadway	3,039	1,514	236	282	30	-252	-89%
Loose Stray	9,782	4,014	4,316	794	846	52	7%
Nuisance	14,900	4,642	2,805	1,174	287	-887	-76%
Conditions	295	74	75	13	10	-3	-23%
Noisy/Barking	1,583	757	816	158	120	-38	-24%
Microchip	7	4	4	1	1	0	0%
Pet Limit	301	77	76	17	8	-9	-53%
Pooper Scooper	355	106	157	25	24	-1	-4%
Rooster	535	199	208	52	60	8	15%
Spay/Neuter	10,614	2,517	1,277	881	22	-859	-98%
Tethering	418	136	180	24	39	15	63%
Vaccine	792	772	12	3	3	0	0%
Police Assist	2,057	740	1,029	160	216	56	35%
ASO Back up	103	21	68	11	24	13	118%
DPD Non-Urgent	124	49	24	11	2	-9	-82%
DPD Emergency	1,104	434	707	78	152	74	95%
DPD Urgent	624	199	186	54	35	-19	-35%
Fire Urgent	50	18	17	1	3	2	200%
Other Law Enforcement Emergency	16	3	10	2	0	-2	-100%
Other Law Enforcement Urgent	18	9	12	2	0	-2	-100%
Other Law Enforcement Non-Urgent	18	7	5	1	0	-1	-100%
Wildlife Vendor	1,068	358	356	62	56	-6	-10%
Violations							
Violations Issued	22,105	10,384	7,274	1,783	1,645	-138	-8%
Bites - Actual							
	Year End 2018/19	Fiscal YTD 2018/19	Fiscal YTD 2019/20**	February 2019	February 2020**	Current Month Variance	Current Month % Change
Total Loose Bites	558	216	230	42	43	1	2%
Loose	126	65	53	7	8	1	14%
Loose Owned	432	151	177	35	35	0	0%
Owner Confined	469	166	183	32	29	-3	-9%
Owner Victim	241	90	124	15	14	-1	-7%
Total Bites	1,268	472	537	89	86	-3	-3%

*2 miscellaneous calls were reported in FY-19 were updated as per FY-19 SR types and added to respective call breakdowns.

**DAS discovered reporting/reconciliation issues in August 2020 and corrected numbers retroactively through FY20

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.