

DALLAS ANIMAL SERVICES

Department Field Fact Sheet March 2021

SERVICE REQUESTS	Fiscal Year End 2019/20	Fiscal YTD 2019/20	Fiscal YTD 2020/21	March 2020	March 2021	Current Month Variance	Current Month % Change
Totals Calls Received	53,692	29,088	26,078	4,427	5,387	960	22%
Proactive Requests	6,586	5,085	2,128	430	501	71	17%
External Requests	37,157	18,748	18,181	3,233	3,514	281	9%
Follow-up Calls	9,949	5,255	5,769	764	1,372	608	80%
Calls Breakdown	Fiscal Year End 2019/20	Fiscal YTD 2019/20	Fiscal YTD 2020/21	March 2020	March 2021	Current Month Variance	Current Month % Change
Aggressive Activity	6,415	3,318	3,453	600	726	126	21%
Dog Attack to Animal	431	229	182	45	43	-2	-4%
Aggressive -High	367	266	181	32	34	2	6%
Dog Attack to Human	19	13	5	0	2	2	N/A
Loose Aggressive	3,861	1,919	2,205	388	465	77	20%
Aggressive Pack Activity	1,737	891	880	135	182	47	35%
Bite	1,846	1,032	636	209	148	-61	-29%
Bite Animal Contained	1,172	666	400	142	97	-45	-32%
Bite Animal Not Contained	605	317	217	58	49	-9	-16%
Rabies Specimen Pickup	69	49	19	9	2	-7	-78%
Confined Animal	4,388	1,927	2,112	313	430	117	37%
Drains/Pipes/Culverts	31	14	7	1	4	3	300%
Drains/Pipes/Culverts-Danger	55	20	18	1	4	3	300%
Owner Surrender	686	487	77	86	11	-75	-87%
Rabies Vector Species	90	26	27	12	4	-8	-67%
In a Trap-Domestic Animal	704	305	306	44	59	15	34%
In a Trap-Danger	376	154	140	21	25	4	19%
Bed of a Truck	5	3	7	0	2	2	N/A
Bed of a Truck-Danger	1	0	3	0	2	2	N/A
Inside Vehicle	118	59	71	12	21	9	75%
Stray	2,322	859	1,456	136	298	162	119%
Lack of Care	9,263	4,242	5,135	722	830	108	15%
Critical Medical	1,886	815	811	157	156	-1	-1%
Sick or Injured	3,561	1,444	1,670	305	348	43	14%
Weather Condition	509	291	988	7	9	2	29%
Welfare Check	3,307	1,692	1,666	253	317	64	25%
Loose	12,934	8,470	4,240	1,165	768	-397	-34%
Loose Owned	4,522	3,226	1,238	473	231	-242	-51%
Safety Obstruction on Roadway	595	275	272	39	47	8	21%
Loose Stray	7,817	4,969	2,730	653	490	-163	-25%
Nuisance	5,060	3,116	1,866	311	405	94	30%
Conditions	258	90	86	15	22	7	47%
Noisy/Barking	1,613	952	861	136	172	36	26%
Microchip	4	4	0	0	0	0	N/A
Pet Limit	216	97	72	21	20	-1	-5%
Pooper Scooper	515	194	215	37	48	11	30%
Rooster	710	271	398	63	99	36	57%
Spay/Neuter	1,323	1,287	28	10	6	-4	-40%
Tethering	397	208	202	28	37	9	32%
Vaccine	24	13	4	1	1	0	0%
Police Assist	2,848	1,297	1,348	268	287	19	7%
ASO Back up	569	101	N/A*	33	N/A*	N/A	N/A
DPD Emergency	1,654	895	833	188	228	40	21%
DPD Non-Urgent	207	28	317	4	0	-4	-100%
DPD Urgent	323	227	139	41	45	4	10%
Fire Urgent	36	18	30	1	7	6	600%
Other Law Enforcement Emergency	28	11	17	1	4	3	300%
Other Law Enforcement Non-Urgent	13	5	8	0	1	1	NA
Other Law Enforcement Urgent	18	12	4	0	2	2	N/A
Outreach	52	N/A	103	N/A	64	N/A	N/A
Disaster	36	N/A	0	N/A	0	N/A	N/A
Meals on Wheels	16	N/A	53	N/A	14	N/A	N/A
Community Cats	N/A	N/A	50	N/A	50	N/A	N/A
Volunteer	N/A	N/A	5	N/A	32	N/A	N/A
Lost Pets	N/A	N/A	4	N/A	31	N/A	N/A
Code Compliance Collaborations	N/A	N/A	1	N/A	1	N/A	N/A
Vendor Calls	937	431	1,384	75	325	250	333%
Owner Surrender	N/A	N/A	537	N/A	153	N/A	N/A
Loose Cat	N/A	N/A	557	N/A	114	N/A	N/A
Wildlife	937	431	290	75	58	-17	-23%
Violations							
Violations Breakdown	Fiscal Year End 2019/20	Fiscal YTD 2019/20	Fiscal YTD 2020/21	March 2020	March 2021	Current Month Variance	
Violations Issued	12,386	8,348	7,752	1,074	1,497	423	
Violation Notices			6,049		1,326		
Criminal Citations	12,386	8,348	0	1,074	0		
Civil Citations			1,703		171		
Bites - Actual							
Bites Breakdown	Year End 2019/20	Fiscal YTD 2019/20	Fiscal YTD 2020/21	March 2020	March 2021	Current Month Variance	Current Month % Change
Total Loose Bites	616	298	255	68	72	4	6%
Loose	118	62	54	9	15	6	67%
Loose Owned	498	236	201	59	57	-2	-3%
Owner Confined	450	233	199	50	43	-7	-14%
Owner Victim	316	161	127	37	22	-15	-41%
Total Bites	1,382	692	581	155	137	-18	-12%

In mid-March 2020, DAS altered operations in response to the COVID-19 emergency.

*From December 2020, DAS started considering ASO Back up calls as follow-up calls and added these calls count towards follow-up calls.

In FY-20, DAS issued Violation, Criminal and Civil Citations together. Starting from FY-21 we are tracking them separately.

This data is reflective of the Salesforce/Chameleon databases on the date of this report.

Reports dated after this report may reflect a slight variance in the numbers.