

# DALLAS ANIMAL SERVICES

## Department Fact Sheet March 2019

SERVICE REQUESTS	Year End 2017/18	Fiscal YTD 2017/18	Fiscal YTD 2018/19	March 2018	March 2019	Current Month Variance	Current Month % Change
Totals Calls Received	57,299	27,342	38,060	4,834	8,738	3,904	81%
Proactive Requests	15,302	7,038	10,685	1,245	3,141	1,896	152%
External Requests	41,997	20,304	19,692	3,589	3,674	85	2%
Follow-up Calls	NA	NA	7,683	NA	1,923	NA	NA
Total Violations Issued	15,311	7,746	12,495	1,288	2,111	823	64%
<b>Service Requests</b>							
<b>New Service Types</b>	<b>Fiscal YTD 2018/19</b>	<b>March 2019</b>					
<b>Call Breakdown</b>							
<b>Aggressive Activity</b>	<b>3,995</b>	<b>653</b>					
Dog Attack to Animal	53	33					
Loose Aggressive -High Risk	403	67					
Dog Attack to Human	25	7					
Loose Aggressive	2,723	389					
Aggressive Pack Activity	791	157					
<b>Confined Animal</b>	<b>2,048</b>	<b>376</b>					
Drains/Pipes/Culverts	6	1					
Drains/Pipes/Culverts-Danger	33	12					
Owner Surrender	611	112					
Rabies Vector Species	19	5					
In a Trap-Domestic Animal	356	55					
In a Trap-Danger	134	24					
Bed of a Truck	1	0					
Bed of a Truck-Danger	1	1					
Inside Vehicle	83	19					
Stray	804	147					
<b>Lack of Care</b>	<b>4,672</b>	<b>896</b>					
Critical Medical	1,033	206					
Sick or Injured	1,767	339					
Weather Condition	446	84					
Welfare Check	1,426	267					
<b>Loose</b>	<b>10,330</b>	<b>2,033</b>					
Loose Owned	3,590	821					
Safety Obstruction on Roadway	1,856	342					
Loose Stray	4,884	870					
<b>Nuisance</b>	<b>7,045</b>	<b>2,403</b>					
Conditions	101	27					
Noisy/Barking	914	157					
Microchip	4	0					
Pet Limit	105	28					
Pooper Scooper	141	35					
Rooster	249	50					
Spay/Neuter	4,578	2,061					
Tethering	179	43					
Vaccine	774	2					
<b>Bite</b>	<b>911</b>	<b>178</b>					
Bite Animal Contained	585	120					
Bite Animal Not Contained	288	54					
Rabies Specimen Pickup	38	4					
<b>Police Assist</b>	<b>931</b>	<b>191</b>					
ASO Back up	27	6					
DPD Non-Urgent	68	19					
DPD Emergency	511	77					
DPD Urgent	279	80					
Fire Urgent	23	5					
Other Law Enforcement Emergency	4	1					
Other Law Enforcement Urgent	10	1					
Other Law Enforcement Non-Urgent	9	2					
<b>Wildlife Vendor</b>	<b>443</b>	<b>85</b>					
<b>Miscellaneous</b>	<b>2</b>	<b>0</b>					
<b>Bites - Actual</b>							
	<b>Year End 2017/18</b>	<b>Fiscal YTD 2017/18</b>	<b>Fiscal YTD 2018/19</b>	<b>March 2018</b>	<b>March 2019</b>	<b>Current Month Variance</b>	<b>Current Month % Change</b>
Loose	192	83	74	19	9	-10	-53%
Loose Owned	428	192	198	49	47	-2	-4%
Owner Confined	383	166	205	28	39	11	39%
Owner Victim	204	94	113	18	23	5	28%

**This data is reflective of the CRMS/Chamele on databases on the date of this report. Reports dated after this report may reflect a slight variance in the numbers.**

Note: Animal Cruelty Investigations in the City of Dallas are handled by the Dallas Police Department and the SPCA of Texas.  
Proactive Requests: Calls that are created by officers. External Requests: Calls that come through 311.